

C H E C K L I S T

Drive operational excellence across your distribution network

Operational excellence in the warehouse requires refining key business processes designed to reduce costs, improve inventory management, increase labor productivity, and ensure customer satisfaction. To achieve this, organizations need to implement and nurture key operational capabilities. Use the self-assessment below to determine how many of these key functional aspects are effectively employed in your organization's warehouse operations.

Our warehousing operations have the ability to:

- Support both rising order volume and smaller order sizes
- Utilize warehouse space through slotting and optimized inventory management
- Use a WMS capable of cross-docking, appointment scheduling, receiving and putaway, replenishment, wave and allocation planning, and multiple picking options
- Segment inventory to meet the specialized needs of specific customers
- Track inventory attributes such as serial numbers and lots
- Fulfill B2B and B2C orders from a single facility
- Employ a user interface that includes mobile device utilization, voice-picking enablement, and personalized RF
- Utilize 3D warehouse visualization with graphical layout of the warehouse for advanced inventory visibility
- Manage labor productivity with the flexibility to schedule for peak seasonality
- Monitor on-time, in-full rates to achieve perfect order fulfillment rates
- Offer value-added services such as kitting and light assembly
- Implement transaction-based billing and invoicing for 3PL services
- Integrate warehouse management system with other key operational systems, such as TMS, OMS, ERP, and automation/robotics

To learn additional ways to improve your warehouse operations, download the complete best practice guide.

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