

The Infor logo consists of the word "infor" in white lowercase letters on a red square background. A small trademark symbol (TM) is located to the right of the logo.

infor™



DISTRIBUTION

# Infor Distribution Proof of Delivery

## Know where your drivers are and improve customer service

Distributors that have their own delivery trucks need to optimize their fleet investment. They need to be able to manage order deliveries, capture customer signatures, and know the time and location of any delivery—all via a mobile device.

Improve delivery management with Infor® Distribution Proof of Delivery, which includes a manager app and a convenient, handheld driver app. Distributors can organize the delivery of multiple orders within a customized route, as well as capture, display, and store customer signatures. Meanwhile, the back-end ERP system is automatically updated with relevant information about the order and delivery. The end result is improved customer service.

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**Organize the delivery of multiple orders within a customized route.**

## Access real-time information

Distributors can give their managers and drivers access to the real-time information they need to do their jobs efficiently. Proof of Delivery uses Infor ION® technology to connect ERP systems with the manager app, which then handles communications between ERP systems and the handheld driver app.

When orders are ready for delivery, the ERP system automatically sends the order delivery information to the manager app. The manager app serves as a central repository for organizing routes, managing driver profiles, and keeping track of drivers' progress throughout the day. With the manager app, distributors can quickly and easily assign orders to routes and schedule them for their drivers. Drivers then use the driver app for receiving delivery orders, managing routes, and capturing customer signatures. The signatures, along with the recorded date, time, and GPS coordinates act as proof of delivery.

After delivery, the driver app automatically updates the ERP system with all relevant data.

Proof of Delivery can:

- Display visual maps and routes.
- Capture signatures and images in real time.
- Update delivery status in real time.
- Display critical order information.

Proof of Delivery is currently available for Apple iPhone® and Android devices. The solution is certified to work with Infor Distribution SX.e v6.1.60 and higher, and Infor CloudSuite™ Distribution.

## Deliver success

With Infor Distribution Proof of Delivery, distributors can:

- Know where drivers are and track their activity.
- Track order deliveries more accurately.
- Resolve order disputes faster.
- Get real-time delivery status information.
- Improve customer service.

[Learn more >](#)



Infor builds business software for specific industries in the cloud. With 17,000 employees and over 68,000 customers in more than 170 countries, Infor software is designed for progress. To learn more, please visit [www.infor.com](http://www.infor.com).

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