

Enhancing patient care and staff efficiency with Infor WFM

Comprehensive Time and Attendance & Workforce Scheduling

The most flexible WFM solution streamlining complex staffing needs, empowering healthcare employees with an intuitive, mobile-friendly experience.



The healthcare industry faces unique challenges in managing its workforce:

- Chronic under/overstaffing
- Low employee engagement
- Inefficient hybrid management
- Contract labor disarray
- Process confusion and bottlenecks
- Complexity fueling non-compliance



Achieve the highest possible efficiency in staff schedules and patient assignments to deliver exceptional patient care.



Create stress-free experiences and give healthcare employees input into their schedules, boosting job satisfaction and retention.



Leverage a highly-secure platform to accelerate innovation and support healthcare operational agility.



Infor Workforce Management (WFM) delivers:

- 70 out-of-the-box operations reports providing visibility into the agility and productivity of your units.
- Digital assistants to help employees get work done faster and easier for tasks like swapping schedules.
- Effective strategy options for all labor management functions, specialized for Healthcare organizations.
- Extensive library of pay rules and work standards ensuring legislative compliance.
- Data-driven insights to enhance clinical decision-making and patient outcomes with Clinical Science.



Dynamic workforce scheduling

- Leverage healthcare-specific drivers such as patient acuity, appointment schedules, and unique departmental needs to provide comprehensive coverage while considering employee preferences.
- With an integrated solution HR and EMR data is connected to workforce data, giving flexibility while ensuring standardization and consistency in scheduling practices.



Actionable workforce insights

- Utilize Infor Data Lake to seamlessly integrate data across all healthcare applications for unparalleled insights into staffing and operational efficiencies.
- Analyze trends in staff productivity and patient outcomes to guide strategic adjustments and improve overall performance, maintaining a patient-centered approach.



Mobile friendly for healthcare professionals

- Empower healthcare staff to have a say in their schedules and bid for preferred shifts with a few taps on their devices, enhancing work-life balance.
- Providing staff with user-friendly technology to manage work schedules around personal commitments reduces burnout and improves job satisfaction.
- Leverage modern, secure work tech that attracts and retains talent but also supports a fulfilling healthcare career while balancing flexibility with the necessary standardization.



Agile operations with Infor OS

- Leverage capabilities like automating business processes, embedding predictive analytics, providing contextual insights, and facilitating rapid innovation through a low-code development environment, all tailored to the healthcare.
- Improve efficiency and make work easier for employees with AI digital assistants.

Why Infor WFM for Healthcare

Infor WFM is designed for the complexities of healthcare operations, supporting large-scale implementations across various healthcare facilities—from clinics to large hospitals.

- **Flexibility with a framework:** Adapt schedules with flexibility while maintaining a standardized approach for consistency and reliability. Supports both centralized and decentralized models, ensuring efficient workforce management and easy shift swaps.
- **Exceptional patient care:** Meet patient care demands to ensure staff availability during peak times, enhancing service and care quality. Predictive analytics and real-time data enable proactive staffing adjustments, improving patient outcomes and satisfaction.
- **Platform security:** Ensure the highest standards of data security and compliance with measures to protect sensitive healthcare information and maintain patient confidentiality. Features include encryption, multi-factor authentication, and compliance with regulations like HIPA.

Deployed across 250 organizations, Infor WFM is reshaping how work gets done*

11-14% reduction in lost productivity costs

8-12% decrease in employee turnover

10-20% average reduction of cost in payroll and legal non-compliance

*statistics are sourced from an independent third-party evaluation assessment of actual customer outcomes

About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

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management strategy

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