

BROCHURE

Infor Government Solutions Overview

Infor® Government Solutions offers the most comprehensive suite of fully integrated business applications in the Federal Risk and Authorization Management Program (FedRAMP®) Marketplace. With more than 20 business applications and technology platforms, we offer the most comprehensive suite of adaptable solutions that drive business results. Infor software applications are built on decades of experience in key industry verticals by experts who understand the unique challenges that your organization faces. To drive constant innovation in the enterprise, Infor business applications are specialized by industry and built for the cloud to enable a global supply chain, networked analytics, and an artificial intelligence (AI)-led user experience.

Infor has committed to obtaining certifications for many of our software as a service (SaaS) solutions, so they can be made available for various levels of secure cloud deployment as required by certain regulated industries and critical infrastructure providers, such as state and local government, the US federal government, aerospace and defense, healthcare, energy and utilities, and financial services.

Infor's Government Solutions environment is designed with the controls in place to meet the requirements mandated by FedRAMP for a moderate impact level. Infor Government Solutions resides on AWS GovCloud (US), which provides an environment that supports requirements related to U.S. International Traffic in Arms Regulations (ITAR), Criminal Justice Information Services (CJIS) requirements, Family Educational Rights and Privacy Act (FERPA), North American Electric Reliability Corporation Critical Infrastructure Protection (NERC CIP) standards, Impact Level 2 of Department of Defense systems, Health Insurance Portability and Accountability Act (HIPAA), and NIST 800-53.

Infor's FedRAMP approach delivers inheritable security posture

FedRAMP allows for inherited controls and stacking of authorization packages like building blocks. Infor CloudSuite™ solutions are also architected to inherit capabilities, including security controls from a common technology platform (Infor OS). CloudSuites consist of Infor application bundles that follow enterprise policies and processes as well as:

- Software development standards for all Infor products
- Standard operating procedures for Infor cloud operations
- Capabilities based on “defense-in-depth” principles
- Reference architectures and certified integrations

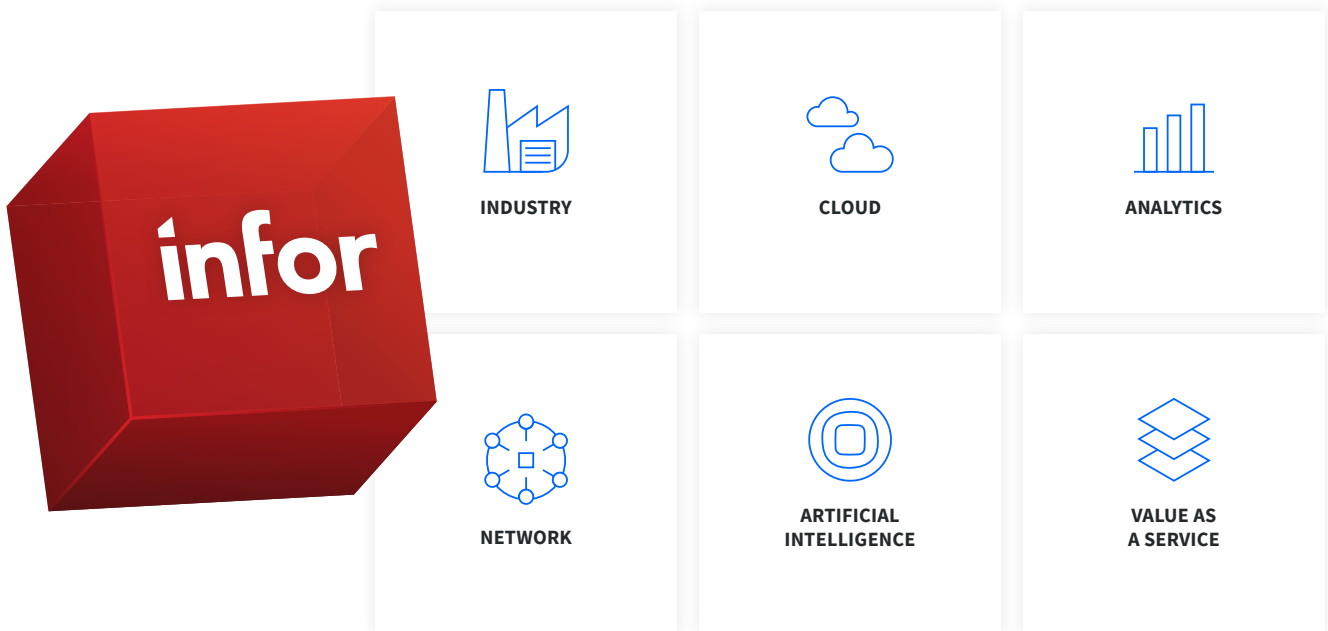
Infor's CloudSuite approach combined with FedRAMP means that customers can adopt and deploy secure cloud solutions more quickly.

