

Infor SmartSeries POS (Point of Sale)

Reliably manage your costs, production, and employees

With Infor® SmartSeries POS (Point of Sale), you get an advanced restaurant point of sale system that allows you to improve customer service, automate production, control costs, and streamline data throughout your franchise organization. Infor SmartSeries POS is a proven, feature rich, solution that incorporates point of sale, back office-, and enterprise-level functionality that has been tailored to meet the unique needs of Sonic® Drive-In.

With Infor SmartSeries POS, you get:

Full integration with PAYS and POPS: Infor SmartSeries POS seamlessly integrates with Sonic's one-of-a-kind PAYS technology, which allows your customers to pay for orders directly at their drive-in stalls. Infor SmartSeries POS also fully integrates with Sonic's state-of-the-art POPS menu boards, which in addition to supporting payments, provide order confirmation and dynamic, personalized content, such as add-on suggestions to customers' orders.

Intuitive interface: Ask any Infor SmartSeries POS user what they like most about the system, and they'll most likely mention the ease of training. Your switchboard operators can get up to speed in just a few minutes because of the system's user-friendly, intuitive keyboard layout, which is configured for minimal touches. And because items can be easily found, operators can take orders quickly.

Status monitor: At a glance, the status monitor can give both your managers and employees an overview of how well the drive-in is performing—both in real-time and historically throughout the day. The status monitor acts as the “heartbeat” of the operation.

Intuitive combos: Value Meals can be entered quickly and the operator led through prompts for the sandwich, side, and drink items. The system also has intelligent combo technology, which with just the touch of a button puts any valid combination of menu items into a meal.

“Hot Shot” ordering and tracking: The “Hot Shot” feature sends orders that need immediate attention to the front of the kitchen display system (KDS) and clock-out queues. If required, the order can be discounted and tracked for later analysis.

Delayed phone orders: Infor SmartSeries POS allows phone orders to be taken in advance, and sent to the kitchen monitors at the appropriate time for customer pickup.

Courtesy tray ticket generation: The system automatically generates tickets, when appropriate, to the next carhop waiting to deliver an order. This information is also tracked in the transaction log for monitoring purposes.

Flexible KDS displays: KDS displays can be configured to include all orders or separate the drive-through orders from stall and patio orders. You can also route items to different KDS displays based on the needs of your day parts.

Product projection: You can use historical sales data to forecast finished products or ingredients needed during specific timeframes throughout the day.

Label printing: With flexible printing options, you can print labels that allow for easy identification of custom orders and help distinguish between multiple sandwiches in a bag.

Loss prevention: Infor SmartSeries POS's transaction log provides you with an essential tool to help you minimize employee theft and identify potential issues. The transaction log, which is stored in a SQL database, gives you access to all information about orders. This includes, who took the order, who clocked out the order, and anything that happened to the order—such as deletes and cancels.

SmartShift scheduling: SmartShift is an optional, flexible scheduling program that accommodate many parameters and configurations. User-designed templates combined with historical sales data help ensure that you meet your labor targets. With easy drag-and-drop functionality and interactive features, SmartShift allows managers to quickly and accurately make employee schedules. SmartShift can be used online or in store; the online version allows for individual schedules to be emailed to employees and full schedules to managers.

Audio: When used with HME's new 6700HD audio system, Infor SmartSeries provides a flexible interface that allows you to choose a level of integration that best meets your needs. You can choose from:

- Stand-alone: Gain maximum mobility within the restaurant by being able to use headsets to wirelessly answer or disconnect calls.
- Headset assignment: View employee switchboard performance and see visual confirmation of connected calls on the status monitor by optionally assigning employees to headsets.
- POS answer mode: Mimic the benefits of a wired point-of-sale system by forcing order takers to be at a terminal and ready to start an order when a call is answered.

