

The future of water is digital

Smart solutions, sustainable futures



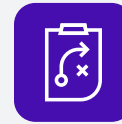
The water industry faces a perfect storm. Aging infrastructure, workforce shortages, and funding constraints collide with increasing demands for sustainability and resilience. Utilities need to make every dollar count, optimize their resources, and ensure transparency to maintain public trust. Infor CloudSuite™ Public Sector provides a complete set of tools designed specifically for water utilities to navigate these challenges and build a smarter, more sustainable future.



Redesign work to deliver better service at lower cost



Organize scattered information into meaningful action



Protect infrastructure investments with proactive planning

Transform water utility operations with Infor CloudSuite Public Sector

Infor customers cut costs, improve efficiency, and deliver better service with the most complete modern solution designed for water utilities.

Operational efficiency

▲ 60%

up to 60% reduction in time on daily billing processes

▲ 250%+

increase in on-time supplier payments

Service quality

▲ 45–66%

jump in online transaction volume

▲ 22%

up to 22% increase in asset/equipment life expectancy

Cost reduction

▼ 10–25%

reduction in information technology (IT) infrastructure, network, staffing, storage, and deployment

▼ 20–30%

reduction in administrative and maintenance costs for fixed asset management

Infor CloudSuite Public Sector helps water utilities:

- 1** **Extend the life of critical infrastructure and assets** with proactive maintenance, better asset visibility, and smarter resource planning
- 2** **Do more with fewer resources** by automating processes and using artificial intelligence (AI) and machine learning (ML) to make work easier and fill operational gaps caused by a shrinking workforce
- 3** **Deliver better services at a lower cost** with scalable cloud technology, advanced budgeting tools, and predictive analytics that inform smarter decisions
- 4** **Improve satisfaction for both your workforce and constituents** with mobile-ready tools that simplify tasks, speed onboarding, reduce manual effort, and enable secure, anytime access to information from anywhere
- 5** **Build sustainability and resilience** with better emergency preparedness, smarter operations, and strategies to protect and conserve community resources

Innovate faster and at a lower cost with Infor

Backed by nearly 50 years of experience, Infor CloudSuite Public Sector helps you digitize safe, reliable water delivery to your community faster and at a lower cost than comparative solutions.¹



Reduce costs and build trust

Discover efficiency with industry-specific processes integrated into a unified solution



Maximize human potential with AI-driven insights

Intelligent tools simplify workflows and provide key insights so your teams can focus on what matters



Better, smarter service

Provide your community and workforce with modern, easy-to-use tools they expect

¹Panorama Consulting Group, 2025 Clash of the Titans.

About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

infor.com

**Transform your operations
to build a stronger,
more resilient future**

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