

KTX drives performance with Infor CloudSuite Automotive

Industry platform drives rigor, quality, and intelligence for precision plastic molding supplier



Overview

About KTX

KTX GmbH is an automotive supplier specializing in high-precision plastic solutions for automotive interior and exterior applications.

Founded in 2014, KTX works with various global automotive manufacturers, delivering high-quality products, services, and engineering expertise across the development and supply of injection-molded plastic components.

With production sites in Weißenburg and Solingen (Germany), Toccoa (USA), Silao (Mexico), and Subotica (Serbia), KTX employs approximately 900 people worldwide.

Challenge



Following a company restructuring, KTX needed to replace its legacy enterprise resource planning (ERP) system with a modern platform that could support standardized processes, advanced reporting, and scalable growth. Increasing customer demands for transparency, quality, and responsiveness required greater intelligence, agility, and control across production processes and the automotive supply chain.

Infor solution



Infor CloudSuite Automotive and Infor Factory Track

Outcome



Streamlined and standardized processes, end-to-end traceability, and transparent data flow across the supply chain. This will enable greater operational rigor, best practices, and improved customer service.

Challenge

Bringing rigor and scale to the automotive supply chain

To better support both existing and new customers, KTX embarked on a digital transformation initiative to modernize its IT landscape. As the foundation of this strategy, its ERP needed to deliver greater analytics, process consistency, and real-time transparency across operations.

Key challenges included:

- Disparate processes and operational inefficiencies
- Limited visibility of the internal and external supply chain
- Insufficient transparency and traceability across the supply chain

A critical requirement was seamless data exchange through automotive exchange platforms and electronic data interchange (EDI), enabling full traceability from raw materials to finished goods. In parallel, KTX required end-to-end visibility and real-time operational insight to optimize service levels and support continuous improvement.

International capabilities were also essential, including support for local regulatory, taxation, and language requirements across all operating countries.



"Our legacy ERP simply hadn't kept pace with the stringent, fast-moving demands of the automotive supply chain," comments Jürgen Ziegler, ERP Lead, KTX. "With customers mandating increased transparency and shorter production and service timeframes, we needed a platform that would allow us to respond with agility and scale for future growth."

Infor solution

Automotive expertise built for a global stage

Following a comprehensive tender process involving 11 vendors, KTX selected Infor CloudSuite™ Automotive with Infor™ Factory Track. The decision was driven by the solution's preconfigured automotive processes, the scalability and performance delivered via Amazon Web Services® (AWS®), and the deep industry expertise demonstrated by the Infor team. Its ability to connect to KTX's parent company, AEQUITA, was also key.



"The Infor team was the last to present their demo but were the most impressive by a considerable margin," says Ziegler. "Infor CloudSuite Automotive was an exceptionally strong fit, with industry-specific capabilities that aligned closely with the real-world demands we face as an automotive OEM, something which was unrivaled by the other shortlisted vendors."

"They clearly understood the challenges and nuances of our business and went the extra mile at every point to demonstrate the specific value to our operations."

Outcome



"We live in an increasingly volatile world, and our customers are facing stringent timeframes and escalating demands," explains Ziegler. "With Infor CloudSuite Automotive, we will have the agility from which to meet their mandates and provide the high service levels synonymous with best practice."

Infor CloudSuite Automotive will enhance connectivity across KTX's operations through standardized processes that support collaboration and consistency. This in turn will accelerate production, apply greater intelligence to decision-making, and communicate accurate, real-time information to customers.



"The greatest value in adopting Infor CloudSuite Automotive lies in the streamlined and transparent data flow," continues Ziegler. "Being able to track the entire production lifecycle, from raw materials through to finished goods, will bring rigor to our processes and reinforce best practice across our operations."

Infor CloudSuite Automotive also delivers transformative reporting capabilities. Real-time visibility into shop-floor operations will allow teams to track orders at any stage of production, identify bottlenecks, and respond proactively to issues.



"These insights will make it easy to spot trends, anomalies, and opportunities for improvement before problems escalate and crucially, can be tailored to different roles across the business, from the boardroom to the shop floor," he adds.

Full lot-level traceability will ensure that any issues identified during end-of-line testing can be traced directly back to their source. With accurate bills of materials covering all raw inputs, KTX will be able to track components back to specific resin batches, reinforcing its commitment to quality and compliance. In addition, enhanced data availability will simplify regulatory compliance across regions.

Anticipated benefits include:

- EDI and automotive exchange connectivity
- End-to-end supply chain visibility with agility to react to changes in demand
- International support for regulatory, taxation, and language requirements
- Fully integrated finance and accounting
- Streamlined, transparent data flows
- Advanced reporting for both shop floor operations and strategic decision-making

Stemming complexity and enabling continuous improvement



"Looking ahead, as market volatility continues, we are confident that we have invested in a scalable platform that delivers the resilience and agility needed to adapt and evolve in line with a changing market," concludes Ziegler.

Germany will go live in Fall 2026, followed by KTX's operations in the US, Mexico, and Serbia. The platform will play a key role in supporting the firm's environmental, social, and governance (ESG) objectives by providing the insight and intelligence required to inform key performance indicators (KPIs) and drive measurable improvements.



"Enhanced by the Infor CareFor Success program, which brings strategic guidance and best practice to help define priorities and create a roadmap for optimized value and innovation, we are continuing our improvement journey with a world-class capability at our core."



About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

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