

Infor Education

Public Training Schedule

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infor

PUBLIC TRAINING SCHEDULE

Infor's innovative applications will transform the way you work and accelerate your business.

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Training is a critical piece that will help you realize these benefits to the greatest degree, and even reduce the total cost of ownership. A well-trained team that is confident in its ability to use software will make better decisions, faster, driving higher productivity and minimizing support costs. Infor Education provides convenient and cost-effective learning solutions that allow you and your employees to get up to speed.

Scheduled classes

Infor Education courses help you get what you need, when you need it. You can receive training at your site, online, virtually or at an Infor location near you. Whatever you prefer you can choose according to your budget, schedule, and learning preferences.

Use the public instructor-led scheduled classes to improve your skills and business operations. In the location column, you can see if the session is a face to face or a virtual class. Course materials are in English, however, courses will be delivered in local languages in France, Germany, as well as in other regions, where possible.

If you do not find the course or schedule you are looking for, please contact us for assistance to find the best training solution.



Instructor-led Classes

Face-to-face training in your office or at one of our education sites



Instructor-led Virtual Classes

Take classes from your own desk with the support of an instructor

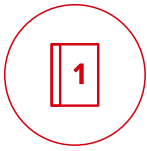


Self-directed Learning

Flexible training taken at your own pace; includes a workbook, live training environment, social collaboration and access to an instructor

Training Levels

Classes are offered across three levels covering everything from product overview to in depth technical classes.



Level 1: Overview & Use

Provides product overview and knowledge necessary to use the system.



Level 2: Configuration & Administration

Accelerates the deployment of Infor software through knowledge of configuration options and administration.



Level 3: Installation & Integration

Explores software installation and integration with other systems, as well as how to extend the application.

Pricing & Cancellation policy

Instructor-led training pricing will be displayed on the class details page in Infor Campus.

Invoicing will occur at time of registration. If you cancel your registration at least 11 business days (5 business days for virtual) prior to the start date, then the registration fee is available to use toward another Education class within a 90 day period. Education will assist in rescheduling you for another class. If you are not able to reschedule, then Education will assist in refunding the course fee.

Infor Education makes every effort to teach scheduled classes, but sometimes unforeseen circumstances arise and a course gets cancelled. If Infor Education postpones your class: we will provide you with as much advance notice as reasonably possible under the circumstance — in most cases, 10 business days. Course schedules are updated regularly; however, class dates and locations are subject to change. For the most current information, please contact us.

For more information about courses and how to register, please contact:

- InforCampus@infor.com

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If you are unable to take an instructor-led training course, the following courses are available as self-directed learning.

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Infor Customer Success Series

Course Name	Course Type	Date	Course Links	
Getting Started				
Getting Started in the Infor Cloud	eLearning	On demand	Global	USA
Getting Started in the Infor Cloud	Webinar	Weekly	Global	USA
Getting to Know Infor Concierge	eLearning	On demand	Global	USA
Getting to Know Infor Concierge	Webinar	Second Tuesday of the month	Global	USA
Getting to Know Infor Concierge for Nexus	eLearning	On demand	Global	USA
Working with Infor Support	eLearning	On demand	Global	USA
Working with Infor Support	Webinar	Fourth Tuesday of the month	Global	USA
Managing Contacts	eLearning	On demand	Global	USA
Mid-implementation				
Working in the Multi-tenant Cloud	eLearning	On demand	Global	USA
Working in the IGS Multi-tenant Cloud	eLearning	On demand	Global	USA
Working in the Multi-tenant Cloud	Webinar	First Tuesday of the month	Global	USA
Effective Incident Management	eLearning	On demand	Global	USA
Effective Incident Management	Webinar	Fourth Thursday of the month	Global	USA
Navigating CloudSuite Self-Service Portal	eLearning	On demand	Global	USA
Evaluating Cloud Go-live Readiness	eLearning	On demand	Global	USA
Evaluating Cloud Go-live Readiness	Webinar	Third Thursday of the month	Global	USA
Post Live				
Product Enhancement Request System	eLearning	On demand	Global	USA
Getting Started in Infor Communities	eLearning	On demand	Global	USA

View the full Infor Customer Success Series curriculum on Infor Campus: [Global](#) | [USA](#)

The Public Schedule presents currently scheduled training events.
For a complete listing, please visit campus.infor.com (USA) or campus-nonus.infor.com (all other locations).

Talent Science Live Webinars

Course Name	Course Type	Date	Time	Duration	Registration Links
Intro to Talent Science	Webinar	18-Jan	11 am CT	30 mins	Global
Intro to Talent Science	Webinar	15-Feb	11 am CT	30 mins	Global
Intro to Talent Science	Webinar	15-Mar	11 am CT	30 mins	Global
Intro to Talent Science	Webinar	12-Apr	11 am CT	30 mins	Global
Intro to Talent Science	Webinar	17-May	11 am CT	30 mins	Global
Intro to Talent Science	Webinar	14-Jun	11 am CT	30 mins	Global
Intro to Talent Science	Webinar	19-Jul	11 am CT	30 mins	Global
Intro to Talent Science	Webinar	16-Aug	11 am CT	30 mins	Global
Intro to Talent Science	Webinar	13-Sep	11 am CT	30 mins	Global
Intro to Talent Science	Webinar	18-Oct	11 am CT	30 mins	Global
Intro to Talent Science	Webinar	15-Nov	11 am CT	30 mins	Global
Intro to Talent Science	Webinar	13-Dec	11 am CT	30 mins	Global

In this **30-minute live demo**, participants learn to **leverage Talent Science capabilities** and **utilize assessment results** effectively. Ideal for **new users**.

Infor Birst

Level	Course Name	Location Name	Start Date	End Date	Course Links	
1	Birst: Using Dashboards and Visualizer	Virtual EMEA	30-Jan	30-Jan	Global	USA
1	Birst: Using Dashboards and Visualizer	Virtual Americas	10-Feb	10-Feb	Global	USA
1	Birst: Using Dashboards and Visualizer	Virtual Asia-Pacific	10-Mar	10-Mar	Global	USA
1	Birst: Using Dashboards and Visualizer	Virtual Americas	7-Apr	7-Apr	Global	USA
1	Birst: Using Dashboards and Visualizer	Virtual EMEA	17-Apr	17-Apr	Global	USA
1	Birst: Using Dashboards and Visualizer	Virtual Asia-Pacific	9-Jun	9-Jun	Global	USA
1	Birst: Using Dashboards and Visualizer	Virtual Americas	16-Jun	16-Jun	Global	USA
1	Birst: Using Dashboards and Visualizer	Virtual EMEA	7-Aug	7-Aug	Global	USA
1	Birst: Using Dashboards and Visualizer	Virtual EMEA	12-Oct	12-Oct	Global	USA
2	Birst: Foundation for Administrators	Virtual EMEA	1-Feb	2-Feb	Global	USA
2	Birst: Foundation for Administrators	Virtual Americas	6-Feb	7-Feb	Global	USA
2	Birst: Foundation for Administrators	Virtual Asia-Pacific	6-Mar	7-Mar	Global	USA
2	Birst: Foundation for Administrators	Virtual Americas	20-Mar	21-Mar	Global	USA
2	Birst: Foundation for Administrators	Virtual Americas	3-Apr	4-Apr	Global	USA
2	Birst: Foundation for Administrators	Virtual EMEA	19-Apr	20-Apr	Global	USA
2	Birst: Foundation for Administrators	Virtual Americas	10-May	11-May	Global	USA
2	Birst: Foundation for Administrators	Virtual Asia-Pacific	5-Jun	6-Jun	Global	USA
2	Birst: Foundation for Administrators	Virtual Americas	12-Jun	13-Jun	Global	USA
2	Birst: Foundation for Administrators	Virtual EMEA	9-Aug	10-Aug	Global	USA
2	Birst: Foundation for Administrators	Virtual EMEA	18-Oct	19-Oct	Global	USA
2	Birst: Foundation for Analysts	Virtual EMEA	6-Feb	7-Feb	Global	USA
2	Birst: Foundation for Analysts	Virtual Americas	8-Mar	9-Mar	Global	USA
2	Birst: Foundation for Analysts	Virtual Asia-Pacific	8-Mar	9-Mar	Global	USA
2	Birst: Foundation for Analysts	Virtual Americas	29-Mar	30-Mar	Global	USA
2	Birst: Foundation for Analysts	Virtual Americas	5-Apr	6-Apr	Global	USA
2	Birst: Foundation for Analysts	Virtual EMEA	24-Apr	25-Apr	Global	USA
2	Birst: Foundation for Analysts	Virtual Americas	3-May	4-May	Global	USA
2	Birst: Foundation for Analysts	Virtual Asia-Pacific	7-Jun	8-Jun	Global	USA
2	Birst: Foundation for Analysts	Virtual Americas	14-Jun	15-Jun	Global	USA
2	Birst: Foundation for Analysts	Virtual EMEA	14-Aug	15-Aug	Global	USA
2	Birst: Foundation for Analysts	Virtual EMEA	23-Oct	24-Oct	Global	USA

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Infor CloudSuite Industrial (SyteLine)

Level	Course Name	Location Name	Start Date	End Date	Course Links	
Technology						
2	SyteLine: Administering the System	Virtual Americas	10-Jan	10-Jan	Global	USA
2	SyteLine: Administering the System	Virtual Americas	4-Apr	4-Apr	Global	USA
2	SyteLine: Administering the System	Virtual Americas	16-May	16-May	Global	USA
2	SyteLine: Administering the System	Virtual Americas	27-Jun	27-Jun	Global	USA
2	SyteLine: Configuring Multi-Site	Virtual Americas	8-Feb	8-Feb	Global	USA
2	SyteLine: Configuring Multi-Site	Virtual Americas	22-Mar	22-Mar	Global	USA
2	SyteLine: Configuring Multi-Site	Virtual Americas	3-May	3-May	Global	USA
2	SyteLine: Configuring Multi-Site	Virtual Americas	14-Jun	14-Jun	Global	USA
2	SyteLine: Creating Forms Personalization	Virtual Americas	11-Jan	11-Jan	Global	USA
2	SyteLine: Creating Forms Personalization	Virtual Americas	5-Apr	5-Apr	Global	USA
2	SyteLine: Creating Forms Personalization	Virtual Americas	17-May	17-May	Global	USA
2	SyteLine: Creating Forms Personalization	Virtual Americas	28-Jun	28-Jun	Global	USA
2	SyteLine: Creating Reports Using Mongoose Reporting	Virtual Americas	24-Jan	25-Jan	Global	USA
2	SyteLine: Creating Reports Using Mongoose Reporting	Virtual Americas	7-Mar	8-Mar	Global	USA
2	SyteLine: Creating Reports Using Mongoose Reporting	Virtual Americas	18-Apr	19-Apr	Global	USA
2	SyteLine: Creating Reports Using Mongoose Reporting	Virtual Americas	30-May	31-May	Global	USA
2	SyteLine: Managing Version Uplifts	Virtual Americas	7-Feb	7-Feb	Global	USA
2	SyteLine: Managing Version Uplifts	Virtual Americas	21-Mar	21-Mar	Global	USA
2	SyteLine: Managing Version Uplifts	Virtual Americas	2-May	2-May	Global	USA
2	SyteLine: Managing Version Uplifts	Virtual Americas	13-Jun	13-Jun	Global	USA
2	SyteLine: Using the Application Event System	Virtual Americas	26-Jan	27-Jan	Global	USA
2	SyteLine: Using the Application Event System	Virtual Americas	9-Mar	10-Mar	Global	USA
2	SyteLine: Using the Application Event System	Virtual Americas	20-Apr	21-Apr	Global	USA
2	SyteLine: Using the Application Event System	Virtual Americas	1-Jun	2-Jun	Global	USA

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Infor Financials & Supply Management

Level	Course Name	Location Name	Start Date	End Date	Course Links	
1	Infor Financials & Supply Management: Technology Foundation	Virtual Americas	23-Feb	24-Feb	Global	USA
1	Infor Financials & Supply Management: Applications Foundation	Virtual Americas	23-Jan	27-Jan	Global	USA
1	Infor Financials & Supply Management: Applications Foundation	Virtual Americas	5-Jun	9-Jun	Global	USA
2	CloudSuite Financials: Configuring and Administering Budgeting	Virtual Americas	16-Mar	17-Mar	Global	USA
2	Infor Financials & Supply Management: Foundation Differences to Lawson	Virtual Americas	27-Apr	28-Apr	Global	USA
2	Landmark Technology: Configuring and Administering Security for Infor Financials & Supply Management	Virtual Americas	27-Feb	1-Mar	Global	USA
2	Landmark Technology: Configuring and Administering Security for Infor Financials & Supply Management	Virtual Americas	19-Jun	21-Jun	Global	USA
2	CloudSuite Healthcare: Setting up Master Data for Asset Creation to Maintenance	Virtual Americas	6-Mar	7-Mar	Global	USA
2	CloudSuite Healthcare: Setting Up the Enterprise Structure for FSM	Virtual Americas	20-Mar	23-Mar	Global	USA
3	Cloverleaf: Developing Cloverleaf Networks - Advanced	Virtual Americas	24-Apr	28-Apr	Global	USA
Financials						
2	CloudSuite Financials: Configuring and Administering Global Ledger	Virtual Americas	12-Jun	14-Jun	Global	USA
2	CloudSuite Financials: Configuring and Administering Global Ledger Allocations	Virtual Americas	15-Jun	15-Jun	Global	USA
2	CloudSuite Financials: Configuring and Administering Grant Accounting	Virtual Americas	1-Mar	3-Mar	Global	USA
2	CloudSuite Healthcare: Setting up Master Data for Billing to Collections	Virtual Americas	7-Apr	7-Apr	Global	USA
2	CloudSuite Healthcare: Setting up Master Data for Cash Forecasting to Reconciliation	Virtual Americas	8-Mar	9-Mar	Global	USA
2	CloudSuite Healthcare: Setting up Master Data for Reconciliation to Close	Virtual Americas	3-Feb	3-Feb	Global	USA
2	CloudSuite Healthcare: Setting up Master Data for Record to Report	Virtual Americas	13-Apr	14-Apr	Global	USA
2	Infor Financials & Supply Management: Administering Project Ledger	Virtual Americas	20-Feb	20-Feb	Global	USA
2	Infor Financials & Supply Management: Configuring and Administering Asset Accounting	Virtual Americas	27-Mar	28-Mar	Global	USA
2	Infor Financials & Supply Management: Configuring and Administering Billing	Virtual Americas	23-Mar	23-Mar	Global	USA
2	Infor Financials & Supply Management: Configuring and Administering Billing	Virtual Americas	8-May	8-May	Global	USA
2	Infor Financials & Supply Management: Configuring and Administering Cash Management	Virtual Americas	13-Mar	15-Mar	Global	USA

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Public Schedule

1 Level 1: Overview and Use

2 Level 2: Configuration and Administration

3 Level 3: Installation and Integration

Level	Course Name	Location Name	Start Date	End Date	Course Links	
2	Infor Financials & Supply Management: Configuring and Administering Close Management	Virtual Americas	26-Jan	26-Jan	Global	USA
2	Infor Financials & Supply Management: Configuring and Administering Close Management	Virtual Americas	30-Mar	30-Mar	Global	USA
2	Infor Financials & Supply Management: Configuring and Administering Payables	Virtual Americas	13-Feb	16-Feb	Global	USA
2	Infor Financials & Supply Management: Configuring and Administering Project Invoicing and Revenue	Virtual Americas	21-Feb	22-Feb	Global	USA
2	Infor Financials & Supply Management: Configuring and Administering Receivables	Virtual Americas	9-May	11-May	Global	USA
2	Infor Financials & Supply Management: Configuring and Administering Reconciliation Management	Virtual Americas	27-Jan	27-Jan	Global	USA
2	Infor Financials & Supply Management: Configuring and Administering Reconciliation Management	Virtual Americas	29-Mar	29-Mar	Global	USA
Supply Management						
2	CloudSuite Healthcare: Setting up Master Data for Plan to Inventory	Virtual Americas	1-Feb	2-Feb	Global	USA
2	CloudSuite Healthcare: Setting Up Master Data for Project Creation to Maintenance	Virtual Americas	6-Apr	6-Apr	Global	USA
2	Infor Financials & Supply Management: Configuring and Administering Contract Management	Virtual Americas	26-Jan	31-Jan	Global	USA
2	Infor Financials & Supply Management: Configuring and Administering Contract Management	Virtual Americas	26-Jun	29-Jun	Global	USA
2	Infor Financials & Supply Management: Configuring and Administering Contract Management - Advanced	Virtual Americas	27-Mar	28-Mar	Global	USA
2	Infor Financials & Supply Management: Configuring and Administering Inventory Control	Virtual Americas	5-Jun	7-Jun	Global	USA
2	Infor Financials & Supply Management: Configuring and Administering Item Lifecycle Management	Virtual Americas	9-Mar	9-Mar	Global	USA
2	Infor Financials & Supply Management: Configuring and Administering Purchasing	Virtual Americas	6-Mar	8-Mar	Global	USA
2	Infor Financials & Supply Management: Configuring and Administering Purchasing	Virtual Americas	12-Jun	14-Jun	Global	USA
2	Infor Financials & Supply Management: Configuring and Administering Requisitioning	Virtual Americas	20-Feb	21-Feb	Global	USA
2	Infor Financials & Supply Management: Configuring and Administering Requisitioning	Virtual Americas	8-Jun	9-Jun	Global	USA
2	Infor Financials & Supply Management: Configuring and Administering Strategic Sourcing and Supplier Portal	Virtual Americas	14-Mar	16-Mar	Global	USA

Infor Cloverleaf

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Public Schedule

1 Level 1: Overview and Use

2 Level 2: Configuration and Administration

3 Level 3: Installation and Integration

Level	Course Name	Location Name	Start Date	End Date	Course Links
3	Cloverleaf: Developing Cloverleaf Networks - Basic	Virtual Americas	9-Jan	13-Jan	Global USA
3	Cloverleaf: Developing Cloverleaf Networks - Basic	Virtual Americas	20-Feb	24-Feb	Global USA
3	Cloverleaf: Developing Cloverleaf Networks - Basic	Virtual Americas	27-Feb	3-Mar	Global USA
3	Cloverleaf: Developing Cloverleaf Networks - Basic	Virtual Americas	17-Apr	21-Apr	Global USA
3	Cloverleaf: Developing Cloverleaf Networks - Basic	Virtual Americas	15-May	19-May	Global USA
3	Cloverleaf: Developing Cloverleaf Networks - Basic	Virtual Americas	12-Jun	16-Jun	Global USA
3	Cloverleaf: Programming with Tool Command Language (TCL)	Virtual Americas	6-Mar	10-Mar	Global USA
3	Cloverleaf: Programming with Tool Command Language (TCL)	Virtual Americas	20-Mar	24-Mar	Global USA
3	Cloverleaf: Programming with Tool Command Language (TCL)	Virtual Americas	1-May	5-May	Global USA
3	Cloverleaf: Programming with Tool Command Language (TCL)	Virtual Americas	26-Jun	30-Jun	Global USA
3	Cloverleaf: Developing Cloverleaf Networks - Intermediate	Virtual Americas	6-Feb	10-Feb	Global USA
3	Cloverleaf: Developing Cloverleaf Networks - Intermediate	Virtual Americas	13-Mar	17-Mar	Global USA
3	Cloverleaf: Developing Cloverleaf Networks - Intermediate	Virtual Americas	10-Apr	14-Apr	Global USA
3	Cloverleaf: Developing with FHIR Bridge	Virtual Americas	5-Apr	7-Apr	Global USA

Learning tracks recommendations:

- Developing Cloverleaf Networks - Basic – Anytime
- Programming with Tool Command Language (Tcl) – Couple months after taking Basics
- Developing Cloverleaf Networks - Intermediate – 6 months after taking Basics & TCL, and couple of months' experience working with Cloverleaf.
- Developing Cloverleaf Networks - Advanced– 6 months to a year after taking Intermediate, also with a least 6 months' experience working with Cloverleaf after Intermediate.

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1 Level 1: Overview and Use

2 Level 2: Configuration and Administration

3 Level 3: Installation and Integration

Infor CPQ (PCM)

Level	Course Name	Location Name	Start Date	End Date	Course Links	
2	CPQ: Using Infor Product Configurator	Virtual Americas	30-Jan	2-Feb	Global	USA
2	CPQ: Using Infor Product Configurator	Virtual Americas	24-Apr	27-Apr	Global	USA

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1 Level 1: Overview and Use**2** Level 2: Configuration and Administration**3** Level 3: Installation and Integration

Infor d/EPM

Level	Course Name	Location Name	Start Date	End Date	Course Links	
2	Infor d/EPM Platform: v12 Administering d/EPM Platform Applications	Virtual Americas	27-Mar	28-Mar	Global	USA
2	Infor d/EPM Platform: v12 Creating Reports with Application Studio	Virtual Americas	1-Feb	2-Feb	Global	USA
2	Infor d/EPM Platform: v12 Creating Reports with Application Studio	Virtual Americas	1-May	2-May	Global	USA
2	Infor d/EPM: v12 Configuring and Administering Budgeting & Planning	Virtual Americas	27-Feb	2-Mar	Global	USA
2	Infor d/EPM Platform: Creating OLAP Models Using Relational Modeler for the Cloud	Virtual Americas	20-Feb	21-Feb	Global	USA
2	Infor d/EPM Platform: Optimizing Content with Dashboards and Self-Service for the Cloud	Virtual Americas	17-Feb	17-Feb	Global	USA

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CloudSuite Distribution

Level	Course Name	Location Name	Start Date	End Date	Course Links	
3	CloudSuite Distribution: Extending WebUI	Virtual Americas	10-Jan	12-Jan	Global	USA
3	CloudSuite Distribution: Extending WebUI	Virtual Americas	7-Feb	9-Feb	Global	USA
3	CloudSuite Distribution: Extending WebUI	Virtual Americas	7-Mar	9-Mar	Global	USA
3	CloudSuite Distribution: Extending WebUI	Virtual Americas	11-Apr	13-Apr	Global	USA
3	CloudSuite Distribution: Extending WebUI	Virtual Americas	9-May	11-May	Global	USA
3	CloudSuite Distribution: Extending WebUI	Virtual Americas	13-Jun	15-Jun	Global	USA

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Infor Fourth Shift

Level	Course Name	Location Name	Start Date	End Date	Course Links	
1	Fourth Shift: v8.0 Backflushing	Virtual Americas	26-Apr	26-Apr	Global	USA
1	Fourth Shift: v8.0 Determining Planning Parameters	Virtual Americas	27-Feb	27-Feb	Global	USA
1	Fourth Shift: v8.0 Determining Planning Parameters	Virtual Americas	28-Apr	28-Apr	Global	USA
1	Fourth Shift: v8.0 Entering Customer Orders	Virtual Americas	2-Mar	3-Mar	Global	USA
1	Fourth Shift: v8.0 Financials Foundation	Virtual Americas	13-Mar	24-Mar	Global	USA
1	Fourth Shift: v8.0 Implementing a Master Production Schedule	Virtual Americas	24-Apr	24-Apr	Global	USA
1	Fourth Shift: v8.0 Introduction to the System	Virtual Americas	2-Feb	3-Feb	Global	USA
1	Fourth Shift: v8.0 Introduction to the System	Virtual Americas	27-Mar	28-Mar	Global	USA
1	Fourth Shift: v8.0 Manufacturing Accounting Foundation	Virtual Americas	10-Apr	21-Apr	Global	USA
1	Fourth Shift: v8.0 Manufacturing Foundation	Virtual Americas	6-Feb	17-Feb	Global	USA
1	Fourth Shift: v8.0 Using Bill of Material Coding Techniques	Virtual Americas	24-Feb	24-Feb	Global	USA
1	Fourth Shift: v8.0 Using the Accounts Payable Module	Virtual Americas	23-Jan	24-Jan	Global	USA
1	Fourth Shift: v8.0 Using the Accounts Payable Module	Virtual Americas	8-Mar	9-Mar	Global	USA
1	Fourth Shift: v8.0 Using the Accounts Receivable Module	Virtual Americas	25-Jan	26-Jan	Global	USA
1	Fourth Shift: v8.0 Using the Accounts Receivable Module	Virtual Americas	6-Mar	7-Mar	Global	USA
1	Fourth Shift: v8.0 Using the Custom Products Manufacturing Module	Virtual Americas	27-Apr	27-Apr	Global	USA
1	Fourth Shift: v8.0 Using the Engineering Module	Virtual Americas	3-Apr	7-Apr	Global	USA
1	Fourth Shift: v8.0 Using the Lot Trace/Serialization Module	Virtual Americas	29-Mar	30-Mar	Global	USA
1	Fourth Shift: v8.0 Using the Purchasing Module	Virtual Americas	20-Feb	23-Feb	Global	USA
1	Fourth Shift: v8.0 Using the Shop Floor Module	Virtual Americas	25-Apr	25-Apr	Global	USA

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Infor HR Talent

Level	Course Name	Location Name	Start Date	End Date	Course Links	
Human Resource Management						
2	Lawson HRM: Configuring and Administering Personnel	Virtual Americas	15-May	17-May	Global	USA
Talent Management						
2	Talent Management: v11 Configuring and Administering Development Planning	Virtual Americas	13-Mar	15-Mar	Global	USA
2	Talent Management: v11 Configuring and Administering Goal and Performance Management	Virtual Americas	27-Mar	28-Mar	Global	USA
2	Talent Management: v11 Configuring and Administering Succession Management	Virtual Americas	20-Feb	21-Feb	Global	USA
2	Talent Management: v11 Configuring and Administering Talent Acquisition	Virtual Americas	13-Feb	17-Feb	Global	USA
2	Talent Management: v11 Configuring and Administering Talent Acquisition	Virtual Americas	12-Jun	16-Jun	Global	USA
2	Talent Management: v11 Configuring and Administering Transition Management	Virtual Americas	13-Mar	14-Mar	Global	USA
Global HR						
1	Infor HR Talent: Foundation	Virtual Americas	27-Feb	1-Mar	Global	USA
1	Infor HR Talent: HR Payroll Foundation	Virtual Americas	16-Mar	17-Mar	Global	USA
1	Infor HR Talent: HR Payroll Foundation	Virtual Americas	30-May	31-May	Global	USA
2	CloudSuite Healthcare: Setting up Master Data for Attendance to Time Entry	Virtual Americas	6-Apr	7-Apr	Global	USA
2	CloudSuite Healthcare: Setting up Master Data for Compensation Planning to Payments	Virtual Americas	17-Apr	19-Apr	Global	USA
2	CloudSuite Healthcare: Setting up Master Data for Employee Administration to Benefits	Virtual Americas	3-Apr	5-Apr	Global	USA
2	CloudSuite Healthcare: Setting up Master Data for Employee Development to Performance	Virtual Americas	22-May	24-May	Global	USA
2	CloudSuite Healthcare: Setting up Master Data for Health and Safety to Employee Relations	Virtual Americas	25-May	26-May	Global	USA
2	CloudSuite Healthcare: Setting up Master Data for Recruit to Onboard	Virtual Americas	27-Mar	29-Mar	Global	USA
2	CloudSuite Healthcare: Setting up the Enterprise Structure for HR Talent	Virtual Americas	13-Mar	15-Mar	Global	USA
2	Global HR: Configuring and Administering Absence Management and Time Entry	Virtual Americas	27-Feb	2-Mar	Global	USA
2	Global HR: Configuring and Administering Absence Management and Time Entry	Virtual Americas	5-Jun	8-Jun	Global	USA
2	Global HR: Configuring and Administering Benefits	Virtual Americas	23-Jan	27-Jan	Global	USA
2	Global HR: Configuring and Administering Benefits	Virtual Americas	24-Apr	28-Apr	Global	USA

