Infor Location Based Intelligence for Procedural Care

Healthcare

Improve on-time starts and patient wait times

While hospitals are transforming to provide the most advanced surgical and procedural care, workflow inefficiencies continue to delay on-time starts and schedules. Both upstream and downstream, these delays impact patients.

Infor® Location Based Intelligence for Procedural Care software improves patient flow with automatically collected, real-time location data. Visibility into the location and status of patients and staff across the facility helps pinpoint workflow bottlenecks, provides accurate timestamps of wheels-in wheels-out, and streamlines care team communication. This creates better experiences for staff, patients, and their families. With the Procedural Care solution from Infor Location Based Intelligence (LBI), hospitals can:

- Increase on-time starts
- Decrease patient wait time
- Increase patient satisfaction
- Increase staff efficiency
- Increase staff satisfaction

Visual workplace

Live views of patient location and status create a visual workplace for caregivers and staff. At a glance, staff can easily see where patients are, what stage of care they are in, and what is needed next. This view includes:

- Customizable views with data most important to individuals or teams, displayed on desktop or wall boards

- At-a-glance visibility into patient's current location

- Visibility into both current and completed milestones for each patient—easily communicate status to waiting family members

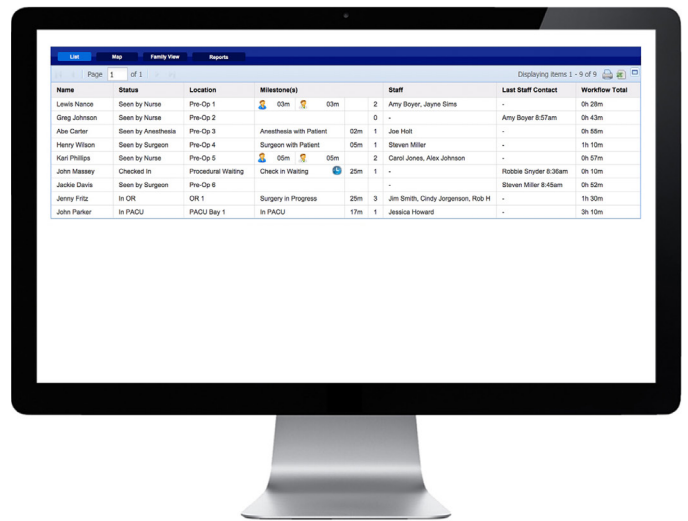- Integration with your EHR for further field customization

The Procedural Care solution has built-in security, can be configured to best enhance workflows, and scales across entire healthcare enterprises. Additionally, Infor's open technology integrates easily with EHRs and other healthcare IT systems.
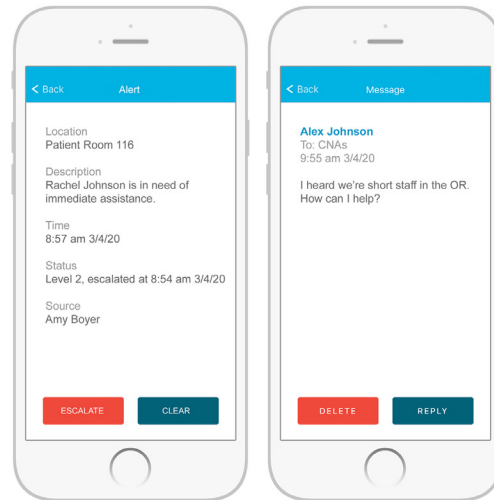
Streamlined care coordination

Improve care team coordination with at-a-glance visibility into the location of staff, nurses, and physicians. Easily pinpoint team members with automatically updated views, and quickly communicate with preset messages and visual alerts. Staff can send alerts and escalate the ones that require urgent attention, or they can send direct messages to simplify communication.

At-a-glance visibility into the flow of patients and staff creates a visual workplace for the care team.

Communicate with team members while on-the-go.

> " We know where people are at any given point in time. We can streamline the workflow of our staff so they're not just spending 50% of their time at the bedside and 50% of their time behind a computer, they're spending 80% of their time at the bedside talking to patients."
>
> HOSPITAL CEO, ON USING INFOR LBI FOR INPATIENT CARE

Business intelligence and reporting

Organizations can measure key performance indicators, uncover trends and patterns in patient flow from pre-op to post-op, and drive continuous process improvement with Procedural Care's business intelligence solution. This solution provides access to day-to-day operational data, historical trends, as well as advanced reporting. Leverage Infor Reporting Library's standard, configurable reports, or use Infor's data with your preferred reporting tool. With automatic data collection, staff will know it's accurate and up to date, and without having to make manual entries.

Patient flow report

Understand total length of stay by procedure type and keep track of milestones that are causing delays in care. Know how long patients are spending in each milestone of their procedure:

- Waiting area
- Pre-op
- PACU
- Post-op
- OR

Easily see milestones that have exceeded pre-established thresholds.

Patient flow trend report

Identify trends and patterns in patient throughput metrics over periods of time. Compare actuals to established goals.

View and monitor trends in patient flow.

Patient visit details

Understand the moment-by-moment details of each patient's visit.

Drill into the details of each patient's visit.

Infection exposure report

Reduce the spread of infection by automatically tracking all interactions between patients, staff, and equipment.

- Quickly identify people and assets that have been in contact with an infected person
- Automatically trigger alerts and task assignments for early detection and rapid containment
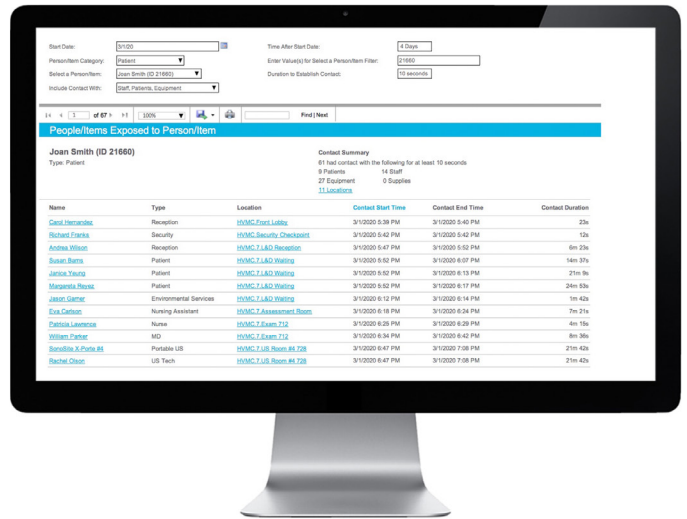
Quickly gain insight into the interactions between patients, staff and equipment to take immediate containment steps.

> **I owe it to our staff to make sure that when they come to work, their environment is one where they can focus 100% of their time on how they're treating patients."**
>
> HOSPITAL CEO, ON USING INFOR LBI FOR INPATIENT CARE

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