

# Where AI pays for itself in healthcare workforce management

Use your existing data to build smarter schedules, retain your people, and protect continuity of care



The national registered nurse (RN) turnover rate<sup>1</sup> climbed to 17.6% in 2026, with 61% of nursing leaders citing burnout as their top challenge. As workforce costs rise and stability becomes an enterprise risk, health systems must find ways to retain people and free their time for work that matters. With Infor™, rethink how your workforce operates. Our artificial intelligence is built into the workflows your managers and frontline teams already use, drawing on the data already in your systems, so the value shows up where decisions are made.

## Take the stress out of scheduling and shift coverage

Infor Industry AI forecasts demand, builds schedules, and fills open shifts, taking the slow, manual work off your managers to give them back hours for their teams.



### Labor forecasting

Predict census-driven staffing needs by unit and shift with AI-generated insights and recommendations to help managers act before shortages occur.



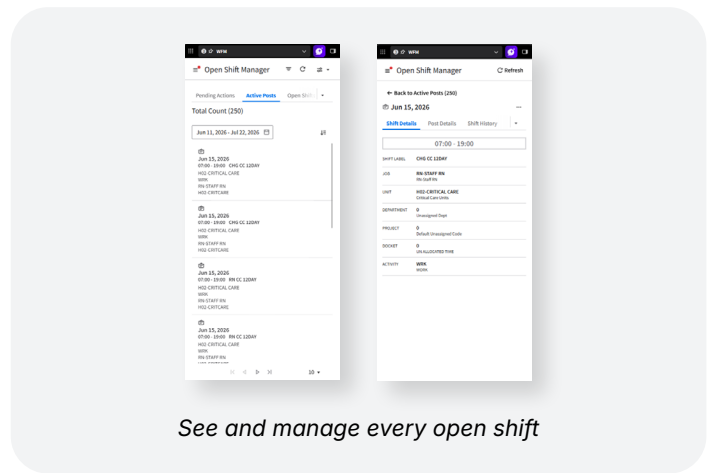
### Open shift automation

Detect coverage gaps and automatically offer open shifts to eligible staff via SMS, push notification, or shift billboard, filling shifts in minutes, not hours.

<sup>1</sup>NSI Nursing Solutions, Inc. (2026). 2026 NSI national health care retention & RN staffing report. [https://www.nsinursingsolutions.com/documents/library/nsi\\_national\\_health\\_care\\_retention\\_report.pdf](https://www.nsinursingsolutions.com/documents/library/nsi_national_health_care_retention_report.pdf)

## Get ahead of burnout before you lose your best people

Burnout builds long before anyone resigns, as heavy workloads pile up and early warning signs go unseen. Infor Industry AI surfaces the strain early, so leaders can rebalance the load and step in before the people they count on decide to leave.



See and manage every open shift



### Self-service scheduling

Give staff greater flexibility and control with self-scheduling tools that let them build schedules, swap shifts, bid on open shifts, and request time off from their phones.

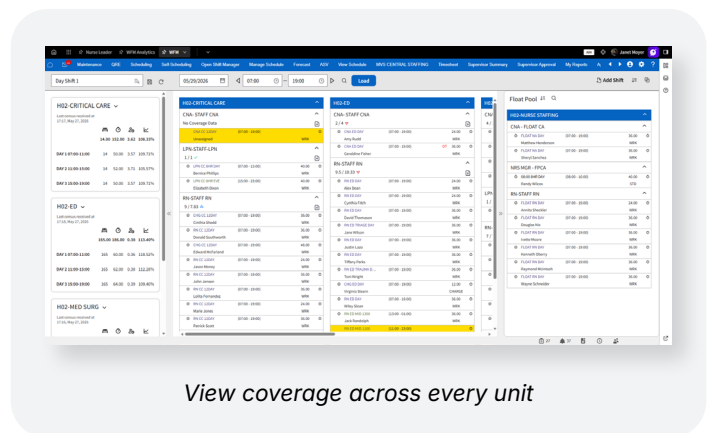


### Employee churn prediction

Identify the clinicians and frontline staff at risk of leaving with explainable signals that managers can act on before disengagement turns into resignation.

## Match staffing to the care your patients need

The right number of staff is not always the right mix of skills for the patients on the floor. Infor Industry AI aligns assignments with patient acuity and balances staffing across facilities, so care is covered without leaning on premium labor to fill the gap.



View coverage across every unit



### Balanced patient assignments

Measure each patient workload from electronic medical record (EMR) documentation and match nurse skills to patient care requirements, so the load is shared fairly, and the right care is available.



### Central staffing

Give enterprise staffing offices a cross-facility decision-support layer, predicting needs in advance and routing float staff to the greatest need at the lowest cost.



## Reclaim the value already in your workforce

Hospitals spent more than \$1 trillion US in 2025 paying healthcare workers, with workforce costs rising 5.6% year over year<sup>2</sup>. With AI built into your existing workflows, you can start to bring that value back. Each automation gives back hours. Each prediction prevents a problem. Each insight shifts a decision. Together, they streamline operations, reduce burnout, and let your nurse managers and frontline teams focus on the patient care that defines your organization.

<sup>2</sup>American Hospital Association. (2026). *Costs of caring: Challenges facing America's hospitals as they care for patients in 2026*.  
<https://www.aha.org/system/files/media/file/2026/03/Costs-of-Caring-2026.pdf>

## About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

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healthcare operations

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