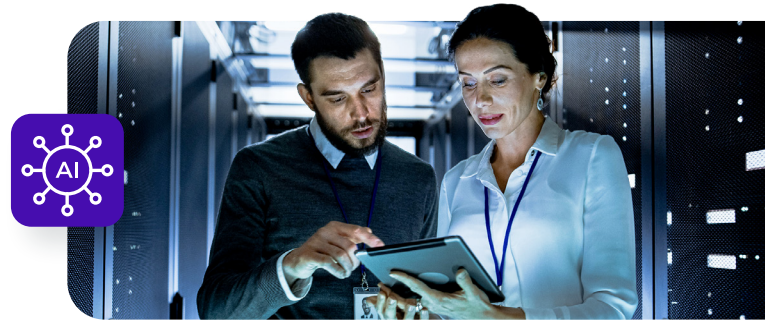


Reimagine work with Infor Industry AI

Precise, value-guided AI experiences – designed for real results



Artificial intelligence is transforming every industry, yet many initiatives fail to deliver measurable business impact because they lack industry precision and operational context. Infor™ Industry AI is a portfolio of trusted, industry-specific artificial intelligence (AI) solutions powered by Infor Industry Cloud Platform.

Why leaders choose Infor Industry AI

Infor Industry AI combines deep industry expertise with a pragmatic approach to deliver a proven path to AI adoption. This delivers precise, value-guided AI experiences embedded in operational processes to accelerate measurable outcomes while reducing risk, cost, and complexity.



Personalize with precision

Unleash the potential of your data with AI-driven insights to curate experiences, predict demand, and optimize pricing.



Accelerate the flow of work

Drive hyper-productivity with AI-driven workflows for every user, maximizing productivity and impact exactly where they work.



Elevate what's possible

Future-proof your business with Infor industry experts and AI agents guiding you to reimagine work using AI to enhance your competitive edge.



Drive innovation with AI you can trust

Deploy enterprise-grade AI solutions securely within your Infor CloudSuite ecosystem, built in a responsible, trusted, and principled manner.

Explore the Infor Industry AI portfolio





Harness an integrated portfolio of predictive, prescriptive, generative AI alongside Industry AI Agents in the flow of work, all designed to drive value directly within your processes.

Infor Industry AI Agents	Infor GenAI Assistant	Infor GenAI Embedded Experiences	Infor Augmented Intelligence Service	Infor Value+ solutions
Micro-vertical, role-based AI agents infused in your industry processes	Conversational assistance to manage, track, and analyze business performance	Smart widgets for assisted text generation, analysis, translation, and summarization	Predictive and prescriptive AI insights with expert guidance, as a managed service	Prebuilt catalog of enterprise automations, insights, and advanced workspaces

Get started with Infor Velocity Suite, the simplest path to achieve value with AI. It's an all-inclusive package of AI solutions, tools, and expertise you need to operate at your best.



Why industry context matters

Generic, horizontal AI requires organizations to determine how to apply models and discover use cases for their business. Infor Industry AI applies AI for you, within predefined, best practice industry processes that already understand your data, processes, and performance drivers.

<p>Improve customer experience for food and beverage</p> <p>83%</p> <p>Increase in sales productivity</p> 	<p>Drive operational efficiency for distribution</p> <p>900K</p> <p>Yearly manual visual inspections, now automated</p> 	<p>Reduce costs for industrial manufacturing</p> <p>5%</p> <p>Reduction in inventory costs</p> 	<p>Optimize resources for healthcare</p> <p>100%</p> <p>OIG vendor compliance</p> 
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Discover what's possible with industry precision

Infor Industry AI is purpose-built to address the unique challenges and opportunities of eight key industries and their micro-verticals. Organizations achieve faster adoption, lower customization requirements, and more predictable results.

 <p>Aerospace and defence Increase fleet uptime with predictive maintenance and inventory optimization</p>	 <p>Automotive Improve on-time delivery with job optimization and vendor insights</p>	 <p>Manufacturing Boost throughput through vendor grading and process optimization</p>	 <p>Food and beverage Protect margins with demand forecasting and yield optimization</p>
 <p>Fashion Accelerate product-to-market with compliance checks and material forecasting</p>	 <p>Distribution Boost fulfillment accuracy with dynamic product and pricing recommendations</p>	 <p>Healthcare Enhance patient care through capacity planning and resource allocation</p>	 <p>Public sector Improve service delivery with demand forecasting and resource optimization</p>



Scale your operational advantage with **Infor Industry AI Agents**

Infor’s Industry AI Agents are the only role-based AI agents trained on micro-verticals across manufacturing, distribution, and services. Built into Infor GenAI Assistant, they perform specialized, domain-specific tasks to streamline processes, reduce operational risk, and free your team to focus on what matters.

