



CASE STUDY

Canon Gießen goes in to the future

For more than 70 years, Canon has delivered innovative products for moving and still images to customers around the world. The company was founded in 1937. Canon has evolved into a global company operating in a variety of markets: Business Solutions, Consumer Imaging, Broadcast & Communications, Medical Systems and Industrial Products. Canon Germany was founded in Düsseldorf in 1973. The Giessen site is mainly involved in service and support for Canon copier systems and printers.

Innovative ideas have always secured Canon a firm place at the forefront of the industry. Whenever businesses and consumers choose Canon products, they are choosing reliable, stylish and advanced technology. Canon has been an Infor ERP XA customer since the early 1990s. The intention of starting this project was originally to modernize the applications as a whole and bring the entire infrastructure onto the same technological platform.

Project steps

In 2015, the first joint milestone was the upgrade to XA 9.1. The heavily modified ERP system was brought up to the Infor standard. Thus, future update costs were significantly reduced and the stability of the system was significantly improved. The next step was the implementation of a modern output management with Interform. In 2017, the first Infor ION solution for system integration was put into operation at Canon as part of the modernization of the IT infrastructure. The successful upgrade to ERP XA R9.2 then took place in 2018.

“ Over the period of the entire cooperation, our costs have been significantly reduced and processes in the company have been simplified. We are very satisfied with the Infor solutions overall.”

UWE BREUER

General Manager Finance & Administration/CFO



Headquarters

Giessen, Germany

Team members

300 (Location Giessen)

Industry

Remanufacturing, PDI,
business solutions & services

Infor product

Infor® ERP XA

Infor OS®

Infor SCE

Web site

canon-giessen.de

In 2019, further ION solutions were put into operation and simplifications of the system landscape were implemented in the following. In 2021, the Infor SCE implementation followed to optimize logistics. In the same step, a modern IoT solution was implemented for comprehensive control of the complete infrastructure.

In 2022, SCE and IoT were further optimized. The next short-term goal is the modernization of the UI and the further rollout of the Infor OS technology. In 2023, there are still projects to be implemented: for example, the upgrade to XAR 10 as well as further interfaces based on Infor ION.

“ With Infor’s solutions, we have taken a step in the right direction. Our IT infrastructure is already at a very good, modern level. The digitization of our company is well advanced. On this basis, the infrastructure will continue to be continuously optimized.”

ALEXANDER STORTZ
Database & Application Engineer

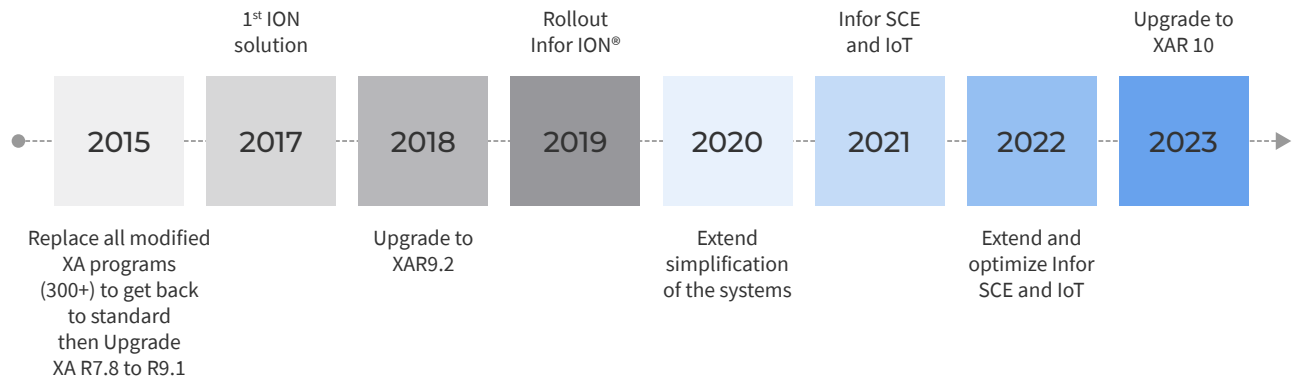
Challenges

- Highly modified source code was causing high cost for upgrade and maintenance
- HR resource were hardly to find to support the various old technologies anymore
- Many individual interfaces required too much time and resources in the company

Solutions

- The new technology opens doors for future developments
- Optimized the warehouse logistics (with Infor SCE)
- Reduced costs for the daily maintenance and future upgrades as well as developments
- Simplified the system landscape into a uniform structure

Timeline project steps



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