



infor

CASE STUDY

Harsco Rail goes paperless with Infor Expense Management

Harsco Rail, a division of Harsco Corporation, is a global supplier for railway track maintenance and construction. Since the company started in 1909, it has grown with the times, improving products and services to meet industry demands. As the company grew, it became apparent that manually entering transactions of hundreds of employee expense reports weekly was very inefficient. Infor Expense Management allowed the company to completely digitize the process, which helped gain back time for the finance team, as well as put into place better controls to monitor for mistakes and fraud.

HARSCO
RAIL

Headquarters

Charlotte, North Carolina

Industry

Manufacturing

Infor product

Infor® Expense Management

Website

hascorail.com

“ We realized that in order to successfully grow our business, we needed to streamline our operations—and that meant moving from manual expense management processes to a cloud-based solution that could handle the requirements of a global company.”

ROBERT BIGHAM

Business Analyst, Harsco Rail

A global company with global needs

A growing company, Harsco Rail needed to manage expense reports more efficiently. It sought out an easy-to-use, out-of-the-box solution that was scalable, handled global VAT requirements, and could consistently apply corporate expense-policy business rules, while supporting local languages, currencies, and compliance requirements at locations around the globe. Harsco Rail selected Infor Expense Management, a modern, globally-enabled, cloud-based, expense management solution. Implemented in the U.S. in 2015, with deployment into Germany soon after, the initial user base grew to approximately 400. The company continues to expand its use of the solution to locations in China, India, Australia, and the UK.

The transition to a paperless environment

Before Infor Expense Management, each year Harsco Rail manually processed more than 2,700 expense reports. By transitioning from this error-prone, data-entry environment, Harsco Rail's finance team gained back hours spent physically reviewing, auditing, and managing global compliance of all these reports. Using Infor Expense Management's embedded controls and audit rules, the company reduced the risk of fraud and manual data-entry errors, and created a clear audit trail.

“Choosing the right technology partner is crucial to the success of any business. With Infor, we have been able to successfully save both time and money since implementing Infor Expense Management. The ability to implement such a powerful solution with zero modifications or customizations has proven to be a catalyst for success.”

ROBERT BIGHAM
Business Analyst, Harsco Rail

Employees in the field are also able to recoup countless hours spent creating reports in Excel and attaching paper receipts (if not lost while traveling). The mobile-enabled solution lets users access expense reports in real time and save digital receipts simply by importing a photo of the receipt into the system. Entries not in compliance with corporate policy are automatically identified and trigger violation alerts. This allows employees to rectify problems immediately, instead of having to wait for an inevitable phone call from the finance team or denied expense report.

On track for growth

Harsco Rail continues to innovate and deliver ideas for maintaining railway track structures around the world. With this focus on growth, it was imperative that the company eliminate hours of unnecessary administrative work and enact stricter compliance standards. The resulting, truly paperless expense management system was a real time- and money-saver for the company and helped keep Harsco Rail on track for greater success.

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INF-2441169-en-US-0221-1