

INFOR CLOUDSUITE HEALTHCARE

Where AI pays for itself in healthcare finance and supply chain



An estimated 25–30% of US healthcare spending may be waste, with administrative complexity among the largest contributors. As expenses rise and Medicare reimbursements drop, health systems must find ways to operate more efficiently, and the most direct lever is the work itself.

With Infor™, you can reimagine how your finance and supply chain teams work. Infor Industry AI is built into the workflows your teams already use, drawing on the data already in your systems, so the value shows up where decisions are made.

Reduce manual work costing your back office

Infor automates the repetitive, high-volume tasks at the point of work, so your back-office teams stop chasing documents and start managing exceptions.

| PO | Vendor | Name | Invoice | Amount | DT Date | Status / Error Msg |
|------------|--------|---------|-------------|----------|------------------------|--------------------------|
| 292 | 2289 | MedLine | 89235550302 | 3,300.00 | 6/5/2020 9:53:25 AM | |
| 291 | 2289 | MedLine | 89235550301 | 3,300.00 | 6/5/2020 9:53:30 AM | |
| 131 | 2289 | MedLine | 89235550141 | 3,300.00 | 5/7/2020 5:30:38 AM | Invoice No: 89235550141 |
| 134 | 2289 | MedLine | 89235550144 | 3,300.00 | 5/18/2020 9:08:41 AM | |
| 109 | 2289 | MedLine | 89235550119 | 3,300.00 | 12/11/2019 10:48:25 AM | Invoice No: 89235550119 |
| 111 | 2289 | MedLine | 89235550113 | 3,300.00 | 10/16/2019 2:12:44 PM | |
| 110 | 2289 | MedLine | 89235550110 | 3,300.00 | 10/16/2019 2:12:12 PM | |
| 5055440752 | 2289 | MedLine | 505544113 | 1,447.00 | 10/16/2019 9:14:17 AM | Purchase order 505544487 |

Automated invoice validation and posting



Invoice processing

Automates retrieval and registration of accounts payable invoices for medical supplies and pharmaceuticals, including extraction, validation, and posting to Infor Financials & Supply Management (FSM).

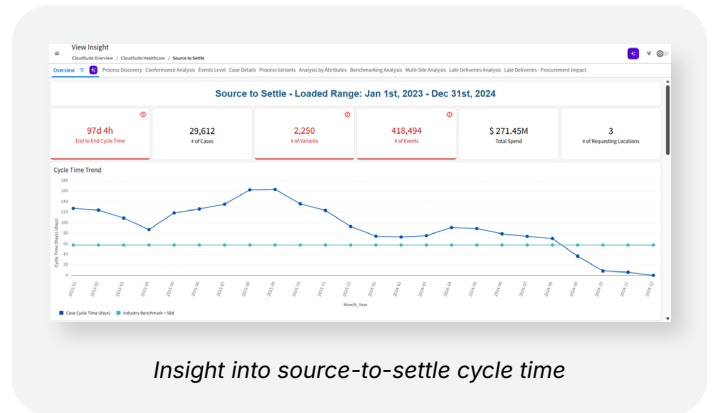


Accounts receivable (AR) check processing

Retrieves scanned physical checks automatically, extracts and validates check information, registers exceptions, and stores digital records.

Get ahead of errors, fraud, and process drift

Infor Industry AI reviews incoming invoices, orders, and process data to surface the errors, duplicates, and unusual patterns a human reviewer would never have time to catch.



Insight into source-to-settle cycle time



Business process detection

Analyzes how work actually moves through your systems to surface bottlenecks, rework loops, and process deviations, so you can fix the root cause, not just the symptom.

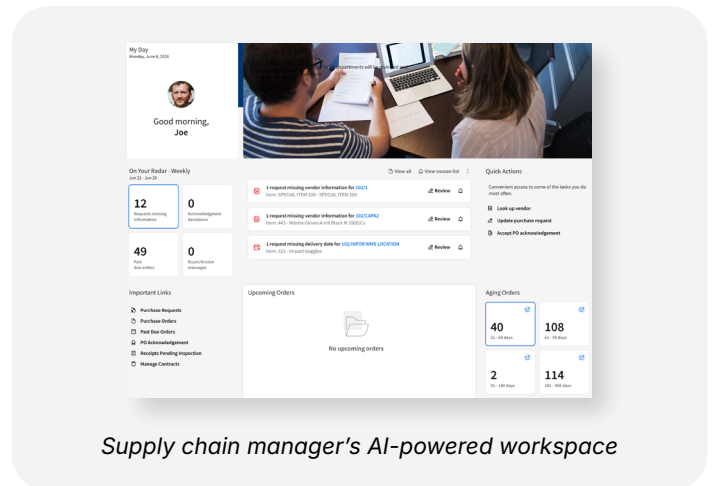


Order anomaly identification

Flags unusual order patterns that may signal errors, fraud, or system inefficiencies, protecting supply chain integrity before issues reach the floor.

See your operations and cash position clearly

Most finance and supply chain decisions rely on data that's days or weeks behind the business. Infor brings AI-driven visibility into the workspaces leaders already use, so vendor risks, cash positions, and process bottlenecks show up in real time.



Supply chain manager's AI-powered workspace



Buyer advanced workspace

Surfaces mismatched invoices, missing purchase order (PO) data, acknowledgement deviations, and past-due orders in one AI-powered view, so buyers act on what matters first.



Cash flow forecasting

Predicts short-term cash position using real expense and revenue data, augmenting traditional forecasting with the speed and accuracy that AI makes possible.



Proof in practice

Confluence Health

An integrated healthcare delivery system serving north central Washington automated accounts payable (AP) invoice processing in less than 30 days, reallocating a full-time equivalent (FTE) within the first month while improving employee satisfaction.

70%

Faster invoice
creation

1

FTE reallocated
within one month

<30

Days to
value

Reclaim the value already in your operations

A [Guidehouse analysis](#) of more than 2,100 US hospitals estimated approximately \$25 billion US in unnecessary annual spending on supply chain products, operations, processes, and procedures. The recovery opportunity exists across finance and supply chain operations. With AI automating manual tasks and Infor GenAI Assistant letting your teams converse directly with their data, you can move faster, decide better, and focus on higher-value work that protects margin and improves care.



About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

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