REPORT

Infor CloudSuite Fashion customer impact report



The fashion, apparel, and footwear industry is navigating unprecedented disruption—shifting consumer expectations, volatile supply chains, and relentless speed-to-market demands. Operational agility is not just a competitive advantage, it's a requirement. Success hinges on the ability to transform rapidly, anticipate change, and lead with resilience. And choosing the right technology partner is key.

This report will help you understand the benefits of working with Infor™, and the impact it can have on your business. Infor collaborated with UserEvidence to gain insights from 149 users across 98 customers globally about their experiences.

Turn challenges into opportunities. Why respondents chose Infor

67%
Needed a solution that will support growth

60%
Needed better visibility and data across the business (supply chain, product development, operations, etc.)

51%
Had inefficient business processes and needed to improve productivity

27%
Needed better supply chain resilience and agility

26%
Needed improved delivery performance

24%
Part of a strategic initiative to modernize and take advantage of technologies like GenAI

Selecting the right enterprise resource planning (ERP) solution is more than a tech upgrade. It's a strategic move to transform how your business designs, sources, and delivers. Understanding the drivers for change is an important first step to ensure implementation success. Above are reasons why our customers have opted to transition to Infor. In the survey, respondents were able to pick one or multiple challenges that led them to deploy Infor.

Survey conducted and verified by UserEvidence

The impact is real

All respondents quickly saw measurable impact. At Infor, we offer a value-led approach, where we work with you to understand and address your unique challenges, focusing on business outcomes, rapid implementation, and continuous innovation—at deployment and throughout the entire lifecycle.

100%
Saw measurable business improvements within months of deploying Infor

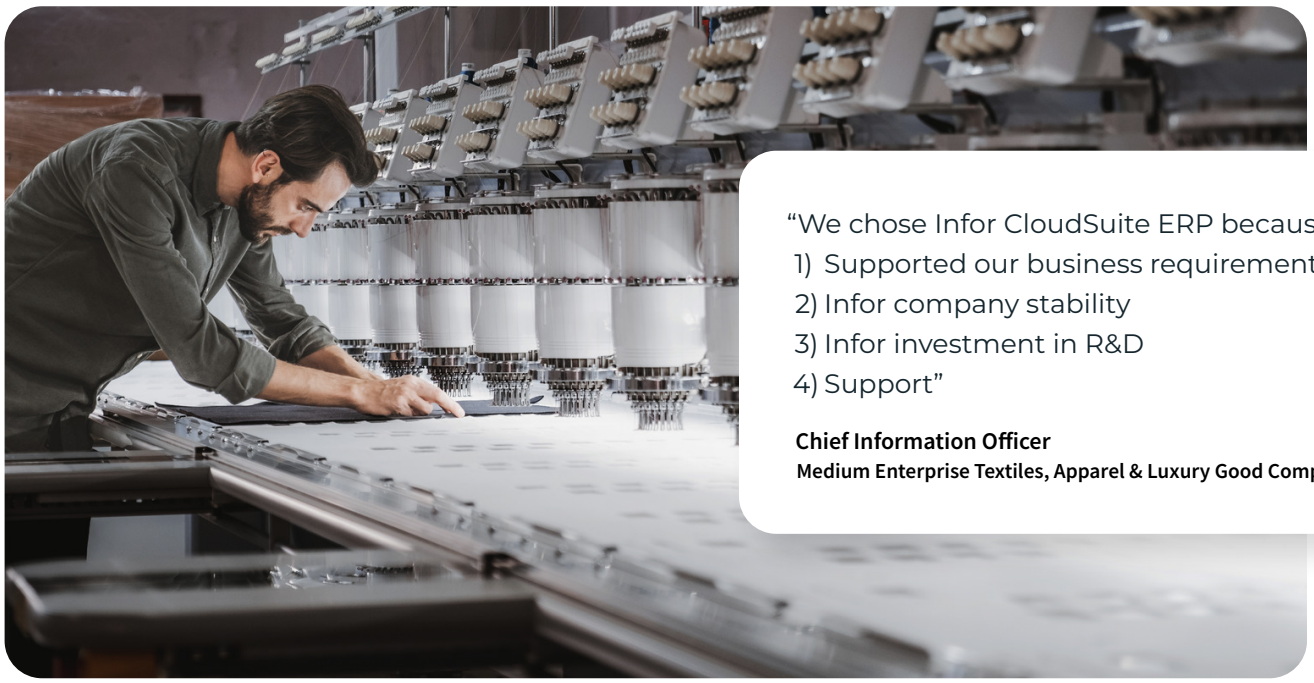
Improved productivity, data visibility, and decision-making