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Public Schedule

1 Level 1: Overview and Use

2 Level 2: Configuration and Administration

3 Level 3: Installation and Integration

Level	Course Name	Location Name	Start Date	End Date	Course Links	
2	Global HR: Configuring and Administering Global HR	Virtual Americas	11-Jan	13-Jan	Global	USA
2	Global HR: Configuring and Administering Global HR	Virtual Americas	18-Apr	20-Apr	Global	USA
2	Global HR: Designing Reports	Virtual Americas	8-Feb	8-Feb	Global	USA
2	Global HR: Designing Reports	Virtual Americas	19-Apr	19-Apr	Global	USA
2	Global HR: v11 Foundation	Virtual Americas	6-Feb	7-Feb	Global	USA
2	Global HR: v11 Foundation	Virtual Americas	17-Apr	18-Apr	Global	USA
2	Landmark Technology: Configuring and Administering Security for Infor Global HR	Virtual Americas	23-Jan	25-Jan	Global	USA
2	Landmark Technology: Configuring and Administering Security for Infor Global HR	Virtual Americas	24-Apr	26-Apr	Global	USA
2	Talent Management: v11 Configuring and Administering Compensation Management	Virtual Americas	29-Mar	31-Mar	Global	USA
Infor Workforce Management						
2	WFM: Configuring and Administering Multi-view Scheduler Foundation	Virtual Americas	20-Mar	23-Mar	Global	USA
2	WFM: Configuring and Administering Multi-view Scheduler Foundation	Virtual Americas	12-Jun	15-Jun	Global	USA
2	WFM: Configuring and Administering Time and Attendance Foundation	Virtual Americas	20-Feb	23-Feb	Global	USA
2	WFM: Configuring and Administering Time and Attendance Foundation	Virtual Americas	24-Apr	27-Apr	Global	USA
2	WFM: Configuring and Administering Time and Attendance Foundation	Virtual Americas	19-Jun	22-Jun	Global	USA

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Infor Lawson

Level	Course Name	Location Name	Start Date	End Date	Course Links	
Human Resource Management						
2	Lawson HRM: Configuring and Administering Personnel	Virtual Americas	15-May	17-May	Global	USA
Technology						
2	Landmark Technology: Administering Landmark Foundation	Virtual Americas	9-Jan	13-Jan	Global	USA
2	Landmark Technology: Administering Landmark Foundation	Virtual Americas	20-Mar	24-Mar	Global	USA
2	Landmark Technology: Administering Landmark Foundation for the Cloud	Virtual Americas	23-Jan	26-Jan	Global	USA
2	Landmark Technology: Administering Landmark Foundation for the Cloud	Virtual Americas	10-Apr	13-Apr	Global	USA
2	Landmark Technology: Administering Landmark Foundation for the Cloud	Virtual Americas	15-May	18-May	Global	USA
2	Landmark Technology: Administering Landmark Security	Virtual Americas	30-Jan	2-Feb	Global	USA
2	Landmark Technology: Administering Landmark Security	Virtual Americas	10-Apr	13-Apr	Global	USA
2	Landmark Technology: Administering Landmark Security	Virtual Americas	26-Jun	29-Jun	Global	USA
2	Landmark Technology: Administering Landmark Security for the Cloud	Virtual Americas	25-Jan	27-Jan	Global	USA
2	Landmark Technology: Administering Landmark Security for the Cloud	Virtual Americas	8-Mar	10-Mar	Global	USA
2	Landmark Technology: Administering Landmark Security for the Cloud	Virtual Americas	3-May	5-May	Global	USA
2	Landmark Technology: Administering Landmark Security for the Cloud	Virtual Americas	28-Jun	30-Jun	Global	USA
2	Landmark Technology: Configuring and Administering Infor Security for the Cloud	Virtual Americas	23-Jan	24-Jan	Global	USA
2	Landmark Technology: Configuring and Administering Infor Security for the Cloud	Virtual Americas	6-Mar	7-Mar	Global	USA
2	Landmark Technology: Configuring and Administering Infor Security for the Cloud	Virtual Americas	1-May	2-May	Global	USA
2	Landmark Technology: Configuring and Administering Infor Security for the Cloud	Virtual Americas	26-Jun	27-Jun	Global	USA
2	Landmark Technology: Designing and Administering Configuration Console	Virtual Americas	13-Feb	17-Feb	Global	USA
2	Landmark Technology: Designing and Administering Configuration Console	Virtual Americas	20-Mar	24-Mar	Global	USA
2	Landmark Technology: Designing and Administering Configuration Console	Virtual Americas	17-Apr	21-Apr	Global	USA
2	Landmark Technology: Designing and Administering Configuration Console	Virtual Americas	15-May	19-May	Global	USA
2	Landmark Technology: Designing and Administering Configuration Console	Virtual Americas	26-Jun	30-Jun	Global	USA

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Public Schedule

1 Level 1: Overview and Use

2 Level 2: Configuration and Administration

3 Level 3: Installation and Integration

Level	Course Name	Location Name	Start Date	End Date	Course Links
2	Landmark Technology: Designing and Administering Processes Using Infor Process Automation	Virtual Americas	9-Jan	13-Jan	Global USA
2	Landmark Technology: Designing and Administering Processes Using Infor Process Automation	Virtual Americas	17-Apr	21-Apr	Global USA
2	Landmark Technology: Designing and Administering Processes Using Infor Process Automation for the Cloud	Virtual Americas	6-Feb	10-Feb	Global USA
2	Landmark Technology: Designing and Administering Processes Using Infor Process Automation for the Cloud	Virtual Americas	13-Mar	17-Mar	Global USA
2	Landmark Technology: Designing and Administering Processes Using Infor Process Automation for the Cloud	Virtual Americas	10-Apr	14-Apr	Global USA
2	Landmark Technology: Designing and Administering Processes Using Infor Process Automation for the Cloud	Virtual Americas	15-May	19-May	Global USA
2	Landmark Technology: Designing and Administering Processes Using Infor Process Automation for the Cloud	Virtual Americas	12-Jun	16-Jun	Global USA
2	Landmark Technology: Using Landmark Pattern Language (LPL)	Virtual Americas	17-Jan	19-Jan	Global USA
2	Landmark Technology: Using Landmark Pattern Language (LPL)	Virtual Americas	20-Feb	22-Feb	Global USA
2	Landmark Technology: Using Landmark Pattern Language (LPL)	Virtual Americas	27-Mar	29-Mar	Global USA
2	Landmark Technology: Using Landmark Pattern Language (LPL)	Virtual Americas	1-May	3-May	Global USA
2	Landmark Technology: Using Landmark Pattern Language (LPL)	Virtual Americas	22-May	24-May	Global USA
2	Landmark Technology: Using Landmark Pattern Language (LPL)	Virtual Americas	26-Jun	28-Jun	Global USA
2	Landmark Technology: Using Spreadsheet Designer for Microsoft Excel	Virtual Americas	20-Jan	20-Jan	Global USA
2	Landmark Technology: Using Spreadsheet Designer for Microsoft Excel	Virtual Americas	3-Mar	3-Mar	Global USA
2	Landmark Technology: Using Spreadsheet Designer for Microsoft Excel	Virtual Americas	12-May	12-May	Global USA
2	Lawson Technology: Designing and Administering Lawson Processes Using Infor Process Automation - 5 Day Full Course	Virtual Americas	3-Apr	7-Apr	Global USA
2	Lawson Technology: v10 Administering Lawson System Foundation (LSF)	Virtual Americas	20-Mar	24-Mar	Global USA
2	Lawson Technology: v10 Administering Lawson System Foundation (LSF)	Virtual Americas	22-May	26-May	Global USA
3	Infor OS: Developing BODs for Landmark and Lawson Applications	Virtual Americas	30-Jan	1-Feb	Global USA
3	Infor OS: Developing BODs for Landmark and Lawson Applications	Virtual Americas	8-May	10-May	Global USA

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Infor LN

Level	Course Name	Location Name	Start Date	End Date	Course Links	
1	LN: Foundation for Aerospace and Defense for the Cloud	Virtual EMEA	7-Mar	10-Mar	Global	USA
1	LN: Foundation for Aerospace and Defense for the Cloud	Virtual Asia-Pacific	14-Mar	17-Mar	Global	USA
1	LN: Foundation for Aerospace and Defense for the Cloud	Virtual EMEA	9-May	12-May	Global	USA
1	LN: Foundation for Aerospace and Defense for the Cloud	Virtual Asia-Pacific	19-Jun	23-Jun	Global	USA
1	LN: Foundation for Aerospace and Defense for the Cloud	Virtual EMEA	22-Aug	25-Aug	Global	USA
1	LN: Foundation for Aerospace and Defense for the Cloud	Virtual EMEA	5-Dec	8-Dec	Global	USA
1	LN: Foundation for Automotive for the Cloud	Virtual EMEA	10-Jan	13-Jan	Global	USA
1	LN: Foundation for Automotive for the Cloud	Virtual Asia-Pacific	31-Jan	3-Feb	Global	USA
1	LN: Foundation for Automotive for the Cloud	Virtual EMEA	20-Feb	23-Feb	Global	USA
1	LN: Foundation for Automotive for the Cloud	Virtual Asia-Pacific	8-May	11-May	Global	USA
1	LN: Foundation for Automotive for the Cloud	Virtual EMEA	8-May	11-May	Global	USA
1	LN: Foundation for Automotive for the Cloud	Virtual EMEA	7-Aug	10-Aug	Global	USA
1	LN: Foundation for Automotive for the Cloud	Virtual EMEA	6-Nov	9-Nov	Global	USA
1	LN: Foundation for Industrial Enterprise for the Cloud	Virtual Americas	9-Jan	13-Jan	Global	USA
1	LN: Foundation for Industrial Enterprise for the Cloud	Virtual Asia-Pacific	14-Feb	17-Feb	Global	USA
1	LN: Foundation for Industrial Enterprise for the Cloud	Virtual Americas	6-Mar	9-Mar	Global	USA
1	LN: Foundation for Industrial Enterprise for the Cloud	Virtual EMEA	18-Apr	21-Apr	Global	USA
1	LN: Foundation for Industrial Enterprise for the Cloud	Virtual Asia-Pacific	9-May	12-May	Global	USA
2	LN: Administering the LN System for the Cloud	Virtual EMEA	22-Feb	23-Feb	Global	USA
2	LN: Administering the LN System for the Cloud	Virtual EMEA	11-Jul	12-Jul	Global	USA
2	LN: Administering the LN System for the Cloud	Virtual EMEA	6-Nov	7-Nov	Global	USA
2	LN: Configuring a Multisite Environment for the Cloud	Virtual EMEA	15-Mar	16-Mar	Global	USA
2	LN: Configuring a Multisite Environment for the Cloud	Virtual Americas	20-Mar	21-Mar	Global	USA
2	LN: Configuring a Multisite Environment for the Cloud	Virtual EMEA	27-Jun	28-Jun	Global	USA
2	LN: Configuring Accounts Payable and Cash Management for the Cloud	Virtual EMEA	6-Mar	8-Mar	Global	USA
2	LN: Configuring Accounts Payable and Cash Management for the Cloud	Virtual EMEA	29-May	31-May	Global	USA
2	LN: Configuring Accounts Receivable and Cash Management for the Cloud	Virtual EMEA	2-Mar	3-Mar	Global	USA
2	LN: Configuring Accounts Receivable and Cash Management for the Cloud	Virtual EMEA	25-May	26-May	Global	USA
2	LN: Configuring and Administering BFlow	Virtual EMEA	22-Mar	23-Mar	Global	USA
2	LN: Configuring and Administering BFlow	Virtual EMEA	21-Sep	22-Sep	Global	USA

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Public Schedule

1 Level 1: Overview and Use

2 Level 2: Configuration and Administration

3 Level 3: Installation and Integration

Level	Course Name	Location Name	Start Date	End Date	Course Links	
2	LN: Configuring Cost Price Calculation and Valuation for the Cloud	Virtual Americas	1-Feb	3-Feb	Global	USA
2	LN: Configuring Cost Price Calculation and Valuation for the Cloud	Virtual EMEA	15-Feb	17-Feb	Global	USA
2	LN: Configuring Cost Price Calculation and Valuation for the Cloud	Virtual Americas	13-Mar	15-Mar	Global	USA
2	LN: Configuring Cost Price Calculation and Valuation for the Cloud	Virtual EMEA	5-Jun	7-Jun	Global	USA
2	LN: Configuring Document Output Management for the Cloud	Virtual Asia-Pacific	20-Jan	20-Jan	Global	USA
2	LN: Configuring Document Output Management for the Cloud	Virtual Americas	30-Jan	30-Jan	Global	USA
2	LN: Configuring Document Output Management for the Cloud	Virtual EMEA	9-Feb	9-Feb	Global	USA
2	LN: Configuring Document Output Management for the Cloud	Virtual EMEA	6-Apr	6-Apr	Global	USA
2	LN: Configuring Document Output Management for the Cloud	Virtual Asia-Pacific	12-Apr	12-Apr	Global	USA
2	LN: Configuring Document Output Management for the Cloud	Virtual EMEA	8-Jun	8-Jun	Global	USA
2	LN: Configuring Document Output Management for the Cloud	Virtual EMEA	10-Aug	10-Aug	Global	USA
2	LN: Configuring Document Output Management for the Cloud	Virtual EMEA	12-Oct	12-Oct	Global	USA
2	LN: Configuring Document Output Management for the Cloud	Virtual EMEA	14-Dec	14-Dec	Global	USA
2	LN: Configuring Dynamic Enterprise Modeler (DEM)	Virtual Americas	23-Jan	24-Jan	Global	USA
2	LN: Configuring Dynamic Enterprise Modeler (DEM)	Virtual EMEA	13-Mar	14-Mar	Global	USA
2	LN: Configuring Dynamic Enterprise Modeler (DEM)	Virtual EMEA	22-Jun	23-Jun	Global	USA
2	LN: Configuring Finance - General Ledger for the Cloud	Virtual Americas	25-Jan	26-Jan	Global	USA
2	LN: Configuring Finance - General Ledger for the Cloud	Virtual EMEA	20-Feb	22-Feb	Global	USA
2	LN: Configuring Finance - General Ledger for the Cloud	Virtual Americas	1-May	3-May	Global	USA
2	LN: Configuring Finance - General Ledger for the Cloud	Virtual EMEA	22-May	24-May	Global	USA
2	LN: Configuring Financial Integrations for the Cloud	Virtual Americas	13-Feb	15-Feb	Global	USA
2	LN: Configuring Financial Integrations for the Cloud	Virtual EMEA	27-Feb	1-Mar	Global	USA
2	LN: Configuring Financial Integrations for the Cloud	Virtual EMEA	14-Jun	16-Jun	Global	USA
2	LN: Configuring Fixed Assets for the Cloud	Virtual Americas	16-Feb	17-Feb	Global	USA
2	LN: Configuring Fixed Assets for the Cloud	Virtual EMEA	16-Feb	17-Feb	Global	USA
2	LN: Configuring Fixed Assets for the Cloud	Virtual EMEA	23-Feb	24-Feb	Global	USA
2	LN: Configuring Fixed Assets for the Cloud	Virtual EMEA	1-Jun	2-Jun	Global	USA
2	LN: Configuring Manufacturing for the Cloud	Virtual EMEA	8-Feb	10-Feb	Global	USA
2	LN: Configuring Manufacturing for the Cloud	Virtual Americas	27-Feb	1-Mar	Global	USA
2	LN: Configuring Manufacturing for the Cloud	Virtual EMEA	15-May	17-May	Global	USA
2	LN: Configuring Planning for the Cloud	Virtual EMEA	31-Jan	2-Feb	Global	USA
2	LN: Configuring Planning for the Cloud	Virtual EMEA	2-May	4-May	Global	USA

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Public Schedule

1 Level 1: Overview and Use

2 Level 2: Configuration and Administration

3 Level 3: Installation and Integration

Level	Course Name	Location Name	Start Date	End Date	Course Links	
2	LN: Configuring Prices and Discounts for the Cloud	Virtual EMEA	7-Feb	7-Feb	Global	USA
2	LN: Configuring Prices and Discounts for the Cloud	Virtual EMEA	9-Jun	9-Jun	Global	USA
2	LN: Configuring Project Control System for the Cloud	Virtual EMEA	20-Mar	21-Mar	Global	USA
2	LN: Configuring Project Control System for the Cloud	Virtual EMEA	29-Jun	30-Jun	Global	USA
2	LN: Configuring Purchase Order Management for the Cloud	Virtual EMEA	23-Jan	24-Jan	Global	USA
2	LN: Configuring Purchase Order Management for the Cloud	Virtual Americas	27-Mar	30-Mar	Global	USA
2	LN: Configuring Purchase Order Management for the Cloud	Virtual EMEA	24-Apr	25-Apr	Global	USA
2	LN: Configuring Quality Management (QMS) for the Cloud	Virtual EMEA	9-Mar	10-Mar	Global	USA
2	LN: Configuring Quality Management (QMS) for the Cloud	Virtual EMEA	19-Jun	20-Jun	Global	USA
2	LN: Configuring Reports with the LN Report Designer for the Cloud	Virtual EMEA	16-Jan	16-Jan	Global	USA
2	LN: Configuring Reports with the LN Report Designer for the Cloud	Virtual EMEA	6-Mar	6-Mar	Global	USA
2	LN: Configuring Reports with the LN Report Designer for the Cloud	Virtual EMEA	29-May	29-May	Global	USA
2	LN: Configuring Reports with the LN Report Designer for the Cloud	Virtual EMEA	20-Jun	20-Jun	Global	USA
2	LN: Configuring Reports with the LN Report Designer for the Cloud	Virtual EMEA	11-Sep	11-Sep	Global	USA
2	LN: Configuring Reports with the LN Report Designer for the Cloud	Virtual EMEA	22-Nov	22-Nov	Global	USA
2	LN: Configuring Sales Order Management for the Cloud	Virtual EMEA	16-Jan	19-Jan	Global	USA
2	LN: Configuring Sales Order Management for the Cloud	Virtual Americas	6-Feb	9-Feb	Global	USA
2	LN: Configuring Sales Order Management for the Cloud	Virtual EMEA	9-May	12-May	Global	USA
2	LN: Configuring the Product Configurator for the Cloud	Virtual EMEA	13-Feb	14-Feb	Global	USA
2	LN: Configuring the Product Configurator for the Cloud	Virtual EMEA	12-Jun	13-Jun	Global	USA
2	LN: Configuring Warehousing for the Cloud	Virtual EMEA	25-Jan	27-Jan	Global	USA
2	LN: Configuring Warehousing for the Cloud	Virtual EMEA	26-Apr	28-Apr	Global	USA
2	LN: Navigation and Session Personalization for the Cloud	Virtual EMEA	9-Jan	9-Jan	Global	USA
2	LN: Navigation and Session Personalization for the Cloud	Virtual EMEA	25-Jan	25-Jan	Global	USA
2	LN: Navigation and Session Personalization for the Cloud	Virtual Asia-Pacific	30-Jan	30-Jan	Global	USA
2	LN: Navigation and Session Personalization for the Cloud	Virtual Americas	31-Jan	31-Jan	Global	USA
2	LN: Navigation and Session Personalization for the Cloud	Virtual Asia-Pacific	13-Feb	13-Feb	Global	USA
2	LN: Navigation and Session Personalization for the Cloud	Virtual Americas	2-Mar	2-Mar	Global	USA
2	LN: Navigation and Session Personalization for the Cloud	Virtual Asia-Pacific	13-Mar	13-Mar	Global	USA
2	LN: Navigation and Session Personalization for the Cloud	Virtual EMEA	29-Mar	29-Mar	Global	USA
2	LN: Navigation and Session Personalization for the Cloud	Virtual EMEA	17-Apr	17-Apr	Global	USA

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Public Schedule

1 **Level 1:** Overview and Use

2 **Level 2:** Configuration and Administration

3 **Level 3:** Installation and Integration

Level	Course Name	Location Name	Start Date	End Date	Course Links	
2	LN: Navigation and Session Personalization for the Cloud	Virtual EMEA	3-May	3-May	Global	USA
2	LN: Navigation and Session Personalization for the Cloud	Virtual Asia-Pacific	8-May	8-May	Global	USA
2	LN: Navigation and Session Personalization for the Cloud	Virtual Asia-Pacific	7-Jun	7-Jun	Global	USA
2	LN: Navigation and Session Personalization for the Cloud	Virtual EMEA	19-Jul	19-Jul	Global	USA
2	LN: Navigation and Session Personalization for the Cloud	Virtual EMEA	20-Sep	20-Sep	Global	USA
2	LN: Navigation and Session Personalization for the Cloud	Virtual EMEA	13-Dec	13-Dec	Global	USA

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Infor M3

Level	Course Name	Location Name	Start Date	End Date	Course Links	
1	Infor OS: Using Infor Ming.le and ION Workflows with M3 (v13.4)	Virtual EMEA	10-Mar	10-Mar	Global	USA
1	Infor OS: Using Infor Ming.le and ION Workflows with M3 (v13.4)	Virtual EMEA	26-May	26-May	Global	USA
1	M3: Distribution Enterprise Foundation in Cloud Edition	Virtual Asia-Pacific	24-Apr	27-Apr	Global	USA
1	M3: Fashion Foundation in Cloud Edition	Virtual EMEA	20-Feb	24-Feb	Global	USA
1	M3: Fashion Foundation in Cloud Edition	Virtual EMEA	17-Apr	21-Apr	Global	USA
1	M3: Fashion Foundation in Cloud Edition	Virtual Asia-Pacific	22-May	26-May	Global	USA
1	M3: Fashion Foundation in Cloud Edition	Virtual EMEA	21-Aug	25-Aug	Global	USA
1	M3: Fashion Foundation in Cloud Edition	Virtual EMEA	16-Oct	20-Oct	Global	USA
1	M3: Food and Beverage Foundation in Cloud Edition	Virtual EMEA	9-Jan	13-Jan	Global	USA
1	M3: Food and Beverage Foundation in Cloud Edition	Virtual Asia-Pacific	16-Jan	20-Jan	Global	USA
1	M3: Food and Beverage Foundation in Cloud Edition	Virtual EMEA	16-Jan	20-Jan	Global	USA
1	M3: Food and Beverage Foundation in Cloud Edition	Virtual EMEA	20-Mar	24-Mar	Global	USA
1	M3: Food and Beverage Foundation in Cloud Edition	Virtual EMEA	24-Apr	28-Apr	Global	USA
1	M3: Food and Beverage Foundation in Cloud Edition	Virtual Asia-Pacific	8-May	12-May	Global	USA
1	M3: Food and Beverage Foundation in Cloud Edition	Virtual EMEA	19-Jun	23-Jun	Global	USA
1	M3: Food and Beverage Foundation in Cloud Edition	Virtual EMEA	11-Sep	15-Sep	Global	USA
1	M3: Food and Beverage Foundation in Cloud Edition	Virtual EMEA	6-Nov	10-Nov	Global	USA
1	M3: Introducing the Solution in Cloud Edition	Virtual EMEA	10-Jan	11-Jan	Global	USA
1	M3: Introducing the Solution in Cloud Edition	Virtual EMEA	30-Jan	31-Jan	Global	USA
1	M3: Introducing the Solution in Cloud Edition	Virtual Asia-Pacific	1-Feb	2-Feb	Global	USA
1	M3: Introducing the Solution in Cloud Edition	Virtual Asia-Pacific	7-Mar	8-Mar	Global	USA
1	M3: Introducing the Solution in Cloud Edition	Virtual EMEA	28-Mar	29-Mar	Global	USA
1	M3: Introducing the Solution in Cloud Edition	Virtual EMEA	18-Apr	19-Apr	Global	USA
1	M3: Introducing the Solution in Cloud Edition	Virtual Asia-Pacific	17-May	18-May	Global	USA
1	M3: Introducing the Solution in Cloud Edition	Virtual EMEA	6-Jun	7-Jun	Global	USA
1	M3: Introducing the Solution in Cloud Edition	Virtual EMEA	16-Aug	17-Aug	Global	USA
1	M3: Introducing the Solution in Cloud Edition	Virtual EMEA	23-Oct	24-Oct	Global	USA
1	M3: Introducing the Solution in Cloud Edition	Virtual EMEA	7-Dec	8-Dec	Global	USA
1	M3: Introducing the Technology in Cloud Edition	Virtual EMEA	12-Jan	12-Jan	Global	USA
1	M3: Introducing the Technology in Cloud Edition	Virtual Asia-Pacific	3-Feb	3-Feb	Global	USA
1	M3: Introducing the Technology in Cloud Edition	Virtual Asia-Pacific	1-Mar	1-Mar	Global	USA
1	M3: Introducing the Technology in Cloud Edition	Virtual EMEA	20-Apr	20-Apr	Global	USA
1	M3: Introducing the Technology in Cloud Edition	Virtual Asia-Pacific	26-Apr	26-Apr	Global	USA

