

Healthcare

Improving employee satisfaction and patient care

Confluence Health leverages the power of Infor's platform technology (as part of Infor[®] CloudSuite[®] Healthcare) to address staffing shortages while keeping employees happy with a modern experience.



900 faster key supply management processes



Al-driven digital assistant improves staff efficiency, employee satisfaction, and patient care:



Fast answers to inquiries anytime, anywhere through a simple voice command or text chat — desktop or mobile



From minutes to seconds to locate supplies



Less stress on staff to locate supplies in an emergency situation

AI-driven inventory intelligence automates re-order points:



From hours to minutes per location to calculate re-order points

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More confidence in stock levels for patient care while not being overstocked

"One of the big challenges for the future of healthcare is to do more with less resources. Partnering with Infor has really helped us take advantage of technology and automation to be more efficient and save time so we can reduce the demand for resources as we grow. For example, we just implemented Infor Coleman[®] Digital Assistant which allows any staff member to get fast answers to inquiries on supply through a simple voice command or text chat. Time is no longer wasted searching to find supplies or check status, giving back valuable time save to deliver better patient care."

Tom Legel CFO

Infor CloudSuite Healthcare

How to improve productivity and patient care with integrated AI experiences with AI

Learn more 🧷



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