Infor Cloud platform

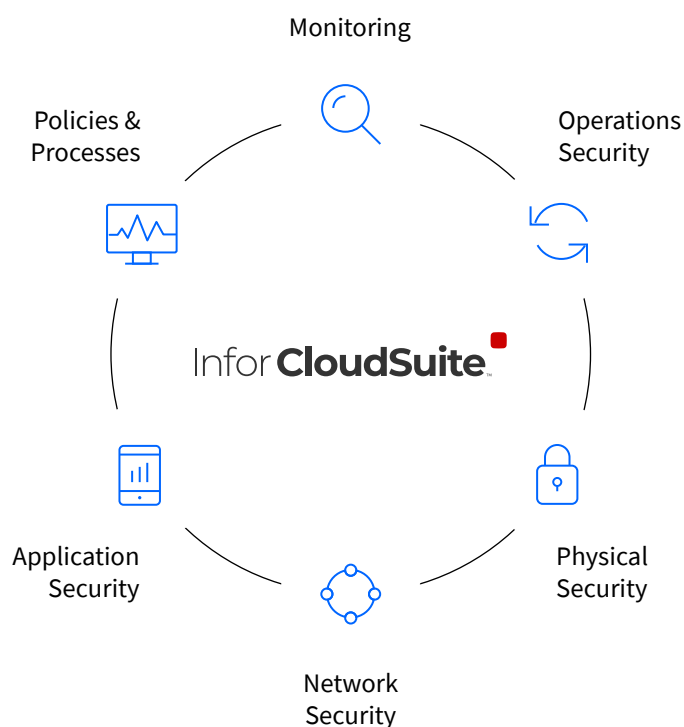
The Infor Cloud platform brings business processes, commerce networks, business analytics, and AI together. The platform is designed to deliver technology that drives business and mission outcomes, putting the customer at the center of every experience.

Infor OS provides cloud computing architecture and in-memory computing technology that delivers high performance, support for open standards, enhanced productivity, responsive design, and mobile access via a wide range of devices. The various components of the Infor OS platform work together to unify the customer experience and support your mission by automating, anticipating, predicting, and informing stakeholders.

Productivity delivered



Infor platform strategy



Infor's defense-in-depth approach

Infor industry CloudSuites

Built-in industry expertise means that Infor CloudSuite solutions can be implemented with configuration, not customization. Plus, all the resources and equipment needed to get up and running are handled by Infor's partner, Amazon Web Services® (AWS). This enables much faster implementation time than with typical on-premises solutions.

Infor OS provides your cloud operating platform for the future and delivers technology that goes beyond enabling business—it drives it, putting the user at the center of every experience and serving as a unifying foundation for your entire business ecosystem. The result is a connected, intelligent network that unifies your business.

Infor CloudSuite does not rely on any single security device, technique, or practice for data assurance. Instead, Infor CloudSuite employs a “defense-in-depth” strategy (see the figure above) to implement multiple layers of overlapping security that safeguard your data through each link of the chain and ensure a high level of solution availability. These security controls are enforced by a team of specialists who are constantly monitoring and improving our security posture to stay ahead of threats.

