



CASE STUDY

Gibsons improves hiring and retention with Talent Science

About the company

Founded in 1989, Gibsons Restaurant Group has grown to 15 locations in 4 states that span 11 different dining concepts, including the iconic Gibsons Bar & Steakhouse in Chicago, Illinois. Gibsons partnered with Infor to help streamline and improve the efficiency of its hiring process, while enhancing quality of hire and fit to match Gibson's goals and culture. Dedicated to providing unmatched hospitality, quality, and value to its customers, Gibsons implemented Infor Talent Science® to create a customized candidate selection system that's calibrated to meet the organization's unique needs.

Challenges

- Reduce the interview-to-hire ratio
- Decrease employee turnover
- Utilize a solution that has the flexibility and customizability to meet the organization's talent management needs today and into the future

Benefits

- Lowered turnover rate by 21.9% across all positions captured by Infor custom profiles
- Gained the ability to continually and seamlessly update custom profiles to ensure alignment with business needs and organizational culture
- Established a strong partnership with Infor that emphasizes improvement throughout the entire talent acquisition process

“ Infor Talent Science molded our recruiting structure by helping us make better hires throughout our organization. Turnover has improved, and we've seen our culture shine through our employees more than ever.”

NANCY BUENO

Recruiting & Onboarding Specialist, Gibsons Restaurant Group



Headquarters

Chicago, IL

Industry

Hospitality/Food service

Infor product

Infor® Talent Science

Web site

grgmc.com