EXECUTIVE BRIEF

Infor WFM: Government-ready workforce management



Built for secure, modern workforce operations

Infor™ Workforce Management (WFM), delivered through Infor Government Solutions (IGS), provides a Federal Risk and Authorization Management Program (FedRAMP®)-authorized solution purpose-built for public sector agencies and government contractors. Designed for mission-critical operations, Infor WFM provides advanced labor optimization, compliance automation, and advanced scheduling within a unified, government-ready cloud environment.

Infor WFM is an integrated suite of modules designed to improve operational efficiency and ensure strict adherence to complex labor, pay, and entitlement rules. Built for today's mobile workforce, it gives employees access to schedules, time entry, and approvals from any device.

Time and attendance

Automates time capture and complex government pay rules, reducing payroll effortand eliminating the errors that erode employee trust and trigger grievances.

Demand-driven scheduling

Aligns staffing to mission requirements using intelligent forecasting and automated scheduling, reducing reliance on mandatory overtime and distributing shifts fairly across the workforce.

Absence management

Tracks leave, Family and Medical Leave Act (FMLA), and agency policies with real-time accuracy, giving employees transparency and self-service while protecting agencies from non-compliance.

Labor compliance and analytics

Ensures adherence to collective bargaining agreements, labor laws, and agency regulations while surfacing the workforce insights leaders need to manage fatigue, coverage, and retention.



FedRAMP-authorized solution deployed in AWS GovCloud (US)

Agencies deploying Infor WFM through IGS can shorten their path to an Authority to Operate (ATO) because the environment, security controls, continuous monitoring, and cloud operations are already validated and in place. Infor WFM operates within the IGS FedRAMP Moderate authorization boundary on Amazon Web Services® (AWS®) GovCloud (US), which provides multiple layers of security across infrastructure, applications, operations, and continuous monitoring controls, ensuring no single control becomes a point of failure. IGS is Government Risk and Authorization Management Program (GovRAMP) compliant at the Moderate level, aligning with cloud security requirements set by a growing number of state and local governments.

FedRAMP is a product of GSA's Technology Transformation Services

Authorized

IGS holds FedRAMP Moderate authorization (Joint Authorization Board Provisional Authority to Operate (JAB P-ATO)), Department of Defense (DoD) Impact Level 2 authorization, and International Organization for Standardization (ISO) 27001:2022 certification.

Compliant

IGS maintains compliance with International Traffic in Arms Regulations (ITAR), Export Administration Regulations (EAR), and Defense Federal Acquisition Regulation Supplement (DFARS) requirements. All privileged access is restricted to United States (US) persons on US soil.

Supports customer compliance

The IGS security framework and underlying controls support customer compliance with Criminal Justice Information Services (CJIS), Family Educational Rights and Privacy Act (FERPA), Health Insurance Portability and Accountability Act (HIPAA), and North American Electric Reliability Corporation Critical Infrastructure Protection (NERC CIP).*

*These frameworks do not offer a central certification for cloud service providers; compliance is determined at the customer or agency level.

Security and compliance with the systems you already run

The Infor Industry Cloud Platform securely connects workforce management with payroll, human resources (HR), finance, identity management, and document management. Employees sign in once, access only what they're authorized to use, and work from role-based homepages. Workforce data flows securely across systems without costly custom integrations—all within the IGS FedRAMP-authorized environment.

Additional information regarding Infor security and compliance is available at: trust.infor.com.



"By having a fully integrated solution, we are able to capitalize on process efficiencies and linking expenses accurately across a variety of modules and reporting solutions. Integration was a better overall solution than building interfaces between various solutions."*

Scott Smith
Chief of Staff
Idaho State Controller's Office

*Source: UserEvidence

Why agencies trust Infor WFM

- FedRAMP-authorized and continuously monitored on AWS GovCloud (US), with defense-in-depth controls and data-sovereign operations
- Advanced scheduling and a configurable pay rules engine handle complex labor laws, union contracts,and agency policies
- Seamless integration with payroll, finance, and HR systems that agencies already use without custom interfaces
- Configuration rather than customization, with industry-specific best practices

About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

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Explore cloud workforce solutions for government agencies

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