EXECUTIVE BRIEF

# infor

## How to embrace generative AI in process innovation for healthcare Reimagine your AI-driven processes

with Infor Velocity Suite for healthcare



Healthcare providers are under constant pressure to do more with less and meet demand for affordable, value-based care. They are facing workforce shortages, rising costs, and complex compliance requirements, and they need to deploy the right resources at the right time to improve patient outcomes and experiences.

Infor<sup>™</sup> Velocity Suite is purpose-built for healthcare with Infor GenAI at the heart of driving hyper-productive work for finance, supply chain, and HR teams. Powered by the Infor Industry Cloud Platform and Amazon Web Services<sup>®</sup> (AWS<sup>®</sup>), Infor GenAI ensures scalable, secure, and responsible AI implementation.

## Why healthcare industry leaders use Infor Velocity Suite

Infor Velocity Suite is a package of solutions and services that makes process innovation easy and impactful for healthcare.



#### Get future-ready

Access Infor's most advanced technology to stay agile, adaptable, and ahead of the competition.

You can choose from Infor's catalog of Infor Value+ process automations using RPA, plus get usage of Infor GenAI and Infor Process Mining.



Simplify process innovation

Easily buy, implement and use technology to improve processes continuously.

Infor Velocity Suite is a single technology package supported by Infor implementation experts who can make it happen for you.



Realize value

Achieve your organization's objectives with solutions proven to deliver results.

Whether you need to increase revenue, improve margins, or delivery better patient satisfaction, Infor Velocity Suite gets you there.

## Explore the impact of generative AI in process innovation

Get started by seeing the possibilities of infusing generative AI directly into where you work.



Reimagine efficiency at scale Eliminate tedious tasks, giving your teams a seamless user experience through smart widgets and natural conversation.



**Turn your data into unlimited potential** Grounded in all your industry data, powered by market-leading LLMs, turn scattered data into new innovations, processes, and insights.



**Elevate the spaces you're familiar with** With generative AI built directly in Infor CloudSuite, have the peace of mind of enterprise security and data privacy tailored to every user.

## Drive business value with the top AI use cases for process innovation in healthcare

From day-to-day tasks to critical business decisions, see where Infor Velocity Suite uses generative AI to diagnose inefficiencies, automate processes, and optimize your flow of work. Tap into a robust library of generative AI use cases built with deep healthcare expertise for finance, supply chain, and HR teams.

#### Diagnose processes with Infor Process Mining, summarized by Infor GenAl

Speed up operations by identifying delays, redundancies, and opportunities in processes for streamlining with genAl-powered process mining summaries across:

#### Source to settle

Manage the complete procurement lifecycle. From sourcing and contracting with suppliers to receiving goods and settling vendor payments. Billing to collections

Oversee the full revenue cycle. From generating patient or insurance bills to collecting and posting payments.

#### Automate processes with Infor Value+ solutions, analyzed by Infor GenAI

Invoice Processing Automate the retrieval and registration of accounts payable invoices for medical supplies and pharmaceuticals. GHX Invoice Upload Streamline reconciliation by automating GHX PDF files, uploaded to Infor Document Management with invoice attributes.

#### AR Check Processing Automate the retrieval and registration of scanned checks related to patient payments, insurance reimbursements, or grant funding, posted to Infor

FSM receivables.

Vendor Performance Insights Improve patient care reliability by seeing relative vendor grading based on promptness of delivery, quantity of delivery, and quality of products delivered.

#### Optimize hyper-productivity with Infor GenAl embedded in where you work

#### Rich text authoring in HR workflows

Draft job descriptions, professional goals, and more in any rich text field across HR workflows.

**Rich text authoring in finance and supply chain workflows** Draft handling instructions, invoice notes, requisition comments, and more in any rich text field across finance and supply chain workflows.

## About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

#### infor.com

Copyright © 2025 Infor. All rights reserved. The word and design marks set forth herein are trademarks and/or registered trademarks of Infor and/or related affiliates and subsidiaries. All other trademarks listed herein are the property of their respective owners. EB-EN-0625-2436-86a91ehvy-1

### Discover what AI in process innovation can do for healthcare

LEARN MORE

