

# Fresh focus in the supply chain

Modernizing warehouse management at Havi



## Overview

### Havi plots supply chain excellence with Infor

Havi, a global leader in integrated supply chain management, provides end-to-end solutions for the world’s most high-profile brands in the food industry. It undertakes over three million deliveries each year and employs over 8,200 people. Havi connects ideas with people, data with insights, supply with demand, and restaurants with reliable deliveries, ensuring exceptional service tailored to each customer.



#### Challenge

Establish consistent and resilient warehouse management operations across European distribution centers



#### Infor solution

Infor WMS\* establishes higher security, standardization and operational capabilities to data across 44 locations



#### Outcome

Improved decision-making, measurable new efficiencies, reduction in IT costs and bolstered business continuity

\*Infor Warehouse Management System

## Challenge

### Finding competitive advantages in traceability, inventory management and logistics

Havi’s supply chain excellence has been honed through more than 40 years of working with many of the world’s largest fast-food businesses. It needs to ensure the freshest products arrive at the right restaurant, every day, in thousands of locations all around Europe. As such, Havi’s systems are geared around finding new advantages in traceability, inventory management and transport logistics. The company’s best practices are re-applied to innovate around new services that win new clients and consistently drive measurable value.

A progressively data-led enterprise, Havi has historically customized many of its own business systems, including warehouse management. While this created a point of difference, the proprietary solutions also presented challenges. In particular, systems tended to be more complex, hard to maintain and difficult to scale with business growth. “It became increasingly difficult to extract and share data across 44 European distribution centers,” says Rene Baumeister, Director, Distribution and Freight, Havi.

## Infor solution

### Establishing modern standards in warehouse management

Havi began overhauling its European distribution centers, powered by Infor WMS.



“Our goal was to establish a modern, scalable approach to manage the 44 locations, and transform access to meaningful data. We were focused on creating consistent operational visibility throughout Europe,” Baumeister explains. The engagement with Infor will be the basis of future workstyles.



Baumeister continues, “Infor Warehouse Management gives us the advantages of standardization - it will change the way we do operations today. For example, we’ve developed a specific feature around our quality inspection process. We value the Infor product and the Infor advice and expertise.”



Infor Warehouse Management replaces the proprietary on-premise system and an additional solution that will come to end of support. Infor WMS was deployed first to the Havi distribution center in Porto, Portugal and the roll-out will continue through 2025, including in the company’s largest market, Germany.



“Infor WMS will change how we do operations today!”

**Rene Baumeister**  
Director, Distribution and Freight,  
Havi

## Outcome

### Driving consistent service across European operations



**Democratizes access to data**



**Clarifies focus on core skills**



**Drives quest for warehouse efficiency**

#### Democratizes access to data

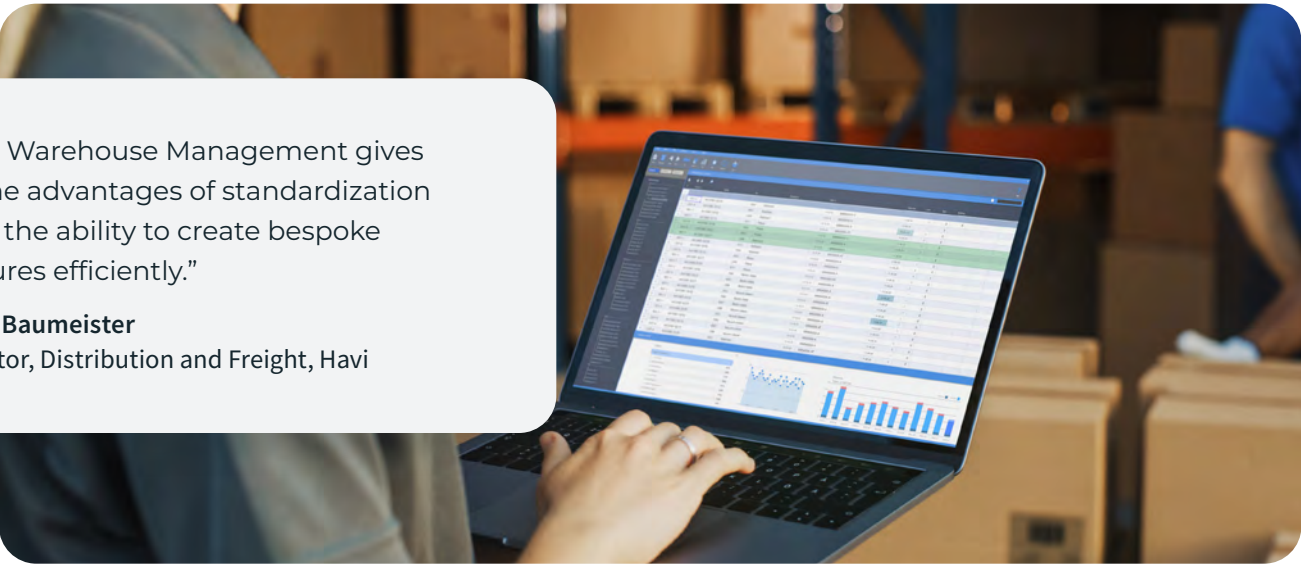
Once complete, perhaps the greatest impact will be democratization of data access. Previously the work of specialist data scientists using Excel files, data can now be opened up across the organization. As Havi seeks any possible improvements to its operations, fresh insight may unlock new efficiencies. “It makes it much easier for us to consume data,” says Baumeister. “This could be game-changing.”

### Clarifies focus on core skills

The engagement reduces Havi's need to sink resources into application development, instead establishing a warehouse management system that is easy to manage, maintain and upgrade, with a single vendor relationship. With rapid deployment a key consideration, it has taken less than 30 days for users at the Porto site to adapt to the new system and benefit from the same level of productivity as with the previous solution. "Our core competency is supply chain excellence, not the development of warehouse management systems. The adoption of Infor allows us to focus," says Baumeister.

### Drives quest for warehouse efficiency

A consistent system across 44 distribution centers will allow Havi to move forward at scale. Baumeister says he is looking forward to exploring the Labor Management feature within Infor WMS. It will also be easier to refine third-party invoicing, with greater clarity around client-specific workflows, and the streamlining of deliveries and put-away.



"Infor Warehouse Management gives us the advantages of standardization with the ability to create bespoke features efficiently."

**Rene Baumeister**  
Director, Distribution and Freight, Havi

## About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

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## Modernizing warehouse management with Infor

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