EXECUTIVE BRIEF

Industry AI that knows manufacturing and acts on it

Infor brings Claude into the operations that run the business



From Insight to Action, with Infor and Claude

Infor is bringing Claude directly into manufacturing operations, so users can ask questions, uncover insights and take governed, user-approved action, all in a single Claude conversation.

Reasoning meets industry depth

Claude brings		Infor brings		Together
• Frontier reasoning • Works through ambiguity and lays out trade-offs • Adapts in real time	+	• Manufacturing process depth • Trusted CloudSuite data and business logic • Role-based governance and entitlements	=	• Recommendations grounded in the customer's own data • Actions within the customer's own rules • Delivered through Infor Velocity Suite

What is Infor Industry AI for Claude?

A connector, certified by Infor and Anthropic, that brings Infor's manufacturing data, context and actions directly into Claude.

- **See what is happening, then act.** Users bring operational data into Claude, then act in Infor without leaving the conversation.
- **Simple to use.** Sign in once with SSO, ask in plain language and approve Claude's recommended next step before it acts in Infor on orders, POs, materials and shipments.
- **Customer choice preserved.** Claude is Infor's preferred AI assistant and model, available in Infor Velocity Suite.
- **Straightforward to start.** Available to select manufacturing Infor Velocity Suite customers. It requires an eligible Claude plan. On Claude Team and Enterprise plans, an Owner must enable the connector first.

Built around how manufacturing really works

Users surface challenges, review recommendations, and approve the actions that run in Infor, from start to finish, across production planning, inventory, purchasing and customer commitments.

PRODUCTION PLANNER

At-risk production order resolution

- Using Claude, ask why an order is at risk
- Claude finds the cause from Infor: material, capacity or labor
- Inbound POs are checked. Once a user approves, stock is reallocated and a new PO is created

OUTCOME:

Likely root cause found and a fix to approved in one conversation

CUSTOMER SERVICE REP

Order promising

- Using Claude, check available-to-promise on the call
- Claude uses Infor data to check how reallocation could affect other customers
- Warehouses are checked. If needed, a production order is built once the user approves

OUTCOME:

A delivery date based on current Infor data

BUYER

Supplier disruption recovery

- Using Claude, ask which orders a late shipment will affect
- Claude finds alternative suppliers from Infor data
- Once the user approves, replacement POs are created in one guided conversation

OUTCOME:

A disruption turned into a guided recovery



Supporting the Agentic Enterprise journey

EASY TO USE

Question to action in one place

Ask in everyday language and move from question to action, with Infor's role-based workspaces a click away.

PRECISE

Industry context, configured once

Infor gives Claude manufacturing context, so answers can reflect each person's role and site.

GOVERNED

Permissions that carry over

SSO and existing Infor permissions decide what each person can see and do in Infor.

OPEN AND CONNECTED

Built on open MCP

Teams work across Infor and other compatible tools without leaving Claude.

About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

infor.com

Bring industry AI that knows manufacturing into your operation

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