



BROCHURE

Infor Location Based Intelligence for Inpatient Care

Healthcare

Improve care coordination, efficiency, and experiences

Patient experience has become a commonly-accepted key performance metric for hospitals, but as demands continue to grow for nurses and physicians, there is often less quality time to be spent with patients. The effort to decrease non-value-added time for nurses and providers requires a focus on efficiency and insight into bottlenecks that cause delays in care.

Using automatically collected, real-time location data, Infor Location Based Intelligence for Inpatient Care software provides visibility into the location of both patients and staff, as well as insight into the status of patient care. Data

is conveniently displayed on team live boards and mobile devices to streamline care coordination, ensuring patients receive the timely care they need. With the Inpatient Care solution from Infor Location Based Intelligence (LBI), organizations can:

- Increase staff value-added time
- Meet standards for staff time with patients
- Increase patient satisfaction

Visual workplace

Real-time access into the flow of patients and staff across departments and the facility creates a visual workplace for caregivers and staff. This automatically-collected data gives care teams insight into where patients are, who they are with, and what is needed next. The data and insights can include:

- Customizable views with data most important to individuals or teams, displayed on desktop or wall boards
- At-a-glance visibility into each patient's current location
- Visibility into current and completed milestones for each patient
- Integration with your EHR for further field customization

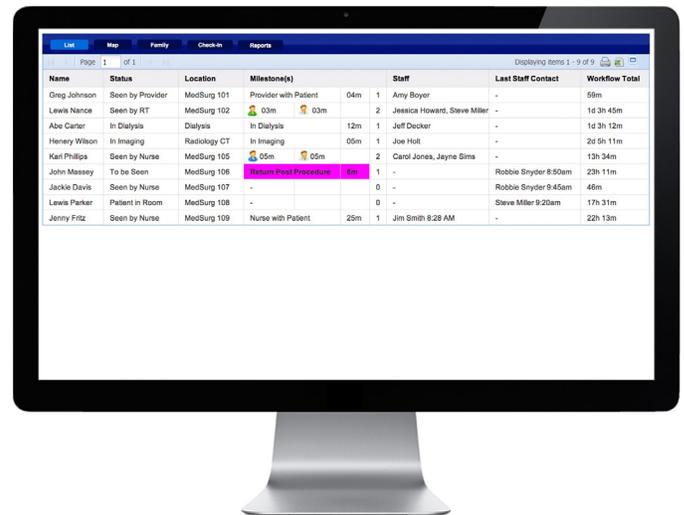
Infor Location Based Intelligence for Inpatient Care has built-in security, configuration flexibility to enhance workflows, and scalability across healthcare enterprises. The open technology platform integrates with EHRs and other healthcare IT systems.

Streamlined care coordination

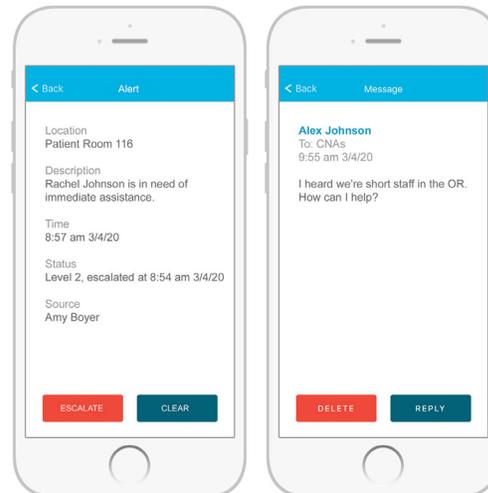
At-a-glance visibility into the location of staff, nurses, and physicians improves care team coordination. Easily pinpoint team members with automatically updated views, and quickly communicate with preset messages and visual alerts. Staff can send alerts and escalate the ones that require urgent attention, or they can send direct messages to simplify communication.

“ We know where people are at any given point in time. We can streamline the workflow of our staff so they're not just spending 50% of their time at the bedside and 50% of their time behind a computer, they're spending 80% of their time at the bedside talking to patients.”

HOSPITAL CEO, ON USING INFOR LBI FOR INPATIENT CARE



At-a-glance visibility into the location and status of patients and staff creates a visual workplace for the care team.



Communicate with team members while on-the-go.

Business intelligence and reporting

Access your operational data, historical trends, and advanced reporting with business intelligence solutions from Infor LBI. Measure key performance indicators to drive continuous process improvements. Leverage the Reporting Library's standard, configurable reports, or use Infor's data with your preferred reporting tool. With automatic data collection, you can be assured that reports are accurate and up to date, without needing any keyboard entries.

Patient flow report

Uncover trends and patterns in patient care processes and drill into individual stays to understand the details of each patient experience:

- Filter by date, area, and staff to zero in on specific concerns
- Visual cues easily show when areas have exceeded pre-established thresholds

Patient flow trend report

Identify trends and patterns in patient care metrics over periods of time. Compare actuals to established goals.



