

# Sustainably feeding the future

Digital transformation at Nutreco



## Overview

#### Nutreco brings healthier and more sustainable produce to the people with Infor

With 60 divisions, 130 factories, and over 3,000 ERP users, Nutreco is a leading global animal nutrition company leveraging scientific and technological expertise to help their customers produce more feed in a sustainable way to feed the growing population. As dietary needs and behaviors evolve, Nutreco is committed to its purpose of Feeding the Future in a sustainable way.



### Challenge

Nutreco had to streamline operations and comply with sustainability standards, amidst layers of complexity



#### Infor solution

Infor Food and Beverage ERP brought the visibility, automation, and insights needed to improve global operations



#### Outcome

Nutreco streamlined food production, reduced waste, and implemented sustainable practices across their value chain

# Challenge

# Tackling the multi-faceted challenges of food production

The Nutreco team is hyper-aware of the importance of their work, at every level. Speaking of the day-to-day work his team does, Chief Information Officer Erik Beckers says, "We're never just solving an incident ticket. We're helping a farmer nourish their community." However, unpredictability and a heavy administrative load can burden both the team and their customers.

By the nature of their business, Nutreco faces several challenges that make streamlining operations challenging. External factors such as economic volatility, shifts in the diet of whole populations, and ever-changing international sustainability compliance requirements create uncertainty across the value chain. As Beckers puts it, "Nutreco's bill of materials is never fixed." Still, they are consistently responsible for producing what their customers are asking for in the right quantities, with the right recipes, at the right moment.

# Infor solution

### Reducing waste and improving yields with industry-specific automation and AI

Nutreco may not be able to eliminate uncertainty, but with the right tools, they can navigate it efficiently for the 40+ countries they serve.



The Nutreco team saw an opportunity to use cloud-based technology, robotic process automation (RPA), and artificial intelligence capabilities to optimize feed cycles, develop more adaptable business processes, and support the sustainable production of healthy protein in the long term.



Infor's food and beverage ERP solution, powered by AWS cloud services, offered industry specificity, increased efficiency, and reliable infrastructure to support Nutreco's goals. Given the global nature of Nutreco's business, the team opted for a multitenant deployment, in which multiple instances of the application operate in a shared environment. This offering is ideal for an organization like Nutreco, which requires quick and easy insight into a broad range of customers and factory operations in order to maintain efficient service.



Nutreco worked with Infor to introduce more efficiency and certainty into their own operations, enabling them to do the same for their customers. This has made for better demand forecasting, optimized production processes, and cut down on wasted work and resources.



"The launch of multitenant ERP has been a true collaboration rooted in our goals."

**Erik Beckers** Chief Information Officer, Nutreco

# Outcome

#### Nutreco revolutionizes food production with new digital capabilities

Deploying Infor's ERP solution marked a step toward more efficient, sustainable operations at Nutreco.



On the production side, more effective demand forecasting based on animal life cycles allowed for minimal waste and precise feeding of livestock, fish, and shrimp.



The ERP, with its enhanced RPA and AI/ML capabilities, also reduced wasted time and resources internally.



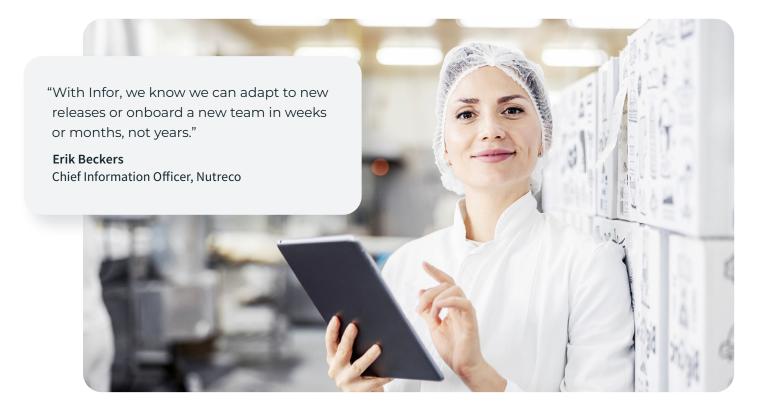
Nutreco's team has found it easier and quicker to adapt to Infor's frequent releases of targeted features rather than the total system updates they were accustomed to with other ERP solutions.



Customer story Sustainably feeding the future

Through industry-specific, cloud-based ERP, Nutreco has been able to reduce unnecessary complexity and work more efficiently toward their mission of sustainably feeding the future. The team sees further digitalization on the horizon, including leveraging AI and RPA even further to help farmers generate more protein with fewer raw materials and eliminate the need for antibiotics in feed cycles.

With Infor's custom dashboards, the team has also been able to track financials and inventory, and easily identify and absorb changes in global compliance policy.



# **About Infor**

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

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Boost food production efficiency with cloud-based ERP

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