

INFOR PROCESS MINING

Automated process issue identification



Challenges in business process issue identification:



Process errors, inefficiencies, and bottlenecks were difficult to detect, affecting on-time boat deliveries—a crucial competitive advantage, particularly under the constraints of narrow seasonal windows.



Inaccurate inventory, incorrect product deliveries, and other operational inefficiencies led to increasing expedited shipping costs for materials.



Reliance on manual data collection and analysis involving multiple teams stretched limited resources, hindering the ability to identify and resolve business process issues in a timely manner.

Infor Process Mining delivers fast and accurate insights through automation:



Out of the box, Infor CloudSuite™ Industrial processes are analyzed in real time across Procure to Pay, Order to Cash, and Demand to Build for fast process issue identification.



With proactive process monitoring and corrective actions—such as user training and process automation—Xpress Boats is boosting on-time delivery, reducing expedited shipping and inventory costs, and enhancing customer experiences



A single user can quickly identify root causes within minutes, eliminating the need for time-consuming investigations and reporting that typically span days or weeks involving multiple people/locations across the business.

Industry

Industrial manufacturing

98%

Faster to identify process issues

90%

Reduction in employee time identifying process issues

50%

Reduction in expedited shipping costs

75%

Reduction in process issue reporting

“ The quicker we deliver our boats, the sooner families and friends can enjoy their time on the water. Infor Process Mining empowers us with the speed and precision needed to refine our business processes and consistently achieve this goal. ”

Jennifer Terry

Information Systems Manager

About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

[infor.com](https://www.infor.com)

Identify process bottlenecks faster with Infor Process Mining

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