

# Governance, risk, and compliance automation

Infor Governance, Risk, and Compliance (GRC)



## Challenges in user access management and audit preparedness for Infor CloudSuite™ Automotive users

Segregation of Duty (SoD) management was a manual process:

- Negative testing was done on individual users to try to drill into what an employee could do or could not do
- Negative testing consumed an average of 15 hours per week each time a user was added or changed positions, and 25 hours per audit

Annual user access reviews was a manual process:

- Incomplete reviews due to the labor-intensive nature of trying to connect with every manager and follow up
- Completed reviews with managers involved in organizational change and high-risk areas which consumed 105 hours annually



## Infor™ GRC lowers risk and cost for Infor CloudSuite

Authorizations Insight for accurate and timely SoD management and reporting:

- 93% productivity improvement and 672 hours saved annually
- 90% reduction in auditing costs related to access testing

Certification Manager for easy user access review and completion:

- 100% user access reviews
- 98% productivity improvement and 105 hours saved annually



**Industry**  
automotive



**1,600**  
users



**700+**  
hours saved



**90%**  
reduced  
auditing costs



**93%**  
improved  
productivity



“ It would have been extremely difficult to go live with Infor CloudSuite Automotive without the support of Infor GRC’s robust user access controls. The software simplifies the management of access, reviews, and audits, all through a single dashboard. It has reduced our risk management costs while providing our executive team with confidence that the necessary oversight is in place. ”

**Debbie Whitmire**  
Chief Financial Officer

## About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

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**Achieve seamless  
compliance and risk  
management with Infor GRC**

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