Optimize every process with prebuilt Infor Industry AI Agents in collaboration with you:



Project Agents

Track budgets, timelines, risks, and quality to keep projects on schedule and aligned with goals



Product Engineering Agents

Manage product design, engineering changes, and compliance to ensure effective, high-quality outputs



Operations Agents

Manage purchasing, inventory, contracts, and maintenance to streamline daily business tasks



Supply Chain Agents

Oversee sourcing, suppliers, shipments, and distribution to keep goods moving efficiently



Analytics Agents

Create reports, dashboards, and insights to support informed, data-driven decision-making



Finance Agents

Process invoices, payables, receivables, and cash data to maintain accurate financial control



Workforce Agents

Coordinate schedules, attendance, recruitment, and HR tasks to optimize staffing and support



Customer Service Agents

Handle orders, returns, complaints, and inquiries to ensure fast, accurate customer support

Extend with Infor Agent Factory:



Build, test, and deploy your own custom agents and MCP tools with guardrails and oversight controls to scale agents responsibly



Unleash hyper-productivity with Infor GenAI

Embedded in Infor CloudSuite™, Infor GenAI is built to enrich your enterprise workflows so you can focus on hyper-productive work. Use Infor GenAI to write, summarize, analyze, and interact with your data through one-click efficiencies in smart widgets.

7+ years saved

Improved speed and accuracy of item master data quality project with 800,000+ items. Infor GenAI logically grouped items and generated multi-language descriptions to enhance global quotation processes and service activities.



Reimagine efficiency at scale:

Infor GenAI Embedded Experiences

A collection of smart widgets that provide one-click efficiencies to increase productivity

Infor GenAI Assistant, enabled with Infor Industry AI Agents

A conversational assistant to coordinate and automate multi-step processes

Write

Turn hours of writing, rewriting, and localizing into minutes with one-click efficiencies.

Summarize

Make informed decisions with trusted insights. Allow AI to handle the heavy lifting.

Analyze

Determine the best course of action with instant insights on your complex manufacturing processes.

Interact

Get answers instantly about your product documentation, processes, and policies.

Orchestrate

Streamline workflows with **Industry AI Agents** that monitor real-time data, flag issues, and take corrective actions.

Generate and translate:

- Product descriptions
- Troubleshooting guidelines
- Business process emails

Understand:

- Project executive summaries
- Production performance
- Budget performance

Act on:

- Contract comparisons
- Activity performance
- Process insights

Ask about:

- Infor documentation with **Public Knowledge Hub**
- Your custom documents with **Private Knowledge Hub**

Optimize:

- Project deadlines and budgets
- Supplier performance and delivery times
- Payment cycles and staffing

Discover AI-driven insights built for the business with Infor Augmented Intelligence Service

Get curated insights delivered to you without requiring data science talent. This managed service eliminates the need to build AI models in-house, delivering predictive and prescriptive insights in just 90 days with expert guidance.

83%

Increase in sales productivity with AI-driven profitability grading



40%

Reduction in service job costs with AI-driven parts recommendations



€500K

Annual savings for every 1% increase in yield



Elevate decision making with AI for business users:

Improve customer experience

Generate customer insights on what to sell and how to drive loyalty to boost retention and revenue growth.

- Product recommendations
- Customer churn
- Duplicate orders

Drive operational efficiency

Reduce manual processes and boost manufacturing quality with quality control insights and diagnostic support.

- Inventory rebalancing
- Spare parts management
- Smart work orders

Reduce asset costs

Maximize the life of assets with insights on asset health, maintenance, and parts needs.

- Predictive maintenance
- Scrap reduction
- Packaging optimization

Predict future demand

Improve forecast accuracy with historical data and current market conditions.

- Financial forecasting
- Demand forecasting
- Sales forecasting

Optimize pricing

Shape pricing strategies using market drivers and pricing history to inform pricing margins.

- Margin analysis
- Strategic pricing analysis
- Contract recommendations

Manage labor efficiency

Attract, engage, and retain talent to accelerate hiring, avoid attrition costs, and manage employees.

