

# How to embrace Al as a healthcare provider

Reimagine your work with Infor Industry AI solutions and strategies tailored for healthcare



Healthcare providers face rising costs, workforce shortages, and regulatory complexities, driving the urgent need to efficiently deploy resources and deliver affordable, value-based care that improves patient outcomes and experiences. Infor™ Industry AI solutions are purpose-built for your needs. They enable your operational agility, improve financial resilience, and provide predictive insights, expanding what's possible with artificial intelligence (AI) in the flow of work. Powered by the Infor Industry Cloud Platform and Amazon Web Services® (AWS®), Infor Industry AI solutions ensure scalable, secure, and responsible AI implementation.

# Why healthcare leaders use Infor Industry AI



Personalize with precision by unlocking Al-driven insights to tailor care experiences, predict demand, and optimize operations for financial sustainability.



Accelerate the flow of work with Al-driven workflows that empower every user, maximizing productivity and impact exactly where they work.



**Elevate what's possible** by future-proofing your business with Infor's industry experts, utilizing AI to reimagine work and gain a competitive edge.

# Explore impactful AI strategies in healthcare

Get started by seeing the possibilities of infusing predictive, prescriptive, and generative AI directly into where you work.



Elevate decisions with predictive insights

Unlock AI-driven insights across your business with Infor Augmented Intelligence Service (AIS), an AImanaged service.



Automate and analyze with AI-driven processes and visibility

Eliminate manual tasks and deliver vital business insights and efficiencies with Infor Value+ solutions in less than 30 days.



Unleash hyper-productivity with generative Al

Empower your users to be hyperproductive in everything they do with Infor GenAl—embedded in Infor CloudSuite™ enterprise resource planning (ERP) solutions.

# Drive business value with top AI use cases for healthcare

From daily operations to strategic decisions, see where AI can boost efficiency, identify new opportunities, and mitigate risks. Tap into a robust library of Infor Industry AI use cases built with deep healthcare expertise.

#### Elevate decisions, guided by Infor Augmented Intelligence Service

#### **Cash Flow Forecasting** Drive financial resilience with realistic cash flow

insights based on expenses and revenue data.

# **Order Anomaly Detection**

Protect supply chain integrity by flagging unusual order patterns that may signal errors, fraud, or system inefficiencies.

#### **Vendor Grading**

Improve purchasing decisions with AI-driven vendor scores based on performance, compliance, and service quality.

#### Financial Forecasting

Augment forecasting accuracy and speed, using data beyond what is possible with traditional, manual forecasting.

## Automate insight and processes with Infor Value+ solutions

#### **Invoice Processing** Automate the retrieval and

registration of accounts payable invoices for medical supplies and pharmaceuticals.

#### **GHX Invoice Upload**

Streamline reconciliation by automating GHX PDF files, uploaded to Infor Document Management with invoice attributes.

#### **AR Check Processing**

Automate the retrieval and registration of scanned checks related to patient payments, insurance reimbursements, or grant funding, posted to Infor FSM receivables

## **Vendor Performance Insights**

Improve patient care reliability by seeing relative vendor grading based on promptness of delivery, quantity of delivery, and quality of products delivered.

#### Unleash hyper-productivity with Infor GenAI

#### **Process Mining Summaries** Speed up operations and lower costs by identifying delays, redundancies, and opportunities in processes.

#### **Rich Text Authoring** in HR Workflows Draft job descriptions, professional goals, and more in any rich text field.

## Rich Text Authoring in Finance and Supply **Chain Workflows**

Draft handling instructions, invoice notes, requisition comments, and more in any rich text field.

#### Al Agents within Infor GenAl Assistant

Work alongside persona-based AI agents that support recruitment, project management, sourcing, and more.

## **About Infor**

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

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Discover what Infor Industry AI can do for healthcare

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