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Public Schedule

1 Level 1: Overview and Use

2 Level 2: Configuration and Administration

3 Level 3: Installation and Integration

Level	Course Name	Location Name	Start Date	End Date	Course Links	
1	M3: Introducing the Technology in Cloud Edition	Virtual Asia-Pacific	6-Jun	6-Jun	Global	USA
1	M3: Navigating in Cloud Edition	Virtual EMEA	9-Jan	9-Jan	Global	USA
1	M3: Navigating in Cloud Edition	Virtual Asia-Pacific	16-Jan	16-Jan	Global	USA
1	M3: Navigating in Cloud Edition	Virtual EMEA	17-Feb	17-Feb	Global	USA
1	M3: Navigating in Cloud Edition	Virtual EMEA	17-Mar	17-Mar	Global	USA
1	M3: Navigating in Cloud Edition	Virtual EMEA	14-Apr	14-Apr	Global	USA
1	M3: Navigating in Cloud Edition	Virtual EMEA	17-Apr	17-Apr	Global	USA
1	M3: Navigating in Cloud Edition	Virtual Americas	8-May	8-May	Global	USA
1	M3: Navigating in Cloud Edition	Virtual Asia-Pacific	8-May	8-May	Global	USA
1	M3: Navigating in Cloud Edition	Virtual Asia-Pacific	22-May	22-May	Global	USA
1	M3: Navigating in Cloud Edition	Virtual EMEA	9-Jun	9-Jun	Global	USA
1	M3: Navigating in Cloud Edition	Virtual EMEA	18-Aug	18-Aug	Global	USA
1	M3: Navigating in Cloud Edition	Virtual EMEA	8-Sep	8-Sep	Global	USA
1	M3: Navigating in Cloud Edition	Virtual EMEA	13-Oct	13-Oct	Global	USA
1	M3: Navigating in Cloud Edition	Virtual EMEA	27-Oct	27-Oct	Global	USA
2	M3: Administering Documents and Media in Cloud Edition	Virtual EMEA	13-Feb	13-Feb	Global	USA
2	M3: Administering Documents and Media in Cloud Edition	Virtual Asia-Pacific	16-May	16-May	Global	USA
2	M3: Administering Documents and Media in Cloud Edition	Virtual EMEA	27-Jun	27-Jun	Global	USA
2	M3: Administering Documents and Media in Cloud Edition	Virtual EMEA	6-Nov	6-Nov	Global	USA
2	M3: Administering Security in Cloud Edition	Virtual EMEA	16-Mar	17-Mar	Global	USA
2	M3: Administering Security in Cloud Edition	Virtual Asia-Pacific	3-May	4-May	Global	USA
2	M3: Administering Security in Cloud Edition	Virtual EMEA	3-Jul	4-Jul	Global	USA
2	M3: Administering Security in Cloud Edition	Virtual EMEA	10-Oct	11-Oct	Global	USA
2	M3: Administering the System in Cloud Edition	Virtual Americas	8-Feb	9-Feb	Global	USA
2	M3: Administering the System in Cloud Edition	Virtual Asia-Pacific	14-Feb	15-Feb	Global	USA
2	M3: Administering the System in Cloud Edition	Virtual EMEA	17-Apr	18-Apr	Global	USA
2	M3: Administering the System in Cloud Edition	Virtual Asia-Pacific	13-Jun	14-Jun	Global	USA
2	M3: Administering the System in Cloud Edition	Virtual EMEA	19-Oct	20-Oct	Global	USA
2	M3: Configuring Ad Hoc Reports in Cloud Edition	Virtual EMEA	9-Mar	9-Mar	Global	USA
2	M3: Configuring Ad Hoc Reports in Cloud Edition	Virtual EMEA	17-May	19-May	Global	USA
2	M3: Configuring Costing and Internal Accounting in Cloud Edition	Virtual EMEA	6-Mar	8-Mar	Global	USA
2	M3: Configuring Costing and Internal Accounting in Cloud Edition	Virtual Americas	13-Mar	15-Mar	Global	USA
2	M3: Configuring Costing and Internal Accounting in Cloud Edition	Virtual EMEA	5-Jun	7-Jun	Global	USA

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Public Schedule

1 Level 1: Overview and Use

2 Level 2: Configuration and Administration

3 Level 3: Installation and Integration

Level	Course Name	Location Name	Start Date	End Date	Course Links	
2	M3: Configuring Customer Orders in Cloud Edition	Virtual EMEA	31-Jan	3-Feb	Global	USA
2	M3: Configuring Customer Orders in Cloud Edition	Virtual Americas	10-Apr	13-Apr	Global	USA
2	M3: Configuring Customer Orders in Cloud Edition	Virtual EMEA	2-May	5-May	Global	USA
2	M3: Configuring Document Output Management in Cloud Edition	Virtual EMEA	2-Mar	3-Mar	Global	USA
2	M3: Configuring Document Output Management in Cloud Edition	Virtual EMEA	20-Jun	21-Jun	Global	USA
2	M3: Configuring Document Output Management in Cloud Edition	Virtual EMEA	16-Nov	17-Nov	Global	USA
2	M3: Configuring Document Output XML in Cloud Edition	Virtual EMEA	23-Feb	24-Feb	Global	USA
2	M3: Configuring Document Output XML in Cloud Edition	Virtual EMEA	14-Jun	15-Jun	Global	USA
2	M3: Configuring Document Output XML in Cloud Edition	Virtual EMEA	8-Nov	9-Nov	Global	USA
2	M3: Configuring Financial Accounting in Cloud Edition	Virtual EMEA	27-Feb	3-Mar	Global	USA
2	M3: Configuring Financial Accounting in Cloud Edition	Virtual EMEA	12-Jun	16-Jun	Global	USA
2	M3: Configuring H5 Personalizations in Cloud Edition	Virtual EMEA	13-Jan	13-Jan	Global	USA
2	M3: Configuring H5 Personalizations in Cloud Edition	Virtual EMEA	6-Feb	6-Feb	Global	USA
2	M3: Configuring H5 Personalizations in Cloud Edition	Virtual Asia-Pacific	9-Feb	9-Feb	Global	USA
2	M3: Configuring H5 Personalizations in Cloud Edition	Virtual EMEA	21-Apr	21-Apr	Global	USA
2	M3: Configuring H5 Personalizations in Cloud Edition	Virtual Asia-Pacific	19-May	19-May	Global	USA
2	M3: Configuring H5 Personalizations in Cloud Edition	Virtual EMEA	5-Jun	5-Jun	Global	USA
2	M3: Configuring H5 Personalizations in Cloud Edition	Virtual EMEA	30-Aug	30-Aug	Global	USA
2	M3: Configuring H5 Personalizations in Cloud Edition	Virtual EMEA	3-Nov	3-Nov	Global	USA
2	M3: Configuring Lot and Allocation Control in Cloud Edition	Virtual EMEA	21-Feb	22-Feb	Global	USA
2	M3: Configuring Lot and Allocation Control in Cloud Edition	Virtual EMEA	8-Jun	9-Jun	Global	USA
2	M3: Configuring Manufacturing Orders in Cloud Edition	Virtual EMEA	17-Feb	20-Feb	Global	USA
2	M3: Configuring Manufacturing Orders in Cloud Edition	Virtual EMEA	15-May	16-May	Global	USA
2	M3: Configuring Purchase Orders in Cloud Edition	Virtual EMEA	6-Feb	9-Feb	Global	USA
2	M3: Configuring Purchase Orders in Cloud Edition	Virtual EMEA	29-May	1-Jun	Global	USA
2	M3: Configuring Tactical and Operational Planning in Cloud Edition	Virtual EMEA	13-Feb	16-Feb	Global	USA
2	M3: Configuring Tactical and Operational Planning in Cloud Edition	Virtual EMEA	22-May	25-May	Global	USA
2	M3: Configuring the Food and Beverage Order to Cash Process	Virtual EMEA	20-Jan	27-Jan	Global	USA
2	M3: Configuring the Food and Beverage Order to Cash Process	Virtual EMEA	28-Apr	5-May	Global	USA
2	M3: Configuring the Food and Beverage Order to Cash Process	Virtual EMEA	22-Sep	29-Sep	Global	USA
2	M3: Configuring the Food and Beverage Order to Cash Process	Virtual EMEA	27-Nov	4-Dec	Global	USA
2	M3: Configuring Warehouse Management and Distribution Orders in Cloud Edition	Virtual EMEA	23-Jan	27-Jan	Global	USA

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Public Schedule

1 Level 1: Overview and Use

2 Level 2: Configuration and Administration

3 Level 3: Installation and Integration

Level	Course Name	Location Name	Start Date	End Date	Course Links	
2	M3: Configuring Warehouse Management and Distribution Orders in Cloud Edition	Virtual EMEA	8-May	12-May	Global	USA
2	M3: Using M3 Search in Cloud Edition	Virtual Americas	17-Jan	18-Jan	Global	USA
2	M3: Using M3 Search in Cloud Edition	Virtual EMEA	14-Feb	15-Feb	Global	USA
2	M3: Using M3 Search in Cloud Edition	Virtual EMEA	23-Feb	24-Feb	Global	USA
2	M3: Using M3 Search in Cloud Edition	Virtual EMEA	24-Apr	25-Apr	Global	USA
2	M3: Using M3 Search in Cloud Edition	Virtual EMEA	25-May	26-May	Global	USA
2	M3: Using M3 Search in Cloud Edition	Virtual EMEA	19-Jun	20-Jun	Global	USA
2	M3: Using M3 Search in Cloud Edition	Virtual EMEA	11-Jul	12-Jul	Global	USA
2	M3: Using M3 Search in Cloud Edition	Virtual EMEA	3-Oct	4-Oct	Global	USA
2	M3: Using M3 Search in Cloud Edition	Virtual EMEA	20-Nov	21-Nov	Global	USA
2	M3: v13x Configuring Ad Hoc Reports	Virtual EMEA	2-Jun	2-Jun	Global	USA

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1 Level 1: Overview and Use**2** Level 2: Configuration and Administration**3** Level 3: Installation and Integration

Infor Mongoose

Level	Course Name	Location Name	Start Date	End Date	Course Links	
3	Mongoose: Developing Applications Foundation Part 1	Virtual EMEA	10-Jan	13-Jan	Global	USA
3	Mongoose: Developing Applications Foundation Part 2	Virtual EMEA	17-Jan	20-Jan	Global	USA
3	Mongoose: Developing Applications Foundation Part 1	Virtual EMEA	10-May	11-May	Global	USA
3	Mongoose: Developing Applications Foundation Part 2	Virtual EMEA	5-Jun	8-Jun	Global	USA
3	Mongoose: Developing Applications Foundation Part 1	Virtual EMEA	25-Jul	28-Jul	Global	USA
3	Mongoose: Developing Applications Foundation Part 2	Virtual EMEA	22-Aug	25-Aug	Global	USA
3	Mongoose: Developing Applications Foundation Part 1	Virtual EMEA	14-Nov	17-Nov	Global	USA
3	Mongoose: Developing Applications Foundation Part 2	Virtual EMEA	28-Nov	1-Dec	Global	USA

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Infor OS

Level	Course Name	Location Name	Start Date	End Date	Course Links
1	Infor OS: Foundation for Multi-Tenant - Part 2	Virtual EMEA	18-Jan	20-Jan	Global USA
1	Infor OS: Foundation for Multi-Tenant - Part 2	Virtual Americas	25-Jan	27-Jan	Global USA
1	Infor OS: Foundation for Multi-Tenant - Part 2	Virtual Americas	1-Feb	3-Feb	Global USA
1	Infor OS: Foundation for Multi-Tenant - Part 2	Virtual Americas	15-Mar	17-Mar	Global USA
1	Infor OS: Foundation for Multi-Tenant - Part 2	Virtual EMEA	22-Mar	24-Mar	Global USA
1	Infor OS: Foundation for Multi-Tenant - Part 2	Virtual Americas	5-Apr	7-Apr	Global USA
1	Infor OS: Foundation for Multi-Tenant - Part 2	Virtual EMEA	15-May	16-May	Global USA
1	Infor OS: Foundation for Multi-Tenant - Part 2	Virtual Americas	17-May	19-May	Global USA
1	Infor OS: Foundation for Multi-Tenant - Part 2	Virtual Americas	7-Jun	9-Jun	Global USA
1	Infor OS: Foundation for Multi-Tenant - Part 2	Virtual EMEA	26-Jul	28-Jul	Global USA
1	Infor OS: Foundation for Multi-Tenant - Part 2	Virtual EMEA	20-Sep	22-Sep	Global USA
1	Infor OS: Foundation for Multi-Tenant - Part 2	Virtual EMEA	22-Nov	24-Nov	Global USA
1	Infor OS: Foundation for On Premises and Single Tenant	Virtual Americas	6-Feb	10-Feb	Global USA
2	Infor OS: Administering Homepages	Virtual Americas	9-Jan	9-Jan	Global USA
2	Infor OS: Administering Homepages	Virtual Asia-Pacific	17-Jan	17-Jan	Global USA
2	Infor OS: Administering Homepages	Virtual EMEA	27-Jan	27-Jan	Global USA
2	Infor OS: Administering Homepages	Virtual EMEA	4-Apr	4-Apr	Global USA
2	Infor OS: Administering Homepages	Virtual Asia-Pacific	19-Apr	19-Apr	Global USA
2	Infor OS: Administering Homepages	Virtual Americas	24-Apr	24-Apr	Global USA
2	Infor OS: Administering Homepages	Virtual EMEA	23-May	23-May	Global USA
2	Infor OS: Administering Homepages	Virtual EMEA	1-Aug	1-Aug	Global USA
2	Infor OS: Administering Homepages	Virtual EMEA	26-Sep	26-Sep	Global USA
2	Infor OS: Administering Homepages	Virtual EMEA	28-Nov	28-Nov	Global USA
2	Infor OS: Advanced Data Lake	Virtual Americas	30-Jan	31-Jan	Global USA
2	Infor OS: Advanced Data Lake	Virtual Asia-Pacific	13-Mar	14-Mar	Global USA
2	Infor OS: Advanced Data Lake	Virtual EMEA	14-Mar	15-Mar	Global USA
2	Infor OS: Advanced Data Lake	Virtual Americas	3-Apr	4-Apr	Global USA
2	Infor OS: Advanced Data Lake	Virtual EMEA	9-May	10-May	Global USA
2	Infor OS: Advanced Data Lake	Virtual Asia-Pacific	19-Jun	20-Jun	Global USA
2	Infor OS: Advanced Data Lake	Virtual Americas	26-Jun	27-Jun	Global USA
2	Infor OS: Advanced Data Lake	Virtual EMEA	11-Jul	12-Jul	Global USA
2	Infor OS: Advanced Data Lake	Virtual EMEA	22-Aug	23-Aug	Global USA
2	Infor OS: Advanced Data Lake	Virtual EMEA	24-Oct	25-Oct	Global USA

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Public Schedule

1 Level 1: Overview and Use

2 Level 2: Configuration and Administration

3 Level 3: Installation and Integration

Level	Course Name	Location Name	Start Date	End Date	Course Links
2	Infor OS: Advanced Data Lake	Virtual EMEA	12-Dec	12-Dec	Global USA
2	Infor OS: Configuring and Administering Infor Document Management	Virtual Americas	10-Jan	11-Jan	Global USA
2	Infor OS: Configuring and Administering Infor Document Management	Virtual EMEA	24-Jan	25-Jan	Global USA
2	Infor OS: Configuring and Administering Infor Document Management	Virtual Asia-Pacific	30-Jan	31-Jan	Global USA
2	Infor OS: Configuring and Administering Infor Document Management	Virtual EMEA	6-Apr	7-Apr	Global USA
2	Infor OS: Configuring and Administering Infor Document Management	Virtual Americas	25-Apr	26-Apr	Global USA
2	Infor OS: Configuring and Administering Infor Document Management	Virtual EMEA	25-May	26-May	Global USA
2	Infor OS: Configuring and Administering Infor Document Management	Virtual Asia-Pacific	29-May	30-May	Global USA
2	Infor OS: Configuring and Administering Infor Document Management	Virtual EMEA	3-Aug	4-Aug	Global USA
2	Infor OS: Configuring and Administering Infor Document Management	Virtual EMEA	28-Sep	29-Sep	Global USA
2	Infor OS: Configuring and Administering Infor Document Management	Virtual EMEA	30-Nov	1-Dec	Global USA
2	Infor OS: Configuring and Administering ION API	Virtual Americas	25-Jan	25-Jan	Global USA
2	Infor OS: Configuring and Administering ION API	Virtual Asia-Pacific	10-Feb	10-Feb	Global USA
2	Infor OS: Configuring and Administering ION API	Virtual EMEA	27-Feb	27-Feb	Global USA
2	Infor OS: Configuring and Administering ION API	Virtual EMEA	25-Apr	25-Apr	Global USA
2	Infor OS: Configuring and Administering ION API	Virtual Americas	27-Apr	27-Apr	Global USA
2	Infor OS: Configuring and Administering ION API	Virtual Asia-Pacific	24-May	24-May	Global USA
2	Infor OS: Configuring and Administering ION API	Virtual EMEA	8-Jun	9-Jun	Global USA
2	Infor OS: Configuring and Administering ION API	Virtual EMEA	29-Aug	29-Aug	Global USA
2	Infor OS: Configuring and Administering ION API	Virtual EMEA	13-Nov	13-Nov	Global USA
2	Infor OS: Configuring and Administering ION API	Virtual EMEA	14-Dec	15-Dec	Global USA
2	Infor OS: Configuring ION Connect	Virtual EMEA	30-Jan	31-Jan	Global USA
2	Infor OS: Configuring ION Connect	Virtual Americas	13-Feb	14-Feb	Global USA
2	Infor OS: Configuring ION Connect	Virtual Asia-Pacific	6-Mar	7-Mar	Global USA
2	Infor OS: Configuring ION Connect	Virtual EMEA	30-Mar	31-Mar	Global USA
2	Infor OS: Configuring ION Connect	Virtual Americas	8-May	9-May	Global USA
2	Infor OS: Configuring ION Connect	Virtual Asia-Pacific	26-Jun	27-Jun	Global USA
2	Infor OS: Configuring ION Connect	Virtual EMEA	29-Jun	30-Jun	Global USA
2	Infor OS: Configuring ION Connect	Virtual EMEA	7-Sep	8-Sep	Global USA

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Public Schedule

1 Level 1: Overview and Use

2 Level 2: Configuration and Administration

3 Level 3: Installation and Integration

Level	Course Name	Location Name	Start Date	End Date	Course Links
2	Infor OS: Configuring ION Connect	Virtual EMEA	2-Oct	3-Oct	Global USA
2	Infor OS: Configuring ION Connect	Virtual EMEA	4-Dec	5-Dec	Global USA
2	Infor OS: Foundation Differences for Multi-Tenant	Virtual Asia-Pacific	18-Jan	18-Jan	Global USA
2	Infor OS: Foundation Differences for Multi-Tenant	Virtual Americas	27-Jan	27-Jan	Global USA
2	Infor OS: Foundation Differences for Multi-Tenant	Virtual EMEA	28-Feb	28-Feb	Global USA
2	Infor OS: Foundation Differences for Multi-Tenant	Virtual Americas	3-Mar	3-Mar	Global USA
2	Infor OS: Foundation Differences for Multi-Tenant	Virtual Asia-Pacific	10-Mar	10-Mar	Global USA
2	Infor OS: Foundation Differences for Multi-Tenant	Virtual EMEA	11-May	11-May	Global USA
2	Infor OS: Foundation Differences for Multi-Tenant	Virtual Asia-Pacific	17-May	17-May	Global USA
2	Infor OS: Foundation Differences for Multi-Tenant	Virtual Americas	19-May	19-May	Global USA
2	Infor OS: Foundation Differences for Multi-Tenant	Virtual EMEA	18-Jul	18-Jul	Global USA
2	Infor OS: Foundation Differences for Multi-Tenant	Virtual EMEA	12-Sep	12-Sep	Global USA
2	Infor OS: Foundation Differences for Multi-Tenant	Virtual EMEA	14-Nov	14-Nov	Global USA
2	Infor OS: Foundation for Multi-Tenant - Part 1	Virtual EMEA	16-Jan	17-Jan	Global USA
2	Infor OS: Foundation for Multi-Tenant - Part 1	Virtual Americas	23-Jan	24-Jan	Global USA
2	Infor OS: Foundation for Multi-Tenant - Part 1	Virtual Americas	30-Jan	31-Jan	Global USA
2	Infor OS: Foundation for Multi-Tenant - Part 1	Virtual Americas	13-Mar	14-Mar	Global USA
2	Infor OS: Foundation for Multi-Tenant - Part 1	Virtual EMEA	20-Mar	21-Mar	Global USA
2	Infor OS: Foundation for Multi-Tenant - Part 1	Virtual Americas	3-Apr	4-Apr	Global USA
2	Infor OS: Foundation for Multi-Tenant - Part 1	Virtual Americas	15-May	16-May	Global USA
2	Infor OS: Foundation for Multi-Tenant - Part 1	Virtual EMEA	15-May	16-May	Global USA
2	Infor OS: Foundation for Multi-Tenant - Part 1	Virtual Americas	5-Jun	6-Jun	Global USA
2	Infor OS: Foundation for Multi-Tenant - Part 1	Virtual EMEA	24-Jul	25-Jul	Global USA
2	Infor OS: Foundation for Multi-Tenant - Part 1	Virtual EMEA	18-Sep	19-Sep	Global USA
2	Infor OS: Foundation for Multi-Tenant - Part 1	Virtual EMEA	20-Nov	21-Nov	Global USA
2	Infor OS: Using Advanced Monitors and Workflows	Virtual Americas	23-Jan	24-Jan	Global USA
2	Infor OS: Using Advanced Monitors and Workflows	Virtual Americas	30-Jan	31-Jan	Global USA
2	Infor OS: Using Advanced Monitors and Workflows	Virtual EMEA	2-Feb	3-Feb	Global USA
2	Infor OS: Using Advanced Monitors and Workflows	Virtual Asia-Pacific	20-Feb	21-Feb	Global USA
2	Infor OS: Using Advanced Monitors and Workflows	Virtual EMEA	13-Apr	14-Apr	Global USA
2	Infor OS: Using Advanced Monitors and Workflows	Virtual Asia-Pacific	8-May	9-May	Global USA
2	Infor OS: Using Advanced Monitors and Workflows	Virtual EMEA	1-Jun	2-Jun	Global USA
2	Infor OS: Using Advanced Monitors and Workflows	Virtual Americas	5-Jun	6-Jun	Global USA
2	Infor OS: Using Advanced Monitors and Workflows	Virtual EMEA	4-Sep	5-Sep	Global USA

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Public Schedule

1 **Level 1:** Overview and Use

2 **Level 2:** Configuration and Administration

3 **Level 3:** Installation and Integration

Level	Course Name	Location Name	Start Date	End Date	Course Links
2	Infor OS: Using Advanced Monitors and Workflows	Virtual EMEA	5-Oct	6-Oct	Global USA
2	Infor OS: Using Advanced Monitors and Workflows	Virtual EMEA	7-Dec	8-Dec	Global USA

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1 **Level 1:** Overview and Use

2 **Level 2:** Configuration and Administration

3 **Level 3:** Installation and Integration

Infor UAP

Level	Course Name	Location Name	Start Date	End Date	Course Links
1	Infor UAP: Authoring Foundation	Virtual Americas	9-May	11-May	Global USA

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1 Level 1: Overview and Use

2 Level 2: Configuration and Administration

3 Level 3: Installation and Integration

Infor Birst – Self-directed Learning

Course Name	Description	Hours	Course Links
Birst: Foundation for Administrators - Self-directed Learning	This course covers Birst Enterprise space creation and administration. This training is for Birst version 7.5 and all previous versions and is recommended for new Birst Space administrators who manage one or more Birst spaces, Birst Account administrators, and IT administrators. Topics include: extending data models, space management, user and group administration, user security, drill maps, orchestration workflows, column level security, and using Visualizer reports. Experience with basic SQL statements is recommended. This course is tool-centric meaning that exercises are not based on any specific Infor product. If you are also a developer, the Birst: Foundation for Analysts course is recommended. Previous course name/code: Birst: Foundation - Administrator / 99_0920000_IEN0048_BBI. Prerequisite courses: Recommended but not required-Birst: CloudSuite Analytics Modeler Administration Overview (01_0920740_EEN0093_BBI); Recommended but not required-Birst: Introduction and Ov	16	Global USA
Birst: Using Dashboards and Visualizer - Self-directed Learning	This course covers the Birst Dashboards and Visualizer tools, including an overview for users who consume and interact with existing dashboards and reports, and personalize existing reports for private use. This training is for Birst version 7 and all previous versions and is intended for functional end users and super users. Topics include: dashboards overview and end user functionality, Visualizer overview, changing chart types, customization, and tables and crosstabs. This course is tool-centric meaning that exercises are not based on any specific Infor product. Business analysts and report specialists will find the more detailed course, Birst: Foundation for Analysts, a better match. Previous course name/code: Birst: Professional Overview / 99_0920000_IEN0079_BBI. Prerequisite course: Recommended but not required – Birst: Introduction and Overview (11_0920000_EEN0001_BBI). This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
Birst: Foundation for Analysts - Self-directed Learning	This course covers analytics topics in Birst Enterprise Designer 2.0 (HTML5) and Visualizer modules, as well as the design and construction of Dashboards. This training is for Birst version 7.6 and all previous versions and is recommended for data analysts, business analysts, and report specialists who want to create insightful visualizations and dashboards. Topics include: Designer overview, Birst Query Language (BQL), Designer chart creation, banded reports, creating subreports, embedding a subreport into a container report, bursting reports, Visualizer overview, chart creation in Visualizer, creating complex charts, geomaps, using column selectors, tables and crosstabs, dashboard planning, dashboards overview, creating and enhancing a display dashboard, and drill across. This course is tool-centric meaning that exercises are not based on any specific Infor product. This course is not suitable for functional end users; instead, they should attend the Birst: Using Dashboards and Visualizer course.	16	Global USA

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Infor CloudSuite Industrial (SyteLine) – Self-directed Learning

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Managing Inventory (v9.01) - Self-directed Learning	This course covers basic inventory management functions, including setting inventory control parameters, creating inventory items, using lot and serial number tracking, using inventory forms and reports to monitor inventory status, performing inventory cycle counts and physical inventory counts, completing miscellaneous inventory transactions, and creating, shipping, and receiving transfer order items. Prerequisites: CloudSuite Business / CloudSuite Industrial: Navigating the User Interface (9.01.00). This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
SyteLine: Navigating the User Interface - Self-directed Learning	This course introduces the application's user interface, including an overview of the basic elements, menu bars, Master Explorer, and main toolbar. By taking this course you will learn how to: - Open and work with forms (add, edit, save, and delete records) - Use filters - Customize the interface - Create and attach notes to records - Print reports - Run utilities and activities - Export data	2	Global USA
SyteLine: Fundamentals of Advanced Planning and Scheduling (APS) - Self-directed Learning	This course teaches you the essential requirements for configuring Advanced Planning & Scheduling(APS) and setting up master data for APS. You will learn the critical forms, fields, procedures, and processes used to run and administer APS	4	Global USA
SyteLine: Using Advanced Planning and Scheduling (APS) in Customer Service/ Order Entry - Self-directed Learning	This course teaches you key concepts of how to use Advanced Planning & Scheduling (APS) to support customer demands. You will learn the critical APS forms, fields, procedures, and processes used to incorporate customer orders into the planning process. You will also learn how to troubleshoot and adjust demand plans to ensure that that you can fulfill your customer promises.	2	Global USA
SyteLine: Using Advanced Planning and Scheduling (APS) in Procurement - Self-directed Learning	This course teaches you key concepts of how to use Advanced Planning & Scheduling (APS) to support the procurement process. You will learn the critical APS forms, fields, procedures, and processes used to plan and schedule your procurement activities. You will also learn how to troubleshoot and adjust plans and schedules to ensure that purchased materials are available when needed to meet customer demands.	4	Global USA
SyteLine: Using Advanced Planning and Scheduling (APS) in Production Planning - Self-directed Learning	This course teaches you key concepts of how to use Advanced Planning and Scheduling (APS) to support the production planning process. You will learn the critical APS forms, fields, procedures, and processes used to plan and schedule your production activities. You will also learn how to troubleshoot and adjust plans and schedules to ensure that you can fulfill your customer promises.	4	Global USA
SyteLine: Using Quality Control Solution (QCS) - Customer - Self-directed Learning	This course introduces the Quality Control Solution – Customer module and how to identify, track, and control quality information for products being shipped to customers; including customer complaints, returns, and certificates of conformance. This training is for version 10.20 and all previous versions. Prerequisite courses: CloudSuite Industrial: Navigating the User Interface; CloudSuite Industrial: Using Customer Service Order Entry. This course includes a workbook, demonstrations, reference materials, and social collaboration	8	Global USA
SyteLine: Receiving Purchase Orders - Self-directed Learning	Go To Group Forum This course covers fundamental receiving concepts in the Procure To Pay process for the receiving clerk role.	1.15	Global USA
SyteLine: Using Landed Costs - Self-directed Learning	Go To Group Forum Landed Costs are used to separate vouchering of landed costs and material costs. This course covers landed costs in the Procure To Pay process for the buyer, receiving clerk, and payables administrator roles.	1	Global USA
SyteLine: Using Purchase Orders and Requisitions - Self-directed Learning	Go To Group Forum This course covers fundamental purchasing concepts in the Procure To Pay process for the buyer and purchasing manager roles. This includes setting up vendors and vendor contracts, generating purchase order requisitions, generating regular and blanket purchase orders, and more.	4	Global USA
SyteLine: Managing Customers and Sales Orders - Self-directed Learning	Go To Group Forum This course covers fundamental customer service and order entry concepts in the Quote To Cash business process for the customer service role. This includes setting up customers and customer contracts, creating regular and blanket customer orders, and more.	4	Global USA
SyteLine: Using Shipping - Self-directed Learning	Go To Group Forum This course covers fundamental shipping concepts in the Quote to Cash process for the shipping clerk role. This includes the steps for order shipping and pick, pack, and ship.	4	Global USA

