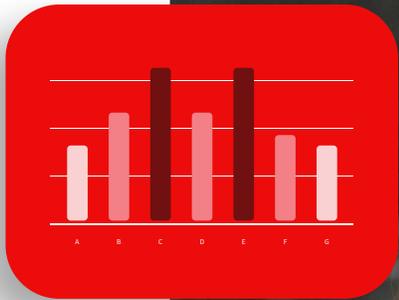


Optimize labor productivity across your company ecosystem with Infor WFM





Infor® Workforce Management (WFM) is an enterprise timekeeping and advanced scheduling solution for your workforce, no matter the industry. Infor WFM places the right people in the right place at the right time of the day of operations. Through a highly configurable rules engine, organizations can automate many time-consuming labor planning tasks while simultaneously empower employees to have control over their own schedules with the ability to self-schedule, swap shifts, request time off, update availability and shift preferences, and more.





Built for your industry

Infor Workforce Management is a component of the Infor CloudSuite® ecosystem, delivering industry-specific capabilities out-of-the-box without extensive customizations or integration requirements. Each industry can experience a seamless integration with **Infor HR Talent & Payroll**.



Healthcare

1. Clinical Science: Leverage data in the electronic medical record (EMR) to quantify each patient's workload, offering a comprehensive view of labor requirements for each shift necessary to achieve expected patient outcomes. **Clinical Science directly addresses the current nursing shortage** and retention of talent in healthcare by mitigating employee burnout before it occurs.

2. Advanced scheduling: Streamline the scheduling of required staff and automate shift swapping, enabling shift billboard to allow nurses to conveniently pick up available shifts.



Public sector

1. Time & attendance: Reduce payroll errors and over-payments with real-time collection of labor and time data, as well as automated zero-to-gross pay calculation.

2. Regulatory compliance: Manage complex union pay rules and jurisdictional compliance for taxes and fair labor legislation.

3. HR/Payroll integration: Experience a seamless integration with Infor HR Talent & Payroll directly out of the box.



Services, hospitality, and retail

1. Smart scheduling: Streamline scheduling with the power of machine learning and labor forecasting. Align staffing with historical foot traffic data, number of guests booked, sales forecasts, available workstations, and required positions, all while considering individual employee skillsets.

2. Real-time insights: Make informed business decisions like evaluating current staffing with projected sales versus actual sales to ensure delivery of services within acceptable labor and budgetary parameters. Infor WFM data provides strategic business information like cost per customer, sales per hour, and facilitates continuous improvement. Additionally, managers get automated, visual notifications of meal, break, or other scheduling compliance issues, enabling immediate corrective action.



Manufacturing & Distribution

- 1. Advanced scheduling:** Integrated with production data such as lot codes, work-in-progress, finished goods, and physical location of inventory to align production schedules, sales forecasts, and staffing requirements - all while taking credentials and availability into consideration. This approach facilitates the achievement of revenue goals, safety standards, customer satisfaction targets, and quality expectations. Enhance employee engagement with digital request capabilities, shift billboards, and automated workflows.
- 2. Real-time insights:** Make informed business decisions with real-time comparisons of actual labor costs and budget.
- 3. Time & attendance:** Comprehensive time & attendance data collection regardless of physical location.
- 4. Regulatory compliance:** Maintain collective bargaining agreements and complex union pay rules and ensure state/local compliance for fair labor legislation and taxes is met regardless of tax law complexity, company headquarters location, or employee location.



With Infor WFM you can strategically enhance your workforce planning, execution, and analysis, providing your organization with a proven technology platform boasting deep extensibility, unmatched scale and performance.

About Infor

Infor is a global leader in business cloud software products for companies in industry specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

[infor.com](https://www.infor.com)

**Take control of your
workforce management
with Infor WFM**

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