

Rethinking the role of technology for healthcare providers

Build a stronger workforce through AI-powered human-centered design



Healthcare leaders are navigating one of the most disruptive shifts in the modern workforce. As technologies like artificial intelligence (AI) move quickly into mainstream use, they bring both promise and risk - offering new ways to automate burdensome administrative tasks but also raising questions about how frontline workers will be supported and valued as work changes.

For CHROs, the challenge is not simply adopting new technology tools but guiding their organizations through this transition in a way that protects their workforce, sustains engagement, and strengthens patient care. They need partners who understand the complexity of healthcare and can deliver insight, agility, and flexibility to keep people at the center of care as it evolves.

The most complete cloud HCM solution built for the frontline workforce

Infor Human Capital Management unifies HR, payroll, workforce, and talent management in one suite designed for the frontline healthcare workforce. Unlike comparable vendors, Infor delivers proven workforce management capabilities for time, attendance, and scheduling that truly meet the complexity of healthcare operations. This helps healthcare providers maintain coverage, reduce nurse burnout, and improve job satisfaction through flexible, mobile-friendly tools.

Built on a proven cloud platform, Infor deploys faster, connects easily with existing systems, and delivers measurable outcomes sooner. One end-to-end platform simplifies complexity, automates workflows across ERP and EHR, and supports every stage of the employee journey. AI-powered technology is no longer just a tool. It is a bridge that connects people to purpose and enables a more capable, fulfilled workforce.

“Infor’s longstanding expertise in providing organizations with a tailored approach enables high levels of flexibility with the application of industry best practices, making it an attractive choice for organization in specialized industries that require configurability to specific needs.”

Nucleus Research
Enterprise HCM
Technology Value
Matrix, 2025



Built for people, proven for healthcare

88%
increase
in operational efficiency



28%
reduction
in turnover



50%
faster
payroll processing



Less time on administration, more time delivering care

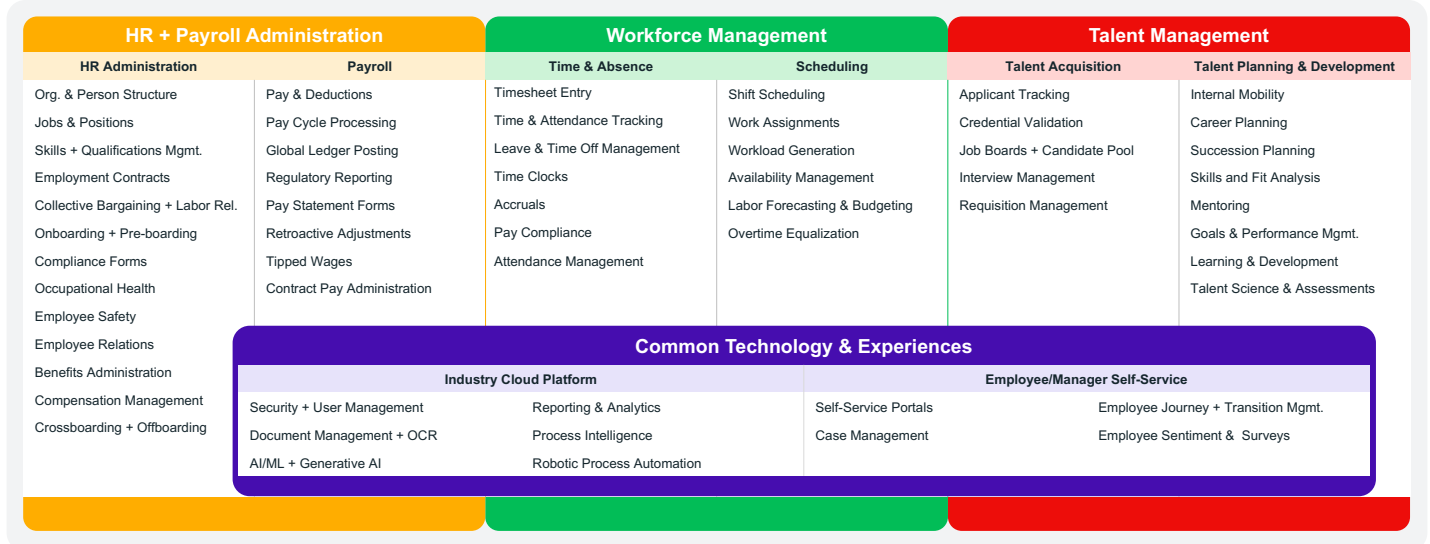
- 1 Empower and retain frontline workers**
 Advanced time, attendance, and scheduling tools balance coverage and cost while giving nurses and staff more control over their shifts. Mobile self-service and role-based workspaces make it easy for employees and managers to act quickly – reducing stress and improving engagement.
- 2 AI-driven, human-centric design**
 AI-powered digital assistants, predictive analytics, and automated workflows simplify operations and augment the healthcare workforce. From shift swaps to staffing forecasts, intelligent automation reduces friction and frees up time for care.
- 3 Align talent with organizational needs**
 With more than 20% of the U.S. nursing workforce assessed through Infor Talent Science, healthcare organizations gain behavioral insights to better match individuals with roles – improving retention and enhancing HCAHPS scores.
- 4 Simplify complexity and reduce burnout**
 Managers and staff benefit from a single, intuitive platform that connects HR, payroll, workforce management, and talent management. Unified workflows reduce administrative friction, restore focus to patient care, and ease everyday stress.
- 5 Powering payroll at scale**
 More than one million healthcare providers are paid weekly through Infor’s cloud-based payroll solution. Run payroll anywhere with the speed, accuracy, and compliance healthcare organizations require – backed by a powerful pay rules engine and intelligent timesheet management that help ensure every paycheck is right the first time.

