

Gables Residential improves leasing retention with Infor Talent Science

Established in 1982, Gables Residential is a privately held owner and developer of multifamily and mixed-use communities, with nearly 25,000 apartment homes and 750,000 square feet of retail under management and development.



Challenge

Gables Residential faced high turnover rates among leasing professionals—costing valuable time, resources, and disrupting alignment with its unique company culture.

Existing hiring practices lacked the adaptability needed to meet evolving business needs, limiting the organization's ability to consistently identify the right candidates.



Solution

Gables Residential implemented Infor Talent Science to introduce a more consistent, data-driven approach to hiring.

The solution enabled the creation of customized candidate profiles aligned to both role requirements and company culture.



Capabilities

With Infor Talent Science, Gables Residential deployed a tailored selection system that helps identify candidates more likely to succeed in the role.

Continuously updated hiring profiles allow the organization to stay aligned with changing business needs while supporting more consistent hiring decisions.

Benefits and metrics

- ✓ 24% lower termination rate for leasing professionals
- ✓ 45% lower termination rate within the first six months
- ✓ Custom profiles continually updated to align with business needs and organizational culture

Overall impact

Infor Talent Science enabled Gables Residential to improve hiring precision by aligning candidate selection more closely with its unique culture. This data-driven approach reduced early turnover among leasing professionals while supporting stronger retention and more consistent hiring outcomes over time.

About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

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See how Infor reduces turnover and strengthens culture fit

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