

Infor Cloverleaf services

Your partner for implementation and beyond



Unlocking the full potential of your interoperability investment shouldn't be challenging. How can you maximize your return on investment (ROI) and achieve lasting value?

Delivering seamless, secure data exchange requires more than deploying technology; it takes informed architectural decisions, best-practice configuration, and ongoing expert support. Infor™ Cloverleaf services provide proactive guidance, training, and technical partnership to help you optimize interfaces, evolve your integration strategy, and transition confidently to the cloud.

Get the most value from your investment



Start off strong

Launch confidently with guided onboarding, proven best practices, and training that equips your team to build and manage Infor Cloverleaf™ interfaces from day one.



Maximize value realization

Achieve faster time to value through mentored interface development, cloud onboarding, and ongoing guidance that strengthens performance and reduces risk.



Unlock continuous innovation

Stay ahead with support for emerging standards like Fast Healthcare Interoperability Resources (FHIR), enhanced security, and modern integration tools that help you continually improve data exchange.



Expert guidance at every stage



Strategic guidance for interoperability success

Receive expert, best-practice-driven direction to design, optimize, and scale your Infor Cloverleaf integration environment for long-term reliability and performance.



Proactive technical support and operational readiness

Strengthen uptime and reduce issue resolution time with guided configuration, monitoring tools, operational reviews, and expert assistance.



Education and skills development to boost team expertise

Build internal proficiency through structured Infor Cloverleaf training, hands-on mentoring, and knowledge transfer that empowers your team to confidently manage interfaces.



Cloud migration support for a seamless transition

Move to Infor Cloverleaf with a structured onboarding that includes environment provisioning, mentoring, testing assistance, and ongoing cloud application management.

Flexible support built around your needs

Fast track gold

Premium onboarding with expert mentoring to accelerate integration success.

- ✓ Full project oversight with integration planning
- ✓ Installation and environment setup assistance
- ✓ Mentoring to design and build four live interfaces
- ✓ Testing guidance with templates and best practices
- ✓ Two seats of Infor Cloverleaf level 1 training
- ✓ Three days of go-live support
- ✓ 50 hours available for global monitor, security server, or general assistance (billed only if used)

Fast track silver

Essential onboarding with guided support to launch your first interface.

- ✓ Project coordination and hardware recommendations
- ✓ Installation and connectivity verification
- ✓ Mentored build of one HL7 interface
- ✓ Testing guidance and templates
- ✓ One seat of Infor Cloverleaf level 1 training
- ✓ Two-week focused deployment framework

Beyond initial implementation, Infor Cloverleaf offers version migrations, advanced interoperability modules, high availability and disaster recovery (HA/DR) configuration, site evaluations, specialized adapters, and cloud application management to support your environment as it grows.



“By offering strategic guidance on optimizing their use of our products, my aim is to ensure our customers feel empowered to achieve their goals.”

Merita Lumiani
VP of Business Applications
Infor

Success is a journey—and we’re here to support you every step

With a team of interoperability and healthcare integration specialists, Infor Cloverleaf services understand the unique data exchange challenges organizations face. We provide the partnership, training, and technical expertise needed to build a resilient integration environment, embrace modern interoperability standards, and support continuous improvement across your digital ecosystem.

About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

[infor.com](https://www.infor.com)

**Ready to get more from
your interoperability
investment?**

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