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Public Schedule

1 Level 1: Overview and Use

2 Level 2: Configuration and Administration

3 Level 3: Installation and Integration

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Managing the General Ledger (v9.01) - Self-directed Learning	This course covers the chart of accounts, creating accounting periods, budgets and user journals. Entering normal, reversing, and recurring journal entries, year-end processing procedures and printing financial statements are also covered. This course also covers setting up multiple financial sets of books. Prerequisite courses: CloudSuite Business / CloudSuite Industrial: Navigating the User Interface (9.01.00) This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Navigating the User Interface (v9.01) - Self-directed Learning	This course provides an introduction to the application's user interface, including an overview of the basic elements, menu bars, Master Explorer, and main toolbar; how to open and work with forms, customize the interface, use filters and queries, add, edit, delete, and print records and collections, create and attach notes to records, and export data. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	4	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Accounts Payable (v9.01) - Self-directed Learning	This course covers basic accounts payable processes, including setting up accounts payable accounts and specifying accounts payable parameters, setting up vendors, creating and posting vouchers, generating and distributing payments, and printing, posting, and voiding checks. This course is designed for version 9.01.00 of the software, but the vast majority of the lesson material applies to other versions as well. Prerequisite courses: CloudSuite Business / CloudSuite Industrial: Navigating the User Interface (9.01.00) This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Accounts Receivable (v9.01) - Self-directed Learning	This course covers basic accounts payable processes, including setting up accounts payable accounts and specifying accounts payable parameters, setting up vendors, creating and posting vouchers, generating and distributing payments, and printing, posting, and voiding checks. This course is designed for version 9.01.00 of the software, but the vast majority of the lesson material applies to other versions as well. Prerequisite courses: CloudSuite Business / CloudSuite Industrial: Navigating the User Interface (9.01.00) This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Advanced Order Entry (v9.01) - Self-directed Learning	This course covers advanced order entry processes, including managing inventory, reserving inventory, pricing items, using sales tax systems, processing orders and credits, adjusting prices, creating progressive bills, setting up and processing commissions, promotional pricing, and rebates, and using surcharge functionality. Prerequisite courses: CloudSuite Business / CloudSuite Industrial: Navigating the User Interface (9.00.30); CloudSuite Business / CloudSuite Industrial: Using Customer Service/Order Entry (9.01.00); CloudSuite Industrial: Foundation 101 (9.01.00) (recommended, but not required) This course includes a workbook, reference materials, and social collaboration.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Bills of Materials and Engineering Change Notices (BOM/ECN) (v9.01) - Self-directed Learning	This course covers the creation and management of bills of materials (BOMs) in the system, including the item records, routing, resources, and materials that make up the BOM. It also includes instruction on the use of Engineering Change Notices (ECNs) to manage item revisions. Prerequisite course: CloudSuite Business / CloudSuite Industrial: Navigating the User Interface (9.00.30) This course includes a workbook, reference materials, and social collaboration.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Customer Service/Order Entry (v9.01) - Self-directed Learning	This course covers creating customer records, setting up customer order parameters, and creating, shipping, and invoicing customer orders. Basic customer service activities and using the Customer Service Home form are also covered. Prerequisite courses: CloudSuite Business / CloudSuite Industrial: Navigating the User Interface (9.00.30) This course includes a workbook, reference materials, and social collaboration.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Human Resources (v9.01) - Self-directed Learning	This course covers human resources functionality , including how to manage organization, applicant, employee, position, payroll, and benefit information. Prerequisites: CloudSuite Business / CloudSuite Industrial: Navigating the User Interface (9.01.00). This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Payroll (v9.01) - Self-directed Learning	This course introduces the payroll functionality in the system, including how to set up and manage payroll, employee, pay rates, tax codes, and direct deposit information. Prerequisite courses: CloudSuite Business / CloudSuite Industrial: Navigating the User Interface (9.00.30). This course includes a workbook, demonstrations, reference materials, and social collaboration.	4	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Purchase Orders and Requisitions (v9.01) - Self-directed Learning	This course covers fundamental purchasing functionality, including planning for purchase orders, setting up vendors, generating purchase order requisitions, generating regular and blanket purchase orders, processing change orders and drop shipments, receiving purchase orders, and generating vouchers. BEFORE TAKING THIS COURSE, you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface. This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA

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Public Schedule

1 Level 1: Overview and Use

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3 Level 3: Installation and Integration

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Using Request for Quote (v9.01) - Self-directed Learning	This instructor-led course covers creating an RFQ, distributing an RFQ, selecting a vendor and closing an RFQ. Basic configuration. BEFORE TAKING THIS COURSE, you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface and (2) Purchase Orders and Requisitions. This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Return Material Authorizations (v9.01) - Self-directed Learning	This course covers learning the basic return material authorizations (RMAs) functionality to perform authorization of customer returns, receive returned materials back into inventory, process RMA replacements and repairs, and issue and post RMA credit memos. Setting system RMA parameters and defining RMA-related codes are also taught. Additionally, the new RMA extended disposition processing functions to support RMA items that require dispositions for vendor returns, scrapping, or crossreferencing to service repair orders (SROs) for repair are also covered. Prerequisite Courses: CloudSuite Business / CloudSuite Industrial: Navigating the User Interface (9.01.00). This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Service (v9.01) - Self-directed Learning	This course introduces the processes for setting up and using incidents, service orders and scheduling, and contracts. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface, and (2) Inventory. Prerequisite courses: CloudSuite Business / CloudSuite Industrial: Navigating the User Interface (9.01.00); CloudSuite Business / CloudSuite Industrial: Managing Inventory (9.01.00). This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using the Excel Financial Reporting Toolset (v9.01) - Self-directed Learning	This course covers setting up the Excel Financial Toolset and using the Excel Financial Toolset to build financial statements. BEFORE TAKING THIS COURSE, you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface and (2) General Ledger. This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using the Workbench Suite and DataViews (v9.01) - Self-directed Learning	This course covers the tools and capabilities of the system Workbench Suite by providing hands-on practice with key features of the application. Students will gain experience with DataViews, Data Search, DataView Actions, and critical numbers and will explore options for implementing workbenches in their organizations. Prerequisites: CloudSuite Business / CloudSuite Industrial: Navigating the User Interface (9.01.00). Optional: CloudSuite Industrial: Foundation 101 (9.01.00). This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
CloudSuite Business: v9 Foundation 101 (v9.01) - Self-directed Learning	This course covers CloudSuite Business fundamentals, including setting up a Chart of Accounts, setting up customers, items, and vendors, creating customer orders, creating purchase order requisitions and purchase orders, receiving purchase orders, shipping and invoicing customer orders, recording invoices in accounts receivable, paying invoices, recording vouchers in accounts payable, paying vouchers, and using the general ledger. Before taking this course, you must either take the following course or have hands-on knowledge of the information in it: (1) Navigating the User Interface. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global USA
CloudSuite Industrial: Navigating the User Interface - Self-directed Learning	This course introduces the application's user interface, including an overview of the basic elements, menu bars, Master Explorer, and main toolbar; how to open and work with forms, customize the interface, use filters and queries, add, edit, and delete records, print reports, create and attach notes to records, and export data. This training is for version 10.20 and all previous versions. This course includes a workbook, demonstrations, reference materials, and social collaboration.	4	Global USA
CloudSuite Industrial: Using Bills of Materials and Engineering Change Notices - Self-directed Learning	This course covers the creation and management of bill of materials (BOMs) in the system, including the item records, routing, resources, and materials that make up the BOM. It also includes instruction on the use of Engineering Change Notices (ECNs) to manage item revisions. This training is for version 10.20 and all previous versions. This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
CloudSuite Industrial: Using Customer Relationship Management - Self-directed Learning	This course covers setting up supporting files, creating and maintaining contacts, prospects and customers, creating leads and opportunities, and creating marketing campaigns. It also includes integration with Outlook and basic configuration. This training is for version 10.20 and all previous versions. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	4	Global USA

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Public Schedule

1 Level 1: Overview and Use

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Course Name	Description	Hours	Course Links
CloudSuite Industrial: Using Customer Service / Order Entry - Self-directed Learning	This course covers creating customer records, setting up customer order parameters, and creating, shipping, and invoicing customer orders. Basic customer service activities and using the Customer Service Home form are also covered. This course is for v10.20 and all previous versions. This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
CloudSuite Industrial: Using Job Orders - Self-directed Learning	This course covers creating a job bill of material (BOM), setting up job defaults, creating job orders, issuing materials to jobs, entering and posting job transactions, backflushing, posting finished goods to inventory, and the various tools the system offers for helping plan work. This course includes a workbook, demonstrations, reference materials, and social collaboration. This course applies to v10.20 and prior versions.	8	Global USA
CloudSuite Industrial: v10 Administering Portals - Customer and Reseller - Self-directed Learning	This course covers administering and using portals for customers and resellers. This training is for versions: v10 and all previous versions. Prerequisite courses (required): CloudSuite Industrial: Navigating the User Interface; CloudSuite Industrial: Configuring Portals; CloudSuite Industrial: Managing Inventory; CloudSuite Industrial: Using Estimates; CloudSuite Industrial: Using Customer Service Order Entry; CloudSuite Industrial: Using Accounts Receivable; CloudSuite Industrial: Using Return Material Authorizations; CloudSuite Industrial: Using Service; CloudSuite Industrial: Using Credit Card Interface (only if needed) This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	4	Global USA
CloudSuite Industrial: v10 Administering Portals - Vendor - Self-directed Learning	This course covers administering and using portals for vendors. This training is for version 10.18 and all previous versions. Prerequisite courses: CloudSuite Industrial: Navigating the User Interface; CloudSuite Industrial: Configuring Portals; CloudSuite Industrial: Managing Inventory; CloudSuite Industrial: Using Purchase Orders and Requisitions; CloudSuite Industrial: Using Advanced Planning and Scheduling This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	4	Global USA
SyteLine: Costing Foundation - Self-directed Learning	This course introduces the components, requirements, and procedures to manage costing in the application. Topics include how different Cost Type and Cost Methods are used when the system creates inventory transactions. This course also covers the process flow of job order costing for Standard and Actual costed items. Costing reports and how these reports can be used in day-to-day business processes is also included. Additionally, we review customer order shipping cost flow of an Actual and Standard costed item. Finally, we review the Costing Analysis Workbench. This training is for version 10.20 and all previous versions. Prerequisite courses: CloudSuite Industrial: Navigating the User Interface; CloudSuite Industrial: Foundation, CloudSuite Industrial: Managing Inventory; CloudSuite Industrial: Using Bills of Materials and Engineering Change Notices; CloudSuite Industrial: Using Customer Service/Order Entry; SyteLine: Using Purchase Orders and Requisitions; CloudSuite Industrial.	16	Global USA
CloudSuite Industrial: v10 Managing Fixed Assets - Self-directed Learning	This course covers fixed asset codes and tables; creating fixed assets; adding costs; depreciation schedules; posting depreciation; transfer assets; dispose assets; and basic configuration. BEFORE TAKING THIS COURSE, you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface. See the attached course description for details. This training applies to versions 10.18 and prior. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	4	Global USA
CloudSuite Industrial: v10 Managing Projects - Self-directed Learning	This course covers basic accounts payable processes, including setting up accounts payable accounts and specifying accounts payable parameters, setting up vendors, creating and posting vouchers, generating and distributing payments, and printing, posting, and voiding checks. This course is designed for version 9.01.00 of the software, but the vast majority of the lesson material applies to other versions as well. Prerequisite courses: CloudSuite Business / CloudSuite Industrial: Navigating the User Interface (9.01.00) This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
CloudSuite Industrial: v10 Navigating the Tax Interface - Self-directed Learning	This course provides an introduction to the CloudSuite Industrial Tax Interface module, including configuring the system to communicate with an external sales tax system, setting up the proper external tax code, and setting up tax codes for customers, ship-to's, and orders when applicable. The course is based on the Avalara AvaTax external tax solution, which is the hosted tax provider and does not require installation of additional third-party products. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	4	Global USA
CloudSuite Industrial: v10 Navigating the User Interface - Self-directed Learning	This course introduces the application's user interface, including an overview of the basic elements, menu bars, Master Explorer, and main toolbar; how to open and work with forms, customize the interface, use filters and queries, add, edit, delete, and print reports, create and attach notes to records, and export data. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	4	Global USA

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Course Name	Description	Hours	Course Links
CloudSuite Industrial: v10 Using Advanced Planning & Scheduling - Self-directed Learning	This course teaches you how to plan demand and supply using Advanced Planning & Scheduling (APS). You will learn the critical APS forms, fields, procedures, and processes, which will give you sufficient knowledge to continue learning about more advanced settings and begin the process of implementing APS in your specific planning and scheduling situation. This course is designed for version 10 of the software, but almost all of the lesson material applies to earlier versions as well. Your instructor can help you identify if there are any differences between your version and the version used in the class. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	40	Global USA
CloudSuite Industrial: v10 Using Advanced Plant Maintenance (v10.18) - Self-directed Learning	This course covers APM functionality, including creating service items and units, creating partners, creating and escalating incidents, creating service order templates, and creating service request orders (SROs). This training applies to versions 10.18 and prior. Prerequisite courses: CloudSuite Industrial: Navigating the User Interface. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global USA
CloudSuite Industrial: v10 Using Estimates - Self-directed Learning	This course introduces the estimating functionality which includes creating estimate orders and job orders, preparing a quote, scheduling estimate jobs, creating customer orders from estimates, and creating job orders from estimates. BEFORE TAKING THIS COURSE, you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface, (2) Using Job Orders, and (3) Costing Foundation. This training applies to versions 10.18 and prior. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global USA
CloudSuite Industrial: v10 Using Factory Track - Shop Floor - Self-directed Learning	This course covers CloudSuite Industrial Factory Track - Shop Floor functionality including performing labor and material transactions, creating and managing a Kanban system, and viewing and interpreting information and status. This training is for version 10.19 and all previous versions. Any course content that refers to CloudSuite Industrial also applies to CloudSuite Business and CloudSuite Industrial. Prerequisite courses: User Interface Part 1 – Finding and Working with Forms; User Interface Part 2 – Finding and Displaying Records; User Interface Part 3 – Adding, Editing, and Deleting Records; User Interface Part 4 – Additional Record Management; Job Shop Manufacturing; Repetitive Manufacturing. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global USA
CloudSuite Industrial: v10 Using Factory Track - Time Track - Self-directed Learning	This course covers CloudSuite Industrial Factory Track - Time Track. Which tracks functionality including basic configuration, collecting time and attendance data, managing labor records, processing payroll, and viewing data. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	16	Global USA
CloudSuite Industrial: v10 Using Factory Track - Warehouse Mobility - Self-directed Learning	This course covers basic setup and functionality of Factory Track - Warehouse Mobility. Using simulated mobile scanners, participants will perform common warehouse transactions and then view transactional data within CloudSuite Industrial. This training is for versions: 10.19.00 and all previous versions. Previous course name/code: Infor ERP CloudSuite Industrial – Warehouse Mobility v 9.01.00. Prerequisite courses: User Interface Part 1: Finding and working with forms; User Interface Part 2: Finding and displaying records; User Interface Part 3: Adding, editing, and deleting records; User Interface Part 4: Additional record management. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global USA
CloudSuite Industrial: v10 Using Human Resources - Self-directed Learning	This course covers human resources functionality in the CloudSuite system, including how to manage organization, applicant, employee, position, payroll, and benefit information. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	4	Global USA
CloudSuite Industrial: v10 Using Material Requirements Planning - Self-directed Learning	This course covers the Material Requirements Planning (MRP) processes, including setting up items for MRP, setting up a BOM, forecasting, running the MRP activity, creating a master production schedule (MPS), setting MRP parameters, and firming planned orders. This training applies to version 10.18 and prior. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global USA
CloudSuite Industrial: v10 Using Multi-Currency - Self-directed Learning	This course covers setting up and using multi-currency. BEFORE TAKING THIS COURSE, you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface, (2) Managing the General Ledger, (3) Using Customer Service/Order Entry, (4) Using Accounts Receivable, (5) Using Purchase Orders and Requisitions, and (6) Using Accounts Payable. See the attached course description for details. This training applies to versions 10.18 and prior. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global USA

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Course Name	Description	Hours	Course Links	
CloudSuite Industrial: v10 Using Multi-site - Self-directed Learning	This course covers using multi-site functionality. Topics include an overview of multi-site features, managing materials, and using multi-site features for sales and accounts receivable. This course also covers using multi-site features for purchasing, accounts receivable, general ledger, and material planning. Prerequisite courses: CloudSuite Industrial: Navigating the User Interface; CloudSuite Industrial: Foundation 101. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	16	Global	USA
CloudSuite Industrial: v10 Using Payroll - Self-directed Learning	This course introduces the payroll functionality, including how to set up and manage payroll, employee, pay rates, tax codes, and direct deposit information. This course is for versions 10.18 and prior. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	4	Global	USA
CloudSuite Industrial: v10 Using Process Manufacturing - Self-directed Learning	This course covers how to create formulas and specifications, manage production, maintain process items, configure parameters, and administer licenses and users. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	16	Global	USA
CloudSuite Industrial: v10 Using Production Schedules and JIT/Kanban (v10.18) - Self-directed Learning	This course provides an overview of the repetitive production control system and lists the factors to consider for its implementation. It also covers the setup for repetitive manufacturing, the use of operation control points and backflushing, creation of standard and production schedule BOMs, development and implementation of a production schedule, and the repetitive manufacturing processing. Course versions: This training applies to versions 10.18 and prior. Prerequisites: CloudSuite Business / CloudSuite Industrial: Navigating the User Interface; CloudSuite Business / CloudSuite Industrial: Managing Inventory; CloudSuite Business / CloudSuite Industrial: Using Bill of Materials & Engineering Change Notices (BOM/ECN). This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global	USA
SyteLine: Using Quality Control Solution - Supplier - Self-directed Learning	This course covers how users review and report on the material quality of purchased items and items returned to the vendors. Purchase Order (PO) Receiving, Vendor Return Material Authorizations (VRMAs), Inspection, Test Results, Disposition, Material Review Requests (MRRs), Corrective Action Requests (CARs), and Vendor Vouchers and Adjustments are included in the course. This training is for version 10.20 and all previous versions. Prerequisite courses: CloudSuite Industrial: Navigating the User Interface; CloudSuite Industrial: Foundation; SyteLine: Using Purchase Orders and Requisitions; SyteLine: Using Return Material Authorizations This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global	USA
SyteLine: Using Request for Quote - Self-directed Learning	This course covers the fundamentals of the Request for Quote module, including creating an RFQ, distributing an RFQ, selecting a vendor and closing an RFQ. This training is for version 10.20 and prior. Prerequisite courses: CloudSuite Industrial: Navigating the User Interface; CloudSuite Industrial: Foundation This course includes a workbook, demonstrations, reference materials, and social collaboration.	4	Global	USA
CloudSuite Industrial: v10 Using Request for Quote - Self-directed Learning (v10.18)	This course covers creating an RFQ, distributing an RFQ, selecting a vendor, closing an RFQ, and basic configuration. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface. See the attached course description for details. This training applies to versions 10.18 and prior. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	4	Global	USA
CloudSuite Industrial: v10 Using Service - Self-directed Learning	This course introduces the processes for setting up and using incidents, service orders, scheduling, and contracts. This training applies to versions 10.18 and prior. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global	USA
CloudSuite Industrial: v10 Using the Credit Card Interface - Self-directed Learning	This course introduces the credit card interface and describes how to pay a customer order with a credit card, pay an invoice with a credit card, pay a service order with a credit card, and process customer credits and returns. This training is for version 10.18 and all previous versions. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	4	Global	USA
SyteLine: Using the Excel Financial Reporting Toolset - Self-directed Learning	This course covers setting up the Excel Financial Toolset and using the Excel Financial Toolset to build financial statements. This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global	USA
CloudSuite Industrial: v10 Using the Workbench Suite and DataViews - Self-directed Learning	This course covers basic setup and functionality of using the Workbench Suite and DataViews within CloudSuite Industrial. This training is for versions: 10.18 and all previous versions. This course includes demonstrations, lab on demand, reference materials, and social collaboration.	8	Global	USA
CloudSuite Industrial: v9 Foundation 101 (v9.01) - Self-directed Learning	This course introduces fundamentals, including how to set up customers, items, vendors, work centers, employees, and a bill of materials (BOM), create customer orders, jobs, and purchase orders, manage inventory, record invoices in accounts	16	Global	USA

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Course Name	Description	Hours	Course Links	
	receivable (AR), pay vouchers from accounts payable (AP), and review the financial impact from these transactions in the general ledger (GL). Prerequisite courses: CloudSuite Business / CloudSuite Industrial: Navigating the User Interface (9.01.00) This course includes a workbook, demonstrations, reference materials, and social collaboration.			
CloudSuite Industrial: v9 Using Advanced Planning & Scheduling (APS) (v9.01) - Self-directed Learning	This course covers CloudSuite Industrial Factory Track - Shop Floor functionality including performing labor and material transactions, creating and managing a Kanban system, and viewing and interpreting information and status. This course includes a workbook, demonstrations, reference materials, and social collaboration.	40	Global	USA
CloudSuite Industrial: v9 Using Factory Track - Shop Floor (v9.01) - Self-directed Learning	This course covers CloudSuite Industrial Factory Track - Shop Floor functionality including performing labor and material transactions, creating and managing a Kanban system, and viewing and interpreting information and status. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global	USA
CloudSuite Industrial: v9 Using Factory Track - Warehouse Mobility (v9.01) - Self-directed Learning	This course covers basic setup and functionality of Factory Track - Warehouse Mobility. Using simulated mobile scanners, participants will perform common warehouse transactions and then view transactional data within CloudSuite Industrial. This training is for versions: 9.01.00 and all previous versions. This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global	USA
CloudSuite Industrial: v9 Using Job Orders (v9.01) - Self-directed Learning	This course covers creating a job bill of material (BOM), setting up job defaults, creating job orders, issuing materials to jobs, entering and posting job transactions, backflushing, posting finished goods to inventory, and the various tools the system offers for helping plan work. This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global	USA
CloudSuite Industrial: v9 Using Quality Control Solution (QCS) - Customer (v9.01) - Self-directed Learning	This course has been updated and is no longer available for registration. CLICK HERE to register for the updated USA course. CLICK HERE to register for the updated All Other Locations course. This course introduces the Quality Control Solution (QCS) – Customer module and how to identify, track, and control quality information for products being shipped to customers; including customer complaints returns, and certificates of conformance. BEFORE TAKING THIS COURSE, you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface (2) Customer Service Order Entry. Prerequisite courses: CloudSuite Business / CloudSuite Industrial	6	Global	USA
CloudSuite Industrial: v9 Using Quality Control Solution (QCS) - In Process (v9.01) - Self-directed Learning	This course covers the various QCS processes involved in managing Work in Process (WIP) material inventory primarily as it relates to handling defective parts, including the automated processing of test results. Test results, disposition procedures, Material Review Requests (MRR), and Corrective Action Requests (CAR) are included in the course. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface, (2) Using Job Orders and (3) Using Production Schedules and JIT/Kanban. Prerequisite Courses: CloudSuite Business / CloudSuite Industrial: Navigating the User Interface (9.01.00); CloudSuite Industrial: Using Job Orders (9.01.00); CloudSuite Industrial: Using Production Schedules and JIT/Kanban (9.01.00). This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global	USA
CloudSuite Industrial: v9 Using Quality Control Solution (QCS) - Supplier (v9.01) - Self-directed Learning	This course covers how users review and report on material quality purchased items and items returned to the vendors. Purchase Order (PO) Receiving, Vendor Return Material Authorizations (VRMA), inspection, test results, disposition, Material Review Requests (MRR), Corrective Action Requests (CAR), and Vendor Vouchers and Adjustments are included in the course. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface, (2) Managing Inventory, (3) Using Purchase Orders and Requisitions, and (4) Using Return Material Authorizations. Prerequisites Courses: CloudSuite Business / CloudSuite Industrial: Navigating the User Interface (9.01.00); CloudSuite Business / CloudSuite Industrial: Managing Inventory (9.01.00); CloudSuite Business / CloudSuite Industrial: Using Purchase Orders and Requisitions (9.01.00); CloudSuite Business / CloudSuite Industrial: Using Return Material Authorizations (9	8	Global	USA
SyteLine: Foundation - Self-directed Learning	This course introduces the fundamentals of Infor SyteLine®. It covers manufacturing, planning, purchase to pay, order to cash, and financial reporting processes as defined in the CloudSuite Industrial End To End Business Processes. In this course you will enter all required logistical, manufacturing, accounting, and financial data to create a fitness tracking Smartwatch into the company's enterprise resource planning (ERP) system, SyteLine.		Global	USA
SyteLine: Managing the General Ledger - Self-directed Learning	This course covers the charts of accounts, creating accounting periods, budgets, and user journals. Entering normal, reversing, and recurring journal entries, year-end processing procedures and printing financial statements are also covered. This course will also cover setting up multiple financial sets of books. This training is for	8	Global	USA

