

DATA SHEET

Infor XA in the Cloud

Infor's software as a service (SaaS) for Infor® XA provides organizations the infrastructure and managed services to run XA in the Cloud—with supported IBM hardware and system software based on your requirements.

Infor's Sales and Services team will work with you to conduct a proper assessment to ensure you have the right XA software; determine which custom or third-party applications you're currently using; and calculate how much IBM® System i disk, memory, and processing power you'll need (based on your data and number of users). With this assessment, Infor will determine your annual cost for XA in the Cloud, which also includes your current annual maintenance fee.

Please contact your account manager to learn more and to conduct an assessment of your environment. Here are some details of the program:

General cloud agreement and service levels

- Single tenant: Modifications, extensions, and integrations allowed in IDF tools
- SaaS licensing, multi-year agreement, subscription paid annually
- Hosting and application management services provided by Infor
- Infor standard service levels
 - 99.5% uptime
 - One-hour recovery point objective (RPO)
 - Approximate four-hour return time objective (RTO)

Cloud components

- Standard XA footprint, Infor supported
- Infor Premium Support standard and Elite Support level as an option
- Third-party and custom applications on IBM i allowed in most cases (not Infor supported)
- Data communication at customer cost and discretion

Infor best practices

- System upgraded to current release upon entry to cloud
- System maintained at current release, patches applied continuously
- High availability role swap test prior to startup and annually
- 24/7 capability with backups on HA target hardware
- World-class security management
- Flexible user count and system capacity
- Full Infor OS user interface
- Single tenant allows modification and extension using IDF tools

XA in the Cloud assessment process for evaluating deployment

- High-level questionnaire
 - XA environment sizing
 - Detailing out current infrastructure
 - Monthly/annual investment
 - Third-party applications and integration details
- Assessment
 - Review current IT environment
 - Map to Infor cloud
 - Report out and next steps
- Cloud modeling/pricing
- Total cost of ownership comparison

XA in the Cloud pricing

- Pricing depends on hardware requirements and named user count
- Incremental Infor software priced separately
- Non-Infor and custom software may affect pricing

Pricing is estimated and subject to change and final approval.

[LEARN MORE →](#)

Follow us:    



Infor builds business software for specific industries in the cloud. With 17,000 employees and over 68,000 customers in more than 170 countries, Infor software is designed for progress. To learn more, please visit www.infor.com.

Copyright© 2020 Infor. All rights reserved. The word and design marks set forth herein are trademarks and/or registered trademarks of Infor and/or related affiliates and subsidiaries. All other trademarks listed herein are the property of their respective owners. www.infor.com.

641 Avenue of the Americas, New York, NY 10011

INF-2334812-en-US-0720-1