Infor Government Solutions offers the following Infor OS components:

- **Infor Federated Security (IFS)** synchronizes customer multi-factor authentication (MFA) access to provisioned Infor Government Solutions applications using single sign-on (SSO).
- **Infor Ming.le®** is a comprehensive platform for social collaboration, business process improvement, and contextual analytics. It provides web portal access to all Infor Government Solutions applications available to the customer.
- **Homepages** provide customers the ability to build custom pages or select from Infor-provided widgets, which offers a flexible and highly configurable way to present Infor Government Solutions application information and analytics data to customer users.
- **Infor Intelligent Open Network (Infor ION®)** serves as the process integration middleware platform that gives customers the flexibility to make a complex web of enterprise systems work together, and provides the long-term sustainability to optimize return on technology investments.
- **ION API Gateway** provides a single API gateway for all API calls and programmatic access to Infor Government Solutions applications.
- **Infor Document Management (IDM)** enables customers to capture, create, manage, and access organization-specific business documents and use contextual intelligence to display documents with relation to their business purpose.
- **Infor Data Lake** delivers schema-on-read intelligence and a fast, flexible data consumption framework that provides customers with needed information when making key decisions.
- **Business intelligence and analytics** from Birst®, an Infor company, provide a native cloud business intelligence (BI) and business analytics platform that helps organizations understand and optimize complex processes in less time than traditional BI solutions. Built with patented automation and machine learning technologies, Birst's “networked BI” approach connects teams and applications across the enterprise via a trusted network of analytics and insights to inform smarter decisions.

Asset and maintenance management

Infor CloudSuite EAM is a fully web-architected, mobile-enabled, enterprise asset management solution with an advanced, integrated suite of modules that help you proactively manage assets, asset information, and maintenance activities. It combines best-in-class asset management modules and unique features for automatically assigning work orders, effectively forecasting likely failure points, and automating purchasing and inventory management.

Infor CloudSuite EAM provides several industry-specific features designed to simplify asset and maintenance management for manufacturing, facilities, life sciences, fleet/transportation, utilities, and public sector organizations. With its built-in configuration capabilities, customers can streamline their asset and maintenance management.

Infor CloudSuite Facilities Management is configured specifically for facilities management with 14 separate workflows, so it works out-of-the-box. Infor CloudSuite Facilities Management comes pre-loaded with American Society of Heating, Refrigerating, and Air-Conditioning Engineers (ASHRAE) standards for equipment classifications, along with standard structures for mechanical, electrical, plumbing, and architectural systems.

Logistics and distribution

Infor's logistics and distribution solutions are comprehensive, scalable cloud solutions designed for large, global distributors who are focused on successful execution, customer engagement, and have demands for extended services. These multisite, multicompany, multicurrency, and multi-language solutions feature capabilities that encompass everything from inventory and warehouse management to financials, multichannel sales orders, purchasing, value-add, and more. With up to 49 localizations and 24 languages, Infor's logistics and distribution solutions deliver the flexibility and scalability to meet mission needs today and quickly adapt to change.

Infor Supply Chain Management provides a real-time picture of where inventory is, when it will arrive, and how the supply chain is performing. Participants across multiple functions access a single platform that combines updates from supply chain partners with sensor data to provide visibility, from source to customer delivery. Proactive alerts enable more options and faster collaboration to capture revenue opportunities, minimize supply chain risk, and reduce costs.

With Infor's supply chain solutions, you can monitor and manage shipping activities across business units, geographies, and multiple modes to transform customer experience and intelligently leverage your freight spend.

Human capital management (HCM)

Infor CloudSuite HCM provides a powerful set of cloud-based human capital management software solutions that replace complex processes, workflows, and systems with sophisticated, yet intuitive technology. HR professionals are empowered to deliver streamlined workforce processes and remarkable experiences.

