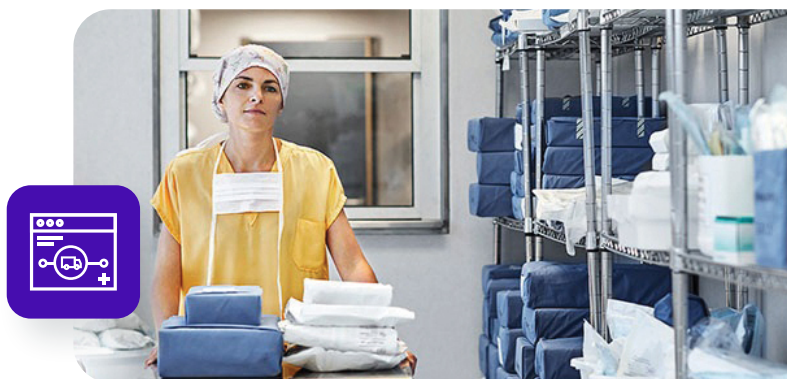# From reactive to resilient

Today's healthcare supply chain requires AI-powered innovation

Supply chain leaders are under pressure to connect supply operations with clinical workflows, reduce costs, and build resilience to constant disruption. Advanced automation and AI drive real-time visibility, predictive planning, and operational agility, but legacy systems stand in the way. In today's healthcare landscape, connected data and AI-powered innovation deliver the efficiency and responsiveness needed to safeguard patient care. Without modern, intelligent supply chain management tools, organizations risk missed savings, greater vulnerability, and falling short of their mission.

Healthcare's most complete, care-connected cloud ERP

Infor CloudSuite™ Healthcare is a purpose-built cloud ERP solution that unifies supply chain, financial, and clinical data—so you can track inventory, usage, and spend across every department, facility, and supplier. AI-powered capabilities embedded right into ERP help teams work smarter and faster, freeing time to focus on what matters most.

Unlike comparable vendors that rely on complex integrations and costly third-party solutions, Infor™ delivers a secure, prescriptive, care-connected ERP. Industry process catalogs, prebuilt integrations, and migration tools reduce implementation effort compared to traditional ERP, lowering costs and accelerating expected results.

Built by practitioners to drive measurable outcomes

$1M saved in annual freight costs	**35** systems retired	**88%** increase in operational efficiency
Bozeman Health	**CHRISTUS Health**	**YALE-NEW HAVEN HOSPITAL**

"We are excited to announce that Sanford Health has expanded its partnership with Infor by migrating key business operations to Infor CloudSuite. This strategic move will leverage Infor's finance and supply chain applications as a core component of Sanford Health's healthcare business operations."

Steve Vanwesten
Director, Technology Business Applications
Sanford Health

SANFORD HEALTH

The healthcare supply chain solution no other ERP can match

1 **Built-in full contract lifecycle management**
Control costs, compliance, and non-contract spend, support multi-level approvals, simplify managing specials, and strengthen supplier accountability with direct integrations to GPOs.

2 **Actionable recall lists delivered instantly—no manual steps**
Protect patient and provider safety with a delivered integration to the national recall alert database. Automated recall management surfaces affected products and their location, ensuring fast action with zero extra effort.

3 **Intelligent inventory management**
Historical demand insights right-size stock levels, ensuring critical supplies are always on hand while minimizing carrying costs, stockouts, and product expirations.

4 **Distribution management designed for healthcare**
Advanced inventory control and warehousing features built into ERP—no third-party systems required.

5 **Procedure supply planning**
Align surgical schedules with supply requirements to anticipate shortages, adjust provider supply lists, and avoid costly overnight deliveries or canceled procedures.