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Course Name	Description	Hours	Course Links
	v10.20 and all previous versions. Prerequisite courses: CloudSuite Industrial: Navigating the User Interface; CloudSuite Industrial: Foundation. This course includes a workbook, demonstrations, reference materials, and social collaboration.		
SyteLine: Using Accounts Payable - Self-directed Learning	This course covers basic accounts payable processes, including setting up accounts payable accounts and specifying accounts payable parameters, setting up	8	Global USA
SyteLine: Using Accounts Receivable - Self-directed Learning	This course covers learning the basic accounts receivable tools to perform the tasks of creating customer records, creating, distributing, and posting invoices, credits, and payments, managing customer credit, and posting to bank reconciliations. Also covered are setting up various system parameters that support accounts receivable workflows. This course is for v10.20 and all previous versions. This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
SyteLine: Using Advanced Order Entry - Self-directed Learning	This course covers advanced order entry processes, including managing inventory, reserving inventory, pricing items, using sales tax systems, processing orders and credits, adjusting prices, creating progressive bills, setting up and processing commissions, promotional pricing, and rebates, and using surcharge functionality. This training is for version 10.20 and all previous versions. Prerequisite courses: CloudSuite Industrial: Navigating the User Interface; CloudSuite Industrial: Foundation; CloudSuite Industrial: Using Customer Service/Order Entry; SyteLine: Using Accounts Receivable. This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
SyteLine: Using Purchase Orders and Requisitions - Self-directed Learning	This course covers fundamental purchasing functionality, including planning for purchase orders, setting up vendors and vendor contracts, generating purchase order requisitions, generating regular and blanket purchase orders, adding landed costs, processing change orders, drop shipments, receiving purchase orders, and generating vouchers. This training is for version 10.20 and all previous versions. This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
SyteLine: Using Quality Control Solution - Enterprise - Self-directed Learning	This course covers setting up and using QCS Enterprise, including basic configuration. This training is for version 10.20 and all previous versions. Prerequisite courses: CloudSuite Industrial: Navigating the User Interface; CloudSuite Industrial: Foundation. This course includes a workbook, demonstrations, reference materials, and social collaboration.	4	Global USA
SyteLine: Using Quality Control Solution - In Process - Self-directed Learning	This course covers the various QCS processes involved in managing Work in Process (WIP) material inventory primarily as it relates to handling defective parts, including the automated processing of test results. Test results, disposition procedures, Material Review Requests (MRRs), and Corrective Action Requests (CARs) are included in the course. This training is for version 10.20 and all previous versions. Prerequisite courses: CloudSuite Industrial: Navigating the User Interface; CloudSuite Industrial: Using Job Orders; CloudSuite Industrial: Using Production Schedules and JIT/Kanban. This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
SyteLine: Using Return Material Authorizations - Self-directed Learning	This course covers learning the basic return material authorizations (RMAs) functionality to perform authorization of customer returns, receive returned materials back into inventory, process RMA replacements and repairs, and issue and post RMA credit memos. Setting system RMA parameters and defining RMA-related codes are also taught. Additionally, the new RMA extended disposition processing functions to support RMA items that require dispositions for vendor returns, scrapping, or cross-referencing to service repair orders (SROs) for repair are also covered. This training applies to versions 10.20 and prior. This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
SyteLine: Using the Scheduler - Self-directed Learning	This course covers the setup and use of SyteLine Scheduler, including topics such as setting up job priorities and scheduling jobs, identifying on-time completion issues, and setting up, assigning, and manually creating batches. This training is for version 10 and all previous versions. Previous course name/code: CloudSuite Industrial: v9 Training Guide - Using the Scheduler (v9.00.30)/01_0010900_DEN3186_SYT. Prerequisite courses: CloudSuite Industrial: Navigating the User Interface; CloudSuite Industrial: Foundation; CloudSuite Industrial: Using Bills of Materials and Engineering Change Notices; CloudSuite Industrial: Using Job Orders; CloudSuite Industrial: Using Advanced Planning and Scheduling or CloudSuite Industrial: Using Materials Requirement Planning. This course includes a workbook, demonstrations, reference materials, and social collaboration.	16	Global USA

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1 Level 1: Overview and Use

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Infor CloudSuite Financials & Supply Management – Self-directed Learning

Course Name	Description	Hours	Course Links
CloudSuite Healthcare: Setting up Master Data for Reconciliation to Close - Self-directed Learning	This is the first course of 11 courses for the Infor CloudSuite Healthcare Reconciliation to Close end-to-end process in the Implementation Accelerator (IA). • CloudSuite Healthcare: Setting up Master Data for Reconciliation to Close • CloudSuite Healthcare: Using the Purchasing Period Close Process • CloudSuite Healthcare: Using the Billing Period Close Process • CloudSuite Healthcare: Using the Receivables Period Close Process • CloudSuite Healthcare: Using the Payables Period to Year End Close Process • CloudSuite Healthcare: Using the Inventory Period Close Process • CloudSuite Healthcare: Using the Cash Period Close Process • CloudSuite Healthcare: Using the Asset Period to Year End Close Process • CloudSuite Healthcare: Using the Projects Period Close Process • CloudSuite Healthcare: Using the Transaction to Reconciliation Process • CloudSuite Healthcare: Using the Global Ledger Period to Year End Close Process Prerequisite courses: • CloudSuite Healthcare: Setting up the Enterprise Structure for FSM • CloudSuite Healthcare: IA Processes Overview for Financials and Supply Management • CloudSuite Healthcare: Reconciliation to Close Foundation. This course provides learners with the concepts and skills to set up the master data in the Reconciliation Management and Close Management applications to support the Reconciliation to Close process area. The sequence of setup tasks follows the IA for the setup of groups, account structures, finance resources, finance teams, action reasons, approval codes, report groups, reconciliation policies, system calendars, task types, and close management processes. This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
CloudSuite Healthcare: Setting up the Enterprise Structure for FSM - Self-directed Learning	This course provides learners the skills and knowledge to set up the enterprise structure to implement the core financial and supply management suite of applications included in the Infor CloudSuite™ Healthcare solution. The sequence of setup tasks follows the pre-defined process flows from the CloudSuite Healthcare Implementation Accelerator (IA) tool and includes implementation considerations tailored for the healthcare industry. Prerequisite course: CloudSuite Healthcare: IA Processes Overview for Financials and Supply Management. This course includes a workbook, demonstrations, reference materials, and social collaboration.	32	Global USA
Infor FSM: Foundation - Self-directed Learning	This course provides learners a foundational overview of the Infor Financials & Supply Management (FSM) business applications including finance, planning, supply chain, and asset management using pre-defined process flows and tools from the Implementation Accelerator (IA) solution. The four-day course covers concepts, best practices, navigation, and process activities. This course includes a workbook, demonstrations, reference materials, and social collaboration.	32	Global USA
CloudSuite Healthcare: Setting up Master Data for Billing to Collections - Self-directed Learning	This course covers concepts and activities for setting up the master data for the Billing to Collections end-to-end business process in the Implementation Accelerator (IA). Topics cover an overview of the IA process and Billing to Collections process. Other course topics cover primary setup tasks for Receivables and Billing. Prerequisite course: CloudSuite Healthcare: Setting up the Enterprise Structure for FSM. This course includes a workbook, demonstrations, reference materials, and social collaboration.	2	Global USA
CloudSuite Healthcare: Setting up Master Data for Cash Forecasting to Reconciliation - Self-directed Learning	This course covers the tasks required to set up the Cash Management application following the CloudSuite Healthcare Implementation Accelerator's Cash Forecasting to Analysis process. The content and exercises in this course will prepare the student to execute the necessary setup of the Cash Management application to be able to support Level 3 processing tasks such as analyzing cash forecasts, maintaining cash transactions, managing bank statements, transferring funds, releasing cash ledgers, reconciling bank statement transactions and posting journal entries in Global Ledger. Prerequisite courses: CloudSuite Healthcare: IA Processes Overview for Financials and Supply Management; CloudSuite Healthcare: Setting up the Enterprise Structure for CSF. This course includes a workbook, demonstrations, reference materials, and social collaboration.	16	Global USA
CloudSuite Healthcare: Setting Up Purchasing Master Data for Source to Settle - Self-directed Learning	This course covers the setup components required for Purchasing master data in the Source to Settle business process area. The tasks covered include setting up: groups and companies, purchasing, Electronic Data Interchange, procurement cards, punchout, and Mobile Supply Chain Management. This is a setup course. There are no Level 3 processing activities completed as part of this course. Prerequisite courses: CloudSuite Healthcare: IA Processes Overview for Financials & Supply Management; CloudSuite Healthcare: Setting up the Enterprise Structure for CSF. This course includes a workbook, demonstrations, reference materials, and social collaboration.	16	Global USA

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Course Name	Description	Hours	Course Links
CloudSuite Healthcare: Setting up Contract Management Master Data for Source to Settle - Self-directed Learning	This course covers the tasks required to set up the Contract Management application following the CloudSuite Healthcare Implementation Accelerator's Source to Settle process. The content and exercises in this course will prepare the student to complete the necessary master data setup in the Contract Management application to be able to support Level 3 processing tasks such as creating contacts manually, from a template or from an interview; changing the base cost on a contract line; running a rebate calculation; maintaining contracts; putting a contract on hold; creating contract amendments and addendums, as well as adding milestones and deliverables to a contract. This is a setup course. There are no Level 3 processing completed as part of this course. Prerequisite courses: CloudSuite Healthcare: IA Processes Overview for Financials & Supply Management; CloudSuite Healthcare: Setting up the Enterprise Structure for CSF. This course includes a workbook, demonstrations, reference ma	16	Global USA
CloudSuite Financials & Supply Management: Applications Foundation - Self-directed Learning	This course is an introduction to the application scope and business processes used in Infor® CloudSuite™ Financials™ and Infor CloudSuite Supply Management™. The course topics introduce the applications most often implemented, how the applications work together, and setup considerations. The goal is to help you understand how the various applications interface and integrate, leading to the next logical step for you to set up these applications for an organization's business use. This course also provides an overview of technology and security and the business process too	40	Global USA
CloudSuite Financials & Supply Management: Technology Foundation - Self-directed Learning	The purpose of this course is to provide a focused overview of the technological side of CloudSuite Financials & Supply Management. This includes topics ranging from user experience, user and role provisioning, security policy setup, and analytical and reporting setup. This course includes a workbook, demonstrations, and access to a group forum.	16	Global USA
CloudSuite Financials: Administering Project Ledger - Self-directed Learning	This course covers how to administer and maintain projects in Project Ledger. It includes topics such as setting up new projects, processing transactions for end-to-end project accounting, and reporting. Prerequisite courses: Infor strongly recommends students to complete the following course before enrolling in this course: CloudSuite Financials: Configuring and Administering Global Ledger. This course includes a workbook, demonstrations, lab on demand, and access to a group forum.	8	Global USA
CloudSuite Financials: Configuring and Administering Asset Accounting - Self-directed Learning	This course covers how to configure and administer the Asset Accounting application. Through a series of hands-on exercises, students will learn how to set up Asset Accounting, define the reporting structure, define processing parameters, as well as add, adjust, transfer, and dispose of assets. Prerequisite knowledge: To optimize your learning experience, Infor recommends that you have the following knowledge prior to attending this course: Navigation knowledge or experience working in CloudSuite Financials. This course includes a workbook, lab on demand, reference materials, and social collaboration.	16	Global USA
CloudSuite Financials: Configuring and Administering Billing - Self-directed Learning	This course covers how to set up a Billing Company, set up item pricing, create invoices and billing adjustments, create and process recurring invoices, print and update invoices, and close the billing period. Prerequisites: CloudSuite Financials: Configuring and Administering Receivables. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global USA
CloudSuite Financials: Configuring and Administering Budgeting - Self-directed Learning	This course covers configuring and administering budgeting. Topics include an overview and key concepts, budgeting and budget edits, commitments and encumbrances, budgets configuration and maintenance, budget edits configuration and maintenance, budget edits processing, reporting and validation, troubleshooting and best practices. This training is for version 11.0.1 and all previous versions. Prerequisite course: CloudSuite Financials: Configuring and Administering Global Ledger. This course includes a workbook, demonstrations, reference materials, and social collaboration.	16	Global USA
CloudSuite Financials: Configuring and Administering Cash Management - Self-directed Learning	This course covers training for bank administration, transactions, importing bank statements, reconciling bank statements, forecasting, and fee analysis. Topics include setup tasks, transaction processing and report generation. Previous course names/codes: Infor Lawson: Cash and Treasury Management (01_0121010_IEN0280_S30); CloudSuite Financials Configuring and Administering Cash Management (01_121100_IEN1126_S30). This course includes a workbook, demonstrations, and access to a group forum.	24	Global USA
CloudSuite Financials: Configuring and Administering Close Management - Self-directed Learning	This course explores ways to use the automated task-based system in CloudSuite Financials to manage any checklist-based workflow, including a financial close cycle. Topics include setting up a checklist automation system, defining and scheduling a close process, creating and assigning work tasks and approvals, and viewing reports. Previous course name/code: CloudSuite Financials: Configuring and Administering Close Management/01_0121100_IEN1061_S30. Prerequisite knowledge: To optimize your learning experience, Infor recommends that you have the following knowledge	8	Global USA

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Course Name	Description	Hours	Course Links
	prior to taking this course: Experience with CloudSuite Financials. This course includes a workbook, lab on demand, reference materials, and social collaboration.		
CloudSuite Financials: Configuring and Administering Global Ledger - Self-directed Learning	This course covers how to configure, administer, and process transactions in the Global Ledger. A basic understanding of the Configuration Console and how to generate reports is required. The course provides an overview of Global Ledger including customer use, basic operation and integrations with other CloudSuite applications. This training is for version: 11.0.2. Previous course name/code: CloudSuite Financials: Configuring and Administering Global Ledger 01_0121100_IEN1189_S30 (v11.0.1.80). Prerequisite courses: Microsoft Excel; Infor Spreadsheet Designer; Navigation Overview. This course includes a workbook, demonstrations, access to a group forum.	24	Global USA
CloudSuite Financials: Configuring and Administering Global Ledger Allocations - Self-directed Learning	This course covers how to configure and administer allocations within the CloudSuite Financials and Supply Management Global Ledger. Participants will define and build basic and multi-line allocations, and use custom totals and computes to create user-defined formulas to calculate allocations. Prerequisites: CloudSuite Financials: Configuring and Administering Global Ledger. This course includes a workbook, lab on demand, reference materials, and social collaboration.	8	Global USA
CloudSuite Financials: Configuring and Administering Grant Accounting - Self-directed Learning	The purpose of this course is to provide the skills and knowledge necessary to use the Grant Accounting application for planning and setup of Grant Accounting components. This course also includes process flow and integration of other Infor® CloudSuite applications to Grant Accounting. Prerequisite courses: CloudSuite Financials: Configuring and Administering Global Ledger - 01_0121100_IEN1358_S30; CloudSuite Financials: Administering Project Ledger - 01_0121100_IEN1198_S30; CloudSuite Financials: Configuring and Administering Project Invoicing and Revenue - 01_0121100_IEN1203_S30. This course includes a workbook, lab on demand, and access to a group forum.	24	Global USA
CloudSuite Financials: Configuring and Administering Lease Accounting - Self-directed Learning	This course covers configuring, administering, and processing leases in Lease Accounting. Topics include an overview of Lease Accounting, lease setup tasks, lease creation, lease processing, and reporting. Prerequisite knowledge: To optimize your learning experience, Infor recommends that you have the following knowledge prior to attending this course: Working understanding of Infor CloudSuite Asset Accounting. This course includes a workbook, lab on demand, reference materials, and social collaboration.	8	Global USA
CloudSuite Financials: Configuring and Administering Matching - Self-directed Learning	This course covers how to setup/configure, administer and process transactions in Matching which includes an overview of Matching, and how to use it. This training is for version 11.0.53.0 and all previous versions. Prerequisite courses: CloudSuite Financials: Configuring and Administering Global Ledger; CloudSuite Supply Management: Configuring and Administering Purchasing. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	24	Global USA
CloudSuite Financials: Configuring and Administering Payables - Self-directed Learning	This course covers configuring, administering, and processing transactions in Payables. Topics include an overview of Payables, using Configuration Console for modifications and personalizations, entering invoices, workflow routing, configuring approvals, invoicing, payments, auditing, and generating reports. Previous course name/code: Lawson: Configuring and Administering Accounts Payable (v10.0.6)/01_0121000_IEN0890_LSU and Lawson: Administering AP Invoice Automation/01_0121010_IEN0268_LSU. Prerequisite courses: CloudSuite Financials: Configuring and Administering Glo	32	Global USA
CloudSuite Financials: Configuring and Administering Project Invoicing and Revenue - Self-directed Learning	The purpose of this course is to provide the skills and knowledge necessary to use the Project Invoicing and Revenue application. This course covers functions and application setup of Project Invoicing and Revenue. In addition, the course covers setting up the following: Project Invoicing and Revenue prerequisites, project contracts, funding sources and project contract funding. This course also covers processing transactions, processing project invoices, recognizing revenue, and reviewing projects. Prerequisite courses: CloudSuite Financials: Configuring and Administering Global Ledger; CloudSuite Financials: Administering Project Ledger. This course includes a workbook, demonstrations, and access to a group forum.	16	Global USA
CloudSuite Financials: Configuring and Administering Receivables - Self-directed Learning	This course covers setting up customers and configuring automation and management of cash application and deduction management processes in Infor CloudSuite Receivables. The student will gain an overview of how Infor CloudSuite Receivables integrates with other Infor CloudSuite Financial applications and Infor Document Management (IDM) services. This course includes a workbook, lab on demand, reference materials, and social collaboration.	24	Global USA
CloudSuite Financials: Configuring and Administering Reconciliation Management - Self-directed Learning	This course covers foundational instruction on Reconciliation Management. You will learn how to use account reconciliation to control the quality and accuracy of financial statements by effectively managing and performing reconciliations. The training is applicable for the following Infor Landmark version: v11. Previous course name/code: Lawson: Configuring and Administering Reconciliation	8	Global USA

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1 Level 1: Overview and Use

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Course Name	Description	Hours	Course Links
	Management/01_0121010_IEN0278_LSU and 01_0121100_IEN1048_S3O. This course includes a workbook, demonstrations, and access CloudSuite Financials: Features Delta and Functionality Differences to Lawson - Self-directed Learning to a group forum.		
CloudSuite Financials: Features Delta and Functionality Differences to Lawson - Self-directed Learning	This course covers the new delta features and functionality introduced in Infor CloudSuite Financials and functionality differences to Lawson v10 applications. This course is intended for those who have prior experience with the Lawson v10 applications covered in this course. Course topics provide differences and new features between Lawson v10 and the following Infor CloudSuite Financials modules: Payables, Asset Accounting, Matching, Billing, Receivables, Lease Accounting. Previous course code: 01_0121100_IEN1132_S3O. Prerequisite courses: CloudSuite Financials : Configuring and Administering Global Ledger	32	Global USA
CloudSuite Supply Management: Configuring and Administering Contract Management - Self-directed Learning	This course covers the setup, configuration, administration, process, and management of vendors and contracts in Contract Management in Infor CloudSuite™ Supply Management. This course includes how to navigate the user interface (UI), security basics that pertain to Contract Management, primary, administrative, and general setup of key components, vendor and supplier setup, the different ways to create and process contracts, as well as the process flows for contract approval. Also included in this course is the configuration of pricing and rebates and cost defaulting. This course includes a workbook, demonstrations, reference materials, and social collaboration.	32	Global USA
CloudSuite Supply Management: Configuring and Administering Inventory Control - Self-directed Learning	The purpose of this course is to provide the skills and knowledge necessary to define items and manage inventory using the Infor CloudSuite Financials & Supply Management Inventory Control application. Specifically, the course will teach the user the skills in defining setup tasks, conducting physical inventory, processing inventory, closing a period, and managing cart/par locations. In addition, the course will discuss how the application interfaces with Infor CloudSuite Financials & Supply Management products, including tools that support inventory reporting capabilities. This course also covers modifying and personalizing the software using Configuration Console. This course includes a workbook, demonstrations, and access to a group forum.	24	Global USA
CloudSuite Supply Management: Configuring and Administering Purchasing - Self-directed Learning	This course covers how to configure, administer, and process transactions in Infor Purchasing. The course provides an overview of Purchasing including customer use, basic operation, and integrations with other Infor CloudSuite Financials & Supply Management applications. Prerequisite knowledge: To optimize your learning experience, Infor recommends that you have the following knowledge prior to attending this course: Basic understanding of CloudSuite navigation; Basic understanding of the configuration console is recommended; Microsoft® Excel®; Infor Spreadsheet Designer. This course includes a workbook, demonstrations, and access to a group forum.	24	Global USA
CloudSuite Supply Management: Configuring and Administering Recall Management - Self-directed Learning	This course covers how to configure and administer Recall Management within Infor CloudSuite Financials & Supply Management to manage recalls, safety notices, and device corrections received by your organization. Participants will learn to capture recalls, create tasks and notices to individuals who are responsible for recall notices, and create information for Food and Drug Administration (FDA) compliance and risk management audits. Prerequisites: CloudSuite Financials: Financials & Supply Management Applications Foundation and CloudSuite Financials: Navigating CloudSuite Financials and the Interface (recommended). This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global USA
CloudSuite Supply Management: Configuring and Administering Requisitioning - Self-directed Learning	This course covers Requisitioning features and set-up processes for effectively managing your organization's requisition activities. Creating and processing requisitions for Infor CloudSuite Supply Management: Requisition Self Service is also included. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	16	Global USA
CloudSuite Supply Management: Configuring and Administering Strategic Sourcing and Supplier Portal - Self-directed Learning	This course covers the basics of each module within the Strategic Sourcing application, as well as integration considerations and their effects on the procurement process. This course also includes Supplier Portal setup and configuration. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	24	Global USA
CloudSuite Supply Management: Features Delta and Functionality Differences to Lawson (SCM Subset) - Self-directed Learning	This course covers the new delta features and functionality introduced in CloudSuite Supply Management and functionality differences to Lawson v10 applications. Topics include: Inventory Control, Requisitioning, Purchasing, and Matching (invoice matching). This training is for version 11.0.1 and all previous versions. Prerequisite courses: CloudSuite Financials & Supply Management: Applications Foundation; CloudSuite Financials: Configuring and Administering Global Ledger; and CloudSuite Financials & Supply Management: Applications Foundation Differences to Lawson. This course includes a workbook, demonstrations, and access to a group forum.	32	Global USA

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Course Name	Description	Hours	Course Links
CloudSuite Supply Management: Features Delta and Functionality Differences to Lawson - Self-directed Learning	This course covers the new delta features and functionality introduced in CloudSuite Supply Management and identifies differences between the applications on Landmark 11.x and Lawson v10 platform. Clients who have not had prior training on the applications below on a v10 or earlier version should take the v11 functional courses for the applications. Specifically, clients who have not had Contract Management, Supplier Portal, Strategic Sourcing and Item Lifecycle Management (formerly Recall Management) training must take the full functional training for these applications in addition to this delta course. The course topics include: Infor Ming.le and other Landmark web UI; Finance structure and resource setup changes; Inventory Control; Requisitioning; • Purchasing; Matching (invoice matching); Supplier Portal and Strategic Sourcing; Contract Management; Item Lifecycle Management (formerly Recall Management); Reporting and Analytics. This training is for version 11.0.x and all previous versions.	40	Global USA
Lawson: v10 Using Spreadsheet Designer for Microsoft Excel - Self-directed Learning (v10)	Go To Group Forum This course demonstrates how to use the features and functions of Infor Spreadsheet Designer® to create queries records in Lawson applications built on Landmark. The exercises illustrate how to gather information based on your specific needs and how to utilize Excel to the format data and create reports from that data. This course also demonstrates how to update Lawson applications built on Landmark, including updating records that may be related to other records within the application. This training is for version: 10.1. This course includes a workbook, demonstrations,	4	Global USA
CloudSuite Supply Management: Configuring and Administering Contract Management - Advanced - Self-directed Learning	This course covers the advanced functionality of Contract Management including its integration with Strategic Sourcing. It includes hands-on exercises on setting up subcontractors, approving contracts with redlining documents, creating contracts from interviews, setting milestones and deliverables, and maintaining supplier performance. Prerequisite knowledge: To optimize your learning experience, Infor recommends that you have the following knowledge prior to taking this course: CloudSuite Supply Management: Configuring and Administering Contract Management. This course includes a workbook, lab on demand, reference materials, and social collaboration.	16	Global USA

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Infor CPQ (PCM) – Self-directed Learning

Course Name	Description	Hours	Course Links
CPQ: Using Infor Product Configurator - Self-directed Learning	This course covers how to create and maintain product models using the various sales, pricing, and manufacturing rules. This training is for version: 18.3. This course includes a workbook, lab on demand, reference materials, and social collaboration.	32	Global USA

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Infor CRM – Self-directed Learning

Course Name	Description	Hours	Course Links
Infor CRM: v8.4 Administering - Self-directed Learning	This course teaches learners to administer and configure Infor CRM in a Windows and Web environment. Successful learners have knowledge of Microsoft Windows Server, IIS, SQL Server, and basic networking skills like sharing folders and setting permissions. After completing this course, learners will be able to: Describe the components of an Infor CRM environment, Learn how to create, maintain, and manage users, Learn how to create, maintain, and manage teams and departments, Setup and use Offline Remote use and synchronization, Maintain your Infor CRM system, Explain Infor CRM Web and Windows security and their differences, and Prepare a new Windows Client. This course includes a workbook, demonstrations, lab on demand, and access to a group forum..	20	Global USA
Infor CRM: v8.4 Developing Web - Self-directed Learning	This course teaches learners to configure and develop within an Infor CRM Application Architect development environment. Successful learners have knowledge of the Infor CRM Web client, Visual Studio, and proficiency with VB.Net or C#. After completing this course, learners will be able to: use the Infor CRM Application Architect, configure an Infor CRM web development environment, create a new entity and smart part, and build a main view and add validation to a form control. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	32	Global USA
Infor CRM: v8.4 Using Web - Self-directed Learning	Go To Group Forum This course covers how to build new relationships, track interactions and sales, and provide support. It includes a workbook, demonstrations, lab on demand, and access to a group forum.	24	Global USA
Infor CRM: v8.4 Implementing - Self-directed Learning	Go To Group Forum This course covers the installation of both network and web components, user setup and security, and how to implement synchronization services. The recommended agenda suggests completing Lessons 1-4 on Day 1, Lessons 5-8 on Day 2, and Lessons 9-11 on Days 3-4. You are welcome to work ahead if you have time. This course is for version 8.4. Prerequisite courses: Infor CRM: v8.x Using Web; Infor CRM: v8.x Administering (for customers) This course includes a workbook, demonstrations, lab on demand, and access to a group forum..	32	Global USA

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Infor EAM – Self-directed Learning

Course Name	Description	Hours	Course Links
Infor EAM: Configuration and System Planning - Self-directed Learning	This course covers basic configuration requirements, critical configuration requirements, administration, and general functional overview. This training is for version 11.X. Previous course name/code: EAM: Configuration and System Planning/01_0031130_IEN0395_EEN. This course includes a workbook demonstrations, reference materials, and social collaboration.	40	Global USA
Infor EAM: Foundation - Self-directed Learning	This course covers the essential core functions of the Enterprise Asset Management (EAM) application suite with hands-on training of the most commonly implemented processes and configurations. This training is for version 11.5. This course includes a workbook, demonstrations, and access to a group forum.	40	Global USA
EAM: Designing Reports with the Advanced Reporting Tool - Self-directed Learning	This course introduces report authoring with the EAM system using the tools in the Advanced Reporting Portal with a primary focus on Report Studio. This training is applicable for version 11.3, and previous versions. Previous course name/code: Infor Advanced Reporting Tool/01_0031010_IEN0004_EAM. Prerequisite course: EAM: Foundation 11.3. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	32	Global USA

