

How to embrace generative AI in process innovation for distribution

Reimagine your AI-driven processes with Infor Velocity Suite for distribution



Distributors must keep up with rising customer expectations while improving efficiency and speeding up deliveries. Meeting these demands requires solutions that enhance productivity and streamline operations.

Infor™ Velocity Suite is purpose-built for distribution with Infor GenAI at the heart of driving hyper-productive work for your teams. Powered by the Infor Industry Cloud Platform and Amazon Web Services® (AWS®), Infor GenAI ensures scalable, secure, and responsible artificial intelligence (AI) implementation.

Why distribution leaders use Infor Velocity Suite

Infor Velocity Suite is a package of solutions and services that makes process innovation easy and impactful for distribution.



Get future-ready

Access Infor's most advanced technology to stay agile, adaptable, and ahead of the competition.

You can choose from Infor's catalog of Infor Value+ process automations using RPA, plus get usage of Infor GenAI and Infor Process Mining.



Simplify process innovation

Easily buy, implement, and use technology to improve processes continuously.

Infor Velocity Suite is a single technology package supported by Infor implementation experts who can make it happen for you.



Realize value

Achieve your organization's objectives with solutions proven to deliver results.

Whether you need to increase revenue, improve margins, or deliver better patient satisfaction, Infor Velocity Suite gets you there.

Explore the impact of generative AI in process innovation

Get started by seeing the possibilities of infusing generative AI (GenAI) directly into where you work.



Reimagine efficiency at scale

Eliminate tedious tasks, giving your teams a seamless user experience through smart widgets and natural conversation.



Turn your data into unlimited potential

Grounded in all your industry data, powered by market-leading large language models (LLMs), turn scattered data into new innovations, processes, and insights.



Elevate the spaces you're familiar with

With generative AI built directly in Infor CloudSuite™, have the peace of mind of enterprise security and data privacy tailored to every user.

Drive business value with the top AI use cases for process innovation in distribution

From day-to-day tasks to critical business decisions, see where Infor Velocity Suite uses generative AI to diagnose inefficiencies, automate processes, and optimize your flow of work. Tap into a robust library of generative AI use cases built with deep distribution expertise.

Diagnose processes with Infor Process Mining, summarized by Infor GenAI

Speed up operations by identifying delays, redundancies, and opportunities in processes for streamlining with GenAI-powered process mining summaries across:

Procure to pay

Manage the end-to-end purchasing process. From requisitioning and purchasing goods or services to processing invoices and completing vendor payments.

Financial plan to report

Manage the financial performance cycle. From planning and budgeting to tracking results and reporting financial outcomes.

Order to cash

Manage the customer sales and fulfillment process. From receiving and processing orders to delivering goods or services and collecting customer payments.

Automate processes with Infor Value+ solutions, analyzed by Infor GenAI

Invoice Processing

Automate the retrieval and registration of accounts payable invoices, simplifying alignment of invoices to purchase orders.

Customer Ordering and Profitability Insights

Understand order patterns and segmentation based on their profitability.

Service Ticket Creation

Automate the creation and summarization of internal Jira or ServiceNow IT tickets.

Vendor Performance Insights

See relative grading based on promptness, quantity of delivery, and quality of products delivered.

Optimize hyper-productivity with Infor GenAI embedded in where you work

Project executive summary

Understand how projects are performing, such as budget overruns, delayed activities, critical paths, and more.

Tailored service guidelines

Create customized troubleshooting guidelines based on reported resolutions from historical service reports.

Assisted product attributes generation

Maintain a comprehensive product catalog by streamlining the product attribute creation process.

Product advisor

Generate a detailed support guide tailored to a specific item with a list of potential faults and associated resolutions.

About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

[infor.com](https://www.infor.com)

Discover what AI in
process innovation
can do for distribution

[LEARN MORE](#)