> "We are leveraging the Infor Clinical Bridge integration that sends all of our supply data from Infor to Epic. It also takes all the Epic activity and brings it back into Infor. This allows processes like patient refunds, accounting for patient charges, and tracking patient stays to be automated, with everything flowing directly through Clinical Bridge into Infor."
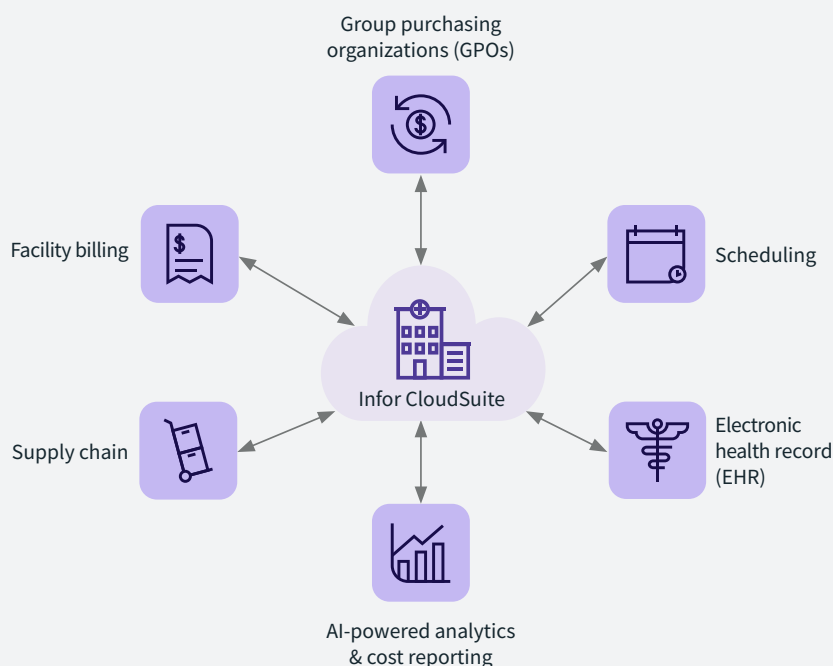
Mark Negron
VP of Business Applications
University of Maryland Medical System

UNIVERSITY of MARYLAND MEDICAL SYSTEM

Care-connected data drastically reduces administrative burden

Powered by Infor Cloverleaf, Clinical Bridge syncs ERP data with clinical data in your EHR system cleanly and automatically, reducing data entry errors, provider overhead and paperwork, and time spent on EHR reconciliations.

Group purchasing organizations (GPOs)

Facility billing

Scheduling

Infor CloudSuite

Supply chain

Electronic health record (EHR)

AI-powered analytics & cost reporting

infor

Real results with AI-driven innovation built for healthcare

With automated, connected data, artificial intelligence helps healthcare supply chains work faster and smarter. AI-powered workflows identify process slowdowns, take over repetitive work, and keep operations running smoothly - so your team spends less time on tedious tasks and more time improving support for clinicians and patients.

Pinpoint and diagnose bottlenecks

Identify process slowdowns and areas for improvement before they impact productivity.

Save time by automating routine tasks

Eliminate manual work and gain vital insights and efficiencies in the first month.

Make compliance & supply decisions faster

AI-powered insights reduce risk and help staff makesmarter, faster decisions across the organization.

Confluence HEALTH

Confluence Health eliminated hours of manual work through automation of two critical supply chain processes with Infor Velocity Suite: vendor compliance checks against the Office of the Inspector General (OIG) exclusion list, and AP invoice automation. Their innovation journey has just begun – many more AI-powered healthcare processes can further enhance operational efficiency.

| 70% faster invoice creation | 1 FTE reallocated within 1 month | 98% faster vendor verification | 100% ERP vendor compliance | <30 days time to value |

Stace Webley, financial systems support manager, said, "We expected it would take at least 6 months to see results, but within the first month we reallocated a full FTE and saw a noticeable increase in employee satisfaction. That quick turnaround is what we're most proud of."

About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

infor.com

Transform your supply chain to build a stronger, more resilient future

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