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Infor d/EPM – Self-directed Learning

Course Name	Description	Hours	Course Links
Infor d/EPM Platform: v12 Administering d/EPM Platform Applications - Self-directed Learning	This course introduces basic concepts and procedures for using the d/EPM Administration application. d/EPM Administration is an Infor d/EPM Platform services application in which you administer Infor d/EPM Platform services. It leverages predefined dashboards in the Dashboards menu, or the widgets under the Administration menu. These include the individual widgets from which the predefined dashboards are built. This training is for version: 12. This course includes a workbook, lab on demand, reference materials, and social collaboration.	16	Global USA
Infor d/EPM Platform: v12 Configuring Applications with ImportMaster - Self-directed Learning	This course covers an introduction to the basic features of Infor d/EPM ImportMaster, provides learners with fundamental knowledge to import data from different sources to the Infor d/EPM OLAP Farm, and offer other useful skills when using this application. This training is for version 12. This course includes a workbook, lab on demand, reference materials, and social collaboration.	16	Global USA
Infor d/EPM Platform: Creating OLAP Models Using Relational Modeler for the Cloud - Self-directed Learning	This course covers how to create OLAP models using Infor d/EPM Relational Modeler, which includes how to create hierarchies, dimensions, and cubes. It also briefly explains how to use ION workflows. This training is for the cloud version. Prerequisite course: Infor d/EPM Platform: v12 Administering d/EPM Platform Applications This course includes a workbook, demonstrations, reference materials, and social collaboration.	16	Global USA
Infor d/EPM Platform: Optimizing Content with Dashboards and Self-Service for the Cloud - Self-directed Learning	This course covers creating dashboards from web content and Application Studio reports, and working with dashboards, including adding content to dashboards, using the Self-Service functionality, laying out and resizing dashboards, viewing, editing, saving, and sharing dashboards, setting dashboard properties, optimizing dashboard interactions, using additional dashboard functionality, and identifying the features and functionality of the Infor d/EPM Dashboards app for mobile devices. This training is for the cloud version. Prerequisite course: Infor d/EPM Platform: Creating Reports with Application Studio This course includes a workbook, demonstrations, and access to a group forum.	8	Global USA

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Infor Distribution SX.e – Self-directed Learning

Course Name	Description	Hours	Course Links
CloudSuite Distribution: Troubleshooting Vendor Invoice Center (APECE) - Self-directed Learning	This course covers how to use the Vendor Invoice Center's setups and processing concepts including how to set up and use matching tolerances, how to correct invoice center variances and other errors, troubleshooting tips, and reporting tools. This training is for version 11 and all previous versions. Prerequisite courses: Distribution SX.e: v11 Navigating the User Interface; Distribution SX.e: v11 Using Accounts Payable. This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
CloudSuite Distribution: Using Customer Orders - Self-directed Learning	This course covers creating, maintaining, and managing customer sales orders in CloudSuite Distribution. This course is for version v11.22.01 and previous versions. This course includes a workbook, demonstrations, reference materials, and social collaboration. Prerequisite courses: Distribution SX.e: v11 Navigating the User Interface. This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
CloudSuite Distribution: Using Birst Reports and Dashboards - Self-directed Learning	This course covers the Distribution SX.e Birst Analytics common navigation and dashboard functions used in your day-to-day business. Prerequisite course: Distribution SX.e: v11 Navigating the User Interface. This course includes a workbook, demonstrations, reference materials, and social collaboration.	4	Global USA
CloudSuite Distribution: Using Field Rental and Warranty - Self-directed Learning	This course covers using the CloudSuite Service and Rental application to manage distribution equipment using rental and warranty management in a call center environment. Participants will also get an overview of the setups and configurations required to run Service & Rental as well as gain insight on the integration between Service & Rental and CloudSuite Distribution. Prerequisite course: Distribution SX.e: Navigating the User Interface. This course includes a workbook, demonstrations, reference materials, and social collaboration.	16	Global USA
CloudSuite Distribution: Using Field Service - Self-directed Learning	This course covers using the CloudSuite Field Service application to manage distribution equipment. We will create service order templates, and generate service request orders (SROs), taking the SRO through the scheduling process as well as the billing and invoicing processes. Participants will also get an overview of the setups and configurations required to run Field Service as well as gain insight on the integration between Field Service and CloudSuite Distribution. This course includes a workbook, demonstrations, reference materials, and social collaboration.	12	Global USA
CloudSuite Distribution: Using Proof of Delivery for Managers - Self-directed Learning	This course covers how to set up and use Infor Distribution Proof of Delivery for managing delivery orders and delivery routes for warehouse managers. Prerequisite courses: • Distribution SX.e: v11 Navigating the User Interface; Distribution SX.e: v11 Foundation 101. This course includes a workbook, demonstrations, reference materials, and social collaboration.	4	Global USA
Distribution SX.e: v11 Foundation 101 - Self-directed Learning	This course covers will introduce a new user to the overall process flow of a sales order and purchase order in Distribution SX.e. This course will also cover using the Distribution SX.e inquiry centers and search engine. This training is for version 11.19 and all previous versions. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	4	Global USA
Distribution SX.e: v11 Managing Operator Security (v11.19) - Self-directed Learning	This course covers the system administrator functions that pertain to operator passwords and security. You will also gain an understanding of operator records and the importance of the R&D operator record. This training is for version 11.19 and all previous versions. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	4	Global USA
Distribution SX.e: v11 Navigating the User Interface - Self-directed Learning	This course covers the web client user interface (UI) components and common navigation functions, and serves as a prerequisite for any Distribution SXe v11.19 foundation-level course. This training is for version 11.19 and all previous versions. This course includes a workbook, demonstrations, and access to a group forum.	4	Global USA
Distribution SX.e: v11 Using Accounting Controller - Self-directed Learning	This course covers accounting practices within Infor Distribution SX.e as they relate to the controller's role, including setting up GL accounts, integrating the GL, entering GL transactions, balancing the GL, and processing month- and year-end activities. Participants will also gain insight into divisionalized accounting, budget setup and maintenance, and financial statements. This training is for version 11.19 and previous versions. Prerequisite courses: Distribution SX.e: v11.19 Navigating the User Interface; Distribution SX.e: v11.19 Foundation 101. This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA

The Public Schedule presents currently scheduled training events.

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Public Schedule

1 Level 1: Overview and Use

2 Level 2: Configuration and Administration

3 Level 3: Installation and Integration

Course Name	Description	Hours	Course Links
Distribution SX.e: v11 Using Accounts Payable - Self-directed Learning	This course covers how to enter, track, and manage both expense and trade invoices from invoice receipt through invoice processing. This training is for version 11.19 and all previous versions. Prerequisite courses: Distribution SX.e: v11 Navigating the User Interface. This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
Distribution SX.e: v11 Using Accounts Receivable - Self-directed Learning	This course covers posting the accounts receivable functions including customer payments, making account corrections, and completing month-end processes in accounts receivable. This training is for version 11.19 and all previous versions. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration..	8	Global USA
Distribution SX.e: v11 Using Customer Orders - Self-directed Learning	This course covers creating, updating, and managing customer sales orders in Infor Distribution SX.e. This course is for v11.19 and previous versions. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global USA
Distribution SX.e: v11 Using Inventory Control - Self-directed Learning	This course covers inventory management and product management in Infor Distribution. This training is for version 11.19 and all previous versions. Prerequisite courses: Distribution SX.e: v11 Navigating the User Interface; Distribution SX.e: v11 Foundation 101. This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
Distribution SX.e: v11 Using Pricing - Self-directed Learning	This course covers price and discounting in Infor Distribution SX.e. Participants will gain insight into creating and maintaining pricing records including the different record styles, using mass maintenance and pricing reporting tools available. This training is for version 11.19 and all previous versions. Prerequisite courses: Distribution SX.e: v11.19 Navigating the User Interface; Distribution SX.e: v11.19 Foundation 101. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	4	Global USA
Distribution SX.e: v11 Using Purchase Planning - Self-directed Learning	This course covers creating, updating, and managing POs in Infor Distribution SX.e. Participants will also learn to use the Demand Center and basic ordering controls in executing the replenishment process and to complete month-end processes. This training is for version 11.19 and all previous versions. Prerequisite courses: Distribution SX.e: v11 Navigating the User Interface; Distribution SX.e: v11 Foundation 101. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global USA
Distribution SX.e: v11 Using Report Scheduler and Manager - Self-directed Learning	This course covers the Report Scheduler module in Infor Distribution SX.e. Participants will gain insight into report schedules and report manager, the functions of creating and using print queues, and using stored reports. This training is for version 11.19 and all previous versions. Prerequisite courses: Distribution SX.e: v11.19 Navigating the User Interface; Distribution SX.e: v11.19 Foundation 101. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	4	Global USA
Distribution SX.e: v11 Using Warehouse Planning - Self-directed Learning	This course covers warehouse practices within Infor Distribution SX.e as they relate to the warehouse operator's role, including pre-receiving and receiving purchase orders, receiving a warehouse transfer, updating inventory with received stock, shipping orders, and shipping warehouse transfers. Participants will also gain insight into the physical and cycle counting process and using bar codes. This training is for version 11.19 and all previous versions. Prerequisite courses: Distribution SX.e: v11.19 Navigating the User Interface; Distribution SX.e: v11.19 Foundation 101. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global USA

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1 Level 1: Overview and Use**2** Level 2: Configuration and Administration**3** Level 3: Installation and Integration

Infor HCM – Self-directed Learning

Course Name	Description	Hours	Course Links
Global HR: Configuring and Administering Absence Management and Time Entry - Self-directed Learning	This course introduces Infor HR Talent following the end-to-end business processes in the Implementation Accelerator (IA). Learners will explore the key concepts of each Infor HR Talent end-to-end business process which include the Level 2 processes and the corresponding Level 3 activities to discover how each module in Infor HR Talent is used, how they work together, and the roles that perform the activities. This course includes an overview of Infor Operating Service™ (Infor OS), how to navigate the Infor Ming.le™ user interface, and learners will practice selected Level	32	Global USA
CloudSuite Healthcare: Setting up Master Data for Employee Administration to Benefits - Self-directed Learning	This course provides learners with the concepts and skills to set up the master data with the focus on the Benefits module to support the Employee Administration to Benefits end-to-end business process in the Implementation Accelerator (IA). This training is for CloudSuite Healthcare Cloud Edition (CE). Prerequisite courses: CloudSuite Healthcare: IA Processes Overview for Global HR and Talent Management (eLearning - eLN); CloudSuite Healthcare: Setting up the Enterprise Structure for HCM (instructor-led - ILT); CloudSuite Healthcare: Employee Administration to Benefits Foundation (eLN) This course includes a workbook, demonstrations, reference materials, and social collaboration.	24	Global USA
Infor HR Talent: HR Payroll Foundation - Self-directed Learning	This course covers the key functionality of Infor HR Payroll. Topics include payroll overview, payroll enablement and configuration, and a high-level overview of basic payroll processing. This training is for version: v11 in a multi-tenant (MT) environment. Prerequisite courses: Global HR: v11 Foundation This course includes a workbook, demonstrations, reference materials, and social collaboration.	16	Global USA
Global HR: Configuring and Administering Benefits - Self-directed Learning	This course is essential for benefit managers, analysts, and specialists for creating benefits plan structures, defining benefit plans, and creating and maintaining enrollments for employees, retirees, and United States of America (USA) Consolidated Omnibus Budget Reconciliation Act (COBRA) participants. This course covers how to define rules for the administration of benefit plans and applying Evidence of Insurability (EOI) requirements, and the processes, procedures, and reporting requirements for the Affordable Care Act (ACA). Also included are how to use reports, proc	40	Global USA
Global HR: Configuring and Administering Global HR - Self-directed Learning	Infor Global Human Resources (Global HR) is the core application for the Infor Talent Management (TM) suite. This course covers the setup, configuration, and administration of the organization and person structure, and its integration with other TM modules. The course includes data setup and configuration of key components such as competencies, skills, currencies, jobs, positions, and resources. Global Human Resources: Foundation course is a prerequisite requirement for this course. This training is for versions 11.x and higher. Previous course and cod	24	Global USA
Global HR: Designing Reports - Self-directed Learning	This course covers an overview of Global HR reporting features, including creation and analysis of the EEO-1, VETS 4212, Employee History, and Employee Turnover reports. The course also provides hands-on exercises using the Infor Spreadsheet Designer to query and upload Global HR data for further analysis. Prerequisite courses: None This course includes a workbook, demonstrations, and access to a group forum.	8	Global USA
Global HR: v11 Configuring and Administering Security - Self-directed Learning	This course covers Global Human Resources (Global HR) security setup, configuration, and administration which includes creating and managing actors, roles, and security classes. Also included is configuring organizational access, proxy management, reporting, and testing and troubleshooting. This training is applicable for version 11. Previous course code: 01_0641100_IEN0085_TAM. Prerequisite courses: Global Human Resources: v11 Foundation; Global Human Resources: v11 Configuring and Administering Global HR. This course includes a workbook, lab on demand, reference materials, and social collaboration.	24	Global USA
Global HR: v11 Foundation - Self-directed Learning	This course introduces Global Human Resources (Global HR) and its components. Included is an overview of each of the core modules, their purpose and benefits, and how each module is used; the format and navigation of the application; an introduction to personalizing and configuring components in Global HR using the Configuration Console; and an overview of security in Global HR. The course concludes with a discussion of the key activities that need to be completed prior to a Global HR implementation. This course is a prerequisite requirement for Global HR: Configuring and Administering Global Human Resources course. This training is for version 11. Previous course name/code: Global Human Resources: Foundation /01_0641100_IEN0052_TAM. This course includes a workbook, demonstrations, lab on demand, and access to a group forum.	16	Global USA

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Course Name	Description	Hours	Course Links
Infor HR Talent: Foundation - Self-directed Learning	This course introduces Infor HR Talent following the end-to-end business processes in the Implementation Accelerator (IA). Learners will explore the key concepts of each Infor HR Talent end-to-end business process which include the Level 2 processes and the corresponding Level 3 activities to discover how each module in Infor HR Talent is used, how they work together, and the roles that perform the activities. This course includes an overview of Infor Operating Service™ (Infor OS), how to navigate the Infor Ming.le™ user interface, and learners will practice selected Level 3 end-user processes using hands-on exercises and simulations. This training is for a multi-tenant training environment. Prerequisite course: CloudSuite Healthcare: IA Processes Overview for Global HR and Talent Management This course includes a workbook, demonstrations, reference materials, and social collaboration.	24	Global USA
Landmark Technology: Administering Landmark Security - Self-directed Learning	This course provides the technical fundamentals needed for administering Landmark Security. It covers security structure, using administrative tools, managing user identities and roles, security classes, utilities, user proxies, reports, services and domains, encryption, and mitigating security risks. This training is for version 11 and all previous versions. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	32	Global USA
Landmark Technology: Administering Landmark Security for the Cloud - Self-directed Learning	This course provides the technical fundamentals needed for administering Landmark Security for Cloud customers. It covers security structure, using administrative tools, managing user identities and roles, security classes, utilities, user proxies, services and domains, reporting and troubleshooting security. This training is for version 11 and all previous versions. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	24	Global USA
Lawson HRM: Configuring and Administering Personnel - Self-directed Learning	This course provides a complete introduction to the Infor Personnel Administration application, beginning with the setup of the framework for competency and position management. It also includes position and job budgets, using requisitions to define and fill job openings, analyzing wages, Equal Employment Opportunity (EEO) and Employment Equity Act (EEA), health and safety reporting, and training administration. This training is for versions: 10.0.6 and all previous versions. This course includes a workbook, lab on demand, reference materials, and social collaboration.	24	Global USA
Lawson HRM: Processing Payroll - Self-directed Learning	This course covers how payroll is set up in Lawson, how it interacts with other modules, and how payroll is processed. This training is for version 10.0.7 and all previous versions. This course includes a workbook, lab on demand, reference materials, and social collaboration.	32	Global USA
Talent Management: v11 Configuring and Administering Compensation Management - Self-directed Learning (v11.0.16)	This course covers the information and practice needed to successfully award and incent employees using Infor Compensation Management. This training is for Infor Compensation Management version: 11.0.1. Previous course name/code: Talent Management: v11 Configuring and Administering Compensation Management (01_0631100_IEN0031_TAM) Prerequisite knowledge: To optimize your learning experience, Infor recommends that you have the following knowledge prior to taking this course: • Global Human Resources course • General compensation knowledge • Talent Management Goals course This course includes a workbook, lab on demand, reference materials, and social collaboration.	24	Global USA
Talent Management: v11 Configuring and Administering Development Planning - Self-directed Learning	This course covers managing an organization's development activities, which includes developing activities and catalogs along with creating and assigning checklists. Also discussed is the use of learning budgets and integration with Learning Management. This training is for versions: 11x and higher. Previous course name/code: Talent Management: v11 Configuring and Administering Development Planning 01_0631100_IEN0002_TAM and 01_0631100_IEN0044_TAM. Prerequisite courses: Global Human Resources: Configuring and Administering Global HR. Note: We also recommend, but do not require, attendance in the following prerequisite courses: Global HR: v11 Foundation; TM: Configuring and Administering Goal and Performance Management. This course includes a workbook, lab on demand, reference materials, and social collaboration.	24	Global USA
Talent Management: v11 Configuring and Administering Goal and Performance Management - Self-directed Learning	The purpose of this course is to provide the information and practice needed to successfully set up and manage goals, and to implement and use performance appraisals. This training is for Infor Goal and Performance Management version(s): v11. This course includes a workbook, lab on demand, reference materials, and social collaboration.	16	Global USA
Talent Management: v11 Configuring and Administering Succession Management - Self-directed Learning	This course covers the functionality and use of Succession Management, a component of the Infor Talent Management suite. You will learn how to configure the application, define key data, set up career paths, create succession and talent pools, and use nine-block charts and other tools to make succession decisions. This course uses training environment version 11. Previous course names/codes: Talent Management: Configuring and Administering Succession Management/01_0631106_IEN0036_TAM; Talent Management: Configuring and Administering Succession Management/01_0631100_IEN000	16	Global USA

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Course Name	Description	Hours	Course Links
Talent Management: v11 Configuring and Administering Talent Acquisition - Self-directed Learning	This course covers the planning, integration factors, and setup of Talent Acquisition components that include roles, codes, templates, and automation. This course also covers the configurable hiring workflow. The configuration of Talent Acquisition processes such as requisitions, job application, selection, offer, and hiring is included. Talent Acquisition reports are also part of this course. This training is for version 11. Previous course name/course code: Talent Management: v11 Configuring and Administering Talent Acquisition - 01_0631100_IEN0035_TAM. Prerequisite courses: Global Human Resources: Foundation; Global Human Resources: Configuring and Administering Global Human Resources. This course includes a workbook, lab on demand, reference materials, and social collaboration.	40	Global USA
Talent Management: v11 Configuring and Administering Transition Management - Self-directed Learning	This course covers how the Transition Management module in Talent Management supports an organization's preboarding, onboarding, and crossboarding of resources. This course includes what Transition Management is, how it is used, and how it is integrated in the Human Capital Management (HCM) solution. The setup and configuration of transition tasks, the actions associated with these tasks, and how to monitor transition progress and maintain transition programs are part of this course. This training is for version 11. This training is applicable for the TM Landmark 11 v4 version, course name/code: Talent Management: Configuring and Administering Transition Management 01_0641100_IEN0203_TAM. Also, applicable for the previous TM Landmark 11 v2 version, previous course name/code Talent Management: Configuring and Administering Transition Management 01_0631100_IEN0042_TAM. Prerequisite courses: • Global Human Resources: Foundation • Global Human Resources: Configuring and Administering Global Human Resources • Talent Management: Configuring and Administering Talent Acquisition This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	16	Global USA
WFM: Configuring and Administering Labor Forecasting Schedule Optimization - Self-directed Learning	This course covers how to set up, configure, administer, and maintain Labor Forecasting Schedule Optimization (LFSO) in Workforce Management (WFM). This training is for version: 7.0.0. Prerequisite course: WFM: Configuring and Administering Time and Attendance. This course includes a workbook, demonstrations, reference materials, and social collaboration.	32	Global USA
WFM: Configuring and Administering Multi-view Scheduler - Self-directed Learning	This course is designed to provide the knowledge of configuring and administering the Multi-View Scheduler (MVS) module of Workforce Management. Participants will receive hands-on practice using the MVS module for scheduling, configuring basic elements, demand planning, master rotation, onetime schedules, using the Advanced Schedule View and the Staffing Center, auto-assigning, self-scheduling, open shift billboards, and relief management.	32	Global USA
WFM: Configuring and Administering Time and Attendance Foundation (v7.0) - Self-directed Learning	This course covers the Workforce Management application. Included in this course are the following areas: employee settings, user and team security, schedule settings, labor metrics, payroll settings, calculation groups and quick rules, balances, accruals and policies, public holiday management, timesheet configuration, shift trades configuration, the Job Scheduler, application security and Config Mode, launch pads, Workmail™, timesheets, reports, payroll administrator tasks, the Employee Transaction Manager (ETM), and Mobility. This training is for version 7.0 and all previous versions. Prerequisite courses: None This course includes a workbook, demonstrations (included for Exercises 1.1 - 17.2), lab on demand, reference materials, and social collaboration.	32	Global USA
WFM: Configuring and Administering Workforce Management - Self-directed Learning	This course covers administrative tasks to maintain Infor Workforce Management, and also covers significant Workforce Management processes to help define key troubleshooting tips for common issues, improving your ability to sustain the application for the long term. This training is for version 6.2.2 and all previous versions. This course includes a workbook, demonstrations, and access to a group forum.	16	Global USA
WFM: Configuring and Administering Multi-view Scheduler Foundation – Self-directed Learning	Go To Group Forum This course is designed to provide the knowledge of configuring and administering the Multi-View Scheduler (MVS) module of Workforce Management. Participants will receive hands-on simulated practice using the MVS module for scheduling, configuring basic elements, demand planning, master rotation, one-time schedules, using the Advanced Schedule View and the Staffing Center, auto-assigning, self-scheduling, open shift billboards, and relief management. This training is for a multi-tenant environment.	32	Global USA
WFM: Setting Up the Application for MVS - Self-directed Learning	This course provides learners with the concepts and skills to set up the Multi-view Scheduler (MVS) to support the Demand and Staffing Requirements to Schedule Posting business process in the Implementation Accelerator (IA). The sequence of setup tasks follows the IA for job teams, activities, activity types, day part sets, schedule periods, relief activities, leave reasons, call lists, shift display labels, shift and shiftbreaks, staffing requirements templates, shift templates, and schedule generation in the MVS module. Also included is the setup for master rotations, one-time schedule templates, Central Staffing, key performance indicators (KPIs), and billboard groups.	16	Global USA

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1 Level 1: Overview and Use

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	This training is for a multi-tenant environment. This course includes a workbook, demonstrations, reference materials, and social collaboration.			
CloudSuite Healthcare: Setting up Master Data for Asset Creation to Maintenance - Self-directed Learning	This course provides learners the concepts and skills to set up the master data in the Asset Accounting application to support the Asset Creation to Maintenance process area. The sequence of setup tasks follows the IA for setting up an asset company, asset books, asset book groups, calendars, depreciation methods, asset account groups, asset types, asset dimension groups, asset templates, and asset groups. Prerequisite courses: CloudSuite Healthcare: Setting up the Enterprise Structure for FSM (instructor-led); CloudSuite Healthcare: IA Processes Overview for Financials and Supply Management (eLearning); CloudSuite Healthcare: Asset Creation to Maintenance Foundation (eLearning). This course includes a workbook, demonstrations, reference materials, and social collaboration.	16	Global	USA
CloudSuite Healthcare: Setting up Master Data for Attendance to Time Entry - Self-directed Learning	This course provides learners with the concepts and skills to set up the master data in the Absence Management and Time Entry modules to support the Attendance to Time Entry business process Implementation Accelerator (IA). The sequence of setup tasks follows the IA for planning and setup of codes and classes, formulas and calculations, tables, plan rules, plan categories, plan types, and plan creation in the Absence Management module. Also included is the setup for buy, sell, and exchange request schedules and periods. Master data setup for Time Entry includes the configuration of custom groups, payment schedules, pay codes, standard hours schedules, standard time records, and holiday schedules. This training is for version 11 in a multi-tenant environment. Prerequisite courses: CloudSuite Healthcare: IA Processes Overview for Global HR and Talent Management; CloudSuite Healthcare: Setting up the Enterprise Structure for HCM; CloudSuite Healthcare: Attendance to Time Entry Foundat	16	Global	USA
CloudSuite Healthcare: Setting up Master Data for Compensation Planning to Payments - Self-directed Learning	This course provides learners with the concepts and skills to set up the master data in the Talent Management and Global HR applications to support the Compensation Planning to Payments process area. The sequence of setup tasks follows the Implementation Accelerator (IA). Prerequisite courses: CloudSuite Healthcare: IA Processes Overview for Global HR and Talent Management; CloudSuite Healthcare: Setting up the Enterprise Structure for HCM; CloudSuite Healthcare: Compensation Planning to Payments Foundation. This course includes a workbook, demonstrations, reference materials, and social collaboration.	24	Global	USA
CloudSuite Healthcare: Setting up Master Data for Plan to Inventory - Self-directed Learning	This course provides learners the concepts and skills to set up the master data in the Inventory Control application to support the Plan to Inventory process area. The sequence of setup tasks follows the IA for setting up inventory locations, inventory location account groups, storage codes, bins, bin groups, bin group selects, major and minor classes, commodity code structures, commodity codes, generic names, hazard codes, manufacturer codes, units of measure, report groups, reason codes, items, associated items, item comments, Stock Keeping Unit (SKU) codes, Universal Product Codes (UPC), the Health Industry Business Communications Council (HIBCC) codes, Uniform Counsel Code European Article Number (UCC EAN), item attachments, item locations, item replenishment sources, and vendor items. Prerequisite courses: CloudSuite Healthcare: Setting up the Enterprise Structure for FSM (instructor-led); CloudSuite Healthcare: IA Processes Overview for Financials and Supply Management (eLearni	16	Global	USA
CloudSuite Healthcare: Setting up Master Data for Record to Report - Self-directed Learning	This course covers concepts and activities for setting up the master data for the Record to Report end-to-end business process. Topics cover an overview of the Implementation Accelerator (IA) process and Journal Entry to Post process. Other course topics cover primary setup tasks for Global Ledger, Allocations, Budgeting, and TrueCost. This training is for CSHC CE. Previous course name/code: CloudSuite Healthcare: Setting up Master Data for the Record to Report Process/01_9122008_IEN0008_S30_0000.Prerequisite course: CloudSuite Healthcare: Setting up the Enterprise Struct	16	Global	USA
CloudSuite Healthcare: Setting up Master Data for Recruit to Onboard - Self-directed Learning	This course provides learners with the concepts and skills to set up the master data in the Talent Acquisition and Transition modules to support the Recruit to Onboard end-to-end business process in the Implementation Accelerator (IA). This training is for version CSHC CE. Prerequisite courses: CloudSuite Healthcare: Setting up the Enterprise Structure for HR Talent; CloudSuite Healthcare: HR Talent Product, Navigation, and Implementation Accelerator (IA) Overview; CloudSuite Healthcare: Recruit to Onboard Foundation This course includes a workbook, demonstrations, reference materials, and social collaboration.	24	Global	USA
CloudSuite Healthcare: Setting up Master Data for Employee Development to Performance - Self-directed Learning	This course provides learners with the concepts and skills to set up the master data in the Learning and Development, Performance Management, and Goal Management modules to support the Employee Development to Performance end-to-end business process in the Implementation Accelerator (IA). The sequence of tasks follows the IA for planning and setup of components, templates, automation, mentors, checklists, appraisal forms, and the actions associated with those tasks. This training is for a multi-tenant environment. Prerequisite courses: CloudSuite Healthcare: IA Processes Overview for Global HR and Talent Management; CloudSuite Healthcare: Setting up	24	Global	USA