- Labor forecasting
- Employee churn
- Timesheet anomalies

Accelerate automation with Infor Value+ solutions

Infor Value+ is a catalog of prebuilt add-ons designed to complement your Infor ERP by automating processes, providing insights, or consolidating information and tasks.

<p>75%</p> <p>Faster returns processing</p> 	<p>60%</p> <p>Reduction in AP invoice processing workload</p> 	<p>96%</p> <p>Faster document retrieval</p> 
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See results in less than 30 days:

Value+ Enterprise Automations	Value+ Insights	Value+ Advanced Workspaces
<p>Eliminate manual tasks and improve efficiency with solutions that automate processes.</p>	<p>Identify new opportunities for revenue and margin growth with AI-generated insights.</p>	<p>Combine all the critical functions of a user’s day-to-day role with an AI-powered, centralized place to work.</p>
<p>Distribution and Food & Beverage Success in distribution and process manufacturing requires speed and agility.</p> <ul style="list-style-type: none"> • Invoice Processing • Vendor Performance Insights • Cross-Sell Recommender • Customer Ordering & Profitability Insights • Proof of Delivery Digitization • Bank Statement Scanning 	<p>Industrial Manufacturing Quickly respond to market changes and inventory disruptions.</p> <ul style="list-style-type: none"> • Purchase Order Updates • Sales Contract Fulfillment • Return Sales Order Automation • Vendor Compliance Checks • Invoice Processing • Financial Period Closure Reconciliation 	<p>Healthcare Keep costs in check to efficiently manage your healthcare organization.</p> <ul style="list-style-type: none"> • GHX Invoice Upload • Requisition Anomalies • Buyer Advanced Workspace • Cash Manager Advanced Workspace • Vendor Performance Insights • AR Check Processing

Drive innovation with AI you can trust

At Infor, we believe transparency is essential to building trust in AI. Infor Industry AI solutions are built on Infor Industry Cloud Platform with infrastructure services from Amazon Web Services to deliver AI with rigorous security, privacy, and ethical safeguards.

By embedding AI directly within Infor CloudSuites that already share industry-specific data models, workflows, and definitions, organizations avoid the heavy integration overhead required by horizontal AI applications. According to Nucleus Research, organizations deploying Infor's AI solutions experience up to 37% lower integration costs, along with reduced long-term maintenance and retraining requirements.

We ensure trusted scalability, performance, security, and compliance so you gain the benefits of AI while maintaining control over your data and decisions.

Infor ensures you can:



Protect your data with privacy and security by design using encryption in transit and at rest, in-region processing, and a strict no-training-without-consent policy



Rely on rigorous governance with only AI models and third-party technologies that meet strict legal, security, and compliance standards



Use prebuilt, customer-isolated models configured with your data so your proprietary information stays segregated and is not used to train foundation models



Stay in control with human oversight so AI supports—rather than replaces—decision-making, backed by clear audit trails and bias-mitigation practices

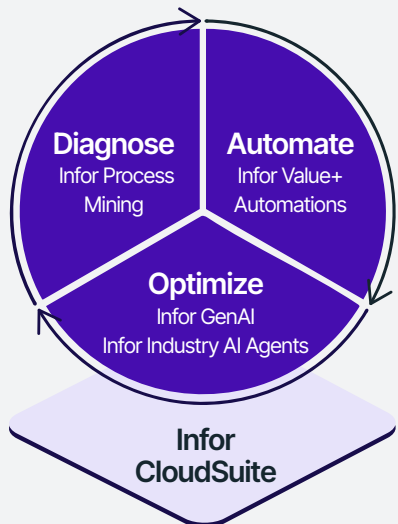




Start realizing AI value today

Embracing AI does not require years of disruption, new infrastructure, or large internal data science teams.

Infor Velocity Suite provides the simplest path to realizing value with AI.



Embracing AI does not require years of disruption, new infrastructure, or large internal data science teams.



First, **Infor Process Mining** identifies inefficiencies in your existing processes.



You then select the **Infor Value+** automation solutions that Infor experts will implement for you.



Finally, **Infor GenAI and Industry AI Agents** optimize your processes for maximum productivity.

About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

[infor.com](https://www.infor.com)

**Explore the possibilities
of Infor Industry AI**

[LEARN MORE](#)