

Reimagine work with Infor Industry Al

Enterprise artificial intelligence solutions built for innovation



Infor™ Industry AI is a portfolio of trusted, industry-specific artificial intelligence (AI) solutions powered by Infor Industry Cloud Platform and Amazon Web Services® (AWS®). Harness predictive, prescriptive, generative AI alongside Industry AI Agents in the flow of work to create connected, hyper-productive experiences that simplify work, drive measurable results, and redefine industry standards.

Why leaders choose Infor Industry AI

Infor Industry AI combines deep industry expertise with a pragmatic approach to deliver a clear, proven path to AI adoption. Our portfolio helps you unlock high-value automation and insights, accelerate decisions, reduce costs, and capture new growth—with expert guidance at every step of your business.



Personalize with precision

Unleash the potential of your data with AI-driven insights to curate experiences, predict demand, and optimize pricing.



Accelerate the flow of work

Drive hyper-productivity with AI-driven workflows for every user, maximizing productivity and impact exactly where they work.



Elevate what's possible

Future-proof your business with Infor industry experts and AI agents guiding you to reimagine work using AI to enhance your competitive edge.

Explore the Infor Industry AI portfolio

Discover the possibilities of infusing predictive, prescriptive, and generative AI alongside Industry AI Agents directly where you work.

Infor Augmented Intelligence Service

Predictive and prescriptive Al-driven insights with expert guidance, delivered as a managed service

Infor Value+ solutions

Prebuilt catalog of enterprise automations, insights, and advanced workspaces

Infor GenAl Embedded Experiences

Smart widgets for assisted text generation, analysis, translation, and summarization

Infor GenAl Assistant

Conversational assistance to manage, track, and analyze business performance

Infor Industry Al Agents

Micro-vertical, role-based AI agents infused in your industry processes

Infor Velocity Suite: Eliminate barriers to process innovation with Infor's catalog of Value+ process automations using robotic process automation (RPA), plus GenAl and Process Mining—along with implementation services.



Industry leaders trust Infor to accelerate their AI adoption

Leading organizations achieve tangible, operational advantages with Infor Industry AI solutions.

Improve customer experience for food and beverage

83%

Increase in sales productivity



Drive operational efficiency for distribution

900K

Yearly manual visual inspections, now automated



Reduce costs for industrial manufacturing

5%

Reduction in inventory costs



Discover what's possible with AI tailored to your industry needs

Infor Industry AI is purpose-built to address the unique challenges and opportunities of eight key industries and its micro-verticals, delivering measurable outcomes designed for your industry processes.



Aerospace and defence

Increase fleet uptime with predictive maintenance and inventory optimization



Fashion

Accelerate product-to-market with compliance checks and material forecasting



Automotive

Improve on-time delivery with job optimization and vendor insights



Distribution

Boost fulfillment accuracy with dynamic product and pricing recommendations



Manufacturing

Boost throughput through vendor grading and process optimization



Healthcare

Enhance patient care through capacity planning and resource allocation



Food and beverage

Protect margins with demand forecasting and yield optimization



Public sector

Improve service delivery with demand forecasting and resource optimization





Scale your operational advantage with Infor Industry Al Agents

Infor's Industry AI Agents are the only agents built on micro-vertical processes across manufacturing, distribution, and service industries. Built into Infor GenAI Assistant, they perform specialized, domain-specific tasks to streamline processes, reduce operational risk, and free your team to focus on what matters.

Optimize every process with prebuilt Infor Industry AI Agents in collaboration with you:



Project Agents

Track budgets, timelines, risks, and quality to keep projects on schedule and aligned with goals



Analytics Agents

Create reports, dashboards, and insights to support informed, data-driven decision-making



Product Engineering Agents

Manage product design, engineering changes, and compliance to ensure effective, high-quality outputs



Finance Agents

Process invoices, payables, receivables, and cash data to maintain accurate financial control



Operations Agents

Manage purchasing, inventory, contracts, and maintenance to streamline daily business tasks



Supply Chain Agents

Oversee sourcing, suppliers, shipments, and distribution to keep goods moving efficiently



Workforce Agents

Coordinate schedules, attendance, recruitment, and HR tasks to optimize staffing and support



Customer Service Agents

Handle orders, returns, complaints, and inquiries to ensure fast, accurate customer support

Build your own AI agents with Agent Factory:



Create and customize your agents with ease, set guardrails, and automate tasks to any use case.





Unleash hyper-productivity with Infor GenAI

Embedded in Infor CloudSuite™, Infor GenAl is built to enrich your enterprise workflows so you can focus on hyper-productive work. Use Infor GenAl to write, summarize, analyze, and interact with your data and processes in a smarter, faster way.

