

# Infor Change Readiness Services

Empowering you and your team to accelerate time to value and achieve sustained success with your new Infor solution.



Businesses expect enterprise resource planning (ERP) technology to deliver long-term value, but realizing its full potential requires effective organizational change management.

This includes adopting new processes, building user confidence, and fully utilizing system functionality.

That's why businesses that invest in robust organizational change management capabilities are more likely to achieve project goals and long-term success. With a data-driven approach and innovative digital organizational change management tools, Infor enables your teams with the skills and confidence they need for go-live and beyond.

By combining a digital-first approach with expert advisory services, Infor™'s Change Readiness Services team provides you with a change strategy aligned with industry best practices and equips you with the tools you need to execute it. Our scalable solutions help you accelerate value realization and ensure long-term success.

“Transformations that foster understanding and conviction are 3.2 times more likely than those without this action to report outperformance versus peers.”<sup>1</sup>



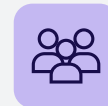
## Empower people

Enable your people to own and **optimize your Infor solution** through knowledge, desire, and skills



## Accelerate change

Leverage cutting-edge technology to catalyze your resource capacity to **meet the challenges of change**



## Sustain success

Lay the foundation for ongoing skill and capability enhancement to drive **long-term sustained business value**

<sup>1</sup> McKinsey & Company. (2023, October 16). *How to gain and sustain a competitive edge through transformation*. McKinsey & Company. <https://www.mckinsey.com/capabilities/transformation/our-insights/how-to-gain-and-sustain-a-competitive-edge-through-transformation>

## Infor’s digital-first approach

- 1 Future-forward**  
 Move beyond traditional change management and accelerate your transformation journey with less effort.

---

- 2 Efficient to scale**  
 50+ prebuilt assets and digital tools for you to efficiently scale change management across sites using fewer resources.

---

- 3 Digitally enabled**  
 Infor Digital Change Tool automates and streamlines change management tasks—minimizing manual effort and accelerating your path to success.

---

- 4 Insight driven**  
 Using data-driven insights, our repeatable framework uncovers risks, evaluates change effectiveness, and tracks milestone progress.



### What are our customers saying?

“Infor Change Readiness Services provided me with the necessary tools and guidance to succeed in my Customer Change Lead role. The guidance and deliverables are incredibly valuable resources that have substantially improved the quality of our change and training efforts.”

**OCM Lead**  
 Distribution Company

## Accelerate readiness with a diverse toolset

<p><b>Infor Digital Change Tool</b> </p> <p><b>Automate change management delivery and reduce costs</b> with real-time readiness metrics, comprehensive impact reporting, and enhanced stakeholder management.</p>	<p><b>Change accelerator workshop</b> </p> <p><b>Equip your team for change</b> by aligning on key aspects of change management and configuring readiness campaigns.</p>	<p><b>50+ prebuilt assets</b> </p> <p><b>Drive targeted change readiness outcomes</b> through prebuilt assets and an action plan that prepares your team to optimize your investment’s value.</p>	<p><b>Strategic advisory &amp; support</b> </p> <p><b>Access expertise</b> in utilizing our digital toolset to accelerate change readiness through automation, data, and technology.</p>
--	--	---	--

## About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

[infor.com](http://infor.com)

**Accelerate progress with expert insight, clear outcomes, and alignment**

[LEARN MORE](#)

