

The image shows a healthcare professional, a Black woman with braided hair, wearing blue scrubs. She is holding a tablet and looking at it while talking to an elderly white male patient. The patient is sitting up in a hospital bed, wearing a blue hospital gown and has a nasal cannula. The background is a clinical setting with medical equipment and a white wall.

infor

BROCHURE

Infor Location Based Intelligence for Procedural Care

Healthcare

Improve on-time starts and patient wait times

While hospitals are transforming to provide the most advanced surgical and procedural care, workflow inefficiencies continue to delay on-time starts and schedules. Both upstream and downstream, these delays impact patients.

Infor® Location Based Intelligence for Procedural Care software improves patient flow with automatically collected, real-time location data. Visibility into the location and status of patients and staff across the facility helps pinpoint workflow bottlenecks, provides accurate timestamps of wheels-in wheels-out, and streamlines care team communication. This creates better experiences for staff, patients, and their families. With the Procedural Care solution from Infor Location Based Intelligence (LBI), hospitals can:

- Increase on-time starts
- Decrease patient wait time
- Increase patient satisfaction
- Increase staff efficiency
- Increase staff satisfaction

Visual workplace

Live views of patient location and status create a visual workplace for caregivers and staff. At a glance, staff can easily see where patients are, what stage of care they are in, and what is needed next. This view includes:

- Customizable views with data most important to individuals or teams, displayed on desktop or wall boards
- At-a-glance visibility into patient’s current location
- Visibility into both current and completed milestones for each patient—easily communicate status to waiting family members
- Integration with your EHR for further field customization

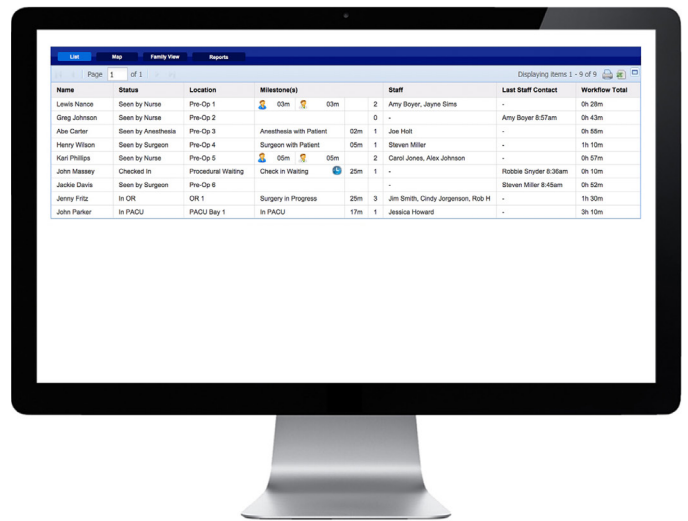
The Procedural Care solution has built-in security, can be configured to best enhance workflows, and scales across entire healthcare enterprises. Additionally, Infor’s open technology integrates easily with EHRs and other healthcare IT systems.

Streamlined care coordination

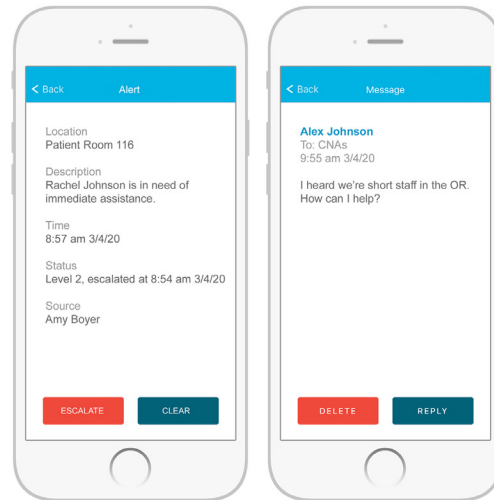
Improve care team coordination with at-a-glance visibility into the location of staff, nurses, and physicians. Easily pinpoint team members with automatically updated views, and quickly communicate with preset messages and visual alerts. Staff can send alerts and escalate the ones that require urgent attention, or they can send direct messages to simplify communication.

“ We know where people are at any given point in time. We can streamline the workflow of our staff so they’re not just spending 50% of their time at the bedside and 50% of their time behind a computer, they’re spending 80% of their time at the bedside talking to patients.”

HOSPITAL CEO, ON USING INFOR LBI FOR INPATIENT CARE



At-a-glance visibility into the flow of patients and staff creates a visual workplace for the care team.



Communicate with team members while on-the-go.

Business intelligence and reporting

Organizations can measure key performance indicators, uncover trends and patterns in patient flow from pre-op to post-op, and drive continuous process improvement with Procedural Care's business intelligence solution. This solution provides access to day-to-day operational data, historical trends, as well as advanced reporting. Leverage Infor Reporting Library's standard, configurable reports, or use Infor's data with your preferred reporting tool. With automatic data collection, staff will know it's accurate and up to date, and without having to make manual entries.

Patient flow report

Understand total length of stay by procedure type and keep track of milestones that are causing delays in care. Know how long patients are spending in each milestone of their procedure:

- Waiting area
- Pre-op
- PACU
- Post-op
- OR

Patient flow trend report

Identify trends and patterns in patient throughput metrics over periods of time. Compare actuals to established goals.



View and monitor trends in patient flow.

