

# Infor Digital Change Tool

Driving accelerated change readiness through automation, data, and technology



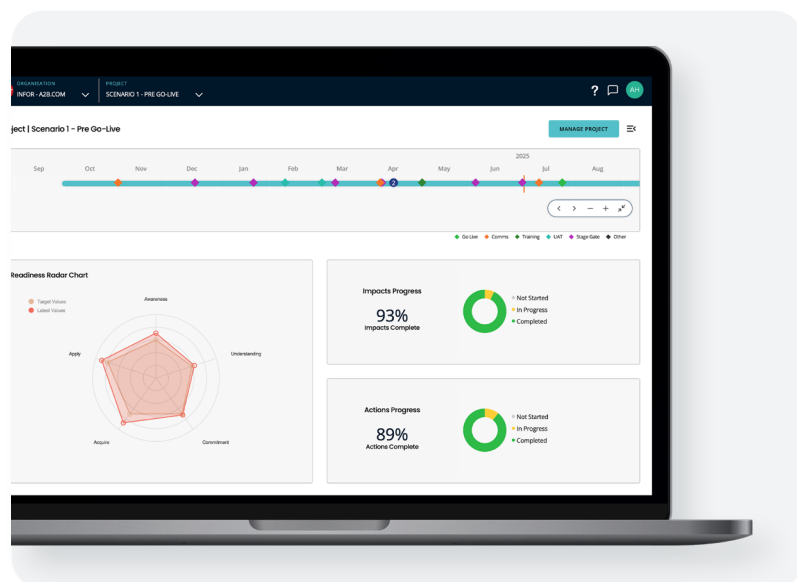
## Turn metrics into momentum to achieve readiness outcomes

Enterprise resource planning (ERP) system implementations often struggle not because of technology, but because of a gap in organizational change management (OCM). Common blockers—such as user uncertainty and confusion—can result in underutilized system functionality and value not being fully realized.

The Infor™ Digital Change Tool addresses these challenges and enables you to assess risks, make data-driven decisions, and drive readiness for your Infor solution. It reduces the effort needed to manage your organizational change management program, driving change readiness and time to value through automation and data.



“Organizations that provide resources for applying new skills through tools, such as dashboards and project plans, are 3.8 times more likely to report outperforming peers.”<sup>1</sup>



### Impact reporting

Identify and mitigate change-related risks and impacts



### Action mapping

Drive readiness with a comprehensive action plan



### Live readiness metrics

Measure progress towards readiness outcomes and close gaps

<sup>1</sup> Krishnan, R., Rainone, N., Silverman, Z., & Skerrett, D. (2023, October 16). *How to gain and sustain a competitive edge through transformation*. McKinsey & Company. <https://www.mckinsey.com/capabilities/transformation/our-insights/how-to-gain-and-sustain-a-competitive-edge-through-transformation>

## Reduce the cost of organizational change management delivery

Impact reporting and action mapping outline the activities needed to achieve readiness, while live readiness metrics enable you to track progress, identify gaps, and mitigate people-related risks. Infor Digital Change Tool empowers you to turn metrics into momentum and realize readiness outcomes for your OCM program.

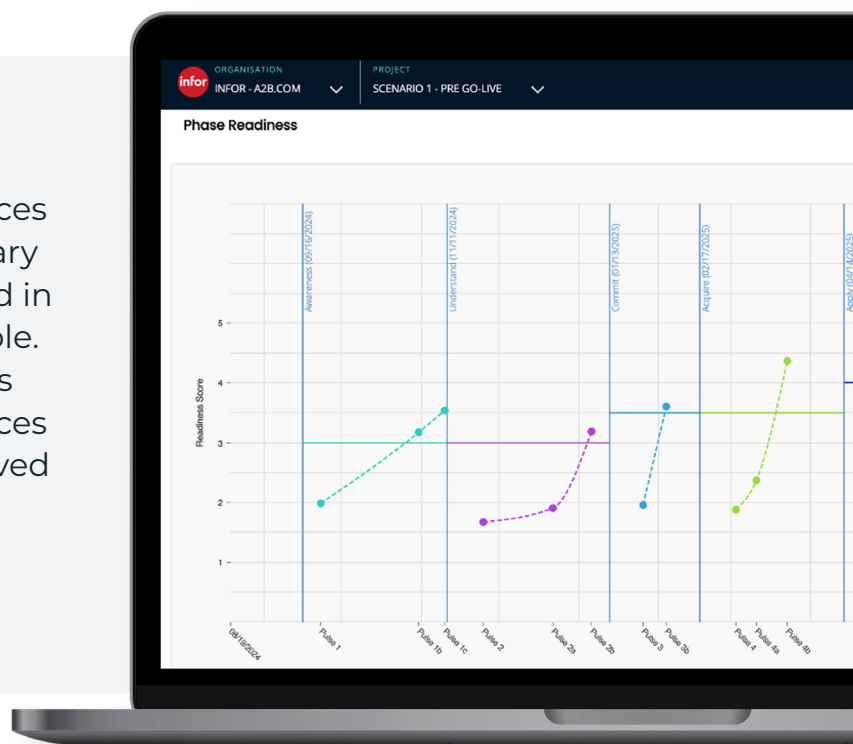
Infor Change Readiness Services empower people, accelerate change, and sustain success. The Digital Change Tool helps you apply cutting-edge technology to extend your team's capacity and meet the demands of change.



### What our customer is saying:

"Infor Change Readiness Services provided me with the necessary tools and guidance to succeed in my Customer Change Lead role. The guidance and deliverables are incredibly valuable resources that have substantially improved the quality of our change and training efforts."

**Customer Change Lead**



## About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

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**Accelerate time to value and achieve sustained success**

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