

C.U.E. Inc. breaks operational barriers with cloud ERP

Founded in 1986, C.U.E. Inc. (Custom Urethane Elastomers) is a global leader in cast urethane manufacturing



C.U.E. Inc. faced growth constraints due to outdated technology and a rigid legacy enterprise resource planning (ERP) system that couldn't meet modern manufacturing demands. C.U.E. Inc. partnered with Decision Resources to implement Infor CloudSuite™ Industrial, a modern ERP system that streamlines operations and resolves critical inefficiencies.

Challenge

Limited access to data and inadequate collaboration

Symix restricted real-time data access and hindered cross-departmental collaboration, slowing decision-making and efficiency.

Inefficient production and manual processes

Reliance on manual data entry and rudimentary scheduling in Symix led to errors, delays, and inefficient production planning.

Inability to react to market pricing changes

Symix's limitations made it impossible to dynamically adjust pricing in response to frequent raw material cost fluctuations, affecting competitiveness.

Outdated infrastructure and high operational costs

Aging on-premises infrastructure tied to Symix was costly to maintain, lacked scalability, and raised security concerns.

Solution

Real-time data and seamless collaboration

Infor CloudSuite Industrial provides real-time, live data accessible to all users and enhanced functionality for sharing information between departments.

Streamlined production with Factory Track and APS

Factory Track eliminated manual data entry, while Advanced Planning and Scheduling (APS) enabled concurrent scheduling, improving accuracy and on-time production.

Competitive pricing with real-time BOM insights

Infor CloudSuite Industrial allowed C.U.E. Inc. to drill into the Bill of Materials (BOM), adjust pricing in real time, and automate processes, saving time and reducing errors.

Cloud-based ERP for cost savings and scalability

Migrating to the cloud reduced infrastructure costs, improved security, and enabled remote work, attracting younger talents.

Outcome



Access to real-time data

Employees can now make decisions based on live data, improving forecasting, material management, and pricing strategies.



Improved productivity

Eliminating manual data entry and paper-based processes led to a substantial boost in productivity. Automated systems like Factory Track and electronic invoicing streamlined operations and reduced errors.



Dynamic pricing adjustments

The ability to drill into BOM and adjust pricing in real time allowed C.U.E. Inc. to remain competitive in a volatile market.



Cost savings

Migrating to the cloud reduced hardware and infrastructure costs, freeing up resources for other growth initiatives.



Enhanced security

With data stored securely in the cloud, C.U.E. Inc. benefits from advanced security measures and dedicated support, reducing the risk of cyberattacks and ensuring data integrity.



Scalability for growth

The cloud-based ERP system provides the flexibility and scalability to support C.U.E. Inc.'s ongoing growth and expansion.



Key takeaway

C.U.E. Inc. leverages Infor CloudSuite Industrial, including Factory Track and Advanced Forecasting, to improve production efficiency and demand planning. With support from Decision Resources, the company is optimizing operations, maintaining version currency, and avoiding costly customizations. The scalable solution enables greater agility and positions C.U.E. Inc. for sustained growth in a dynamic manufacturing environment.

About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

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