Why most ERPs fail healthcare: They aren't built for complex clinical demands

The high stakes and growing complexity of healthcare demand more than generic enterprise resource planning (ERP) systems.

Only Infor's healthcare-specific ERP is purpose-built with **pre-integrated clinical connections**, unifying data silos and delivering real-time insights to empower every decision.

With Infor, you're not just keeping up - you're setting the pace.

The consequences of disconnected systems: Why a clinically integrated ERP is critical

In recent studies, clinicians reported alarming challenges:

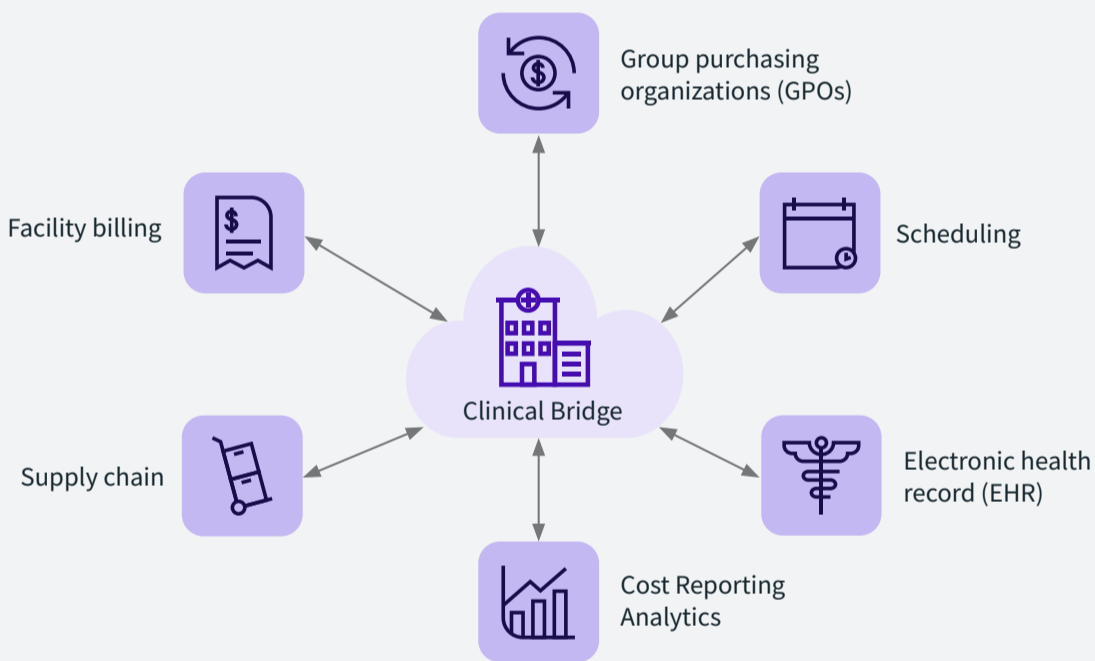| **25**%	**78**%	**57**%	**55**%	**60**%
experience supply shortages weekly, leading to rescheduled procedures.[1]	still manually count supplies, compounding inefficiencies.[2]	know of surgeons unable to perform tasks due to missing items.[2]	report frustration with medical records and ERP systems being out-of-sync, driving burnout and job dissatisfaction.[3]	have witnessed patient harm or delayed treatment from missing or expired supplies.[4]

Clinical Bridge connects siloed systems, optimizing Infor Healthcare ERP

" We are leveraging the **Infor Clinical Bridge** integration that sends all of our supply data from Infor ERP to Epic. It also takes all the Epic activity and brings it back into Infor. This allows processes like patient refunds, accounting for patient charges, and tracking patient stays to be automated, with everything flowing directly through **Clinical Bridge** into Infor. "

Mark Negron
VP of Business Applications at University of Maryland Medical System

Infor Healthcare ERP connects critical systems in weeks—not months— using pre-built clinical bridge adapters for seamless integration

Group purchasing organizations (GPOs)

Scheduling

Facility billing

Clinical Bridge

Electronic health record (EHR)

Supply chain

Cost Reporting Analytics

From connection to transformation: Infor Healthcare ERP drives actionable strategy

- Streamline financial operations with real-time data across departments
- Enhance supply chain efficiency with automated demand forecasting and replenishment
- Leverage artificial intelligence (AI) to predict demand, automate workflows, and empower decision-making
- Provide end-to-end visibility into inventory levels and contract compliance
- Deliver enterprise-grade security and compliance on a scalable cloud platform

Transforms data into decisions: Thrive with connected systems

Infor Healthcare ERP is built to do more than connect the dots—it redefines what's possible for your organization. With seamless automation, real-time insights, and predictive intelligence, you're not just aiming to improve outcomes for the next quarter; you're unlocking the potential for the next decade. Break free from the limits of outdated systems and **step into a future where your organization doesn't just adapt—it leads.**

[1] Modern Healthcare, Supply chain shortages to persist through 2024, Premier says, June 2023.
[2] Becker's Hospital Review, Survey: 24% of hospital staff witness expired or recalled product used on a patient, March 2017.
[3] HIMSS, HIMSS 2022 Nursing Informatics Workforce Survey: Value and Future Outlook, June 2022.
[4] Becker's Hospital Review, Why the supply chain is a health system's most untapped resource and how to unlock its value, March 2017.

About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

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Deliver better patient outcomes with cloud-enabled solutions

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