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	the Enterprise Structure for HCM; CloudSuite Healthcare: Employee Development to Performance Foundation This course includes a workbook, demonstrations, reference materials, and social collaboration.		
CloudSuite Healthcare: Setting up Master Data for Health and Safety to Employee Relations - Self-directed Learning	This course provides learners with the concepts and skills to set up the master data in the Human Resource Talent (HR Talent) to support the Health and Safety to Employee Relations business process area in the Implementation Accelerator (IA). This training is for version CSHC CE. Prerequisite courses: CloudSuite Healthcare: HR Talent Product Navigation and Implementation Accelerator (IA) Overview (eLearning); CloudSuite Healthcare: Setting up the Enterprise Structure for HR Talent (Instructor-led); CloudSuite Healthcare: Health and Safety to Employee Relations Foundation (eLearning) This course includes a workbook, demonstrations, reference materials, and access to a group forum.	16	Global USA
Talent Management: v11 Configuring and Administering Compensation Management - Self-directed Learning (11.0.1.x)	This course covers the information and practice needed to successfully award and incent employees using Infor Compensation Management. This training is for Infor Compensation Management version: 11.0.1. Previous course name/code: Talent Management: v11 Configuring and Administering Compensation Management, 01_0631100_IEN0004_TAM. This course includes a workbook, demonstrations, reference materials, and social collaboration.	24	Global USA

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Infor HMS – Self-directed Learning

Course Name	Description	Hours	Course Links
HMS: Configuring the Hospitality Management Solution - Self-directed Learning	This course covers the configuration of the Hospitality Management Solution (HMS). The topics covered include navigation, security, global configuration, property configuration, transaction codes, localization, reports, and forms. This training is for version: 3.7.8. This course includes a workbook, lab on demand, reference materials, and social collaboration.	24	Global USA
HMS: Using the Hospitality Management Solution - Self-directed Learning	This course covers the use of the Hospitality Management Solution (HMS) to create and maintain accounts. The topics covered include rates and packages, reservations, revenue management, group sales, front desk, cashiering, accounts receivable, comp accounting, housekeeping, and maintenance. This training is for version: 3.7.8. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	40	Global USA

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Infor Lawson – Self-directed Learning

Course Name	Description	Hours	Course Links
Landmark Technology: Configuring and Administering Security for Infor Financials & Supply Management - Self-directed Learning	This course covers authorization security setup and administration using real-world examples. Topics include creating actors, roles, and security classes; understanding dimension security, and writing application-specific security rules. This course includes a workbook, lab on demand, reference materials, and social collaboration.	24	Global USA
Lawson Technology: Configuring and Administering Infor Security for the Cloud - Self-directed Learning	This course covers configuring and administering security using Infor Federation Services (IFS). Exercises cover IFS integration with the Landmark technology platform to support applications such as CloudSuite Financials (CSF) and Global HR (GHR) although the process is very similar when integrating IFS with other Infor applications. The Identity Provider (IdP) integration process is also covered and includes an IdP integration example. Note: This course complements the training in Lawson Technology: v11 Administering Landmark Security for the Cloud. Both security training courses are recommended if using a Landmark application. This training is for v11 CloudSuite applications running on Infor OS. This course includes a workbook, lab on demand, reference materials, and social collaboration.	16	Global USA
Lawson Technology: v10 - v11 Administering Configuration Console Differences - Self-directed Learning	This course covers the differences between Configuration Console version 10 to version 11 including new features/functionality and exercises/demonstrations that cover setup, creation of personalizations, configurations, security authorization, business classes, action requests, and more. Prerequisite courses: Lawson: Administering Configuration Console (v10.1.1). This course includes a workbook, lab on demand, reference materials, and social collaboration.	16	Global USA
Lawson: Administering AP Invoice Automation - Self-directed Learning	This course covers the knowledge and skills an administrator would need to manage the Lawson AP Invoice Automation (APIA) application including—but not limited to—setup tasks such as uploading resources, assigning security classes to roles, assigning roles to actors, creating finance groups, invoice assignment rules, invoice approval codes, and invoice routing rules. The course will also familiarize the administrator with knowledge to support end-user role tasks including processing an invoice through its lifecycle, generating reports, and utilities for troubleshooting APIA. This training is for versions: Lawson AP Invoice Automation version 10.1.1 and all previous versions. This course includes a workbook, demonstrations, reference materials, and social collaboration.	24	Global USA
Lawson: Configuring and Administering Accounts Payable - Self-directed Learning	This course covers Accounts Payable setup, as well as processing, maintenance, and accessing Accounts Payable related information. This training is for versions: 10.0.6 and all previous versions. This course includes a workbook, demonstrations, reference materials, and social collaboration.	32	Global USA
Lawson: Configuring and Administering Accounts Receivable - Self-directed Learning	This course covers tasks associated with the Lawson® Accounts Receivable application. This training is for version(s): 10.0.x and all previous versions. This course includes a workbook, demonstrations, reference materials, and social collaboration.	24	Global USA
Lawson: Configuring and Administering Asset Management - Self-directed Learning	This course covers how to configure and administer the Asset Management application in Infor Lawson Financials. Through a series of hands-on exercises, students will learn how to set up Asset Management, define the reporting structure, define processing parameters, as well as add, adjust, transfer, and dispose of assets. Report creation and auditing setup and management are also discussed. This training is for version 10.x and all previous versions. This course includes a workbook, demonstrations, reference materials, and social collaboration.	24	Global USA
Lawson: Configuring and Administering Billing - Self-directed Learning	This course covers how to set up Billing, set up item pricing, create invoices and billing adjustments, create and process recurring invoices, print and update invoices, and close the billing period. This training is for versions: 10.x and all previous versions. This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
Lawson: Configuring and Administering Invoice Matching - Self-directed Learning	This course covers setup of the Invoice Matching application and processing match invoices. Topics include invoice match setup, the processes for invoice entry, setup, and reconciliation, and how to set up invoice messaging to notify buyers when entry or reconciliation discrepancies exist. This training is for versions: 10.x and all previous versions. This course includes a workbook, demonstrations, reference materials, and social collaboration.	24	Global USA
Lawson: Configuring and Administering Project Accounting - Self-directed Learning	This course provides the information and practice needed to perform Project Accounting functions. This training is for version 10.0.x and all previous versions. This course includes a workbook, demonstrations, reference materials, and social collaboration.	40	Global USA

The Public Schedule presents currently scheduled training events.

For a complete listing, please visit campus.infor.com (USA) or campus-nonus.infor.com (all other locations).

Public Schedule

1 Level 1: Overview and Use

2 Level 2: Configuration and Administration

3 Level 3: Installation and Integration

Course Name	Description	Hours	Course Links	
Lawson: Configuring and Administering Purchase Order - Self-directed Learning	This course covers foundational instruction on Infor Lawson Reconciliation Management. You will learn how to use account reconciliation to control the quality and accuracy of financial statements by effectively managing and performing reconciliations. This training is for versions: 10.1.1 and all previous versions. This course includes a workbook, demonstrations, reference materials, and social collaboration.	24	Global	USA
Lawson: Configuring and Administering Reconciliation Management (v10.1) - Self-directed Learning	This course covers Lawson Requisitions features and set-up processes for effectively managing your organization's requisition activities. This training is for version(s): 10x and all previous versions. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	16	Global	USA
Lawson: Configuring and Administering Requisitions - Self-directed Learning	This course covers Lawson Requisitions features and set-up processes for effectively managing your organization's requisition activities. This training is for version(s): 10x and all previous versions. This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global	USA
Lawson: Configuring and Administering Strategic Sourcing and Supplier Portal - Self-directed Learning	This course covers the basics of each module within the Strategic Sourcing application, as well as integration considerations and their effects on the procurement process. This course also includes Supplier Portal setup and configuration. This training is for version(s): 10.1.1 and all previous versions. This course includes a workbook, demonstrations, reference materials, and social collaboration.	24	Global	USA
Lawson: v10 Administering Lawson Data - Self-directed Learning	This course covers Lawson data management, which includes copying and migrating Lawson System Foundation (LSF) source code data between product lines, transferring LSF application data between product lines, and migrating LSF user jobs and reports. This course also includes Landmark application data management between product lines and environments, as well as methods for migrating Infor Lawson Design Studio customizations, IPA processes, and Infor Smart Office personalizations. This training is for version 10 and all previous versions. This course includes a workbook, demonstrations, reference materials, and social collaboration.	16	Global	USA
Lawson: v10 Administering Security - Self-directed Learning	This course covers how to set up security roles, classes, profiles, and rules; how to grant access to data sources, forms, and files; and how to secure printers, job queues, environment services, reports, users, and security. This training is applicable for the Infor Lawson Security version 10.x and 9.x. Note: This course does NOT cover Infor Landmark Security. Infor Security Services (ISS) is covered only for user provisioning. For more information about Infor Security Services attend the Lawson: System Foundation Differences 9.x-10.x course. This course includes a workbook, demonstrations, reference materials, and social collaboration.	32	Global	USA
Lawson: v10 Administering Users - Self-directed Learning	This course provides the Infor Lawson administrator the knowledge to provision different types of resources/users in the Infor Lawson System Foundation and Infor Landmark Technology Runtime environments using the Infor Security Administrator tool. The course focuses on administering users by assigning roles, identifying security classes, and managing access rights to Infor applications such as Infor Rich Client, Infor Ming.le™, Infor Lawson for Infor Ming.le, Infor Lawson Mobile Supply Chain Management (MSCM), and Infor Lawson Business Intelligence (LBI). The course will also cover using utilities to do a mass user upload. This course includes a workbook, demonstrations, reference materials, and social collaboration.	24	Global	USA
Lawson: v10 Technology Foundation - Self-directed Learning	This course introduces Infor Lawson System Foundation (LSF) and Infor Landmark Technology platforms and tools. In this two-day foundation course, learners will have an overview of Infor LSF, Infor Landmark Technology, and the administrative and end-user interfaces for both platforms. Included in this course are business process management tools such as Business Process Management, Infor Process Automation, Infor Lawson Add-ins for Microsoft® Office®, Infor Spreadsheet Designer, Infor Lawson Design Studio, and Application Development Workbench as well as an overview of security, user administration and monitoring, and Infor technology platform components consisting of Infor ION®, Infor Ming.le™, and Infor Business Vault. This course includes a workbook, demonstrations, reference materials, and social collaboration.	16	Global	USA
Lawson: v10 Using Microsoft Office Add-Ins - Basic - Self-directed Learning	This course demonstrates how to use the features and functions of Infor Spreadsheet Designer® to create queries records in Lawson applications built on Landmark. The exercises illustrate how to gather information based on your specific needs and how to utilize Excel to the format data and create reports from that data. This course also demonstrates how to update Lawson applications built on Landmark, including updating records that may be related to other records within the application. This training is for version: 10.1. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global	USA
Lawson: v9x - v10x Administering System Foundation Differences - Self-directed Learning	This course covers the changes to architecture and maintenance procedures of Infor Lawson System Foundation. This training is for versions: 10.0.8 and all previous versions. This course includes a workbook, demonstrations, reference materials, and social collaboration. Note: Infor Landmark Technology is covered only at the support level. Administrators should attend the Infor Landmark Foundation and Administration	24	Global	USA

The Public Schedule presents currently scheduled training events.

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Public Schedule

1 Level 1: Overview and Use

2 Level 2: Configuration and Administration

3 Level 3: Installation and Integration

Course Name	Description	Hours	Course Links	
	(5 day) course for exposure to detailed architecture and maintenance procedures for Infor Landmark Technology products.			
Infor Financials & Supply Management: Foundation Differences to Lawson - Self-directed Learning	The purpose of this course is to provide a focused overview of the technological side of Infor Financials & Supply Management. This course covers navigation of the user interfaces (UI) and differences to Lawson v10 in the technology and the business process tools such as: • Infor Business Intelligence (BI) • Configuration Console • Infor Spreadsheet Designer • Infor Process Automation (IPA) This course includes a workbook, lab on demand, demonstrations, reference materials, and social collaboration.	16	Global	USA
Landmark Technology: Using Spreadsheet Designer for Microsoft Excel - Self-directed Learning	This course introduces Infor Spreadsheet Designer and provides practice on using the tool with Landmark applications. Participants will learn methods for querying and filtering data, and for uploading single and multiple spreadsheets. The course also covers new features available in Landmark 11. This training is applicable to Infor Landmark version: 11 and all previous versions. This course includes a workbook, lab on demand, and access to a group forum.	8	Global	USA

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1 Level 1: Overview and Use

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Infor LN – Self-directed Learning

Course Name	Description	Hours	Course Links
LN: Administering Security - Self-directed Learning	This course covers how Infor LN manages security. The topics covered include managing users (roles, user data, Dynamic Enterprise Model (DEM) settings) and managing authorizations (Authorization Management System (AMS), enhanced AMS, Authorization and Security (SEC), DEM, Authorization Workbench). This course is complementary to the LN: Administering the System - Introduction and LN: Administering the System - Advanced courses. This training is for version: 10.7. Prerequisite course: LN: Navigation and Session Personalization. This course includes a workbook, lab on demand, reference materials, and social collaboration.	8	Global USA
LN: Configuring Document Output Management (DOM) for the Cloud - Self-directed Learning	This course covers the setup and use of the Document Output Management solution. This training is for the Cloud and all previous versions. This course includes a workbook, demonstrations, and access to a group forum.	8	Global USA
LN: Configuring Fixed Assets for the Cloud - Self-directed Learning	This course provides detailed information about the functionalities and features of the Infor LN Cloud Fixed Assets module. Among other topics, you'll learn how to enter and track data for the property, plant, and equipment used by your organization. You will also enter and capitalize assets, depreciate assets in multiple books, transfer assets within or between companies, and dispose of assets at the end of their life cycle. This course is applicable for the following Infor LN version: Infor LN Cloud. Prerequisite courses: LN: Foundation; LN: Configuring Finance - General Ledger; LN: Configuring Financial Integration (Mapping Scheme) This course includes a workbook, demonstrations, reference materials, and social collaboration.	32	Global USA
LN: Administering the System - Introduction - Self-directed Learning	This course introduces the various servers and software components of an Infor LN installation, and the basic architecture and configuration of the product. This course introduces administrator tasks including management of users, jobs, and menus, as well as the Infor LN Transfer Service and Exchange (XCH) module. This training is for version 10.7. This course includes a workbook, lab on demand, reference materials, and social collaboration.	16	Global USA
LN: Configuring Accounts Payable and Cash Management for the Cloud - Self-directed Learning	This course provides information about the Infor LN Cloud functionalities and features of the Accounts Payable and Cash Management modules. This training is applicable for the following Infor LN version: Infor LN Cloud. Prerequisite courses: LN: Navigation and Session Personalization for the Cloud; LN: Configuring Finance - General Ledger for the Cloud This course includes a workbook, demonstrations, lab on demand, and access to a group forum.	24	Global USA
LN: Configuring Cost Price Calculation and Valuation for the Cloud - Self-directed Learning	This course covers the functionality and features of Infor LN in the areas of cost calculation and valuation. This training is for Infor LN Cloud Edition (CE). Prerequisite courses: LN: Foundation; LN: Configuring Finance – General Ledger; LN: Configuring Purchase Order Management This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	24	Global USA
LN: Configuring Dynamic Enterprise Modeler (DEM) - Self-directed Learning	The purpose of this course is to provide detailed information about the functionalities of the Dynamic Enterprise Modeler (DEM). This course provides the foundation to create and implement a model of your business. This training is applicable for the following Infor LN version: 10.7 and all previous versions. Prerequisite courses: LN: Foundation. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	16	Global USA
LN: Configuring Enterprise Modeler (EM) for the Cloud - Self-directed Learning	The purpose of this course is to provide detailed information about the functionalities of the Enterprise Modeler (EM) for the Cloud. This course provides the foundation to create and implement a model of your business. This training is applicable for the following Infor LN version: 10.7 and all previous versions. Prerequisite course: LN: Foundation This course includes a workbook, demonstrations, lab on demand, and access to a group forum.	16	Global USA
LN: Configuring Finance - General Ledger for the Cloud - Self-directed Learning	This course covers detailed information about the features and functionality of the Infor LN Cloud General Ledger module as the central part of Infor LN Cloud Financials and accounts for all transactions in the application that impact accounting. The course will guide you through the definition of all the necessary master data to correctly manage the financial processes. This training is applicable to the Infor LN version: Infor LN Cloud. Prerequisite course: Infor LN: Foundation. This course includes a workbook, demonstrations, reference materials, and social collaboration.	24	Global USA
LN: Configuring Financial Integrations for the Cloud - Self-directed Learning	This course covers the functionalities and features of Infor LN financial integrations, including integration fundamentals, integration parameters, integration transaction processing and reconciliation. This training is for Infor LN Cloud Edition (CE). Prerequisite courses: LN: Configuring Cost Price Calculation and Valuation; LN:	24	Global USA

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Public Schedule

1 Level 1: Overview and Use

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Course Name	Description	Hours	Course Links
	Configuring Finance - General Ledger This course includes a workbook, demonstrations, lab on demand, and access to a group forum.		
LN: Configuring Fixed Assets for the Cloud - Self-directed Learning	This course provides detailed information about the functionalities and features of the Infor LN Cloud Fixed Assets module. Among other topics, you'll learn how to enter and track data for the property, plant, and equipment used by your organization. You will also enter and capitalize assets, depreciate assets in multiple books, transfer assets within or between companies, and dispose of assets at the end of their life cycle. This course is applicable for the following Infor LN version: Infor LN Cloud. Prerequisite courses: LN: Foundation; LN: Configuring Finance - General Ledger; LN: Configuring Financial Integration (Mapping Scheme) This course includes a workbook, demonstrations, reference materials, and social collaboration.	16	Global USA
LN: Configuring Manufacturing for the Cloud - Self-directed Learning	This course covers the functionalities and features of LN Manufacturing, including bills of material (BOMs), routings and tool requirements. This training is for version Infor LN Cloud. Prerequisite courses: LN Foundation This course includes a workbook, demonstrations, lab on demand, and access to a group forum.	24	Global USA
LN: Configuring Planning - Self-directed Learning	This course covers the main functions of the Infor LN Enterprise Planning module and how they can be configured to suit the business requirements of individual organizations. Prerequisite course: LN: Foundation. This course includes a workbook, lab on demand, reference materials, and social collaboration.	24	Global USA
LN: Configuring Planning for the Cloud - Self-directed Learning	This course covers the main functions of the Infor LN Enterprise Planning module and how they can be configured to suit the business requirements of individual organizations. This training is for version: CE. Prerequisite courses: LN Foundation for the Cloud This course includes a workbook, demonstrations, lab on demand, and access to a group forum.	24	Global USA
LN: Configuring Prices and Discounts for the Cloud - Self-directed Learning	The purpose of this course is to provide detailed information about the functionalities and features of the Infor LN Cloud pricing module. The course will guide you from the definition of all the necessary masterdata to specify pricing matrices, price books, discount schedules, promotions, and freight rate books and to retrieve pricing information. This course is applicable for the following Infor LN version: Infor LN Cloud. Prerequisite course: LN: Foundation for the Cloud This course includes a workbook, lab on demand, demonstrations, and access to a group forum.	8	Global USA
LN: Configuring Project Control System for the Cloud - Self-directed Learning	This course covers the functionalities and features of Infor LN Cloud PCS. You will learn about key LN Infor Cloud PCS topics, such as creating sales orders, creating projects and budgets from sales orders, transferring budgets to quotations, creating main and subprojects, and network and module planning. This training is for version Infor LN version: Infor LN Cloud. Prerequisite courses: LN: Foundation for Industrial Enterprise for the Cloud. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	16	Global USA
LN: Configuring Purchase Order Management - Self-directed Learning	This course covers configuration, functionality, and features of the Infor LN Purchase Order Management module. This training is for version 10.7 and all previous versions. Prerequisite course: Infor LN: Foundation This course includes a workbook, demonstrations, and access to a group forum.	16	Global USA
LN: Configuring Quality Management (QMS) for the Cloud - Self-directed Learning	This course covers quality management master data configuration, order inspection processing, non-conforming material reporting, corrective action plans, FAI, FRACAS and FMEA. This training is for Infor LN Cloud Edition (CE). Prerequisite course: LN: Foundation This course includes a workbook, demonstrations, and access to a group forum.	16	Global USA
LN: Configuring Quality Management (QMS) (10.7) - Self-directed Learning	This course covers quality management master data configuration, order inspection processing, nonconforming material reporting, corrective action plans, FAI, FRACAS and FMEA. This training is for version 10.7 and all previous versions. Prerequisite course: LN: Foundation This course includes a workbook, demonstrations, and access to a group forum.	16	Global USA
LN: Configuring Sales Order Management - Self-directed Learning	This course covers the functionality and features of the Infor LN Sales Order Management module. This training is for version 10.7. Prerequisite courses: LN: Foundation. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	24	Global USA
LN: Configuring Service for the Cloud - Self-directed Learning	This course provides detailed information about the features and functions of the Infor LN Cloud Service module. The course will guide you from the definition of all the necessary master data to the set-up and execution of preventive maintenance, depot repairs, field service, as well as service contracts definition. This training is for version: Infor LN Cloud. Prerequisite courses: LN: Foundation; (Optional) LN: Configuring Multi-Site Environment This course includes a workbook, demonstrations, lab on demand, and access to a group forum.	24	Global USA

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1 Level 1: Overview and Use

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Course Name	Description	Hours	Course Links
LN: Configuring Warehousing for the Cloud - Self-directed Learning	This course covers detailed information about the functionalities of the Infor LN Warehousing for the Cloud module. This course provides the foundation of information required for the Infor LN Warehouse for the Cloud Orders and Procedures. This training is for the following Infor LN version: Infor LN Cloud. Prerequisite course: LN: Foundation This course includes a workbook, demonstrations, lab on demand, and access to a group forum.	24	Global USA
LN: Configuring a Multisite Environment - Self-directed Learning	This course covers the benefits of a multisite implementation, how to configure a multisite environment in the logistic area, and how to use intercompany trade in Infor LN. This training is for version 10.7. Prerequisite course: LN: Foundation. This course includes a workbook, lab on demand, reference materials, and social collaboration.	16	Global USA
LN: Configuring a Multisite Environment for the Cloud - Self-directed Learning	This course covers the benefits of a multisite implementation, how to configure a multisite environment in the logistic area, and how to use intercompany trade in Infor LN. This training is for version LN CE. Prerequisite courses: LN: Foundation This course includes a workbook, demonstrations, reference materials, and social collaboration.	16	Global USA
LN: Configuring the Product Configurator for the Cloud - Self-directed Learning	This course covers the functionalities and features of the Infor LN Product Configuration module. This training is for version: Infor LN Cloud. Prerequisite course: N: Foundation for Industrial Enterprise for the Cloud. This course includes a workbook, demonstrations, reference materials, and social collaboration.	16	Global USA
LN: Foundation - Self-directed Learning	This course will expose participants to the Infor LN software and associated system processes and structures, thereby providing attendees with fundamental knowledge of Infor LN as an Enterprise Resource Planning (ERP) solution for global supply chain models. The purpose of this course is to provide an overview of the major modules in Infor LN, and related functions and business processes. This course provides the foundation of information required for other Infor LN courses. This training is applicable for the following Infor LN version: Infor LN 10.7. Previous course name/code: LN: Foundation 01_0021070_IEN1171_ELN. Prerequisite course: LN: Navigation and Session Personalization. This course includes a workbook, demonstrations, reference materials, and social collaboration.	32	Global USA
LN: Foundation for Aerospace and Defense for the Cloud - Self-directed Learning	The purpose of this course is to provide an overview of how Infor LN supports the end-to-end business processes commonly found in the aerospace and defense industry using process flows from the Implementation Accelerator (IA) for CloudSuite Aerospace and Defense. This course provides the foundation of information required for other Infor LN courses. This training is for version: CE. Prerequisite course: LN: Navigation and Session Personalization for the Cloud This course includes a workbook, demonstrations (excluding exercises 9.3-9.4), and access to a group forum.	32	Global USA
LN: Foundation for Industrial Enterprise - Self-directed Learning (v10.7)	The purpose of this course is to provide an overview of how Infor LN supports the end-to-end business processes commonly found in Industrial Machinery manufacturing. This course provides the foundation of information required for other Infor LN courses. This training is for version 10.7. Prerequisite course: LN: Navigation and session personalization. This course includes a workbook, lab on demand, reference materials, and social collaboration.	32	Global USA
LN: Foundation for Industrial Enterprise for the Cloud - Self-directed Learning	The purpose of this course is to provide an overview of how Infor LN supports the end-to-end business processes commonly found in industrial machinery manufacturing using process flows from the Implementation Accelerator (IA) for CloudSuite Industrial Enterprise. This course provides the foundation of information required for other Infor LN courses. This training is for version: CE. Prerequisite course: LN: Navigation and Session Personalization This course includes a workbook, demonstrations, and access to a group forum.	32	Global USA
LN: Navigation and Session Personalization - Self-directed Learning	This course introduces you to Infor LN, an enterprise resource planning (ERP) solution for global supply chain models. The purpose of this course is to provide an overview of how to navigate Infor LN through an Infor Ming.le™ user interface. This course also describes how to configure some navigation processes in Infor LN to accommodate company and personal specifications. This training is for version 10.7. This course includes a workbook, demonstrations, and access to a group forum.	8	Global USA
LN: Configuring Reports with the LN Report Designer for the Cloud - Self-directed Learning	The purpose of this course is to provide detailed information about personalizing reports using the LN Report Designer as well as exporting reports to Microsoft® Excel®. This training is for the following LN version: Infor LN Cloud. Prerequisite courses: LN: Navigation and Session Personalization for the Cloud; LN: Foundation for the Cloud This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
LN: Navigation and Session Personalization for the Cloud - Self-directed Learning	This course covers Infor LN Cloud, an enterprise resource planning (ERP) solution for global supply chain models. The purpose of this course is to provide an overview of how to navigate Infor LN Cloud through an Infor Ming.le™ user interface. This course also describes how to configure some navigation processes in Infor LN Cloud to	8	Global USA