Milestones	Milestones	Appointment Time	Check In Time	#PNS	Workflow Type	Check In	Waiting Area	In Pre Op	In OR	In PACU	In Post Op	Total Time
Check In	04m	3/4/2020 8:15am	3/4/2020 7:30am	457	Cardiac Bypass	05m	17m	1h 45m	2h 55m	-	-	7h 18m
Waiting Area	15m	3/4/2020 8:05am	3/4/2020 7:40am	322	Lap Appy	03m	00m	20m	1h 30m	50m	1h 10m	3h 32m
In Pre-Op	1h 23m	3/4/2020 8:15am	3/4/2020 8:05am	727	Lap Case	07m	01m	35m	1h 30m	45m	1h 15m	4h 13m
In OR	1h 53m	3/4/2020 8:30am	3/4/2020 8:45am	602	Tonsilectomy	03m	05m	45m	45m	1h 25m	2h 00m	6h 03m
In PACU	51m	3/4/2020 8:30am	3/4/2020 9:00am	421	Bilateral Tubes	04m	07m	55m	55m	55m	1h 45m	4h 19m
In Post-Op	1h 24m	3/4/2020 9:15am	3/4/2020 9:30am	624	Tonsilectomy	08m	20m	2h 20m	1h 50m	1h 10m	1h 30m	6h 48m
Total Time	5h 21m	3/4/2020 10:30am	3/4/2020 10:15am	709	Bilateral Tubes	02m	15m	1h 20m	1h 30m	45m	45m	3h 40m
		3/4/2020 10:45am	3/4/2020 10:30am	712	Bilateral Tubes	03m	14m	2h 15m	1h 07m	1h 35m	1h 40m	6h 07m
		3/4/2020 11:10am	3/4/2020 11:00am	454	Lap Appy	04m	19m	1h 01m	1h 10m	55m	1h 00m	4h 32m
		3/4/2020 11:10am	3/4/2020 12:30pm	483	Cardiac Bypass	05m	17m	2h 15m	4h 00m	-	-	7h 42m

Easily see milestones that have exceeded pre-established thresholds.

Patient visit details

Understand the moment-by-moment details of each patient's visit.

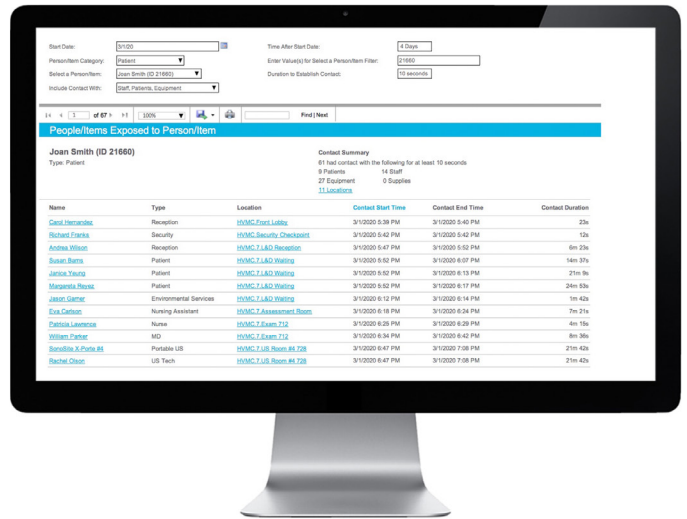
MDN	Workflow	Location	Patient Time in Location	Milestones	Milestone Duration	Staff Name	Staff Type	Staff Time in Location	Start Time	End Time
454	Inpatient	Patient Room 101	4h 54m	Arrived Inpatient	00m	-	-	-	3/4/2020 8:16 AM	3/4/2020 8:16 AM
				Nurse with Patient	31m	Katie Mendel	LPN	31m	3/4/2020 8:16 AM	3/4/2020 8:47 AM
				Provider with Patient	15m	Ronald Walker	RN	15m	3/4/2020 8:21 AM	3/4/2020 8:36 AM
				Nurse with Patient	12m	Kelly Jones	Physician	12m	3/4/2020 8:35 AM	3/4/2020 8:47 AM
				Nurse with Patient	24m	Katie Mendel	LPN	24m	3/4/2020 8:29 AM	3/4/2020 8:43 AM
				Phlebotomy with Patient	13m	Ryan Garcia	PLEB	13m	3/4/2020 10:01 AM	3/4/2020 10:14 AM
				Nurse with Patient	12m	Katie Mendel	LPN	12m	3/4/2020 10:49 AM	3/4/2020 11:01 AM
				RT with Patient	27m	Cathy Hanes	RT	16m	3/4/2020 11:26 AM	3/4/2020 11:53 AM
				Nurse with Patient	15m	Katie Mendel	LPN	15m	3/4/2020 11:32 AM	3/4/2020 11:45 AM
				Nurse with Patient	05m	Ronald Walker	RN	05m	3/4/2020 12:28 PM	3/4/2020 12:32 PM
		Dialysis RM 1	2h 23m	In Dialysis	2h 23m	Beverly King	RN	2h 23m	3/4/2020 12:52 PM	3/4/2020 3:15 PM
		Patient Room 101	06m	In Room	06m	-	-	-	3/4/2020 3:22 PM	3/4/2020 3:28 PM
				Nurse with Patient	25m	Katie Mendel	LPN	25m	3/4/2020 3:28 PM	3/4/2020 3:57 PM
				RT with Patient	19m	Cathy Hanes	RT	19m	3/4/2020 3:49 PM	3/4/2020 4:08 PM
				Nurse with Patient	17m	Katie Mendel	LPN	17m	3/4/2020 4:42 PM	3/4/2020 4:59 PM

Drill into the details of each patient's visit.

Infection exposure report

Reduce the spread of infection by automatically tracking all interactions between patients, staff, and equipment.

- Quickly identify people and assets that have been in contact with an infected person
- Automatically trigger alerts and task assignments for early detection and rapid containment



Quickly gain insight into the interactions between patients, staff and equipment to take immediate containment steps.

“I owe it to our staff to make sure that when they come to work, their environment is one where they can focus 100% of their time on how they’re treating patients.”

HOSPITAL CEO, ON USING INFOR LBI FOR INPATIENT CARE

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