Community Development & Regulation (CDR)

Enhanced efficiency and effectiveness

What is CDR

Community Development and Regulation (CDR) is a multifaceted approach in local governance that manages urban planning, permitting, and community growth. It ensures compliance with codes, supports sustainable practices, and addresses housing and economic concerns for balanced community development. Community Development focuses on effective land use, Permitting & Licensing, and Enforcement, while fostering collaboration and technology-driven solutions for growth.

Challenges agencies face

Agencies often face challenges in Community Development due to complex processes, diverse stakeholder expectations, and resource constraints. Balancing economic growth with environmental sustainability, managing varied permit types, and ensuring consistent compliance can be daunting. Manual workflows and outdated systems hinder efficiency, while limited data sharing among departments impedes holistic planning. Public communication and transparency demand, coupled with the need for seamless digital experiences, add another layer of complexity.

CDR Features

- Automation and Workflow Management

- Online Portals

- Geographic Information System (GIS) Integration

- Mobile Inspection Tools

- Digital Document Management

An enterprise solution for all public sector needs

The Infor CDR solution tackles CDR agencies' challenges through its robust cloud platform, streamlined processes, transparency enhancements, and agency-wide digital transformation. It centralizes data, automates workflows, and integrates plan review tools for efficient operations. The solution's public portals offer transparency to applicants and landowners, while GIS integration enriches data insights. By replacing paper-based workflows with digital processes, Infor CDR drives operational efficiency and accuracy. Overall, it modernizes CDR operations and promotes seamless adaptation to the digital era.

Empowering seamless permits and licenses

Effective permitting and licensing involves the streamlined and efficient management of the application, review, approval, and issuance processes for permits and licenses. It aims to ensure that these processes are well-organized, timely, accurate, and transparent for both the issuing agency and applicants. Achieving effective permitting and licensing requires the implementation of certain strategies and technologies:

The Infor Public Sector (IPS) Community Development & Regulation (CDR)

A comprehensive software solution designed to empower government agencies, particularly those responsible for land management, permitting, licensing, and enforcement. This suite offers a holistic approach to streamline and enhance various aspects of community development processes. It leverages cutting-edge technology to digitize, automate, and optimize operations, ensuring efficiency, transparency, and improved citizen interactions.

At its core, the IPS (CDR) Suite addresses the challenges faced by agencies in managing permits, licenses, and inspections by providing a unified platform. It enables agencies to digitize their workflows, allowing applicants to submit requests online, track their progress, and receive real-time updates. With features like integrated document management, mobile inspections, and geographic information system (GIS) integration, the suite fosters seamless communication, data accuracy, and faster decision-making. Ultimately, the IPS (CDR) Suite empowers agencies to provide superior citizen services, make informed decisions, and transform their operations in alignment with modern digital standards.IS in Infor CDR Suite.

Key business benefits

- **Streamlined application processing**: The solution automates and optimizes permit application workflows, reducing manual efforts and processing times. This leads to faster turnaround times and increased accuracy, improving customer satisfaction and regulatory compliance.

- **Electronic plan review**: The embedded plan review system allows for seamless uploading, review, and collaborative markup of plans. This feature enhances communication between stakeholders, accelerates project approvals, and reduces paper-based processes.

- **Integrated payment processing**: The system supports online and in-person payment processing, cashiering, reconciling, and reporting functions. This integration streamlines fee collection, reduces complexities, and ensures accurate financial records.

- **Enhanced communication and transparency**: The solution provides public portals for applicants and landowners to track permit statuses and overall processes. This level of transparency improves communication between agencies and citizens, increasing trust and engagement.

- **Mobile access and real-time updates**: With true mobile applications, inspectors receive real-time updates on their devices, enabling efficient field inspections. This feature reduces delays, enhances data accuracy, and increases overall productivity.

- **Advanced reporting and dashboards**: The system offers customizable reporting tools and dashboards that provide insights into various aspects of the process. This facilitates data-driven decision-making, identifies bottlenecks, and ensures better resource allocation.

Integrating GIS into the Infor CDR Suite

The integration of Geographic Information System (GIS) within the Infor CDR Suite offers crucial advantages for informed city planning and land management. By visualizing data spatially on maps, GIS provides insights into the distribution of permits, parcels, and infrastructure, aiding in decision-making. It integrates geospatial data with other systems, enabling comprehensive analyses, such as overlaying permits with zoning information to ensure compliance and appropriate land use. This integration enhances the accuracy of permit assessments and regulatory adherence.

GIS also empowers agencies with spatial analysis, supporting resource allocation, trend identification, and urban policy formulation. Public engagement is facilitated through interactive maps, promoting transparency and community involvement in development projects. Additionally, GIS aids emergency management by mapping critical resources and evacuation routes. In conclusion, GIS integration within the Infor CDR Suite enhances decision-making, compliance, urban planning, public engagement, and emergency preparedness.

Mobile field works

The Infor Public Sector (IPS) mobile solution for Permitting and Licensing Inspections is a transformative tool designed to empower government agencies in streamlining and enhancing their inspection processes. This innovative solution enables agencies to efficiently manage the complex landscape of permit and license inspections through mobile devices. With real-time access to critical information and powerful tools, field inspectors can seamlessly perform inspections, verify compliance, and ensure adherence to regulations.

IPS mobile solution for Permitting and Licensing Inspections simplifies the inspection workflow by offering features like digital checklists, automated scheduling, and real-time data synchronization. Field inspectors can use their mobile devices to access inspection details, capture multimedia evidence, and instantly generate inspection reports. This ensures accuracy, reduces paperwork, and accelerates the entire inspection process. Moreover, the solution's integration with GIS technology provides spatial context and visual representation of inspection sites, aiding in precise location identification and more informed decision-making. IPS mobile solution enhances agency productivity, optimizes resource allocation, and ultimately leads to improved compliance and higher citizen satisfaction.

Infor Civics Customer Portal

The Infor Public Sector (IPS) Customer Portal, a comprehensive web-based platform designed to transform citizen engagement with local government entities. With its intuitive interface, robust features, and seamless integration capabilities, the IPS Customer Portal serves as a centralized hub where citizens can conveniently interact with their government, access services, and actively participate in community initiatives. Let's explore the powerful functionalities that make the IPS Customer Portal an essential tool for enhancing citizen engagement and empowering your community.

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