

Optimize financial services operations with Infor Workforce Management

The most flexible WFM solution, automating complex labor planning and tracking while ensuring regulatory compliance and robust security, giving flexibility to your staff.



Managing a dynamic workforce in the financial services and banking industry requires precision, flexibility, and real-time responsiveness. Infor Workforce Management (WFM) offers an industry-specific solution that addresses the unique challenges faced by the financial sector, from regulatory compliance to customer service excellence, enhancing operational efficiency and ensuring adherence to industry standards.



Complete functionality for complex organizations at scale



Engage and enable frontline teams with flexible scheduling



Stay agile with the most extensible and secure cloud-native solution



Infor Workforce Management delivers:

- Proven technology and architecture to support multifaceted integration and data exchanges
- An extensive library of pay rules and work standards that ensure legislative compliance
- A single platform for planning, scheduling, and staffing, configurable to financial services and banking needs
- Mobile access to workforce insights anywhere, anytime
- AI- and machine learning-optimized labor forecasting and scheduling

**Advanced time and attendance systems**

Automate time tracking for accurate payroll processing and compliance. Integrate with existing HR platforms, providing a seamless flow of data that reduces errors and aligns with industry-specific regulatory body requirements.

**Strategic workforce planning**

Leverage sophisticated forecasting tools to plan for peak transaction periods, regulatory changes, and market fluctuations. Use historical data and predictive analytics to prepare your workforce for any scenario.

**Comprehensive compliance management**

Ensure compliance by incorporating rules in scheduling optimization to meet local and state regulations and easily configure scheduling needs to reflect changes in labor laws and certification requirements.

**Workforce analytics and insights**

Harness the power of business intelligence with Infor WFM analytics tools to provide deep insights into workforce efficiency, enabling strategic decision-making through interactive dashboards and customizable reports.

**Self-service for employees across departments**

Through intuitive mobile interfaces, employees can manage their schedules, request time off, and exchange shifts, all while providing managers with real-time updates.

Why Infor WFM

Only Infor WFM is built to handle the complexities of financial services operations while providing the right level of customization and control:

- **Streamlined management of varied roles:** From tellers to loan officers and financial analysts, manage diverse employee groups across multiple locations with a centralized, intuitive system.
- **Enhanced operational reliability:** Align workforce management with peak financial cycles to improve service levels and reduce delays caused by staffing shortages.
- **Rapid deployment and easy integration:** Deploy quickly with minimal disruption to ongoing operations.

Deployed across 250 organizations, Infor Workforce Management solution is reshaping how work gets done:

11-14% Reduction in lost productivity costs

8-12% Decrease in employee turnover

10-20% Average reduction of cost in payroll and legal non-compliance

*Statistics are sourced from an independent third-party evaluation assessment of actual customer outcomes.

About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

[infor.com](https://www.infor.com)

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Discover how Infor can optimize your business, ensure regulatory compliance, and enhance operational efficiency.

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