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1 Level 1: Overview and Use

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Course Name	Description	Hours	Course Links	
	accommodate company and personal specifications. This training is applicable to the following Infor LN version: Infor LN Cloud. This course includes a workbook, demonstrations, lab on demand, and access to a group forum.			
LN: Administering The LN System For The Cloud Self-directed Learning	This course covers primary functions related to LN system administration and day-to-day job activities of an LN System Administrator, including user management and company creation. This training is for version LN CE. Prerequisite courses: LN: Navigation and Session Personalization for the Cloud; LN: Foundation for the Cloud This course includes a workbook, demonstrations, and access to a group forum.	16	Global	USA
LN: Foundation for the Cloud - Self-directed Learning	This course will expose participants to the Infor LN Cloud software and associated system processes and structures, thereby providing attendees with fundamental knowledge of Infor LN Cloud as an Enterprise Resource Planning (ERP) solution for global supply chain models. The purpose of this course is to provide an overview of the major modules in Infor LN Cloud, and related functions and business processes. This course provides the foundation of information required for other Infor LN Cloud courses. This training is applicable for the following Infor LN version: Infor LN Cloud. This course includes a workbook, lab on demand, reference materials, and social collaboration.	32	Global	USA

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1 Level 1: Overview and Use**2** Level 2: Configuration and Administration**3** Level 3: Installation and Integration

Infor M3 – Self-directed Learning

Course Name	Description	Hours	Course Links
M3: Configuring H5 Personalizations in Cloud Edition - Self-directed Learning	This course covers the H5 personalization options, the basics of M3 Search, and how to use scripts and the M3 Information Monitor. This training is for version M3 CE. This course includes a workbook, demonstrations, lab on demand, and access to a group forum.	8	Global USA
M3: Administering Documents and Media in Cloud Edition - Self Directed Learning	This course covers how to set up the distribution of the Infor M3 reports and documents. Topics include an overview of managing documents and media, key settings, and troubleshooting output issues. This training is for version: Cloud. Prerequisite course: M3: Navigating in Cloud Edition This course includes a workbook, demonstrations, and access to a group forum.	8	Global USA
M3: Configuring Lot and Allocation Control in Cloud Edition - Self-directed Learning	This course covers the main functions of lot and allocation control, including the disposal and tracing of inventory balances for all types of products from simple stock-keeping units to lot-controlled products that are supported by Infor M3 and can be configured to suit the business requirements of individual organizations. This training is for Infor® M3 Cloud. Prerequisite courses: M3: v13x Distribution Foundation; M3: Navigating in Cloud Edition. This course includes a workbook, demonstrations, lab on demand, and social collaboration.	16	Global USA
M3: Configuring Manufacturing Orders in Cloud Edition - Self-directed Learning	This course is intended for consultants and partners charged with implementing the Manufacturing management functionality of Infor M3. The course covers the main Manufacturing management functions related to creating and processing MOs and production statistics, how these functions are supported by Infor M3, and how they can be configured to suit the business requirements of individual organizations. This training is for Infor® M3 Cloud. Prerequisite course: M3: Navigating in Cloud Edition. This training is for Infor® M3 Cloud. This course includes a workbook, lab on demand, and social collaboration.	16	Global USA
M3: Configuring Purchase Orders in Cloud Edition - Self-directed Learning	This course covers an overview of the main purchase order configurations in Infor M3. Topics covered are: process overview; processing of purchase orders; general configurations; supplier and item configurations; purchase order configurations; configure and manage goods receipt; configure and manage quality inspections, and configure and manage procurement statistics. This course includes a workbook, demonstrations, lab on demand, and access to a group forum	32	Global USA
M3: Introducing the Technology in Cloud Edition - Self-directed Learning	This course provides an overview of the technical components that support the Infor M3 Cloud Edition business solution. During this overview, the components from the Infor OS technology platform and the underlying Infor M3 technology are discussed. This training is applicable for the Infor M3 Cloud Edition. This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
M3: Navigating in Cloud Edition - Self-directed Learning	This course covers the information and practice you need to successfully navigate within Infor OS Homepages and the Infor M3 interface, Infor H5. The course will give an overview to Infor OS and its components. You will review the Infor H5 layout and the Infor H5 settings. This training is for M3 Cloud Edition. Previous course name/code: M3: Navigating in Cloud Edition (01_9111909_IEN0041_M3O). This course includes a workbook, demonstrations, lab on demand, and access to a group forum.	4	Global USA
M3: Using M3 Search in Cloud Edition - Self-directed Learning	Go To Group Forum This course covers the key features of M3 Search in connection with Infor M3 with the Infor H5 client. You will practice functional searches, using different types of search parameters and commands to optimize your results. You will also learn to use advanced features like key searches and configurable prompts. Finally, you will explore settings used to administer M3 Search within Infor M3. This training is for Infor® M3 Cloud. Previous course name/code: M3: v13x Using ION Enterprise Search (01_0111340_IEN1720_M3O). Prerequisite courses: M3: Navigating in Cloud Edition	16	Global USA
M3: v13x Administering Documents and Media - Self-directed Learning	This course covers how to set up the distribution of the Infor M3 reports and documents. Topics include an overview of managing documents and media, key settings, and troubleshooting output issues. This training is for version: 13.4. Previous course name/code: M3: Administering Documents and Media/01_0111310_IEN0389_LSU. Prerequisite knowledge: To optimize your learning experience, Infor recommends that you have the following knowledge prior to taking this course: Navigating Infor M3. This course includes a workbook, demonstrations, and social collaboration.	8	Global USA

The Public Schedule presents currently scheduled training events.

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Public Schedule

1 Level 1: Overview and Use

2 Level 2: Configuration and Administration

3 Level 3: Installation and Integration

Course Name	Description	Hours	Course Links
M3: v13x Administering Infor Enterprise Collaborator - Self-directed Learning	This course covers what IEC is, IEC internal architecture, how to setup new partner agreements, import and setup new M3 business messages, product configuration and maintenance. This course includes a workbook, lab on demand, reference materials, and social collaboration.	16	Global USA
M3: v13x Administering the System - Advanced - Self-directed Learning	This course covers managing and scheduling jobs, working with the Infor Enterprise Collaborator (IEC) managing program fixes and modifications, understanding configuration (excluding the installation process), how to detect which program versions are in use in different environments, how to change the runtime behavior of the Infor M3 application, and how to perform backup and housekeeping tasks. The course also covers copying/moving data between environments. This training is for version: 13.4. This course includes a workbook, lab on demand, reference materials, and social collaboration.	16	Global USA
M3: v13x Administering the System - Introduction - Self-directed Learning	This course introduces the various servers and software components in a gridded Infor® M3® installation, the basic architecture of the product, basics of the Infor® ION® Grid and concepts such as Infor M3 environments, and Infor M3 companies and divisions. The course also describes the file structure for the grid and core Infor M3 applications. Participants will be introduced to the Infor M3 management and monitoring interfaces, and shown some basic configuration options. Also covered are daily tasks such as enrolling users and configuring user menus. Hands-on exercises will give you the opportunity to practice what has been learned. This training is for version 13.4. This course includes a workbook, lab on demand, demonstrations, and social collaboration.	16	Global USA
M3: v13x Configuring Ad Hoc Reports - Self-directed Learning	This course covers how to create and manage user-defined reports using Infor M3 Ad Hoc Reporting with Infor M3 and the Infor H5 client. Participants will configure key settings, design, develop and save reports, execute the report runs on demand and through job scheduling, and view the output files. Participants will also learn to work with run limits, advanced selections, and application messages. Finally, they will learn to export and import configuration data. This training is for version 13.4. This course includes a workbook, lab on demand, reference materials, and social collaboration.	8	Global USA
M3: v13x Configuring Costing and Internal Accounting - Self-directed Learning	This course covers the main configurations in Infor M3 for purchase costing, distribution costing, product (manufacturing) costing, and the Infor M3 Costing Toolbox. This training is applicable for the following Infor M3 versions: 13.X. Previous course name/code: M3: Configuring Costing and Internal Accounting (01_0111340_IEN1693_M3O). Prerequisite course: M3: v13x Using H5 User Interface (01_0111340_IEN1970_M3O). This course includes a workbook, lab on demand, reference materials, and social collaboration.	24	Global USA
M3: Administering the System in Cloud Edition - Self-directed Learning	This course introduces the Infor M3 CE user interface, environment, administration, programs, tools, security, process management, and service maintenance. This training is for Cloud Edition. Prerequisite courses: M3: Introducing the Solution in Cloud Edition This course includes a workbook, demonstrations, and access to a group forum..	16	Global USA
M3: v13x Configuring Customer Orders - Self-directed Learning	This course covers how the main functions of Customer Order Management that are supported by Infor M3 and can be configured to suit the business requirements of individual organizations. This training is for version: 13.4. Previous course name/code: M3: v13x Configuring Customer Orders/01_0111340_IEN1635_M3O. Prerequisite courses: M3: v13x Using H5 User Interface; Infor M3 foundations course (any industry vertical). This course includes a workbook, lab on demand, reference materials, and social collaboration.	32	Global USA
M3: v13x Configuring Document Output XML - Self-directed Learning	This course covers how to configure M3 output programs to customize the XML output stream using M3 Business Engine (BE) Configurable Output Management (COM). This course focuses on configuring XML output for documents. This training is for version 13.4. Prerequisite course: M3: v13x Administering Documents and Media. This course includes a workbook, demonstrations, and social collaboration.	8	Global USA
M3: v13x Configuring Financial Accounting - Self-directed Learning	This course describes how the main functions of financial accounting, including Accounts Payable, Accounts Receivable, and General Ledger, are supported by Infor M3, and can be configured to suit the business requirements of individual organizations. This training is for version: 13.4. Previous course name/code: M3: v13.4 Configuring Financial Accounting / 01_0111340_IEN1633_M3O. Prerequisite courses: M3: v13x Using the H5 User Interface; M3: v13x Manufacturing Foundation. This course includes a workbook, lab on demand, reference materials, and social collaboration.	40	Global USA
M3: Configuring Warehouse Management and Distribution Orders in Cloud Edition - Self-directed Learning	This course describes how the main functions of warehouse management and distribution order management, including such topics as outbound delivery processing, internal warehouse processes, and processing distribution order goods receiving flow, are supported by Infor M3 and can be configured to suit the business requirements of individual organizations. This training is for Infor® M3 Cloud. Prerequisite courses: Completed the course M3: Navigating in Cloud Edition;	40	Global USA

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Public Schedule

1 Level 1: Overview and Use

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3 Level 3: Installation and Integration

Course Name	Description	Hours	Course Links
	Completed any of the Infor M3 foundations courses: M3: Distribution Enterprise Foundation in Cloud Edition; M3: Food and Beverage Foundation in Cloud Edition; M3: Fashion Foundation in Cloud Edition. This course includes a workbook, demonstrations, reference materials, and social collaboration.		
M3: v13x Developing Web Services - Self-directed Learning	This course covers an introduction M3 Web Services Designer, enabling an understanding of the underlying architecture, and hands-on experience of configuring, modelling, deploying and testing web services using the M3 Web Services Designer. This training is for version 13.4. This course includes a workbook, lab on demand, reference materials, and social collaboration.	16	Global USA
M3: v13x Equipment Foundation - Self-directed Learning	This course covers concepts and principles of the Infor M3 Equipment solution, and how to execute some of the Implementation Accelerator (IA) for Equipment processes within lead-to-quote; quote-to-cash; planto-source; procure-to-pay; and financial plan-to-report. It also covers a review of the configuration required for the main processes. Finally, it describes how to manage some additional flows to the quoteto-cash process. The course is based on the IA for Equipment, and the goal is to both practice the equipment solution and to use the existing documentation to retrieve information. This training is for versions Infor M3 13.4 and IA for Equipment 1514.2.1. Prerequisite courses: M3: v13x Using H5 User Interface (13.4). This course includes a workbook, lab on demand, reference materials, and social collaboration.	36	Global USA
M3: Configuring the Food and Beverage Order to Cash Process - Self-directed Learning	This course covers the Infor M3 Implementation Accelerator (IA) for CloudSuite Food and Beverage, and correlates to the Order to Cash Level 2 business processes for creating a customer order entry, warehouse management, and invoicing and payment, in three parts: • Part 1: M3: Configuring the Food and Beverage Order to Cash Process - Customer Order Entry Training Workbook – 20 hours • Part 2: M3: Configuring the Food and Beverage Order to Cash Process - Warehouse Management Training Workbook – 15 hours • Part 3: M3: Configuring the Food and Beverage Order to Cash Process - Invoicing and Payment Training Workbook – 13 hours Prerequisite courses: M3: Navigating in Cloud Edition; M3: Food and Beverage Foundation in Cloud Edition. This course includes 3 separate workbooks, demonstrations, lab on demand, and social collaboration.	48	Global USA
M3: Fashion Foundation in Cloud Edition - Self-directed Learning	The purpose of this course is to help you understand the main characteristics of the Infor M3 Fashion solution using process flows from the Implementation Accelerator (IA) for Fashion pre-configured solution. This course provides learners with knowledge on how Infor M3 focuses on building an integrated foundation for the core needs and processes of the fashion industry from design, source, and distribute companies (brand owners), to private brand retailers, to apparel cut and sew manufacturers. The first four days of the course address sourcing and retail, and the fifth day focuses on manufacturing. This training is Infor Cloud Edition. Prerequisite course: M3: Navigating in Cloud Edition. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	36	Global USA
M3: v13x Food and Beverage Foundation - Self-directed Learning	This course covers concepts and principles of the Infor M3 Food and Beverage solution, and how to execute some of the Implementation Accelerator (IA) for Food and Beverage processes within the demand to plan, procure to pay, production to inventory, distribution to internal invoice, order to cash, financial plan to report, warehouse management (lot handling), and inspection to approval (Quality Management System) processes. It also covers a review of the master data required for the main processes. Finally, it describes how to manage some typical additional flows for food and beverage such as package management, attribute management, catch weight processing, grower contract management, subcontracted operations, reverse bill of materials, and indirect procurement. The course is based on the IA for Food and Beverage and the goal is to both practice the food and beverage solution and to use the existing documentation to retrieve information. This training is for versions Infor M3 13.4 and IA for Food and Beverage 1514.2.1.	36	Global USA
M3: v13x Introducing the Solution - Self-directed Learning	This course allows users to gain an understanding of Infor as a company and how Infor M3 can support your company's business processes management and integration. The course covers an overview of Infor's operating service foundation, Infor OS, including its cloud solution. The course also covers a demonstration of the operational activities necessary to run the core functions of the company as an integrated business solution. This course contains hands-on exercises. This training is for version 13.4 and all previous versions. This course includes a workbook, demonstrations, and social collaboration.	16	Global USA
M3: v13x Using the H5 User Interface - Self-directed Learning	This course covers the information and practice you need to successfully navigate and use Infor H5 Enterprise (sometimes referred to as just H5) in a user perspective. Infor H5 is an interface to your Infor M3 applications. It is an information workplace that lets you customize forms and lists and collaborate with co-workers. This course covers the main features in Infor H5, how to work with M3 panels, and the basic settings. This training is for Infor M3 13.4. Previous course name/code: M3: v13x Using H5 User Interface / 01_0111340_IEN1632_M3O. This course includes a workbook, lab on demand, reference materials, and social collaboration.	4	Global USA

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1 Level 1: Overview and Use

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Course Name	Description	Hours	Course Links
M3: v13x Manufacturing Foundation - Self-directed Learning	This course covers how Infor M3 manages the business processes of a manufacturing company and provides an integrated business solution. This course takes a hands-on approach that allows users to gain an understanding of the operational activities necessary to run the core functions of a manufacturing company as an integrated business solution. The learners execute basic functions, learn the different settings, and work through scenarios that illustrate available functionality. This course uses the H5 User Interface. This training is for version 13.4 and all previous versions. Previous course name/code: M3: v13x Manufacturing Foundation (01_0111340_IEN1725_M3O). Prerequisite course: M3: Using H5 User Interface. This course includes a workbook, lab on demand, reference materials, and social collaboration.	32	Global USA
M3: v13x Programming in the Software Development Kit (SDK) - Self-directed Learning	This course covers how to develop Infor Smart Office applications using the Software Development Kit (SDK) and Windows® Presentation Foundation (WPF). It incorporates instructor demonstrations, hands-on student activities, and practice sessions on how to create custom applications and Mashup controls in Microsoft® Visual Studio®, and how to deploy them with some of the unique features in Infor Smart Office. Infor Smart Office is a modern user interface (UI) integration platform developed for both Infor M3 and S3. Infor Smart Office was developed to give more user experience to Infor M3 and S3 users. It is based on the Microsoft .NET technology including WPF. Because of this, it provides developers a comprehensive and consistent programming model for building applications in Infor Smart Office together with the Infor Smart Office SDK framework.	16	Global USA
M3: v13x Using H5 User Interface - Self-directed Learning	This course covers the information and practice you need to successfully navigate and use Infor H5 Enterprise (sometimes referred to as just H5) in a user perspective. Infor H5 is an interface to your Infor M3 applications. It is an information workplace that lets you customize forms and lists and collaborate with co-workers. This course covers the main features in Infor H5, how to work with M3 panels, and the basic settings. This training is for Infor M3 13.4. This course includes a workbook, lab on demand, reference materials, and social collaboration.	4	Global USA
M3: v13x Using ION Enterprise Search - Self-directed Learning	This course covers the key features of IES in connection with Infor M3 with the Infor H5 client. You will practice global searches, including the use of features to filter and act on results, and functional searches, using different types of search parameters and commands to optimize your results. You will also learn to use advanced features like key searches and configurable prompts. Finally, you will explore settings used to administer IES within Infor M3. This training is for Infor M3 version 13.4 and IES 12.0. Prerequisite course: M3: v13x Using H5 User Interface This course includes a workbook, lab on demand, and social collaboration.	16	Global USA
M3: Configuring Costing and Internal Accounting in Cloud Edition - Self-directed Learning	This course covers the main configurations in Infor M3 for purchase costing, distribution costing, product (manufacturing) costing, and the Infor M3 Costing Toolbox. This course includes a workbook, demonstrations, lab on demand, and access to a group forum.	24	Global USA
M3: Configuring Customer Orders in Cloud Edition - Self-directed Learning	This course covers how the main functions of customer order management are supported by Infor® M3 Cloud and can be configured to suit the business requirements of individual organizations. This training is for Infor® M3 Cloud. Prerequisite course: M3: Navigating in Cloud Edition. This course includes a workbook, demonstrations, lab on demand, and access to a group forum.	32	Global USA
M3: Configuring Tactical and Operational Planning in Cloud Edition - Self-directed Learning	This course addresses a series of design questions to consider when implementing tactical and operational planning. It also covers some of the main programs used to establish and implement the configuration settings once needs have been defined. This course provides information on forecasts, material resource planning, demand planning, master production planning, capacity planning, and active supply chain. Previous course name/code: M3: v13x Configuring Tactical and Operational Planning/01_0111330_IEN1303_LSU. Prerequisite course: Infor M3 Foundation course for specific industry vertical. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	32	Global USA
M3: Food and Beverage Foundation in Cloud Edition - Self-directed Learning	This course covers concepts and principles of the Infor M3 Food and Beverage solution, and how to execute some of the Implementation Accelerator (IA) for Food and Beverage processes within the demand-to-plan, procure-to-pay, production-to-inventory, distribution-to-internal invoice, order-to-cash, and financial plan-to-report processes. It also covers the master data required for these main processes and describes how to manage some typical additional flows for food and beverage such as package management, attribute management, catch weight processing, grower contract management and reverse bill of materials. The course is based on the IA for Food and Beverage and the goal is to both practice the Food and Beverage solution and to use the existing documentation to retrieve information. This training is for Cloud Edition and IA for Food and Beverage. Previous course code: 01_9112001_IEN0080_M3O_0000. Prerequisite courses: M3: Navigating in Cloud Edition. This course includes a workbo	36	Global USA

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Public Schedule

1 Level 1: Overview and Use

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3 Level 3: Installation and Integration

Course Name	Description	Hours	Course Links
M3: v13x Configuring H5 Personalizations - Self-directed Learning (v13.4)	Go To Group Forum This course covers the H5 personalization options, the basics of Infor ION Enterprise Search (IES), and how to use web mashup, scripts, and the M3 Information Monitor. This training is for versions: 13.4 and all previous 13.x versions. Prerequisite courses: M3: v13x Using H5 User Interface. This course includes a workbook, demonstrations, and access to a group forum. Watch the course overview video below. </p> <p><iframe src="https://player.vimeo.com/video/3	8	Global USA
M3: Distribution Enterprise Foundation in Cloud Edition - Self-directed Learning	This course provides learners with knowledge on how Infor M3 manages and integrates the business processes of a distribution company. This course takes a hands-on approach that allows users to gain an understanding of the operational activities necessary to run the core functions of a distribution company as an integrated business solution. The learners execute basic functions, learn the different settings and work through scenarios that illustrate available functionality. This training is for Infor® M3 Cloud. Prerequisite course: M3: Navigating in Cloud Edition. This course includes a workbook, lab on demand, reference materials, and social collaboration.	32	Global USA
M3: Configuring Ad Hoc Reports in Cloud Edition - Self-directed Learning	Infor M3 Ad hoc reporting is a tool that enables the creation of operational reports and listings direct from the Infor M3 application database. Ad hoc reporting further reduces the need to modify or invest in developing replacements for standard Infor M3 operational reports in order to personalize the output from Infor M3. In addition, it also avoids the inappropriate use of advanced business intelligence or analytic tools to satisfy relatively simple operational needs and manages access and security using standard Infor M3 user security and privilege levels. With the Ad hoc reporting tool, Infor M3 users can manage the design, development, storage, execution, and scheduling of user-defined reports. All output is delivered in standard extensible markup language (XML) or comma-separated values (CSV) format to allow choice and flexibility in its end use. This training is for M3 Cloud Edition. Previous course name/code: M3: v13x Configuring Ad Hoc Reports/01_0111340_IEN1973_M3O.	12	Global USA
M3: Configuring Costing and Internal Accounting in Cloud Edition - Self-directed Learning	This course covers the main configurations in Infor M3 for purchase costing, distribution costing, product (manufacturing) costing, and the Infor M3 Costing Toolbox. This course includes a workbook, demonstrations, reference materials, and social collaboration.	24	Global USA
M3: Configuring Document Output XML in Cloud Edition - Self-directed Learning	This course covers how to configure Infor M3 output programs using the Infor M3 Business Engine (BE) Configurable Output Management (COM). This course focuses on configuring XML output for documents and reports. This training is applicable for the Infor M3 Cloud Edition. This course includes a workbook, lab on demand, and social collaboration.	12	Global USA
M3: Configuring Document Output Management in Cloud Edition - Self-directed Learning	Go To Group Forum This course covers the setup and use of the Document Output Management (DOM) solution which can be configured to suit the business requirements of individual organizations. Topics include Infor Document Management (IDM), document types, output services, and output interfaces. This training is Infor® M3 Cloud Edition. Prerequisite course: M3: Navigating in Cloud Edition This course includes a workbook, demonstrations, and access to a group forum.	16	Global USA
M3: Configuring Financial Accounting in Cloud Edition - Self-directed Learning	Go To Group Forum This course describes how the main functions of financial accounting, including Accounts Payable, Accounts Receivable, and General Ledger, are supported by Infor M3, and can be configured to suit the business requirements of individual organizations. This training is Infor® M3 Cloud Edition. Prerequisite course: M3: Navigating in Cloud Edition. This course includes a workbook, demonstrations, lab on demand, and access to a group forum	40	Global USA
M3: Leveraging Infor OS to Personalize the User Experience - Self-directed Learning	This course covers how to leverage extensibility in Infor OS (Xi Platform) to personalize the user experience without a single code change. With extensibility, you can use the power of the standard ERP system to extend or enhance business logic. This training is for version 13.4. This course includes a PowerPoint, and a lab on demand as it is a special Instructor-assisted course.	8	Global USA
M3: Introducing the Solution in Cloud Edition - Self-directed Learning	This course allows users to gain an understanding of Infor as a company and how Infor M3 can support your company's business processes management and integration. The course covers an overview of Infor's operating service foundation, Infor OS, including its cloud solution. The course also covers a demonstration of the operational activities necessary to run the core functions of the company as an integrated usiness solution. This training is for cloud edition. This course includes a workbook, demonstrations, and access to a group forum.	16	Global USA

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1 Level 1: Overview and Use

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Infor OS – Self-directed Learning

Course Name	Description	Hours	Course Links
Infor OS: Configuring and Administering Infor Document Management - Self-directed Learning	This course covers the core and advanced concepts of the Infor® Document Management (IDM) solution on the Infor OS Platform. Participants will learn to use many of the IDM components, including administering security elements, creating and using document types, and utilizing the contextual application, contextual app mapping, and advanced management of documents in IDM Control Center. This course will also describe the use cases for designing and analyzing new document types. Participants will also explore integration of IDM with the Infor Intelligent Open Network (ION®). This training is for version 12.0.37 and all previous versions. Previous course name/code: Infor OS: Configuring and Administering Infor Document Management (11_0951200_IEN0065_ION). Prerequisite course: Infor OS: Foundation. This course includes a workbook, demonstrations, reference materials, and social collaboration.	16	Global USA
Infor OS: Using Infor Ming.le, ION Workflows and Homepages with CloudSuite Industrial - Self-directed Learning	The purpose of this course is to get a basic understanding and hands-on experience with Infor Ming.le™, ION Workflows and Homepage concepts using CloudSuite Industrial. This course is for Infor OS v12 and CloudSuite Industrial v10. Prerequisite course: CloudSuite Industrial: Navigating the User Interface. This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA
Infor Ming.le: Configuring Infor Ming.le v11 with Infor Lawson Applications - Self-directed Learning	This course covers how to configure Infor® Ming.le® with Infor Lawson® applications. You will learn how to how to configure the user interface to use Infor Ming.le, and configure Infor Lawson applications as context applications in Infor Ming.le. This training is for version: 11.1. This course includes a workbook, demonstrations, reference materials, and social collaboration.	16	Global USA
Infor OS: Administering Homepages - Self-directed Learning	This course covers using the Administration tool to configure how the homepages application works and to manage content such as published pages and widgets. Topics include creating homepages, default pages, publishing pages, mandatory pages, and importing and exporting of environments, pages, and widgets. This training is for version 12.0.40 and all previous versions. Prerequisite course: Infor OS: Foundation for Multi-Tenant - Part 1 or Infor OS: Foundation for On Premises and Single Tenant. This course includes a workbook, demonstrations, reference materials, and social collaboration.	8	Global USA

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Infor UAP – Self-directed Learning

Course Name	Description	Hours	Course Links
Infor UAP: Authoring Foundation - Self-directed Learning	This course provides an overview of the Infor User Adoption Program (UAP) system, including the Infor UAP server and Client application. Students will capture a recording, edit the simulation and document views, and publish the output to the End User site. This training is for version 5.40.x. This course includes a workbook, lab on demand, demonstrations, reference materials, and social collaboration.	16	Global USA

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