7+ years saved

Improved speed and accuracy of item master data quality project with 800,000+ items. Infor GenAI logically grouped items and generated multi-language descriptions to enhance global quotation processes and service activities.





Reimagine efficiency at scale:

Infor GenAl Embedded Experiences

Write

Turn hours of writing, rewriting, and localizing into minutes with one-click efficiencies.

Summarize

Make informed decisions with trusted insights.
Allow AI to handle the heavy lifting.

Analyze

Determine the best course of action with instant insights on your complex manufacturing processes.

Interact

Get answers instantly about your product documentation, processes, and policies.

Infor GenAl Assistant,

enabled with Infor Industry AI Agents

Orchestrate

Streamline workflows with Industry AI Agents that monitor real-time data, flag issues, and take corrective actions.

Generate and translate:

- Product descriptions
- Troubleshooting guidelines
- Business process emails

Understand:

- Project executive summaries
- Production performance
- Budget performance

Act on:

- Contract comparisons
- Activity performance
- Process insights

Ask about:

- Public Knowledge Hub: Infor documentation
- Private Knowledge Hub: Uploaded documentation

Improve:

- Project deadlines and budgets
- Supplier performance and delivery times
- Payment cycles and staffing



Discover Al-driven insights built for the business with

Infor Augmented Intelligence Service

Get curated insights delivered to you without requiring data science talent. This managed service eliminates the need to build AI models in-house, delivering predictive and prescriptive insights in just 90 days with expert guidance.

83%

Increase in sales productivity with Al-driven profitability grading



40%

Reduction in service job costs with Al-driven parts recommendations



€500K

Annual savings for every 1% increase in yield



Elevate decision making with AI for business users: Improve customer **Drive operational** Reduce **Predict future Optimize** Manage labor experience efficiency asset costs demand pricing efficiency Reduce manual Maximize the life of Generate customer Improve forecast Shape pricing Attract, engage, insights on what processes assets with insights accuracy with strategies using and retain talent to to sell and how and boost on asset health, historical data and market drivers accelerate hiring, current market to drive loyalty to manufacturing maintenance, and pricing history avoid attrition conditions. boost retention and quality with quality and parts needs. to inform pricing costs, and manage revenue growth. control insights and margins. employees. diagnostic support. Product Inventory • Predictive Financial · Margin analysis Labor forecasting recommendations rebalancing maintenance forecasting Strategic pricing Employee churn Customer churn Demand · Spare parts Scrap reduction analysis Timesheet management forecasting • Duplicate orders anomalies Packaging Contract · Smart work orders optimization · Sales forecasting recommendations





Accelerate automation with Infor Value+ solutions

Infor Value+ is a catalog of prebuilt add-ons designed to complement your Infor ERP by automating processes, providing insights, or consolidating information and tasks.

75%

Faster returns processing



60%

Reduction in AP invoice processing workload

biopartner

96%

Faster document retrieval



See results in less than 30 days:

Value+ Enterprise Automations

Eliminate manual tasks and improve efficiency with solutions that automate processes:

- · Invoice Processing
- Proof of Delivery Digitization
- · Contract Expiration Management
- Vendor Compliance Checks

Value+ Insights

Identify new opportunities for revenue and margin growth with Al-generated insights:

- Customer Ordering Insights
- Customer Profitability Insights
- Vendor Performance Insights

Value+ Advanced Workspaces

Combine all the critical functions of a user's day-to-day role with an Al-powered, centralized place to work:

- Buyer Advanced Workspace
- Customer Service Rep Advanced Workspace
- AR Credit Manager Advanced Workspace
- Production Supervisor Advanced Workspace



Drive innovation with AI you can trust

At Infor, we believe transparency is essential to building trust in AI. Infor Industry AI solutions are built on Infor Industry Cloud Platform with infrastructure services from Amazon Web Services to deliver predictive, prescriptive, and generative AI with rigorous security, privacy, and ethical safeguards.

We ensure trusted scalability, performance, security, and compliance so you gain the benefits of AI while maintaining control over your data and decisions.

Infor ensures you can:



Protect your data with privacy and security by design using encryption in transit and at rest, in-region processing, and a strict no-training-without-consent policy



Rely on rigorous governance with only AI models and third-party technologies that meet strict legal, security, and compliance standards



Use prebuilt, customer-isolated models configured with your data so your proprietary information stays segregated and is not used to train foundation models



Stay in control with human oversight so AI supports—rather than replaces—decision-making, backed by clear audit trails and bias-mitigation practices



About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

infor.com

Explore the possibilities of Infor Industry AI

LEARN MORE