A vast majority of respondents offloaded non-value-added tasks to automation. By digitizing business processes and using the power of artificial intelligence (AI), machine learning (ML), and generative AI (GenAI), Infor helps organizations improve productivity. 82% saw better data quality and visibility. Our rich analytics and reporting capabilities, alongside our data fabric, ensure people have the right information at the right time to make the best decisions. And information technology (IT) saw significant efficiencies—both in cost savings and in time savings—by consolidating and decommissioning multiple systems and replacing them with one.

71%
Automation of non-value-added tasks exceeded or far exceeded expectations

82%
Improved data quality and visibility

3.49
Average number of systems consolidated/decommissioned after deploying Infor



"We chose Infor CloudSuite ERP because:
1) Supported our business requirements
2) Infor company stability
3) Infor investment in R&D
4) Support"

Chief Information Officer
Medium Enterprise Textiles, Apparel & Luxury Good Company

Dramatic improvements in supply chain delivery, fulfillment, resilience, and agility

In today's fast-moving fashion and footwear industry, improved visibility and agility are essential to navigate constant disruption, whether it's shifting tariffs, supply chain delays, or unexpected weather. Infor CloudSuite™ Fashion ERP combines AI, ML, and predictive analytics to optimize demand forecasting, production planning, and inventory control. With end-to-end process integration—from design to fulfillment—brands gain faster decision-making, stronger resilience, and a shorter time-to-market.

73% Saw improved delivery performance and fulfillment

78% Saw improved supply chain resilience and agility

Gained a system that better supported their growth

Support for growth was cited as the most common challenge causing companies to deploy Infor. Often, current systems can't handle increased transaction volumes or support new business units and geographic locations. Infor Fashion ERP is cloud-based so it scales more easily and is always up to date with the latest technology. It offers a complete solution supporting organizations of all sizes in over 72 countries. And it has built-in capabilities to help you evolve as your business grows. For example, expanding your business to support value-added services like repair and remake, and/or rental, can easily be managed within our ERP. There is no need for third parties, as the capabilities are built in.

74%
Better ability to support new revenue streams and business models

The time to value is fast

Infor Fashion ERP comes with prebuilt, proven, adaptable processes, data models, and user experiences tailored for the apparel, footwear, and fashion industries. This means you can avoid time-consuming customizations required by other generic ERP systems to achieve faster time-to-value and maximized return on investment (ROI). With Infor, you're not just adopting technology; you're embedding industry best practices and capabilities into your operations from day one.

6.6 months Average time customers saw measurable business improvements after deploying Infor

"Good solution as per industry with **zero customizations**, made it easy to configure business processes."

Rupendra Kumar
Chief Information Officer, Spykar Lifestyles

Unlock your potential with Infor

In an ever-changing industry, the ability to adapt and thrive is crucial. Infor Fashion ERP is an important step to empower your organization with the tools to turn challenges into opportunities.

Infor Fashion ERP is part of Infor CloudSuite Fashion. Depending on your need from design through to delivery, the suite offers advanced composable solutions from product lifecycle management to warehouse management, to supply chain planning, orchestration, and transportation management—all in one place and integrated with the ERP.

Together, we can build a future-ready enterprise that not only adapts to change but drives it. Unlock your potential with Infor CloudSuite Fashion.

For more details on how Infor provides a return on investment, read the Total Economic Impact™ of Infor Industry CloudSuite report, a commissioned study conducted by Forrester Consulting.

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About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

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Lead fashion forward with Infor CloudSuite Fashion

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