

## BROCHURE

# Infor Nexus Control Center

## Intelligent Supply Chain

### End-to-end visibility, intelligent control

As companies strive to meet customer demands during periods of demand and supply uncertainty, executives are looking for the supply chain to pivot from a cost center to a source of strategic differentiation, while increasing efficiency and reducing capital costs. Unfortunately, few companies successfully coordinate activities across their network.

Control Center enables a new level of coordinated performance by leveraging the rich, in-network data, applications, and trading partner connectivity of Infor Nexus™. Aided by Infor's Coleman® artificial intelligence (AI), Control Center brings enhanced visualization and real-time status of orders, shipments, and inventory for intelligent sensing and predictive insights to real and potential disruptions and opportunities. Control Center filters out the supply chain noise and focuses on the meaningful signals to enable proactive orchestration of complex supply chains for better agility and resiliency.

**“ Most companies lack the analytical capabilities required to fully integrate and analyze data from multiple systems across all levels—from the global end-to-end supply chain to local work centers in a plant. The result is a trove of data, but a dearth of actionable insight.”**

TURNING VISIBILITY INTO VALUE IN  
DIGITAL SUPPLY CHAINS,  
The Boston Consulting Group

### More than a control tower

Organizations often base decisions on department-centric metrics. As such, control towers have historically focused on individual business units. Control Center extends visibility and potential resolution options across business units, processes, and trading partners, enabling holistic approaches to meet customer service levels at the best cost.

### Real-time visualization

Infor® Nexus connects companies directly to supply chain partners, so information is displayed immediately when received. Control Center leverages these connections and data to help users understand the flow and state of product supply and demand, orders, and shipments across the network in real-time. Sensors and GPS signals provide live updates to speed and location of products, orders, and shipments across ocean, air, and road. Users receive enhanced visualizations of late, early, and on-time fulfillment status.

Control Center captures the impacts, interconnections, and repercussions of changes in a dynamic supply chain. Users can see the flow of product between factories, distribution centers, and customers to track order origination and destinations, and see the impact of disruptions and resolution options.

## Predictive insights

Control Center continuously observes product and transportation flows throughout the supply chain network and uses Infor Coleman machine learning algorithms trained on Infor Nexus data to alert on patterns and deviations.

For example:

- Predictive ETA alerts users to late shipment risk
- Continuous network monitoring facilitates supply and demand alignment by comparing demand signals, shipments, and inventory levels to alert for potential stockouts
- Identified systemic issues and underlying shifts represent untapped opportunities for growth and responsiveness
- Control Center employs advanced data science and artificial intelligence capabilities trained against the rich multi-enterprise network data of Infor Nexus. Control Center captures meaningful signals in-context, aggregates and escalates issues without manual intervention, identifies implications, and helps prescribe the optimal response as alerts occur

## Collaborative resolution

Control Center is more than just visualization or a dashboard. Users collaborate both cross-functionally within the organization and with trading partners on the network to swiftly execute on optimal resolutions. Connected, digital processes on Infor Nexus ensures that updates are immediately available to all network partners.

## The sense and respond leader

Control Center is a next-generation sense-and-respond solution that enables operations to be data-driven, self-learning, and resilient. It combines the world's largest supply chain network, Infor Nexus, with Coleman AI to predictively sense and intelligently respond to changes in the supply chain. By making smarter decisions sooner, Control Center drives the transformation from a reactive to a proactive supply chain.

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