

Certification Exam Guide

Infor Certified LN Logistics Consultant v10.5

Exam #: LN-LC104-100



Certification Program

Target Audience

The exam targets the skills and abilities required by an LN Logistics Consultant with relevant experience to successfully implement and configure customer solutions to meet the customer's business needs.

Exam Details

- Exam number: LN-LC104-100
- Onsite or Online, proctored
- 71 questions
- 90 minute time limit

Schedule and Register

Below are the steps to schedule and register for an onsite or online proctored exam.

Onsite

Prior to registering for an exam, please follow the steps below to register for your preferred exam date/time:

1. If required, create a new account by clicking [here](#).
2. If you already have an account, login to [Webassessor](#).
3. Click Register for an Exam.
4. Find the exam you wish to attempt.
5. Click Select next to the Onsite Proctored option.
6. Search for a test center or choose one of the closest test centers listed.
7. Select your preferred date and time to attempt the exam. (Test centers set their own testing schedules.)
8. Read and accept the Terms and Conditions and then click Select.
9. If you have a Voucher/Coupon code, enter the code and click Apply.
10. If the exam details are correct, click Checkout.
11. If using a credit card, choose your payment type and click Submit.
12. After confirming payment, click Done.
13. You will receive a confirmation email with your Test Taker Authorization Code and additional onsite details.

Please Note:

- Ensure you have your Test Authorization Code with you when you arrive at the test center. You cannot attempt your exam without the Test Authorization Code, and no refund will be provided.
- Please arrive at the test center at least 15 minutes prior to your scheduled exam.
- Parking and other test center specific instructions are included in your confirmation email.

[Register here](#)

Online

Prior to registering for an exam, please follow the steps below at least 5 days prior to you preferred exam date/time:

1. Test your Internet [connection](#). Run the test twice: once with the default server and then to a server in Arizona (e.g. Phoenix, AZ; Tempe AZ, Tucson, AZ; etc.) Results to an Arizona server must meet these minimum requirements:
 - Ping times must be less than 200ms
 - Jitter must be less than 50ms
 - Download and upload must be greater than 1Mbps
2. Ensure your computer meets other requirements outlined in this [Guide](#). Some of the requirements are:
 - A webcam is required - built in webcams ARE permitted
 - A microphone is required - headsets are NOT permitted
 - Sentinel Secure software must be installed (MS Windows and MAC supported)
3. If you encounter any problems, contact Kryterion Support:
 - Voice: 866-227-7116 (U.S.) or +001-602-714-8235 (International)
 - Live Chat: www.kryteriononline.com/Support, then click on "LIVE HELP"
 - Email: OLPsupport@KryterionOnline.com
4. If required, create a new account by clicking [here](#).
5. If you already have an account, login to [Webassessor](#).
6. Click Register for an Exam.
7. Find the exam you wish to attempt.
8. Click Select next to the Online Proctored option.
9. Select your preferred date and time to attempt the exam and click Select.
10. Read and accept the Terms and Conditions and then click Select.
11. If you have a Voucher/Coupon code, enter the code and click Apply.
12. If the exam details are correct, click Checkout.
13. If using a credit card, choose your payment type and click Submit.
14. After confirming payment, click Done.
15. You will receive a confirmation email.

[Register here](#)

Exam Topic Area Summary

The following summarizes the percentage of each topic area included on the exam:

- Administration - 34%
- Using - 28%
- Implementation – 16%
- Setup & Configuration - 14%
- Customize/Design/Develop - 8%

Related Training and Documentation

Although not required, the following training courses and documentation cover content included in this exam:

- LN: Foundation
- LN: Navigation and Session Personalization
- LN: Configuring Warehousing
- LN: Configuring Sales Order Management
- LN: Configuring Cost Price Calculation and Valuation
- LN: Configuring Purchase Order Management

Exam Objectives by Topic Area and Course

This certification exam includes the following exam objectives by topic and course.