Monitor trends in patient care milestones.

| Milestone | Average Duration | Appointment Time | Check In Time | MIS | Worktime Type | Check In | Waiting Area | Milestones |
|--------------|------------------|------------------|------------------|-----|-----------------|----------|--------------|------------|
| Check In | 04m | 3/4/2020 8:15am | 3/4/2020 7:30am | 457 | Cardiac Bypass | 06m | 17m | 1h 45m |
| Waiting Area | 15m | 3/4/2020 8:05am | 3/4/2020 7:40am | 302 | Lap Appy | 03m | 00m | 20m |
| In Pre-Op | 1h 23m | 3/4/2020 8:15am | 3/4/2020 8:05am | 727 | Lap Close | 07m | 01m | 35m |
| In OR | 1h 53m | 3/4/2020 8:30am | 3/4/2020 8:45am | 602 | Tonometry | 03m | 05m | 45m |
| In PACU | 51m | 3/4/2020 8:30am | 3/4/2020 9:00am | 421 | Bilateral Tubes | 04m | 07m | 55m |
| In Post-Op | 1h 24m | 3/4/2020 9:15am | 3/4/2020 9:30am | 624 | Tonometry | 08m | 20m | 1h 20m |
| Total Time | 3h 21m | 3/4/2020 10:30am | 3/4/2020 10:15am | 709 | Bilateral Tubes | 02m | 15m | 1h 30m |
| | | 3/4/2020 10:45am | 3/4/2020 10:30am | 712 | Bilateral Tubes | 04m | 14m | 2h 15m |
| | | 3/4/2020 11:10am | 3/4/2020 11:00am | 454 | Lap Appy | 04m | 19m | 1h 01m |
| | | 3/4/2020 11:10am | 3/4/2020 12:30pm | 483 | Cardiac Bypass | 05m | 17m | 2h 15m |

Easily see milestones that have exceeded pre-established thresholds.

Patient visit details report

Understand the moment-by-moment details of each patient's experience.

- See the amount of time patients spent alone between rounds
- See when the physician was with the patient and for how long
- See when patients were sent for screenings (i.e. radiology) or view details about when and how long lab was in the room

| MIS | Workflow | Location | Patient Time in Location | Milestones | Milestone Duration | Staff Name | Staff Type | Staff Time in Location | Start Time | End Time |
|-----|-----------|------------------|--------------------------|-------------------------|--------------------|---------------|------------|------------------------|-------------------|-------------------|
| 454 | Inpatient | Patient Room 101 | 4h 54m | Arrived Inpatient | 00m | - | - | - | 3/4/2020 8:16 AM | 3/4/2020 8:16 AM |
| | | | | Nurse with Patient | 31m | Katie Mendel | LPN | 31m | 3/4/2020 8:16 AM | 3/4/2020 8:47 AM |
| | | | | Provider with Patient | 12m | Kelly Jones | Physician | 12m | 3/4/2020 8:35 AM | 3/4/2020 8:47 AM |
| | | | | Nurse with Patient | 24m | Katie Mendel | LPN | 24m | 3/4/2020 8:35 AM | 3/4/2020 8:59 AM |
| | | | | Phlebology with Patient | 13m | Ryan Garcia | PLEB | 13m | 3/4/2020 10:01 AM | 3/4/2020 10:14 AM |
| | | | | Nurse with Patient | 12m | Katie Mendel | LPN | 12m | 3/4/2020 10:49 AM | 3/4/2020 11:01 AM |
| | | | | RT with Patient | 27m | Cathy Hanes | RT | 16m | 3/4/2020 11:26 AM | 3/4/2020 11:53 AM |
| | | | | Nurse with Patient | 13m | Katie Mendel | LPN | 13m | 3/4/2020 11:32 AM | 3/4/2020 11:45 AM |
| | | | | Nurse with Patient | 06m | Ronald Walker | RN | 06m | 3/4/2020 12:26 PM | 3/4/2020 12:32 PM |
| | | | | In Dialysis | 2h 23m | Beverly King | RN | 2h 23m | 3/4/2020 12:52 PM | 3/4/2020 5:16 PM |
| | | | | In Room | 06m | - | - | - | 3/4/2020 3:23 PM | 3/4/2020 3:28 PM |
| | | | | Nurse with Patient | 25m | Katie Mendel | LPN | 25m | 3/4/2020 3:28 PM | 3/4/2020 3:57 PM |
| | | | | RT with Patient | 19m | Cathy Hanes | RT | 19m | 3/4/2020 3:49 PM | 3/4/2020 4:08 PM |
| | | | | Nurse with Patient | 17m | Katie Mendel | LPN | 17m | 3/4/2020 4:42 PM | 3/4/2020 4:59 PM |

Understand the moment-by-moment details of each patient's stay.

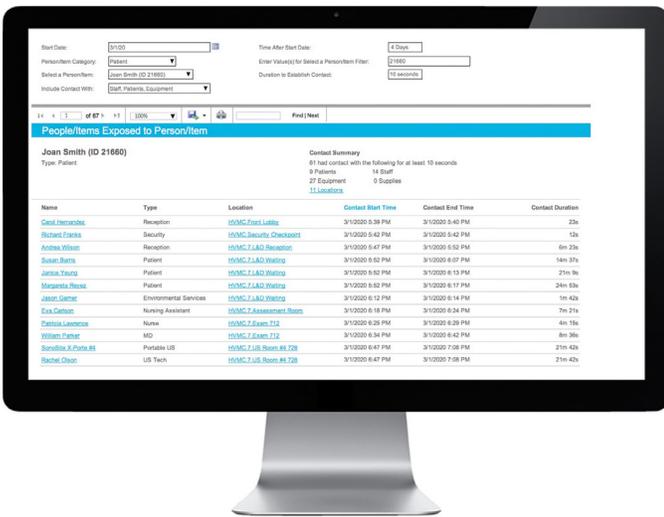
Infection exposure report

Reduce the spread of infection by automatically tracking all interactions between patients, staff, and equipment.

- Quickly identify people and assets that have been in contact with an infected person
- Automatically trigger alerts and task assignments for early detection and rapid containment
- Easily provide reports to meet internal, Joint Commission, and CDC requirements

“ I owe it to our staff to make sure that when they come to work, their environment is one where they can focus 100% of their time on how they’re treating patients.”

HOSPITAL CEO, ON USING INFOR LBI FOR INPATIENT CARE



Quickly gain insight into the interactions between patients, staff and equipment to take immediate containment steps.

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