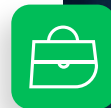# Boosting Government Efficiency: Enhancing Public Services through Advanced Workforce Management with Infor WFM

The most flexible WFM, automating complex labor planning and tracking while empowering employees with an easy-to-use solution.

As public agencies face increasing demands for efficient service delivery, Infor Workforce Management offers a robust, FedRAMP-compliant solution designed to handle the complexities of government operations. The power of Infor's platform not only automates labor planning but also enhances employee engagement, empowering staff and elevating public service while ensuring the highest standards of data security.

Ensure efficient workforce and cost management to meet dynamic labor needs confidently.

Empower frontline teams with flexible scheduling for enhanced engagement.

Leverage most secure platform to accelerate innovation and support business agility.

Infor Workforce Management delivers:

- Proven technology and architecture to support multifaceted integration and data exchanges

- An extensive library of pay rules and work standards that ensure legislative compliance

- Effective strategy options for all labor management functions, specialized by industry

- Mobile access to workforce insights anywhere, anytime

- AI-powered capabilities and machine learning to optimize labor forecasting contextual analytics to drive business insights

Strategic Workforce Forecasting

Utilize AI-powered machine learning to project labor demands accurately, considering variables such as public holidays, emergency response demands,and even the weather forecast. Leverage templates, advance scheduling capabilities, and enable validation to optimize for efficient personnel allocation to meet demand.

Dynamic Workforce Scheduling

Tailor workforce schedules to match fluctuating service demands, ensuring optimal staff alignment during critical periods while incorporating employee preferences and compliance regulations.

Actionable Workforce Insights

Harness the power of connected data for comprehensive workforce analytics; enable informed strategic decisions with interactive dashboards,and customizable reports. Utilize Infor Data Lake to seamlessly integrate data across all your applications for unparalleled insights.

Mobile for Modern Workers

Enable staff to have a say in their schedules and bid for preferred shifts with a few taps on their device. By leveraging easy-to -use tools and enhancing work-life balance organizations can better compete for today's modern workforce.

Advanced Time and Attendance Systems

Automate time-tracking and attendance for accurate payroll processing and regulatory compliance. The software integrates seamlessly with existing HR platforms, ensuring a continuous flow of data that reduces errors and adheres to local compliance laws.

Why Infor WFM

Only Infor WFM is specifically designed for the nuanced requirements of government operations, supporting large-scale implementations across various agencies - from municipal offices to state departments.

- **Streamline Work:** Simplify management of various employee roles and shifts across multiple locations with a centralized scheduling system that adapts to individual location needs.
- **Enhanced Civic Engagement:** Align staffing with citizen needs for critical times, boosting service quality and community trust.
- **Integrated Operations with Infor OS:** Automate essential processes, embed predictive analytics for contextual insights, and drive rapid innovation with a low-code development environment tailored to government needs.

Deployed across 250 organizations, Infor Workforce Management Solution is reshaping how work gets done

11-14%   reduction in lost productivity costs

8-12%   decrease in employee turnover

10-20%   average reduction of cost in payroll and legal non-compliance

*statistics are sourced from an independent third-party evaluation assessment of actual customer outcomes

About Infor

Infor is a global leader in business cloud software products for companies in industry specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

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Discover how Infor can transform your operations by optimizing labor costs and enhancing employee experiences

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