Course and related exam objective(s)	Topic Area and Percentage				
	Administration	Using	Implementation	Setup & Configuration	Customize/ Design/Develop
	34%	28%	16%	14%	8%
LN: Foundation					
Maintain enterprise planning processes	X				
Maintain warehouse processes	X				
Maintain item structures	X				
Maintain LN Project	X				
Create sales processes					X
Create warehouse processes					X
Create item structures					X
Analyze enterprise planning processes			X		
Analyze LN Service			X		
Analyze enterprise planning processes			X		
Analyze LN Project			X		
Set up LN Service				X	
Set up LN Project				X	

Course and related exam objective(s)	Topic Area and Percentage				
	Administration	Using	Implementation	Setup & Configuration	Customize/ Design/Develop
	34%	28%	16%	14%	8%
Maintain common data	X				
Maintain receipts	X				
Maintain sales order management	X				
Maintain business partners	X				
Maintain invoicing processes	X				
Maintain purchase order management	X				
Maintain purchase orders	X				
Maintain sales orders	X				
Maintain shipments	X				
Generate receipts					X
Analyze sales order management			X		
Analyze receipts			X		
Analyze master data			X		
Set up business partner relationships				X	
Set up master data				X	
Use production orders		X			
Process shipments		X			
Use inbound procedures		X			
Use outbound procedures		X			
Use production orders		X			
Use sales orders		X			
Process receipts		X			
LN: Configuring Warehousing					
Maintain picking lists	X				
Maintain shipments	X				
Maintain production orders	X				
Maintain receipts	X				
Maintain warehouse orders	X				
Analyze receipts			X		
Set up warehouse orders				X	
Use warehouse procedures		X			
LN: Configuring Sales Order Management					
Analyze sales order management			X		
Use sales master data		X			

Course and related exam objective(s)	Topic Area and Percentage				
	Administration	Using	Implementation	Setup & Configuration	Customize/ Design/Develop
	34%	28%	16%	14%	8%
LN: Configuring Cost Price Calculation and Valuation					
Use cost prices		X			
Use cost price master data		X			
LN: Configuring Purchase Order Management					
Maintain business partners	X				
Analyze item codes			X		
Analyze business partners			X		
Set up business partners				X	
Practical Experience					
Use implementation accelerators (IA).		X			

Questions and Help

Additional Certification Program information is available at www.infor.com/certification

Additional information about Infor Education training courses is available at www.infor.com/education.

If you experience any issues when registering for a certification exam, please contact olpsupport@kryteriononline.com.

If you need help registering for a training course, please contact:

- For Americas: EducationAmericas@infor.com
- For Europe, the Middle East and Africa: EducationEMEA@infor.com
- For Asia Pacific: EducationAPAC@infor.com

Sample Questions

The sample questions below provide examples of the types of questions included on the certification exams delivered through the Webassessor testing platform. The correct answers are provided for reference purposes only in the following Key to Sample Questions section. **Note:** The Webassessor platform randomizes all certification question items and answer options during the exam.

1. Which one of the following balances the net requirements of each plan item in the product structure in enterprise planning?
 - A. ☐ Planned orders
 - B. ☐ Purchase schedule
 - C. ☐ Demand forecast
 - D. ☐ Resources
2. Which one of the following maintenance sales order types is used when a part is returned?
 - A. ☐ Part maintenance
 - B. ☐ Part deliver
 - C. ☐ Part receipt
 - D. ☐ Part loan
3. You want to design the best route through the warehouse for the shortest walking distance by your warehouse personnel when picking items from the picking list. Which one of the following fields do you use to assign a sequence number?
 - A. ☐ Item
 - B. ☐ Location
 - C. ☐ Outbound Priority
 - D. ☐ Inventory
4. Which one of the following is used to define the location from which purchase orders are processed?
 - A. ☐ Purchase order types
 - B. ☐ Purchase order approval rules
 - C. ☐ Purchase offices
 - D. ☐ Purchased Item 360
5. Which two of the following areas do all LN sessions and modules use data from? Choose 2 answers.
 - A. ☐ Master Data
 - B. ☐ Manufacturing
 - C. ☐ Common
 - D. ☐ Financials
6. Which one of the following supports high-volume, repetitive purchase supply based on contracts?
 - A. ☐ Resources
 - B. ☐ Special demand
 - C. ☐ Planned purchase order
 - D. ☐ Purchase schedule

