

Infor Velocity Suite for public sector

Your path to becoming an
agentic enterprise



The agentic enterprise

The market shift to agentic artificial intelligence (AI) is already underway, and organizations that move now will outpace those that wait. An agentic enterprise is one where AI agents and humans work as one. **Industry-specific agents execute tasks, orchestrate workflows, and make decisions across the business, under human oversight.** Built to execute, not just advise.

Infor™ Velocity Suite is the catalyst that accelerates your journey to becoming an agentic enterprise. It brings together out-of-the-box industry AI agents, guided adoption, continuous co-innovation, and a predictable cost model in a single package—built on the same industry data model that powers your Infor CloudSuite™ Public Sector.

The four elements of your agentic enterprise

1 Precise industry agents Pre-trained on your industry's data, workflows, and compliance rules. Deliver value from day one without months of setup.	2 Adaptive experiences Role-based workspaces and generative AI (GenAI) assistants that keep teams focused on high-priority work while agents handle the routine tasks.	3 Autonomous orchestration End-to-end workflows across systems with fewer manual handoffs. Processes run consistently and efficiently.	4 Governed velocity Every human and AI action is auditable, traceable, and compliant by default.
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Infor Velocity Suite: The catalyst

No other vendor combines industry AI agents, process mining, automation, prebuilt use cases, and implementation support in a single package at a flat fee. Infor Velocity Suite helps you move faster toward becoming an agentic enterprise, starting wherever you are today.

Out-of-the-box industry agents Pre-trained on your industry's data model. No configuration required. Value from day one.	Guided path to proven AI value A prescriptive roadmap from wherever you are today: on-premises, mid-migration, or underutilizing the cloud.	Continuous co-innovation Forward-deployed engineers work alongside your team. When a use case is not in the catalog, we help build it with you.	Predictable total cost of ownership (TCO) Flat fee, unlimited use cases. One package: AI agents, process mining, automation, and implementation support.
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Public sector: AI where it counts

Infor Industry AI Agents are built on the same data model that runs your agency. A finance agent in public sector understands fund accounting, grant compliance, and inter-entity trade, because that expertise is built into the product. Here is what that means across your biggest challenges:

CHALLENGE	IN THE AGENTIC ENTERPRISE
Funding volatility and grant compliance	AI agents automate grant tracking, fund accounting, and compliance reporting so finance teams can spend more time on decisions, not reconciliation.
Workforce depletion and hiring speed	AI-driven scheduling, self-service human resources (HR), and automated onboarding workflows speed up the hiring process and free up the managers from administrative burden, so they can focus on retaining talent.
System sprawl and technical debt	Process mining surfaces bottlenecks across fragmented systems in real time. With robotic process automation (RPA) and GenAI automations, teams can eliminate manual handoffs without the need for a data science team or heavy IT assistance.
Service delivery and resident experience	Agentic workflows automate the steps that slow down service delivery, from approvals to permit issuance, so staff can focus on serving residents, not coordination.
Cross-department coordination and process innovation	Role-based AI agents surface the right information for each persona—from CFO dashboards to field mobility—so every department operates from one source of truth.
Data integrity, regulatory compliance and audit-readiness	One source of truth with automated access controls and monitoring. Every human and AI action is logged, traceable, and auditable. Compliance overhead drops as confidence with oversight bodies goes up.

How we work together

Going through a technology transformation can be difficult. Many vendors would step away as problems arise. But Infor stays with you—before, during, and long after your new system goes live.



Doing the work together

Infor's forward-deployed engineers work alongside your team throughout implementation and beyond, not handing off a system and walking away.



Solutions made for you

When the use case you need is not in the catalog, our engineers build it with you. Your business shapes the outcome, not a generic template.



The art of the possible

We stay engaged after go-live. Every innovation feeds the next. Co-innovation is a continuous cycle of discovery, development, measurement, and expansion.

Proven customer results

Elsinore Valley Municipal Water District (EVMWD)

A California district that provides water and wastewater services to more than 160,000 residents, EVMWD identifies process issues 99% faster and cuts accounts payable (AP) board reporting from hours to minutes with Infor Velocity Suite. Previously, EVMWD staff would spend weeks manually assembling multiple report types and researching process anomalies to prepare quarterly board reports. Now, EVMWD can produce AP performance reports up to 98% faster and reduce enterprise resource planning (ERP) troubleshooting and process exploration by up to 90%.

99%

faster AP process
anomaly [detection](#)¹

37%

lower integration costs
and [complexity](#)¹

30%

faster deployment
of [AI capabilities](#)¹

54%

faster time
to [value](#)¹

Becoming an agentic enterprise is the next step in helping agencies work faster, strengthen accountability, and spend more time serving communities. With Infor Velocity Suite, turn AI potential into measurable impact with industry-specific agents, governed automation, and continuous co-innovation, delivering value from day one.

¹ Marsh, C. (December, 2025). *How Infor prepares its customers for AI success*. Nucleus Research.
<https://www.infor.com/resources/infor-prepares-customers-ai-success>

About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

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**See how AI agents can
help your teams deliver
better public services**

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