

Infor Workforce Management for healthcare

Smarter labor management for dynamic workplaces



Automate complex labor planning and tracking while giving employees greater control over their shifts with versatile workforce management software from Infor™.

Infor Workforce Management (WFM) delivers artificial intelligence (AI)-powered tools for labor planning, engagement, and regulatory compliance on a single, secure platform. Streamline staffing, align skills and certification requirements, control labor costs, ensure payroll accuracy, and elevate employee experience across diverse workforces.

What Infor WFM delivers



Empowered frontline workers

Give nurses, clinical staff, and support teams on-the-go access to manage their schedules, coordinate shifts, and track time in one place.



Simplified compliance

Automatically enforce complex rules—such as nurse-to-patient ratios, shift differentials, labor laws, and collective bargaining agreements—and alert leaders when compliance is at risk.



Streamlined clinical operations

Use intuitive workforce tools to manage staffing, scheduling, and personnel operations effectively at any scale.



Greater agility and resilience

Stay agile with an extensible cloud platform that supports continuous innovation and grows with your organization.

Key capabilities



Labor resource planning

Generate schedules with fewer manual adjustments using predictive scheduling supported by AI and machine learning (ML) census forecasting.



Workforce scheduling

Create flexible schedules that balance pay rules, organizational policies, and employee preferences with patient care needs—improving efficiency and satisfaction.



Time and attendance

Capture accurate time data across multiple channels, automate pay calculations, and reduce payroll errors through seamless payroll and human resources (HR) integration.



Data and performance insights

Use interactive dashboards, real-time reporting, configurable alerts, and continuous data streaming to gain actionable insights and improve performance.



Intuitive self-service

Support work-life balance with mobile self-service and an AI assistant to easily manage schedules, time off, shift trades, and approvals.



Comprehensive technology platform

Unify your ecosystem with Infor's Industry Cloud Platform—a cloud-native foundation that provides a scalable data lake, secure single sign-on, and governance tools for data integrity.



“We have had Infor WFM installed for almost 20 years. Our nurses report that flexibility in scheduling—provided by the Billboard, Shift Broadcast, and Self-Scheduler—is one of the top reasons they stay with us. The agility of these features is probably its greatest strength.”

Director

Medium enterprise healthcare providers
& services company

Why choose Infor WFM?

- **Industry-specific expertise:**
Tailored labor management strategies for healthcare
- **AI-powered automation:**
Smarter forecasting and scheduling that help teams adapt in real time
- **End-to-end integration:**
Seamless connection across workforce, payroll, and HR systems
- **Regulatory and union compliance:**
Robust enforcement of complex labor laws and collective agreements
- **Scalable cloud architecture:**
An extensible cloud platform that future-proofs your workforce management

About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

[infor.com](https://www.infor.com)

**Ready to transform your
frontline workforce and drive
operational excellence?**

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