#### CUSTOMER STORY

# infor HUBER+SUHNER

# HUBER+SUHNER digitizes manufacturing operations with Infor MES

HUBER+SUHNER is a Swiss-based company specializing in solutions with electrical and optical components, serving markets like industrial manufacturing, transportation, and communication.





## Challenge

HUBER+SUHNER faced significant challenges stemming from outdated manufacturing execution software (MES) and a lack of transparency across their 18 global sites. The situation was compounded by some sites using 25-year-old, end-of-life MES systems, while others operated without any MES, relying on tedious paper-based processes. This disparity and lack of system integration made it difficult to manage production efficiently and accurately calculate key metrics like overall equipment effectiveness (OEE).



HUBER+SUHNER selected Infor MES<sup>™</sup> due to its comprehensive suite of modules in production, quality, and maintenance and its ability to deliver transparency and standardization across

HUBER+SUHNER's18 global sites.

Solution



#### Capabilities

Infor MES has provided real-time transparency into production processes, facilitating better decision-making. It allowed HUBER+SUHNER to streamline their operations across multiple sites and offered improved data accuracy and availability, reducing reliance on manual, paper-based systems.

#### **Benefits and metrics**

- ✓ Improved on-time delivery and customer communication through an integrated landscape (enterprise resource planning (ERP), MES, advanced planning and scheduling (APS), workforce management (WFM)), allowing precise visibility on production status
- ✓ Enabled real-time transparency for immediate corrective actions
- ✓ Enhanced master data management led to competitive pricing and better service
- ✓ Double-digit improvement in OEE and progress towards a paperless digital shop floor

#### **Overall impact**

HUBER+SUHNER strategically implemented Infor MES to enhance production efficiency and sustainability, aligning with their dedication to innovation and quality. This has strengthened their ability to serve diverse markets, from industrial manufacturing to transportation and communication. They are looking forward to integrating artificial intelligence (AI) for predictive insights and leveraging their Infor partnership for ongoing technological advancement.

### About Infor

Infor is a global leader in business cloud software products for companies in industryspecific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

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