

Infor Warehouse Management System (WMS)

Warehouse management designed for peak efficiency



Transform warehouse operations with a tier-1, cloud-based warehouse management system (WMS). Infor™ WMS leverages built-in artificial intelligence (AI) capabilities, 3D visualization, voice processing, embedded analytics, and more to help future-proof your warehouses.

Implementing a best-in-class warehouse management system is important, but it must be designed with the people who use it daily in mind. Infor WMS is built to empower employees to successfully serve customers, streamlining your supply chain and moving your business forward.

Infor WMS runs on Infor OS, our cloud innovation platform—the fabric that connects your entire warehouse ecosystem. Tackle any warehouse management innovation use case, from integration to automation.

Why Infor WMS?



99.9%

Inventory accuracy at bin level for a wholesale distributor

4X

Reduction in order picking errors for a health and beauty chain

40%

Decrease in customer lead time for a logistics company

“ With Infor WMS, we gained real-time visibility of our numerous warehouse stockpiles. This enabled us to reduce our customers’ inventory management costs and provide customers with a better logistics service experience—which contributed to our acquisition of a significant number of new clients. ”

Goh Wee Yaw

Chief Operating Officer, Global Airfreight International Pte Ltd

“ With our prior system, it took a significant amount of time for people to get up to speed. Now, with Infor WMS, we can have a new person come on board and, within 10 days, be operational and productive—which is huge for us. ”

Laura Schultz

Director of IT & PMO, Johnstone Supply

Infor WMS benefits

30+

years in supply chain

1,500+

global customers

5,000+

installations



Out-of-the-box industry-specific functionality with flexible configuration



True **multi-tenant cloud** (SaaS)



Gartner® Magic Quadrant™ WMS Leader for 6 years



Leader in the **Nucleus Research** WMS Technology Value Matrix



Powerful extensibility to customize your solution with our native low-code/no-code Extensibility Toolkit, covering WebUI, WebRF, REST APIs, labels, and business logic

Infor WMS functionalities

Inventory management at eye level

Control multi-site and owner inventory, reduce obsolescence with configurable rotation rules, capture attributes, and track license plate numbers (LPNs) with real-time inventory down to the bin location level.

Wave management

Create and schedule waves using filters, such as the number of lines, overall weight, and final destinations. Manage waves for business-to-business (B2B), business-to-consumer (B2C), and third-party logistics (3PL) from the same warehouse locations.

3D visual warehouse

Create interactive, 3D visualizations of your warehouses in a virtual decision hub. Optimize workflows, eliminate bottlenecks, and take immediate corrective action.

3PL billing

Improve customer-level costing, billing, and invoicing with account-specific workflows—and gain traceability for multi-warehouse and operations.

Streamlined receiving and put-away

Speed up receiving and put-away with tools for dock door scheduling, quality control (QC) inspections, directed put-away, cross-docking, flow-through, radio frequency (RF) and voice processing, as well as mixed pallet and rainbow pallet operations.

Picking and replenishment

Take advantage of dynamic replenishment and best practice picking methods, such as order, cluster, wave, and batch picking with RF and voice processing.

Value-added services

Meet personalized service needs with kitting, bundling, and labeling. Stand out with custom configurations and tailored delivery.

Labor management

Use elements and conditions to create labor standards. Compare actual to standard times to assess individual and team performance.



AI WMS use cases to drive productivity and efficiency

Infor's new machine learning and generative AI (GenAI)-powered capabilities are designed to enhance warehouse planning, configuration, inventory, and labor management. New machine learning features will automate the evaluation of fast-moving items and their pick locations, efficiently group frequently shipped items, and optimize the packing process to reduce costs and boost sustainability. Product volume and 3PL revenue forecasting, along with the Facility Review Report, eliminate manual data tracking by providing inventory, financial, and warehouse performance dashboards.

About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

[infor.com](https://www.infor.com)

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Elevate warehouse performance with Infor WMS

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