Infor HR Talent empowers HR departments to unify both data and processes, and features the industry's broadest feature set of configurable, simplified, flexible, and personalized, core HR capabilities. The solution helps HR manage the person system of record, absence management, time entry, and benefits administration workflows. Cloud-based, mobile-enabled HR software frees your global teams from time-consuming transactional tasks, empowering them to be more productive, connected, proactive, and effective, so you can provide timely, accurate, and insightful data to all of your relevant HR and business applications.

Infor Workforce Management is a leading-edge, comprehensive, and modern workforce management solution that strategically enhances workforce planning, execution, and analysis. The solution provides a complete set of integrated modules that are built on a digital platform to help organizations address every aspect of their labor compliance and performance with time and attendance, demand-driven scheduling, and absence management software tools.

Infor Payroll provides a scalable payroll solution that integrates personnel information seamlessly with compensation, benefits, absence, time-entry management, and employee self-services. Infor Payroll reduces administration workload and duplication of effort with a powerful control monitoring system. Without control monitoring, some of the most well-intentioned payroll organizations can fall victim to outdated payroll practices.

It's a reliable and highly secure solution that helps companies—especially those that need a complex pay job costing component—transform tedious, time-consuming, labor-intensive tasks into streamlined, configurable, intelligent processes, and policies that optimize operational efficiency to reduce cost.

Talent Growth is an integrated set of applications and performance management software built to organically support your strategic people initiatives by unlocking the potential of your organization's talent. Identify, hire, develop, reward, and retain the best of the best.

Financial management

Improve operations throughout your organization with the security, scalability, and financial sophistication of Infor's financial management solutions. Configured to suit the unique needs of government, these innovative solutions can help you eliminate duplicate records and spreadsheets and improve financial performance across your entire organization.

Infor Financials & Supply Management is an integrated finance and supply management software suite with modern financial functionality and tools to track supplies and streamline order processes. End-to-end, fully integrated capabilities are designed specifically for public sector users.

Infor CloudSuite Federal Financials & Supply Management offers federal agencies next-generation, cloud-based accounting software that is federally compliant. The guidance provided by Federal Financial Management System Requirements and the Department of Treasury's official publication of policies, procedures, and instructions known as the Treasury Financial Manual (TFM), form the basis of Infor CloudSuite Federal Financials & Supply Management functionality.

Manufacturing

Infor's manufacturing offerings provide ready-to-run solutions, built specifically to meet the needs of government, industrial, and aerospace and defense companies and organizations. Our manufacturing solutions provide deep, proven capabilities in key areas such as product design, program management, regulatory compliance, supply chain visibility, manufacturing production, global finance, and MRO management.

Infor CloudSuite Industrial (Syteline®) provides an end-to-end ERP solution for both discrete and process manufacturers. The software includes predictive analytics, collaboration, lean production tools, and integration options.

Infor CloudSuite Aerospace & Defense has **Infor LN®** at its core, which provides advanced capabilities relied upon by 5,500+ aerospace and defense manufacturers worldwide. You get a secure infrastructure that's built for the most demanding needs in commercial aerospace and defense manufacturing and service.

Planned future capabilities

Infor Governance, Risk and Compliance (GRC) is a comprehensive solution for enterprise risk management. It helps private and public sector organizations monitor and analyze transactional and master data, as well as manage user access and application security data. GRC offers versatile and extensible governance, risk, and compliance software that you can use to mitigate performance and security risks, minimize inefficiencies, and verify user permissions, while remaining compliant with laws, regulations, and industry standards.

[LEARN MORE](#) 

Follow us:    



Infor is a global leader in business cloud software specialized by industry. Over 65,000 organizations in more than 175 countries rely on Infor's 17,000 employees to help achieve their business goals. Visit www.infor.com.

Copyright© 2022 Infor. All rights reserved. The word and design marks set forth herein are trademarks and/or registered trademarks of Infor and/or related affiliates and subsidiaries. All other trademarks listed herein are the property of their respective owners. www.infor.com.

641 Avenue of the Americas, New York, NY 10011

INF-2289768-en-US-0322-3