“Our nurses report that flexibility in scheduling - provided by the Billboard, Shift Broadcast, and Self-Scheduler - is one the top reasons they stay [employed] with us. The agility of these features is probably its greatest strength.”

Director
 Medium Enterprise Health Care Providers & Services Company

Infor Human Capital Management: fully integrated with ERP

Tactical operations ← → Strategic talent goals



Reimagining the healthcare workforce for a new era of intelligent work

Artificial intelligence is transforming how healthcare work gets done, amplifying human capability rather than replacing it. By connecting people, data, and systems, AI-powered innovation helps eliminate repetitive tasks, identify process bottlenecks, and surface insights that support better workforce decisions. The result is a stronger, more engaged workforce empowered to focus on patient care, not paperwork.



Identify and correct process gaps

Spot inefficiencies before they cause issues, helping teams save time and improve accuracy.



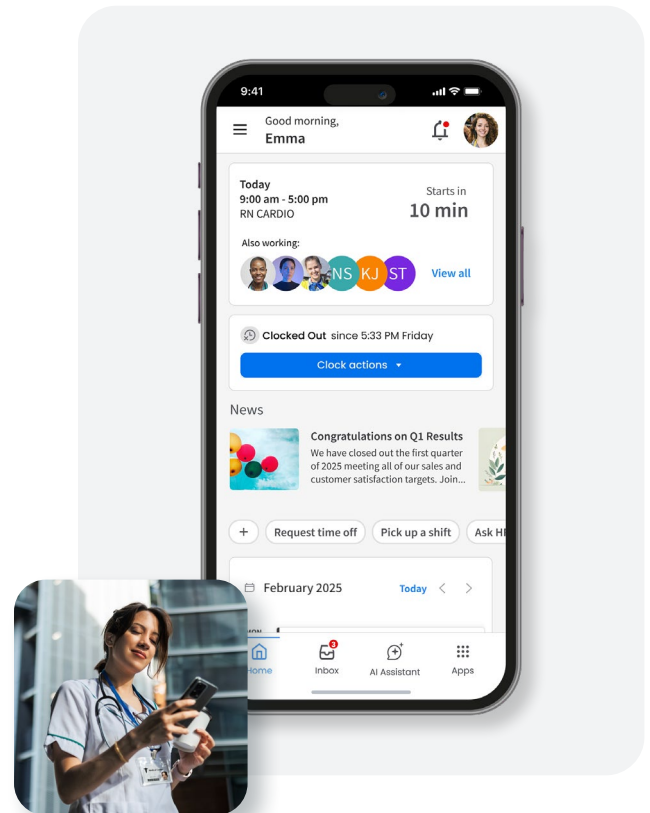
Post open shifts automatically

Nurses and staff can pick up open shifts and fill schedule gaps faster without manual effort from managers & schedulers.



Faster decision-making with always-on help

AI-powered insights surface answers and insights so staff can make smarter decisions, right in the flow of work.



About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

[infor.com](https://www.infor.com)

Empower your workforce
with technology built
for healthcare

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