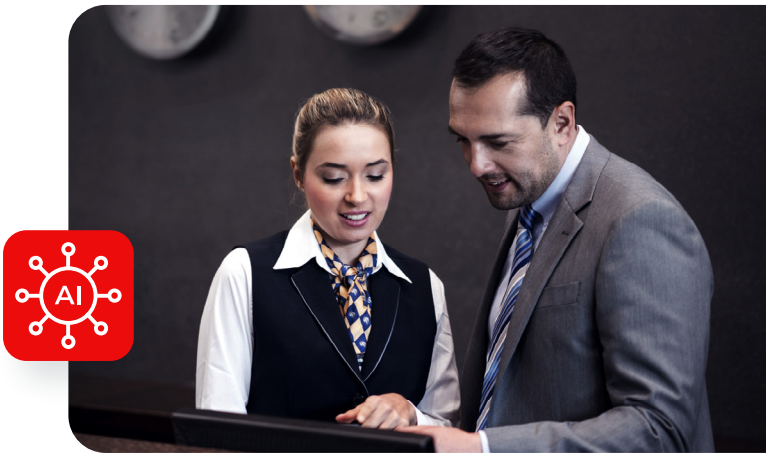


Infor Portico Hospitality AI

The front door to every system



Why now

Value in hospitality technology is migrating up the stack. It is moving away from individual tools toward the agentic layer that coordinates work across them. The winning layer is not another system. It is the one that turns every system you already own into a coordinated workforce.



The problem you already know

The average hotel runs 18 to 20 separate systems. Staff spend their days coordinating work between systems that should already be working together. Every handoff costs time, revenue, and guest experience. Every new tool adds a training burden. Every disconnected system compounds the risk.



The Infor answer

Infor™ Portico Hospitality AI is an artificial intelligence (AI) orchestration layer that sits on top of your existing hospitality stack. It does not replace your property management system (PMS), revenue management system (RMS), point-of-sale (POS) system, or sales and catering solution. It unifies them. No migration. No rip and replace. The systems stay the same. What changes is who does the work. Staff ask in plain language by chat or voice. Portico coordinates and executes work across systems, completing multi-step workflows and delivering one outcome.

Before Infor Portico Hospitality AI	With Infor Portico Hospitality AI
Approximately 4 minutes to complete a cross-system task	Approximately 15 seconds
One system at a time	Three to five systems coordinated in a single action
Training burden on every new tool	Zero, as natural language is the interface
Weeks or months to add integrations	Minutes to register an application programming interface (API) specification
Migration cycle to deploy	Operational in weeks

Why this matters at the ownership level



No rip and replace: Portico protects the technology investments you have already made. The systems your teams know stay in place.



Faster to value: Operational in weeks, not a multi-quarter migration.



Enterprise-ready: Role-based access, multi-property isolation, and audit trails designed for complex portfolios.



Secure by design: Built on Amazon Bedrock with data isolation, human-in-the-loop controls, and retrieval-augmented generation.



Category-defining: Moves your properties beyond insights and into coordinated action across operations.

The Infor Hospitality portfolio

Infor Hospitality Management Solution (HMS). Infor Revenue Management Solution (RMS). Infor Sales & Catering Solution (SCS). Infor Point of Sale (POS). Infor Hospitality Analytics & Insights (HAI). And now Infor Portico Hospitality AI. Purpose-built to work together, with Portico coordinating actions across the systems you already run.



About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

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See how Infor Portico Hospitality AI works

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