Infor Workforce Management

Smarter labor management for dynamic workplaces

Automate complex labor planning and tracking—and give employees greater control over their shifts and work lives—with versatile workforce management software from Infor™.

Infor Workforce Management (Infor WFM) provides advanced artificial intelligence (AI)-powered tools for labor planning, engagement, and compliance on a single, secure platform. Streamline staffing operations, control labor costs, ensure payroll accuracy, and elevate the employee experience across diverse workforces.

What Infor WFM delivers

Empowered frontline workers
Give hourly employees mobile access to build their schedules, manage shifts, and track time in one place.

Streamlined operations
Use intuitive workforce tools to manage staffing, scheduling, and personnel operations effectively at any scale.

Simplified compliance
Automatically enforce pay rules, labor laws, and collective bargaining agreements—and alert leaders when compliance is at risk.

Greater agility and resilience
Stay nimble with an extensible cloud platform that supports continuous innovation and grows with your organization.

Key capabilities

1 Labor resource planning
Predictive scheduling supported by AI and machine learning (ML) forecasting generates schedules that require fewer manual adjustments.

2 Workforce scheduling
Create flexible schedules that balance union rules, business policies, and employee preferences to boost efficiency and satisfaction.

3 Time and attendance
Capture accurate time data via multiple channels, automate pay calculations, and reduce payroll errors with seamless payroll and HR integration.

4 Data and performance insights
Use interactive dashboards, real-time reporting, configurable alerts, and continuous data streaming to gain actionable insights and improve performance.
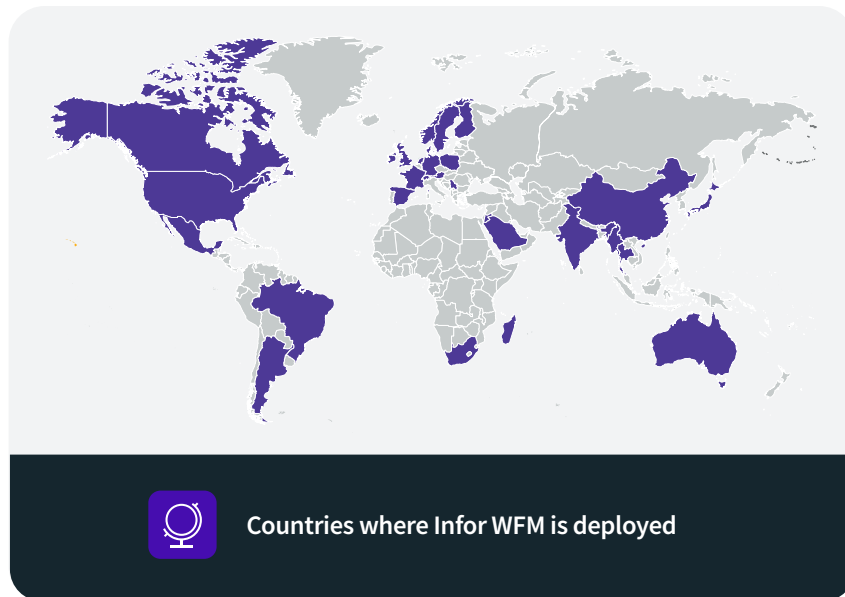
5 Intuitive self-service
Provide access to mobile self-service and an AI assistant to easily manage schedules, time off, shift trades, and approvals.

6 Comprehensive technology platform
Unify your ecosystem with Infor's Industry Cloud Platform, our cloud-native platform that provides a scalable data lake, secure single sign-on, and governance tools for data integrity.

Agility at scale

Countries where Infor WFM is deployed

Why choose Infor Workforce Management?

- **Industry-specific expertise:**
  Tailored labor management strategies for over 20 industries

- **AI-powered automation:**
  Smarter forecasting and scheduling that help teams adapt in real time

- **End-to-end integration:**
  Seamless connection across workforce, payroll, and HR systems

- **Regulatory and union compliance:**
  Robust enforcement of complex labor laws and collective bargaining agreements

- **Scalable cloud architecture:**
  An extensible cloud platform that future-proofs workforce management

About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

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Ready to transform your frontline workforce and drive operational excellence?

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