

DATA SHEET

Infor Marketplace

Delivering simplified, online access to Infor software and consulting services

The Infor® Marketplace is an online portal that facilitates a streamlined process to procure Infor software and services.

To meet the needs of the modern buyer, the Infor Marketplace was developed to help you manage your software and professional services needs by providing an online portal to request additional software licenses, purchase hours or days of consulting services, or browse through our library of packaged services offerings and training—all of which can be procured and scheduled quickly and easily within this online environment.

“ Infor Marketplace offers customers requesting Infor software or services an accessible, rapid, and transparent experience. As part of the digital buying experience, our customers expect more control of their transactions, and the Marketplace will provide them with direct access to our software, our services, our consultants, and our schedulers. We continue to evaluate how to deliver the best level of service to our customers to help them achieve the optimal value of their technology investment.”

MARI CROSS

Chief Customer Officer, Infor

Infor Marketplace offers:

- The ability to reserve an Infor consultant for blocks of days when you need focused assistance from a solution expert.
- A simple form to request additional software user licenses to supplement your existing Infor applications.
- A comprehensive library of value-added packaged service offerings to help you optimize your Infor solution.
- A new interactive dashboard that keeps you updated about upcoming Infor events, submit new Infor services requests, and check the status of existing requests.
- An intuitive 'self-service wizard' that will facilitate a process to identify what types of requirements you need fulfilled. Based on your responses to a few basic questions, the Infor Marketplace will provide recommendations on the packaged, value-added services offerings that best suit your needs.

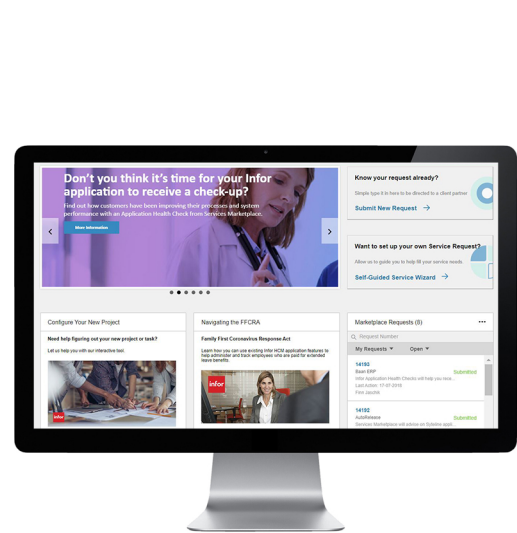
This all-new digital experience will change the way that you interact and procure your software and services from Infor. The Infor Marketplace will save you time and resources by automating and digitizing your interaction and giving you control over your buyer experience.

Customers can easily access Infor Marketplace via their Infor Concierge account.

“**Innovation is at the core of everything we do at Infor—and delivering products and services to our customers is no exception. Our goal is to provide our customers with a first-class buying experience that revolutionizes the procurement process for Infor software and consulting services—and the new Infor Marketplace does just that.**”

FRANK RESINK

EVP, Infor Consulting Practice



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INF-2292316-en-US-1223-2