7. Which one of the following enables tracking of an individual item throughout its lifetime, for example, through the design, production, testing, installation, and maintenance phases?
- A. ☐ Resource
 - B. ☐ Serialized item
 - C. ☐ Part receipt
 - D. ☐ Service order
8. Which two of the following fields on the Warehouse Receipt, do you review and confirm prior to confirming the receipt? Choose 2 answers.
- A. ☐ Packing Slip Quantity
 - B. ☐ Received Quantity
 - C. ☐ Inspection
 - D. ☐ Ordered Quantity
9. You want to coordinate the planning runs at various sites, and make sure that these planning runs are carried out in the correct order. Which one of the following types of planning would you use?
- A. ☐ Decentralized multisite planning
 - B. ☐ Enterprise planning
 - C. ☐ Centralized multi-site planning
 - D. ☐ Local site planning
10. Which one of the following transaction types do you use to create contra-entries for a selected transaction type?
- A. ☐ Journal
 - B. ☐ Receipt
 - C. ☐ Payment
 - D. ☐ Unallocated payment
11. Which three of the following are possible steps in an outbound procedure? Choose 3 answers.
- A. ☐ Generate outbound advice
 - B. ☐ Confirm shipment
 - C. ☐ Print packing slip
 - D. ☐ Generate picking list
 - E. ☐ Release outbound advice
12. Which one of the following LN Service options would you define to categorize the skills required for the maintenance of items, or as a basis for enquiries and reporting?
- A. ☐ User profile
 - B. ☐ Serialized item group
 - C. ☐ Warehouse location
 - D. ☐ Cost calculation
13. Which one of the following scenarios do you use segmented item codes?
- A. ☐ Create standard items
 - B. ☐ Store business partner's external item codes
 - C. ☐ Generate numeric series of codes
 - D. ☐ Assign an item to a specific group or usage

14. You work with many suppliers/business partners around the world. You would like to organize and group your suppliers/business partners in LN by regions, such as European Union, Asia, and Americas. Which one of the following would you use to create regional groups for your suppliers/business partners?
- A. ☐ Type
 - B. ☐ Role
 - C. ☐ Rule
 - D. ☐ Set
15. Which one of the following is used to manage interdependencies that exist in constraint-based production planning in enterprise planning?
- A. ☐ Plan units
 - B. ☐ Resources
 - C. ☐ Clusters
 - D. ☐ Workcenters
16. Which three of the following location types are mandatory when defining a warehouse? Choose 3 answers.
- A. ☐ Staging
 - B. ☐ Inspection
 - C. ☐ Bulk
 - D. ☐ Receiving
 - E. ☐ Quarantine
17. Which one of the following would help you deploy employees from other areas in the same main area in case of capacity problems?
- A. ☐ Travel time
 - B. ☐ Area code
 - C. ☐ Warehouse code
 - D. ☐ Capacity
18. Which one of the following must every item in Infor LN have before you can generate any orders for the item?
- A. ☐ A standard routing
 - B. ☐ A valuation price
 - C. ☐ An inventory value
 - D. ☐ A standard cost price
19. Which one of the following options describes the backflushing method?
- A. ☐ Used to estimate materials and hours.
 - B. ☐ Used to record actual materials and hours.
 - C. ☐ Used when you do not want financial transactions.
 - D. ☐ Used only to estimate costs for customized items.
20. Which three of the following are contract types in LN Project? Choose 3 answers.
- A. ☐ Installment
 - B. ☐ Fixed Price
 - C. ☐ Cost Plus
 - D. ☐ Cost Reimbursement
 - E. ☐ Time & Materials

Key to Sample Questions

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About Infor

Infor builds business software for specific industries in the cloud. With 16,500 employees and over 90,000 customers in more than 170 countries, Infor software is designed for progress. To learn more, please visit www.infor.com.

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