Inventory Xpress

Infor has teamed up with Inventory Xpress® to provide a first-rate inventory solution for Sonic restaurants. Infor SmartSeries POS is fully integrated with Inventory Xpress to give you the best in inventory control for your franchise. You get:

Electronic invoicing: Inventory Xpress can import invoices from most major food distributors. Not only can this save you time, it can also help greatly reduce common entry errors.

Lower inventory costs: Timely and accurate reporting allows managers run a more efficient operation by helping them pinpoint problem areas and items.

Lower on-hand levels: The cost control battle can be won or lost during the stock ordering process. The Xpress Order and Excess Ending reports can help you reduce your on-hand levels by up to 15%.

Xpress count: Using a smartphone, tablet, or other mobile device, managers can improve ending on-hand count accuracy and complete the inventory count in less than half the time it would otherwise take with pen and paper.

What our customers say

“Infor or Micros...? That's been the million-dollar question lately. After visiting stores that use each system and meeting with Infor, I felt very confident in the decision that I was about to make. I've only one word to describe the transition and that's 'flawless.' Order accuracy has gone up, and my managers have real-time data to help manage our business. Infor is the real deal.”

—Gabe Pray, franchisee, Praysonics

“Pacific Drive-Ins' 4 newest stores have each produced over \$3 million in annualized sales using Infor SmartSeries POS.”

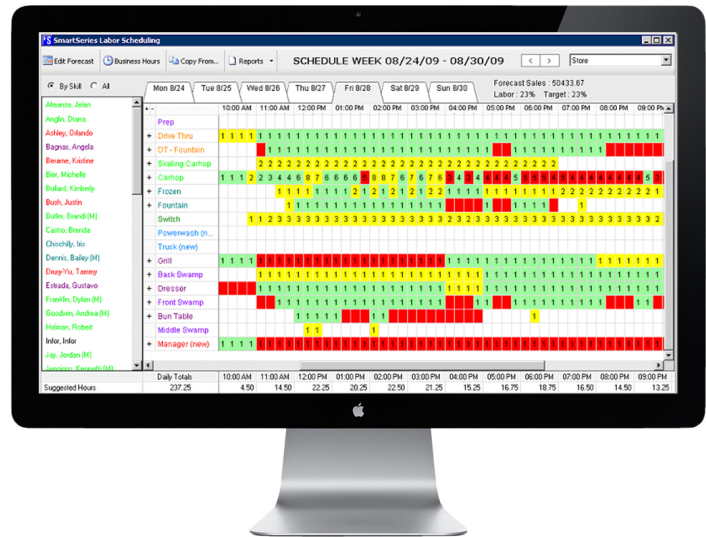
—Max Gelwix, President, Pacific Drive-Ins

“Infor has saved us countless dollars since we made the transition—through ease of training, pricing consistency, reliability, and the time savings for our teams. And because of Inventory Xpress, inventory counts are faster and more accurate, and our numbers are now literally at our fingertips. Infor and Inventory Xpress treat us like partners, not just customers. We're now empowered to focus on serving the guest and building our business. We couldn't have made a better choice.”

—Joel Garza, Sonic franchisee

“Quite simply, Infor has been a great business partner for us.”

—Andrea and Jess Wetsel, franchisees,
The Wetsel Company



Our support model

Infor SmartSeries POS is part of Infor Restaurant Systems, which offers a 24x7 help desk contract. Part of this annual contract is our Evergreen program, which gives you access to the latest application versions and feature enhancements. These upgrades and enhancements are remotely downloaded and configured by our support team. Our in-house technical staff is trained to provide the best possible support, and our in-house hardware depot is certified to maintain all components of the system.

Our commitment to Sonic Drive-In

Infor Restaurant Systems is committed to Sonic because you are a successful and growing brand that needs a technology-driven partner to help bring you to the next level. We understand that Sonic is unique. We continue to listen to your ideas for improvement and continue to enhance the system to ensure that it meets your growing needs. We enjoy our partnership with Sonic and endeavor to make Infor SmartSeries POS the best possible point of sale solution for Sonic Drive-In.

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